

NATIONAL ON-LINE TOURIST GUIDE TRAINING PROGRAMME



This *on-line programme* has been specifically designed to allow flexible access by participants nationwide. We will also offer tutorial support and guidance, familiarisation trips with limited classroom contact days.

Objective

To give you the communication and information skills to offer a quality tour guiding service for a range of tourist markets, to source information banks and to professionally present Ireland as a tourist destination.

For

Anyone with a good standard of general education, an aptitude for customer care and a keen interest in tourist guiding. Additionally, you should:-

- (a) be fluent in at least one other language in addition to Irish or English (e.g. French, German, Italian, Eastern European, Chinese, Japanese)
- (b) have some relevant experience in the tourism industry.

Certification

FETAC National Tour Guiding Certificate (Level 6) will be awarded based on successful completion of examination, project work and practical assessment.

Registration as a National Tour Guide

Having successfully completed the programme, participants may apply for a National Tour Guide badge by completing six extended tours of at least four days' duration. These Tours must be evaluated by a recognised tour operator / employer.

Duration

20 weeks

Fee

€900 per participant.

To register interest contact: courses@failteireland.ie

Content

Modules will include:-

- Communications / Customer Service
- Practical Guiding Skills and Tour Management Skills
- Archaeology
- Geography / Geology
- Irish History
- Literature
- Folklore and Mythology
- Agriculture & Forestry