

CITY & ENVIRONS TOUR GUIDE TRAINING PROGRAMME



Objective:

This class room based, FETAC level 6 programme will provide participants with professional communication and information skills necessary to operate as a Tourist Guide in Dublin City and its Environs. It will enable participants to source the main banks of information required as a guide and it will equip them with skills to professionally present Dublin and its environs positively as a tourist destination.

Who is the Programme for?

Anyone with a strong aptitude for customer care and an interest in history / geography / culture and other relevant guiding subjects. Participants of this programme will be outgoing and confident individuals with a real interest in guiding and the tourism industry.

Entry Requirements:

This programme is certified by FETAC at level 6 and entry to this programme requires a minimum of an appropriate Level 5 award, Leaving Certificate or equivalent qualification. Relevant work experience and/or life skills may be considered in lieu of a formal qualification.

As places on this programme are limited, you will be required to attend an individual interview to gain entry into the programme. This is a relatively informal process where approved interview criteria will be used. This part of the selection process is intended to assess suitability for both the knowledge and presentation/communications demands of professional tourist guiding. Passion for their work and

subject is often described as an important attribute for the successful tourist guide and the selection process will, where possible, seek evidence of this attribute in relation to both the subject area and the role of communicating information, stories and experiences relating to Ireland and the communities visited.

Preference will be given to participants who have a fluency in a language in addition to English or Irish. This is an important requirement which helps to ensure that the demand for language guides to conduct tours in a range of European and other languages are satisfied.

Certification:

A FETAC Level 6 Certificate in Dublin Tourist Guiding will be awarded based on successful completion of examinations, project work and practical assessment.

A formal First aid qualification (FETAC level 5 or equivalent) is required before receiving the Dublin Tourist Guiding certificate.

Duration:

The programme will be delivered over approximately four months on a part time basis. The classroom based lectures typically take place on Tuesday and Thursday evenings and some Saturdays. Fam trips will take place on Saturday and or Sundays.

Fee:

€700 per participant.

Registration as a Dublin City & Environs Tourist Guide.

Successful participants of this programme may then apply for a Dublin City and Environs Tourist Guide Badge by completing ten, one day tours. These tours must be evaluated by an ITOA tour operator or employer. Participants may then feature on the Fáilte Ireland Tourist Guide register and apply for membership to the Association of Approved Tourist Guides in Ireland.