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ANNUAL REPORT 2019
Financial Statements for the year ended 31 December 2019



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Ballinskelligs, Co. Kerry



Ballisodare Falls, Co. Sligo



Fungie the Dolphin, Co. Kerry



Sugarloaf Mountain, Co. Wicklow



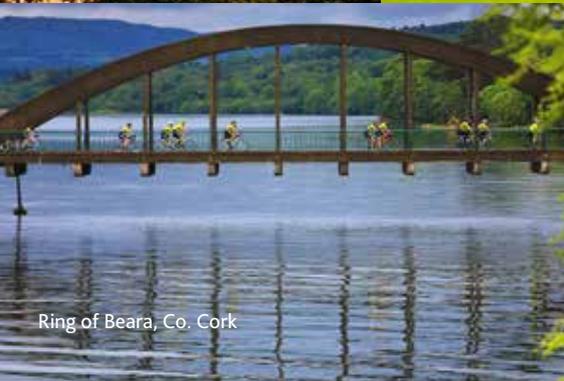
Newgrange, Co. Meath



Tintern Abbey, Co. Wexford



Clew Bay, Co. Mayo



Ring of Beara, Co. Cork



Fowley Falls, Rossinver, Co. Leitrim

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TO THE MINISTER FOR TOURISM, CULTURE,
ARTS, GAELTACHT, SPORT AND MEDIA

In accordance with the National Tourism
Development Authority Act 2003,
Fáilte Ireland presents its report for
the year ended 31 December 2019.

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Rialtas
na hÉireann
Government
of Ireland

Tionscadal Éireann
Project Ireland
2040



Fáilte Ireland

National Tourism Development Authority

“ In 2019 we worked to spread tourists across all regions of the country so communities nationwide can benefit from tourism growth...”



Coumeenole Beach, Dingle Peninsula, Co. Kerry

Fáilte Ireland- Who We Are

Fáilte Ireland is the National Tourism Development Authority. Our role is to support the tourism industry and work to sustain Ireland as a high-quality and competitive tourism destination. We provide a range of practical business supports to help tourism businesses better manage and market their products and services.

We also work with other state agencies and representative bodies, at local and national levels, to implement and champion positive and practical strategies that will benefit Irish tourism and the Irish economy.

We promote Ireland as a holiday destination through our domestic marketing campaign (DiscoverIreland.ie) and manage a network of nationwide tourist information centres that provide help and advice for visitors to Ireland. Business tourism, as well as leisure, is an increasingly important focus. This developing opportunity reflects Ireland's importance as an international hub for major industries and as a location for their regional and global headquarters.

The sector generates revenue of €7.8 BILLION annually. It supports 260,000 jobs nationwide and contributes €1.8 BILLION to the Exchequer



WHAT WE DO

Our role is to support the long-term sustainable growth in the economic, social, cultural and environmental contribution of tourism to Ireland. Tourism is of critical importance to the national economy and to regional development and employment. The sector generates revenue of €7.8 billion annually. It supports 260,000 jobs nationwide and contributes €1.8 billion to the Exchequer.

We work in partnership with Government, State agencies, Local Authorities, representative bodies and industry, to develop tourism across Ireland. We do this by creating destination development plans and networks, investing in infrastructure, activities, visitor attractions and festivals. In Fáilte Ireland we provide consumer and buyer insights, mentoring, business supports and training programmes to help tourism businesses innovate and grow.

We are responsible for domestic holiday marketing across four regional experience brands: Wild Atlantic Way, Ireland's Ancient East, Ireland's Hidden Heartlands and Dublin.

There are two key levers driving Fáilte Ireland's strategy. We work to spread tourists across all regions of the country so communities nationwide can benefit from tourism growth. Then, by extending the season for tourism businesses to remain open for longer, we work to ensure the value and viability of the industry across the country.

“ ...2019 was another record year for Irish tourism. 9.7 million overseas visitors and even more domestic tourists generated an estimated €7.8bn in revenue...”



Keem Bay, Achill, Co. Mayo

Chairman's Statement

PAUL CARTY
Interim Chairman



As I write this annual statement the country is adapting to living with Covid-19 and the restrictions that it brings for everyone. The challenges the virus poses to the health and welfare of our people are immense. It rightly takes precedence over all other considerations and we wish our colleagues in the medical and caring professions success in their vital work of controlling this insidious risk to our lives, health and livelihoods.

Covid-19 has had a devastating effect on all tourism; accommodation businesses, airlines, restaurants, bars, attractions, incoming tours, business and leisure events and activities are all suffering. While many have experienced a catastrophic collapse in demand and are now closed for business, it was hoped that with the benefit of the prompt Government employment subsidies they would be in a position to retain the majority of their staff and skills. As the period of the pandemic progresses, the impact on these businesses continues to worsen and further supports are needed to ensure that we have tourism businesses ready to restart when recovery begins. In that context I commend the leadership and support given by Fáilte Ireland. Thousands of small and medium enterprises from various supports and grants made available by Fáilte Ireland.

As Interim Chair, I am proud of the organisation's response to this crisis, which has been rapid and decisive. It is successfully helping so many businesses struggling to keep their businesses alive.

In this current context of unprecedented crisis, it seems almost incongruous to review the performance of Fáilte Ireland for 2019. However, it will serve to highlight for us the leadership position we had successfully built in tourism for this country. That achievement is an ecosystem of policies and initiatives and people which helped create this winning formula. It can serve now as a reference

and guide us in our quest to revive the massive contribution economically, socially and in jobs that tourism delivers for Ireland.

2019 was a record year for Irish tourism. 9.7 million overseas visitors and even more domestic tourists generated an estimated €7.8bn in revenue. This helped sustain a record 260,000 jobs in the industry, an increase of 20,000 over 2017.

Despite these impressive figures there was a noticeable shift in sentiment and growth which slowed considerably in the second half of the year. On another front the prospect of Brexit and its impact on the value of sterling caused a decline in the number of visitors from Northern Ireland particularly to Donegal and other border counties.

Fáilte Ireland responded to the challenges of Brexit with its much acclaimed "Get Brexit Ready" programme which was rolled out to over 1000 businesses. Meitheal, our event which matches overseas buyers with Irish tourism businesses set new records with over 13,500 one on one meetings over two days. This event, now in its 45th year provides an excellent opportunity for businesses, particularly new ones, to fine tune their marketing propositions under the supervision and guidance of their account managers in Fáilte Ireland.

Fáilte Ireland unveiled a number of new initiatives in 2019 which focused on achieving two of our key strategic objectives, Regionality and Seasonality. Our Local Experts programme was rolled out across eight counties and equipped 2,360 local people with information and expertise enabling them to enhance the visitor experience in their area.

We launched "Taste the Island" an all island initiative designed to enhance Ireland's reputation for its food and drink experience and build a tourist proposition around this experience during September to November. This 12-week programme was supported by a substantial marketing campaign and its success augurs well for future growth in the years ahead.

The success of our brand new Halloween festival, Púca, which took place in Meath and Louth is a further reflection of the wonderful innovative spirit that underpins much of the work done by Fáilte Ireland. The challenge to create a brand new event in October/November was undertaken with both enthusiasm and professionalism. We look forward to the Festival becoming one of our landmark dates in the calendar in years to come.

Business Tourism set new records in 2019 constrained only by the lack of capacity in facilities to host some events. We are addressing this constraint with a grant scheme specifically designed to incentivise the construction of more facilities. From the excellent work carried out by Fáilte Ireland staff we know that there is huge potential to grow this business in the future and we are confident we can continue to increase Ireland's share of this important sector.

2019 saw Fáilte Ireland announce a €150m investment in major new visitor attractions in its Platforms for Growth programme while approving €26.7m in 49 projects under its Large Tourism, Destination Towns and Dublin's Surprising Stories schemes. Among the new attractions opened during the year were Museum of Literature Ireland in Dublin, Kylemore Abbey, Galway and Brú na Bóinne in Meath.

Attractions awarded funding in 2019 included €3.9 million for the new National Famine Museum at Strokestown Park in Co. Roscommon. The Galway City Museum located at the historic Spanish Arch received €6.64 million to transform and rebrand into the Atlantic Museum Galway.

In November, Fáilte Ireland unveiled its 2020 work plan at a major industry event in Croke Park to an audience of more than 600 representatives from across the tourism sector. The establishment of a new sector development division within Fáilte Ireland was announced. Its role will be to drive Brexit and business supports and promote careers in tourism to support the future growth of the industry.

Once again the Authority wishes to acknowledge the enthusiasm, energy and professionalism of the management and staff in Fáilte Ireland. The organisation's successful accreditation as a "Great Place to Work" is regarded as one of the highlights of the year. We strongly believe that the quality of our work in developing the tourism industry is largely dependent on the excellence of our people and their commitment. Their enthusiasm is fostered by the positive environment in which they work and I commend all involved in making Fáilte such a productive and innovative place to work.

I want to convey my congratulations and thanks to Paul Kelly our CEO for his inspiring leadership and pay tribute to his colleagues on the management team for their superb performance in 2019. Every year the demands increase but this team responds positively and energetically to each new challenge.

I express thanks to my fellow Authority members for their counsel and support to myself and to the Executive. In particular I want to offer my gratitude to Noel Kavanagh and Gina Murphy who stepped down as members in 2019 and Breege O'Donoghue who also stepped down in September 2020 for their enthusiasm and guidance during their time on the Authority. I would like to acknowledge the superb work of Michael Cawley our Chairman since 2014 who resigned in August 2020. Michael always provided impressive leadership and strategic direction to both the Board and the Executive. I welcome the members who have joined the Authority in 2019, Stephen Dowling and Joe Dolan and I look forward to working with them in the coming years.

I want to acknowledge the work and support of former Ministers Ross and Griffin and their officials, Secretary General Graham Doyle and Assistant Secretary Ken Spratt.

Finally, I want to thank Minister Catherine Martin and Secretary General Katherine Licken for their support and I look forward to working with them as we help rebuild the tourism industry together.



Paul Carty
Interim Chairman

“...a successful initiative, Taste the Island prompted a renewed appetite in the industry to step up the quality of their offering to support our long-term objective to improve the perception of food and drink in Ireland among domestic and overseas visitors...”



#TastetheIsland

“...the establishment of a new sector development division within Fáilte Ireland was announced...”



Cycling in Connemara

Chief Executive's Review

PAUL KELLY
CEO



This report is not a review of last year, it looks back on what seems now like another era. Since Covid-19 struck in March 2020 our primary focus is on working with and delivering for the tourism industry. Businesses have been shut and jobs lost. Our focus has been on providing the support to survive and the capacity to reopen and renew. We didn't know it then, but 2019 was the end of an era. The detail in this 2019 report shows the strength of our offering as a tourist destination. The challenge now is both to reopen and to reimagine.

Tourism is part of our economic fabric. Before Covid-19 it sustained 260,000 jobs, or one in nine in our economy. It delivered an estimated €7.8 billion to our country. The scale of what is at stake is underlined by the facts that for every €1million euro spent by tourists, €720,000 stays in the Irish economy and 27 jobs are supported. 23 cents of every Euro every visitor spends ends up in the Exchequer. In some counties along the Wild Atlantic way tourism accounted for over one in five jobs. But tourism is not just about jobs and money, it sustains infrastructure and businesses that are vital to the wellbeing of local communities, culture and environment.

The story of 2019 was one of 9.7 million overseas tourists in addition to domestic trips. The 260,000 people employed represented, as the acting-Chairman pointed out, an increase of 20,000 over 2017. The number of foreign tourists was the highest ever. There were also challenges. One was flagging business sentiment in the second half of the year. Another was the need to deliver a better regional spread of tourism. Over 70% of overseas holiday bed-nights were spent in just five counties. This is a disparity we are keen to address. This points to the untapped potential in many parts of Ireland where there is a need for more tourism growth and job creation.

In a major boost for tourism, Fáilte Ireland announced a €150 million investment into developing major new visitor attractions of scale across the country – Platforms for Growth. The

programme of investment was Fáilte Ireland's largest yet, and forms part of its Grant Scheme for Large Tourism Projects which runs up to 2022. Platforms for Growth does three things. It drives tourism in the regions. It spreads out the tourism season and it future proofs our offering in a competitive and changing world. It is an example of the actions Fáilte Ireland delivered on, doing its job as the National Tourism Development Authority.

The 'Destination Towns' initiative allowed every Local Authority in the country bid for funding of up to €500,000 to develop a town in the county and enhance its tourism offering. The total value of the fund was €15.5 million and the process of identifying the towns commenced in mid-2019 and was led by the Local Authorities in consultation with Fáilte Ireland. Local Authorities provided funding for their projects too so there was a multiplier effect on resources to enhance public spaces such as squares, streetscapes and markets in a way that will engage tourists and enhance their experience in key towns.

Being Brexit ready was a key priority in 2019 and ensuring Tourism Businesses were resilient and best placed to deal with the challenges. From basic issues around driving licences, to border security, the requirement to support our market in the UK if Sterling falls further and a real threat to up to 10,000 tourism jobs in a worst-case scenario. One part of the answer on Brexit is to prepare for the challenge by minimising its specific impacts with a strong focus on lean and efficient operations. Fáilte Ireland

engaged with 3,000 business and trained over 8,000 individuals to do that. Another part of the answer to Brexit is to develop our business model and move ahead of change. In 2019 part of being Brexit-ready was to work to develop new markets in a rapidly changing global context. Market Diversification was the call to action.

We will not allow 2019 become a historic memory of lost, good old days. Front line workers in our industry make a living not just for themselves and their families, they deliver social and cultural capital, as well as hospitality and visitor facilities that are essential for tourism and benefit local communities socially and economically.

All of us in tourism are an essential part of team

Ireland. Our schools, hospitals, Gardaí and social services are supported by the essential revenues of tourism. Our task is to sustain tourism through this downturn. We will reopen safely, innovate, invest and lead into the future with a sustainable tourism sector.

This report is written at a low ebb, after a high point. It is written too with determination to restart our industry, to ensure our well-trained people have a future in an Irish tourism industry characterised by old values of hospitality and new ideas of innovation.

2019 IN RETROSPECT

In simple numbers 9.7m overseas tourists came to Ireland last year, the highest number on record, reflecting an increase of 1% on 2018. However, spending by our overseas tourists is estimated to have dropped by 1% to €5.2bn.

2019 saw the industry employ an estimated 260,000 people, an increase of 20,000 since 2017.

2019 was a year of uneven growth across core overseas markets. On the domestic front, a record high of 12.9m tourist trips were taken here by residence of Northern Ireland and the Republic of Ireland. This resulted in tourism revenues of €2.5bn, 84% of which was generated by residents of the Republic of Ireland.

North American tourists fell by 3% to 1.9m tourists, after six years of double-digit growth. Demand from Mainland Europe continued to grow to 3.6m tourists, up 3%, surpassing record numbers in 2018.

Ongoing Brexit negotiations and a decline in the value of sterling created uncertainty in the British market. However, tourist numbers from Britain stayed relatively static at 3.5m tourists. Throughout the year, Fáilte Ireland worked to target this core market, and help tourism businesses diversify into other emerging markets.

DEVELOPING WORLD-CLASS VISITOR EXPERIENCES

Ireland is a country of hidden gems. In tourism terms, it was also a place less than the sum of its fascinating parts. Our challenge was to create and develop regional experience brands.

The success of our regional experience brands shows the importance of high-level visitor experiences in growing tourism.

What we have now in Irish tourism can be grown to many multiples of its size. It can be benchmarked against the best in the world. The Wild Atlantic Way, Ireland's Hidden Heartlands and Ireland's Ancient East, and Dublin's Surprising by Nature, are examples of thought-leadership that can deliver regionally, seasonally and deliver a rich, innovative and exciting visitor experience.



WILD ATLANTIC WAY

SLÍ AN ATLANTAIGH FHIÁIN

The Wild Atlantic Way is Ireland's first long-distance touring route, stretching along the Atlantic coast from Donegal to West Cork. Marketed in its present form for just six years, The Wild Atlantic Way has already become a compelling experience for visitors from all over the world.

Every year since the brand's conception in 2014 has been one of further development for the Wild Atlantic Way, and this trend was sustained in 2019. An estimated 3.5m* overseas visitors explored all or part of the route, with increased numbers of Irish people making a trip to the West Coast. Together they spent in the region of €3bn in the local, mostly rural, economies along its winding path.

Additional product development funding will be coming on stream for the Wild Atlantic Way through a new investment scheme, Platforms for Growth, in 2020. Fáilte Ireland will implement this in seven

Visitor Experience Development Plans and commence work on a further three as well as the implementation of the Wild Atlantic Way Gateway Town Strategy for Killarney and Limerick.

As part of our strategy to drive sustainable growth, we have created three Wild Atlantic Way looped drives which encourage visitors to explore other parts of the region. The Shannon Estuary Drive, completed in 2018, was the first of these routes and we have worked tirelessly in 2019 to ensure we can launch the two more drives, the Burren Experience and Mulroy Bay Drive in partnership with communities and local authorities in Q1, 2020.

Work in 2019 will also culminate in new trails at Connemara National Park (Mweelin Trail and Farm Trail) and 56km new off-road cycle and walking trail at Wild Nephin National Park.

* Preliminary figure 2019



Inishmore, Aran Islands



Ireland's Hidden HEARTLANDS

Ireland's Hidden Heartlands covers the 'heart' of the country, from Leitrim down to Lough Derg and extending through Longford, West Cavan, Roscommon, East Galway, East Clare, as well as parts of Westmeath, Tipperary and Offaly.

The Ireland's Hidden Heartlands brand was launched to over 350 overseas buyers at Meitheal, Ireland's largest travel trade show in April 2019. It received a very warm welcome which was reflected in the one-to-one business meetings that were conducted between many of these buyers and our 28 industry representatives from the Hidden Heartlands region representing all nine counties (up from just nine businesses from the same geography in 2018). Ireland's Hidden Heartlands was also featured in the 2019 Buyers guide with 24 new saleable experiences. This is product that is ready to contract for Tour Operators and OTAs.

In October funding of €3.9m was announced for a new state of the art National Famine Museum at Strokestown Park House in Co Roscommon. This major investment is expected to increase visitors by 50,000, generating an additional 13 million euro in revenue to the region over the next five years. Strokestown is home to the largest collection of material relating to the Great Famine. The new National Famine Museum will use cutting-edge technology including projections and soundscapes to immerse visitors in the culture and day-to-day life of Ireland in the years before, during and after the Great Famine. In Longford, a new Norman village will be built on the Motte in Granard, which follows on from the recent opening of the Knights & Conquests visitor centre. This investment of nearly €4 million will include €640K of funding from Fáilte Ireland with plans to open in 2021. In separate funding for Longford, Fáilte Ireland provided €67K funding for the Maria Edgeworth Centre in Edgeworthstown.



Walking in Ireland's Hidden Heartlands



Dublin is an international destination; it is a business hub and a gateway to the entire country. Utilised by international visitors as a gateway, it provides an entry point and springboard for longer breaks in Ireland and a base for departure afterwards.

The Dublin brand proposition "surprising by nature" speaks to the unique position of the capital, with a vibrant city centre, nestled between the mountains and an extensive coastline. Dublin is steeped in history and is bursting with things to see and do, with world class visitor attractions, outdoor adventure, city parks, coastal towns, Georgian squares, cobbled streets and food offerings for every taste.

In 2019 several key programmes were in progress to develop the tourism offering for the Dublin region. Our orientation programme will enable visitors to discover the city and county with ease, through initiatives including the enhancement of wayfinding in main transport hubs, the creation of a branded coastal product and the development of gateway and discovery points along the coast. We also progressed our Visitor Experience Development Plan for the Docklands.

A total investment of €1.75m was announced under our 'Dublin, Surprising Stories' grant scheme which will see 11 Dublin visitor attractions meet the needs of the modern visitor. The investment focused on bringing some of Dublin's stories to life in a way that creates a genuine interest and unforgettable experience for the visitor. Dublin is known for its warm welcome and in 2019 we introduced a service excellence programme for My Taxi drivers as part of our first welcome initiative. In addition to service excellence, this programme provided participants with information on what the city has to offer visitors, as well as an opportunity to experience attractions first-hand. We also delivered key festivals such as Bram Stoker and New Year's Festival to drive footfall and business in the winter months.

In 2019, there were an estimated 6.6m overseas visitors to Dublin, with a total spend of €2.2bn* supporting over 80,000 jobs.

** Preliminary figure 2019*



Dublin Bay and Wicklow Mountains, Co. Dublin



 **IRELAND'S
ANCIENT EAST®**
Wander Through Time

Over the course of 2019, sixteen new interactive experiences opened across the region following funding of over €2.1million as part of our Storytelling and Interpretation investment scheme, with 2 more due to open in 2020.

This year we also announced the Destination Towns Capital Investment Programme which allowed every Local Authority to apply for funding of up to €500,000 to develop towns across the country. This kind of investment in tourism is critical for Ireland's Ancient East to stand out in the international marketplace, particularly when tourism trends are evolving rapidly.

Throughout 2019, the Ireland's Ancient East team worked with tourism businesses and other stakeholders to progress Visitor Experience Development Plans for the region. These are 3-5 year commercial development

plans, which will drive visitors and revenue on a sustainable basis across Ireland's Ancient East, especially in the off-peak season and in a way that will appeal to our core overseas markets.

The Ireland's Ancient East team continues to support the building of industry and stakeholder capability through a suite of training supports including Fáilte Ireland's Get Brexit Ready programme, Revenue Management, Market Diversification, Customer Service, improving interpretation and delivery of visitor experience workshops. In 2019, 595 businesses were supported, and 1,680 individuals engaged in supports.

Ireland's Ancient East brings the visitor deeper into our country. It offers routes off better known thoroughfares that offer the visitor surprise and delight.



Cruising on the River Shannon at Clonmacnoise

DEVELOPING WORLD-CLASS TOURISM PRODUCTS

Delivering attractive, sustainable tourism facilities that enhance the visitor experience and the quality of life in the local community is a priority for Fáilte Ireland. In 2019 in a major boost for tourism, Fáilte Ireland announced a €150m investment into developing major new visitor attractions of scale across the country – Platforms for Growth. The programme of investment was Fáilte Ireland's largest yet, and forms part of its Grants Scheme for Large Tourism Projects which runs up to 2022.

Through this programme major new visitor attractions of scale will be developed, and existing attractions greatly enhanced through Platforms for Growth, with Fáilte Ireland making individual grants available for large-scale visitor attractions of €2.5million upwards.

Platforms for Growth is funded under the Government's Project Ireland 2040 strategy with the aim of driving sustainable growth in the Irish tourism sector and higher revenue and job creation around Ireland. It is a very serious statement of intent for the future of Irish tourism.

Capital Investment

Across 2019 Fáilte Ireland approved €31.5m in 53 capital projects including projects under the Grants Scheme for Large Tourism Projects, Destination Towns Scheme and Dublin's 2018 Surprising Stories Grant Scheme.

Among the new and enhanced attractions opening in 2019 were the Museum of Literature Ireland, in Dublin, Kylemore Abbey, Galway and Brú na Bóinne in Meath. Some of the attractions which were awarded funding in 2019 were €2.5m for a new Cultural Plaza in Sligo, as well as, €6.44m investment to transform the Galway City Museum.

Fáilte Ireland also continued to work with projects through a number of investment mechanisms such as Strategic Partnerships with the Office of Public Works (OPW), National Parks and Wildlife Service (NPWS), Coillte and Waterways Ireland as well as small grant schemes in Wild Atlantic Way and Ireland's Ancient East.

Festivals

In 2019 Fáilte Ireland invested almost €5m in a wide-ranging Festivals and Participative Events Programme aimed at motivating international visitors to travel to Ireland off-peak and outside of the hotspot areas. Our National Festivals and Participative Events Programme provided investment of approximately €2.3m to 34 festivals and events. €552,000 was provided to the Local Authorities to support over 200 local festivals and events.

We continued to build our Co-Created Festivals Programme, investing over €1.8m in a range of festivals including NYF Dublin in partnership with Dublin City Council. In what was the most successful year to date, the 2 day festival attracted over 150,000 people to experience everything from the Countdown Concert at the iconic Customs House to the Liffey Lights Midnight Moment and the inaugural New Year's Day Concert in Temple Bar.

The Global Diaspora Series, created in partnership with the Department of Foreign Affairs to help local communities tap into and develop their international diaspora networks, saw the second year of two pilot festivals held in Limerick and Donegal which were further developed internationally in 2019.

Fáilte Ireland invested €30,000 to support the international development of two festivals; the Marconi, Alcock and Brown in Clifden in June and the inaugural Winter Pride Festival in Dublin focusing on Oscar Wilde. We further developed our plan to build the Ireland's St. Patrick's Day Celebrations proposition through supporting the international growth and development of three Regional St. Patrick's Day Festivals and Parades in Limerick, Cork and Killarney and launching a call for funding for a further number of St. Patrick's Day Celebrations.

New Festival – Púca

Púca, a spectacular, fun and otherworldly new festival celebrating Ireland as the original birthplace of Halloween was established last year. Vibrant and contemporary in feel but strongly rooted in tradition, it took place in three locations across Meath and Louth from 31 October – 2 November 2019.

The festival was developed by Fáilte Ireland in partnership with Meath and Louth County Councils. Fáilte Ireland's ambition for Púca is to develop a large-scale international festival to celebrate Ireland as the original home of Halloween which began as the ancient tradition of Samhain - the ancient New Year and to encourage more international visitors to visit Ireland in October and November. Across the inaugural three-day festival almost 20,000 visitors flocked to three locations in Ireland's Ancient East.

GROWING BUSINESS TOURISM ACROSS THE REGIONS

In 2019 Business Tourism continued to be one of the industry's highest-earning sectors, with business travellers spending almost three times more than the average visitor. It is vital, therefore, that sufficient resources are allocated to the corporate and business events markets. Fáilte Ireland's Business Tourism and Events team recorded a record year in 2019, exceeding its targets in the generation of new business leads and converting leads into tangible business. Over the course of the year, Fáilte Ireland secured €211m worth of international conferences and business events for current and future years of which €47.2m was for Regional Ireland (a 39% increase on 2018). The Fáilte Ireland team also generated a pipeline of 667 international business event opportunities worth €402m for current and future years. That's a 7% increase on the previous year.

A major focus was put on positioning Ireland as a sustainable destination. To this end, Fáilte Ireland coordinated a submission on behalf of the five Convention Bureaus in Dublin, Cork, Kerry, Shannon and Galway to the Global Destination Sustainability Index achieving an award as the greatest improved destination overall. A strategic partnership was forged with both the IDA, the GPA, IIBN and various alumni groups to grow Ireland's Corporate Ambassador programme. This programme aims to attract individuals in a position of influence within large corporations overseas who have a connection to Ireland.

Further enhancing the strength of the brand and Fáilte Ireland's reputation as thought leaders in the industry, team members sat on the boards of SITE Ireland, SITE Young Leaders and European Cities Marketing. Fáilte Ireland's 'Meet In Ireland' team was named **'IBTM Stand Personnel of the Year'** in Barcelona for the second year in a row, ahead of competition from 270 other exhibitors from around the world. 'IBTM World' is a leading global event for the MICE industry, and the award recognised the 'Meet in Ireland' team's professionalism and innovation in selling Ireland as a MICE destination to more than 4,000 buyers.

DEVELOPMENT OF LEISURE TOURISM

The international travel trade plays a very significant role in delivering tourism business to Ireland. Over the years Fáilte Ireland, in collaboration with Tourism Ireland, has fostered close associations with the leading tour operators and travel agents in all overseas markets. Working closely with the travel trade at home and overseas, an additional 166,000 new and incremental bed nights were delivered across the four experience brands.

Three consumer-facing golf platforms were delivered by Fáilte Ireland on the island of Ireland, in Belfast and at the Dubai Duty Free Irish Open, in Lahinch and at The Open in Royal Portrush in July. These provided high quality sales platforms to over 100 Irish golf suppliers on these platforms. The Fáilte Ireland team were also active in the international marketplace in 2019, through the delivery of eleven Joint Activity Plans, in partnership with Tourism Ireland. These plans saw the joint delivery of 45 sales missions in the marketplace, meeting over 800 buyers in face-to-face meetings and creating and delivering 18 product news e-zines to over 8,000 international travel trade.

The team also designed and delivered 59 itineraries for International Buyers from 22 markets, across 'Ireland's Ancient East', 'Ireland's Hidden Heartlands', 'Wild Atlantic Way' and 'Dublin' and fully hosted 829

International Buyers. Through familiarisation visits, workshops and networking events, Fáilte Ireland provided opportunities for 1,689 Irish tourism industry to engage with these buyers. Additionally, from across the four experience brands, 433 Irish industry representatives were recruited to join 38 different sales platforms in 16 International Markets. This ensures Ireland is on travel itineraries for groups and independent travellers around the world for the coming year and beyond.

Fáilte Ireland delivered a world class Meitheal again in 2019. The 2019 event was significant with the possibility of a no-deal Brexit looming. For this reason a strong focus was placed on retaining business from the UK, as well as winning business from other lucrative markets. Approximately 13,500 one to one meetings took place across the two-day event.

“...the ambition for Púca is to develop a large-scale international festival to celebrate Ireland as the original home of Halloween which began as the ancient tradition of Samhain... to encourage more international visitors to visit Ireland...”



“...new initiatives included ‘Get China Ready’ proved to be a great success with almost 130 businesses engaged in the foundation level and 23 businesses achieving the COTRI accreditation...”



Loop Head Lighthouse, Co. Clare

SUPPORTING A ROBUST INDUSTRY

Tourism is an intensely personal experience and Irish tourism is only as effective as its standards of service. Fáilte Ireland is committed to upskilling, career development and professional excellence at all levels of the industry.

Fáilte Ireland's 'Get Brexit Ready' programme provided targeted supports to help enterprises meet specific Brexit-related challenges. The 'Brexit Readiness Check' allows individual businesses to self-assess their risk and provides a range of interventions to match their needs. A programme of bespoke supports was rolled out across the year to assist over 1,000 businesses.

We continued to offer a full suite of business development and training supports to build international sales competencies and enhance enterprise efficiencies. Fáilte Ireland worked with nearly 4,000 tourism enterprises and over 9,000 clients in 2019.

New initiatives including 'Get China Ready' proved to be a great success with almost 130 businesses engaged in the foundation level and 23 businesses

achieving the COTRI accreditation. In addition, the 'National Service Excellence Programme' proved to be an outstanding success with 5,000 participants from over 500 businesses across a number of key destinations achieving the accreditation and award.

Led by Fáilte Ireland, in partnership with Tourism Ireland and Tourism Northern Ireland, **Taste the Island** was an inaugural all island marketing initiative designed to showcase Ireland's food and drink experience. Supporting regional spread and extending the shoulder season were also key priorities. A successful initiative, Taste the Island prompted a renewed appetite in the industry to step up the quality of their offering to support our long-term objective to improve the perception of food and drink in Ireland among domestic and overseas visitors as well as developing hundreds of quality and experiential food and drink offerings.

LABOUR SUPPLY AND SKILLS DEVELOPMENT

With our ambitious growth targets for tourism, Fáilte Ireland, as the National Tourism Development Authority, plays a vital role in encouraging, promoting and supporting the tourism sector to have the right volume and quality of talent available within industry, for the visitor.

It is recognised that the best approach to support sustainable employment in the sector requires a coordinated and collaborative approach by industry, education, training providers, and other relevant stakeholders. The Tourism and Hospitality Careers

Oversight Group chaired by Fáilte Ireland, delivered on many of its objectives in 2019 including closing the skills gap, with all chef grades now eligible for an employment permit and no longer subject to quotas.

PROMOTING IRELAND AS A TOP VISITOR DESTINATION

The domestic market makes a vital contribution to sustaining Irish tourism. The importance of our domestic visitors is evident regionally with 85% of all domestic trips to destinations outside of Dublin. Activities and trips away from home generated an estimated €2.1 billion revenue during 2019.

In 2019, Fáilte Ireland invested more than €4 million in marketing and supporting the home holiday market.

This included four dedicated campaigns promoting festivals and events including 'May the Fourth', 'Bram

Stoker', and the 'Global Irish Festival' series. In August 'Taste the Island', the first all-island celebration of Irish food and drink experiences, was launched to domestic and Northern Ireland (NI) consumers.

In addition to targeting Northern Ireland visitors across all our campaigns in response to declining visitors from Northern Ireland, Fáilte Ireland promoted NYF Dublin specifically to NI visitors in a dedicated multi-media campaign which ran across outdoor advertising, radio, social media and digital.

For the 'Wild Atlantic Way', 'Ireland's Ancient East' and 'Ireland's Hidden Heartlands' we continued to pursue our strategy of spring and summer campaigns. More than 90% of the population saw or heard the advertising for each of the brands.

In addition, we also promoted walking as a key trigger to take a break in Ireland through 'Tales & Trails' a series of award-winning immersive podcasts, supported by a bespoke content hub which delivered over 110,000 page views and over 200,000 video views.

As part of Fáilte Ireland's promotion of Dublin, we ran a six-week international city destination campaign across multiple markets, in partnership with Tourism Ireland and the four Dublin Local Authorities.

During the year Fáilte Ireland initiated a new project to review and refine our Fáilte Ireland consumer-facing digital ecosystem by including all our owned websites and social channels. We are doing this to ensure that we are providing visitors with the best experience across each stage of their digital journey. This project will be a key focus in 2020. Overall, across our brands we achieved over 12m digital engagements and 6m website sessions and we have an active social community in excess of 1.3m users.

Local Experts Programme

Fáilte Ireland's Local Experts Programme was rolled out across the country in 8 counties. The Local Experts programme equips local people with information and draws on their expertise. This allows them to share information and to create positive visitor experiences which will benefit and grow the local economy. By the end of 2019 2,360 individuals had completed the Local Experts Programme.

Launch of Fáilte Ireland Plans 2020

In November 2019, Fáilte Ireland hosted an event for the tourism industry to hear first-hand what our plans were for the year ahead and where we saw key challenges and opportunities for the industry. This event, which was attended by almost 600 tourism businesses and partners from across the country, helped us to align the strategies of the wider industry, with a focus on regional development plans also.

Oireachtas Briefings

Fáilte Ireland's regional teams provided briefing to members of the Oireachtas about their work on the ground helping to grow visitor numbers, increase tourism revenue and support jobs across the country. Over 130 Oireachtas members were provided with county specific details on Fáilte Ireland's investment programmes, business supports, festival plans, training and grants initiatives for tourism businesses and visitor attractions in each county.

CONCLUSION

Irish tourism, welcoming and entertaining visitors, is part of our character as a people. On a small island, we have a natural curiosity about the stranger. As a vigorous indigenous sector, tourism offered strength and sustainability to our economy in 2019 against the backdrop of a looming Brexit. It was a building block for regional balance and a major contributor to social cohesion.

Regionally, tourism is an economic uplift. Seasonally, tourism gives opportunity for work and a return on investment all year in some places, and across a much longer period in others. Tourism is part of Ireland's back story. It is authentic to who we are. It can be a sustainable, innovative driver of growth if protected and developed.

Our plan is to increase demand through sales and marketing. We will work in close partnership with Tourism Ireland who market the island of Ireland abroad. We will enhance supply by building brilliant visitor experiences and promoting exciting activities. From festivals, to the Waterford Greenway, to the Cliffs of Moher, a world class industry is being created. That industry will be supported by increased capacity, by competitiveness and by quality. Physical infrastructure and investment in our people will be hallmarks going forward.

Building blocks for that future will be environmental sustainability, sustainable tourism, and research which guides and measures what we do. Putting those blocks in place and delivering on its potential requires a synthesis of policy. Transport, local authorities, government agencies and departments need to collaborate more closely. We must ensure our attractions are more visible online and easier to access on the ground. We must equip for different cultures in new markets.

In Fáilte Ireland, our work is to develop tourism in ways that meet changing needs, environmentally, culturally and in existing and new markets. We seek to work with all our partners to enhance the visitor experience, and constantly find new and innovative ways to do so.

The dividend is firstly in the community visited. It is also the contribution that tourism makes to the economy nationally. Tourism is also an important part of our international reputation because it carries back the word of mouth of those who have come to stay with us. Now we face different and very difficult times. We do so with the full support of the Government, and of all our partners, one part of our agenda is to help enterprise survive. Another is to prepare and be ready to reopen. The third, as the tourism authority, is to lead innovation to ensure that Ireland is a leader when the crisis of Covid-19 is behind us. In a world utterly changed since 2019 which this report accounts for, we are helping to ensure survival and are working towards recovery.

I want to acknowledge the support we received from Government throughout 2019, particularly from former Ministers Ross and Griffin. I look forward to continuing this strong working relationship with Minister Martin and her officials.

On a personal note I want to pay tribute to the leadership and dedication of our former Chairman Michael Cawley. Michael was an invaluable support to me, to the Authority and to the Executive team at Fáilte Ireland. He made a significant contribution to developing and growing the tourism sector in Ireland during his tenure as Chair.

2019 was not simply last year, it was another era. There is a new post-Covid world coming. It will be different and will require new thinking and new ideas. This is the support and the thought leadership we will bring to our industry.



Paul Kelly
 CEO, Fáilte Ireland



“...Fáilte Ireland work collaboratively as part of a strategic tourism initiative on sustainability as advocated in the Government's Tourism Action Plan 2019-2021...”



Watson the Adventure Dog in the Hidden Heartlands

Corporate Statement

Year Ended 31 December 2019

Corporate Governance

Fáilte Ireland supports and subscribes to the highest standards of corporate governance and specifically abides by applicable principles and guidelines defined in the *Revised Code of Practice for the Governance of State Bodies 2016* and all Government legislation including the Public Spending Code.

Equality

Fáilte Ireland is an equal opportunities employer. All relevant equality legislation is implemented by the organisation.

Safety, Health and Welfare

The safety and well-being of the organisation's employees and visitors to its properties were safeguarded through strict adherence to health and safety standards. The Authority is satisfied that the company meets the provisions of the Safety, Health and Welfare at Work Act 2005.

Freedom of Information

In the period under review, Fáilte Ireland received 41 requests under the *Freedom of Information* legislation.

Protected Disclosures

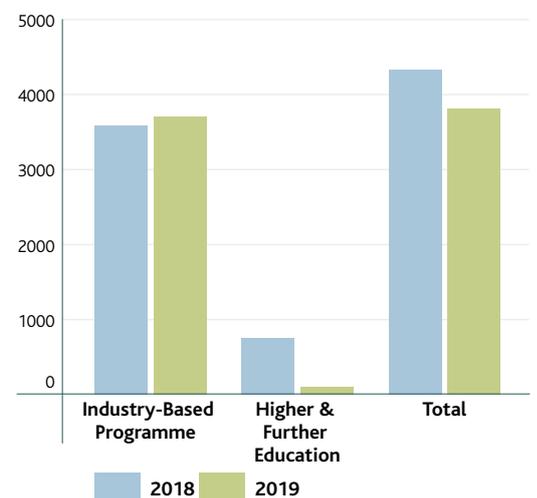
In accordance with section 22 of the *Protected Disclosures Act 2014*, Fáilte Ireland confirm that it had no notifications of or protected disclosures in 2019.

GDPR Compliance

Fáilte Ireland has put in place a comprehensive set of action to manage the organisations obligations under the GDPR regulations which include:

- Data Protection Officer (DPO) has been appointed.
- Unit Record Owners (URO) and Unit Record Administrators (URA) have been assigned.
- Privacy Policies, Data Breach Policies and Procedures, HR Polices and Cookies Policies have all be updated.
- Tender documents and contract agreements have been updated to ensure the relevant Controller/Processor agreements are in place and updated to mitigate against Brexit impact.
- Training has been provided to all staff and will continue to be provided during 2019.
- Data impact assessments and process mapping has been completed.
- Divisional Data Registers are in place and being actively managed by each Head of Division supported by the Data Protection Team and Risk Manager.
- Privacy by Design procedures are in place and Data Protection Impact Assessments of relevant projects, activities and external supplies are being undertaken by the Data Protection team as required.

TRAINING ACTIVITY 2018 – 2019



Authority Members 2019

Year Ended 31 December 2019

Member Attendance at Authority Meetings in 2019

MEMBER	TOTAL	TENURE COMMENCED/CEASED
Michael Cawley (Chair)	5*	*Michael Cawley was invited to attend two of these meetings during 2019 in his capacity as designated chairperson while he awaited formal approval by the Oireachtas
Sean Boland	2	
Francis Brennan	2	
Paul Carty	3	
Tom Coughlan	5	
Joseph Dolan	1	Commenced appointment October 2019
Stephen Dowling	1	Commenced appointment October 2019
Clare Duignan	5	
Tim Husbands	5	
Noel Kavanagh	2	Ceased appointment May 2019
Alice Mansergh	4	
Gina Murphy	2	Ceased appointment May 2019
Des O'Dowd	5	
Breege O'Donoghue	5	
Margaret E. Ward	4	

MICHAEL CAWLEY
Chairman



Having joined Ryanair in February of 1997, Michael was centrally involved in the IPO of the company in May of that year and assumed the additional responsibilities as Commercial Director in September 1997. Michael also oversaw the company securing a listing on the London Stock Exchange in June of 1998. In February 2003 Michael was appointed Chief Operating Officer and Deputy Chief Executive.

In March 2014 Michael stepped down from his Chief Operating Officer and Deputy Chief Executive role at Ryanair and joined the Board in a Non-Executive capacity on 1st May 2014. He was also appointed as a Non-Executive Director of Paddy Power Plc in July 2013.

A Chartered Accountant, Michael has previously worked in a number of different industries including distribution and manufacturing. He led a management buy-out in Athlone Extrusions in 1991 and, prior to joining Ryanair, he was the Finance Director of the Gowan Group, one of Ireland's largest private companies.

A native of Cork he is married with four children.

SEÁN BOLAND



Seán as Co-Owner of Hertz Ireland has worked in the Car Hire Sector, an integral part of the Tourism Industry for the past 35 years. Starting as a domestic home-grown company they have controlled the Hertz operation for the last 25 years and as of today, run the Hertz, Dollar, Thrifty and Firefly car rental brands on the island of Ireland.

The Hertz organisation has been driving changes in the travel industry, through extensive travel across the globe to deliver new business and maintain consistent growth. Hertz has worked with and has close associations with the majority of organisations that bring tourism into Ireland.

FRANCIS BRENNAN



Francis Brennan, of the Park Hotel Kenmare, was born in Dublin and educated at the Catholic University School, Leeson Street. He completed a H.Dip in Hotel and Catering Management at Dublin College and B.Sc (Mgmt) at Trinity College Dublin.

He is involved in a number of organisations and is past national president of SKAL International, past director of Shannon Castle Heritage & Banquets, chairman of Small Luxury Hotels of the World between 1994-97. He is currently SKAL International World Councillor for Ireland and a presenter on hospitality TV programme 'At Your Service' on RTE as well as a radio pundit commenting on all things relating to hospitality. He is also the author of three best-selling books.

PAUL CARTY



Paul led the Guinness Storehouse since its inception, joining as MD in its year of opening almost two decades ago. Under Paul's leadership, visitor numbers increased six-fold from under 300,000 to almost 1.8 million in 2019. He began his career at the Storehouse in 2000 when he returned to Dublin after many years abroad as a General Manager with the Forte Group and Le Meridien in Dublin, London, Bahrain, Singapore and Saudi Arabia. Paul was to spearhead the opening of the Guinness Storehouse on his return to Dublin.

Paul has also played a critical role in the development of tourism and hospitality in Ireland. He has acted as an adviser to many critical projects and initiatives and has made significant contributions to shaping the strategy of the sector, not least during his term as Chairman of ITIC (Irish Tourism Industry Confederation), and as a board member of Fáilte Ireland. Paul was the founder of AVEA (Association of Visitor Experiences and Attractions) which now has over 105 members throughout the island of Ireland. Paul has acted as an ambassador for Ireland and its hospitality offering in numerous tourism trade events abroad, becoming one of the most recognisable and respected faces in Irish tourism abroad.

TOM COUGHLAN



Tom retired as Chief Executive of Clare County Council in 2016 and has extensive senior public sector management and leadership experience. During his career he worked in a number of local authorities and has been involved in a wide range of tourism related developments. He is currently Chairman of the Health and Safety Authority and has been appointed as a Director of Eirgrid.

He has served as non-executive Director of the Shannon Group PLC and as non-executive Director of the Shannon Airport Authority. Tom has a Bachelor of Arts in Public Administration, a Professional Certificate in Corporate Governance and has completed the Senior Executives Leadership Programme in Harvard University. He is also a member of the Institute of Directors of Ireland.

JOSEPH DOLAN



With over 25 years' experience in the hotel sector, Joe owns and operates the Bush Hotel, a 3-star property located in the heart of Carrick-on-Shannon. The 60-bedroom boutique hotel is one of the oldest in Ireland and is widely recognised for its environmental sustainability.

A graduate of NUIG he also holds a PhD from QUB and a Tourism Strategy Diploma from Cornell State University. Mr. Dolan is long associated with tourism in Leitrim, was main sponsor of Leitrim GAA for some 9 years and is a former Leitrim Person of the Year. He worked extensively in project management in the Middle East before returning to hospitality in Ireland. He is a Project Director for Gunpowder Gin and the Shed Distillery Visitor Experience, a former President of the Irish Hotels Federation and a noted advocate for rural economic development particularly through balanced sustainable tourism.

STEPHEN DOWLING



Stephen is Global Vice President of Digital for adidas, based in global headquarters at Herzogenaurach, Germany, was born in Dublin and holds a BBS and MSC Marketing from Technical University Dublin.

Between 2007 and 2017 he worked and lived internationally for Unilever in various e-commerce, sales, digital and new business model leadership positions. Stephen holds an advanced management programme diploma from M.I.T, a corporate innovation diploma from Stanford Graduate School of Business and in June 2019, completed the adidas Harvard Business School executive development programme.

CLARE DUIGNAN



Clare is a non-Executive Director with board-room and executive experience across the private, public/state and not-for-profit sectors. A successful RTÉ radio and television producer, she served as Head of Independent Productions and as Director of Programmes TV from 2001-2009. As Managing-Director of RTÉ Radio 2009-2013, she addressed significant revenue challenges through downsizing the business, growing new revenue streams, and the introduction of strategic marketing, branding and communications initiative across all stations and orchestras.

She currently serves on the boards of Irish Times DAC, the Digital Hub Development Agency, Business to Arts, Women for Election, and has just been appointed as a Trustee of the Chester Beatty Library. Clare previously served on the Broadcasting Authority of Ireland, as Chair of the Advisory Board of ShinAwil Film and Television, on The Arts Council, and the Audi Dublin International Film Festival. Clare is a Lead Entrepreneur with the Enterprise Ireland 'Going for Growth' programme for female entrepreneurs.

TIM HUSBANDS



Tim is CEO of Leopardstown Racecourse. From January to July 2018, he held the position of CEO of Westport House and Estate, and Hotel Westport, a four star hotel, and 400 acre estate and stately home on the west coast of Ireland. Previously, Tim was CEO of Titanic Belfast Ltd, the operating company for the world's largest Titanic Visitor Attraction, Titanic Belfast.

Tim served on the board of Visit Belfast (Tourism Marketing Agency), for nearly twenty years, and for the last three as Deputy Chairman, the Irish Football Association Stadium Board, and ALVA (Association of Leading Visitor Attractions). Tim was honoured by H.M. The Queen in her New Year's Honours list in January 2014, awarding him an MBE, for Services to Economic Development and Tourism.

NOEL KAVANAGH



Noel was educated in Crescent College, Limerick, and trained as a manager with Penney's/ Primark.

He is the Owner/Chairperson of the Kavanagh Group since 1979 – operating a chain of 16 SuperValu Supermarkets across Ireland and the UK. Noel is also the Owner/Operator of the Wyatt Hotel in Westport, Co. Mayo (since 1995) and is the Chairperson of the Westport Town Hall Theatre.

ALICE MANSERGH



Alice is a director at Google, focused on helping businesses and industries thrive in the digital era. Her background is in marketing: she introduced and promoted Google products which now have millions of users in Europe, the Middle East and Africa like Google Chrome, Android and Google Maps. Alice has led teams in London, Dublin and Hyderabad.

She recently moved home to Ireland, where she partnered with the government's 1916 Centenary Programme to create 'Dublin Rising', a globally accessible online tour narrated by Colin Farrell. Alice is a huge fan of travel within Ireland; her honeymoon was a three week trip along the Wild Atlantic Way in a vintage VW camper van.

GINA MURPHY



Gina is the Proprietor and General Manager of Hugo's Restaurant in Dublin, and has previously owned and managed restaurants in Offaly and Mayo. A member of the Restaurant Association of Ireland (RAI), Gina has served as President and Vice-President of the organisation in the past. Gina also served for many years as a member of the RAI's management and Steering Committee.

Gina has also been an Employers Representative on the Joint Labour Committee (JLC) for Catering as well as the Irish Representative in HOTREC - the European Lobby Group for the Hotel, Restaurant and Café industry, based in Brussels. Gina also frequently addresses various commercial and industry associations as a guest speaker – including, in 2009, the European Parliament's Tourism Forum in Lisbon.

BREEGE O'DONOGHUE



Breege has been a Board Member & Group Director (Business Development & New Markets) at Primark and after 37 years now continues in an ambassadorial role, is a trustee of Primark Better Lives Foundation, and a trustee the Primark Pension Plan.

A graduate of UCD, a Chartered Director, Breege is currently Chair of Real World Analytics, Chair of The Design and Crafts Council of Ireland, Non-Executive Director of Shaw & Sons Ltd, a Board member of the UCD Michael Smurfit Graduate Business School, and a member of the Outside Appointments Board (Civil Service Code of Standards and Behaviour).

Breege has held Government appointed positions on the board of a number of state companies including An Post, Aer Rianta, Chair of Shannon College of Hotel Management, Chair of the Labour Relations Commission, and has been a Trustee and a Council Member of IBEC.

DES O'DOWD



Des is the Owner and Operator of Inchydoney Island Lodge & Spa in Clonakilty, West Cork, (since 1998).

He is a Fellow of the Institute of Chartered Accountants in Ireland and has post-graduation qualifications in Marketing, Management and Leadership with the Institute of Marketing, UCC, Cornell University and the Timoney Institute. Over the last 20 years Des has been involved in the development, operation and ownership of a number of hotels in Ireland and Europe.

MARGARET E. WARD



Margaret is an entrepreneur, journalist and broadcaster. She is CEO of Broadly Speaking, a leadership and management consultancy specialising in corporate strategy, innovation, communication and in creating diverse and inclusive cultures. Clients include: Google, the European Central Bank, Kellogg, Accenture, KPMG, Cartier Women's Initiative Awards, Arthur Cox, IDA Ireland, Chartered Accountants Ireland, Twitter, Science Foundation Ireland and many more.

She is a member of the board of RTÉ (2015-2020) and previously served on the board of European Movement Ireland (2013-2015). In 2010, she founded the not-for-profit, Women on Air, to ensure a greater diversity of expert voices in the media. Before starting her first business in Ireland in 2006, Margaret worked as a financial journalist for almost two decades. She was a business columnist and investigative reporter for The Irish Times, Money Editor for The Sunday Times and a business presenter at Newstalk. She is a regular contributor to RTÉ, TV3, BBC and NPR (USA) on business and economic issues.



Bantry House & Gardens, Bantry, Co. Cork

Divisional Structure

Year ended 31 December 2019



Tourism Numbers & Revenue 2015 - 2019

NUMBERS (000s) (Revenue €mn)	2015	2016	2017	2018	2019	% change 19 vs. 18
Britain	3,346	3,632	3,445	3,480	3,487	0.2%
	1,017.9	1,109.8	1,046.5	1,024.8	1,022.1	-0.3%
Mainland Europe	2,880	3,102	3,256	3,512	3,609	2.8%
	1,555.3	1,657.5	1,763.0	1,845.8	1,853.6	0.4%
North America	1,294	1,477	1,715	1,963	1,902	-3.1%
	1,199.7	1,337.4	1,525.5	1,746.7	1,705.7	-2.3%
Rest of World	516	531	607	654	676	3.4%
	492.6	533.3	588.9	599.9	592.5	-1.2%
Total Overseas	8,036	8,742	9,023	9,609	9,674	0.7%
	4,265.3	4,638.0	4,923.9	5,217.3	5,174.0	-0.8%
Northern Ireland^{1,2}	1,492	1,358	1,315	1,338	1,277	-4.6%
	338.2	366.9	371.3	394.6	402.0	1.9%
Total out-of-state	9,528	10,100	10,338	10,947	10,951	-
	4,603.5	5,004.9	5,295.2	5,611.9	5,576.0	-0.6%
Carrier Receipts ³	1,322.0	1,487.0	1,611.0	1,725.0	1,766.0	2.4%
Overseas Same Day Visits	38.0	48.0	53.0	47.0	44.0	-6.4%
Total Foreign Exchange Earnings	5,963.5	6,539.9	6,959.2	7,383.9	7,386.0	-
Domestic Trips^{4,5,6}	9,125	9,359	9,626	10,919	11,621	6.4%
	1,725.3	1,797.7	1,879.1	2,006.0	2,146.6	7.0%
Total Tourism Revenue	7,688.8	8,337.6	8,838.3	9,389.9	9,532.6	1.5%
Total Tourism Revenue Excluding Carrier Receipts	6,366.8	6,850.6	7,227.3	7,664.9	7,766.6	1.3%

1. 2015 Revised by NISRA 2016

2. NISRA GBP: Northern Ireland resident expenditure data provided in STE. 2019 Euro exchange rate 0.87777
Source: Central Bank of Ireland

3. 2016 revised by CSO December 2018

4. 2015 domestic data revised due to new methodological approach by CSO, August 2016

5. 2016 domestic data revised by CSO, December 2017

6. 2018 and 2019 results are interim, based on a statistical adjustment of data which began in 2018 and may be subject to revision
Sources: CSO, Fáilte Ireland and TSB, NISRA



The Merrion Hotel, Dublin City Centre



**FÁILTE IRELAND'S
LOCAL EXPERTS
PROGRAMME**

Energy Efficiency Statement 2019

The Fáilte Ireland Sustainability Plan 2019 stated that it has never been more important that the safeguarding and successful growth of Ireland's tourism sector is based on a sustainable and balanced approach. Environmental protection, economic competitiveness, community & visitor awareness and involvement, all play a part in successfully achieving and benefiting from this approach.

Fáilte Ireland's overall strategic objectives for the tourism sector are in line with International and Government Policy on Sustainable Development, with clear goals to sustainably grow tourism revenue, visitor numbers and employment in the sector through the VOICE (Visitor, Organisation, Industry, Community and Environment) model for sustainable tourism.

The VOICE Model is adopted by Fáilte Ireland in all our activities and outputs both internally as an organisation and external in our duties as the National Tourism Development Authority.

OVERVIEW OF ENERGY USAGE IN 2019

As of 31st December 2019, Fáilte Ireland had a headcount of 381 (an increase of 40 from December 2018) and were responsible for energy consumption at 41 properties. Those properties included:

- 8 administrative offices
- 23 year round tourist information centres (TICs); 2 of which also have admin offices
- 5 seasonal TICs (open 7-8 months per annum)
- 3 museums
- 2 vacant properties

As reported on the Sustainable Energy Authority of Ireland (SEAI) Monitoring & Reporting (M&R) system, Fáilte Ireland's reported Total Final Energy Consumption for 2019 was 2,008,836 kWh, (Total Final Energy Consumption for 2018 was 2,112,413 kWh).

For the purposes of reporting and calculating savings across all public bodies it is the organisation's Total Primary Energy Requirement (TPER) which is utilised.

For 2019 Fáilte Ireland's TPER was 3,439,550 kWh, comprising of:

- 2,869,077 kWh of electricity
- 570,474 kWh of thermal (fossil) fuels;
- 425,429 kWh of gas
- 145,044 kWh of heating oils

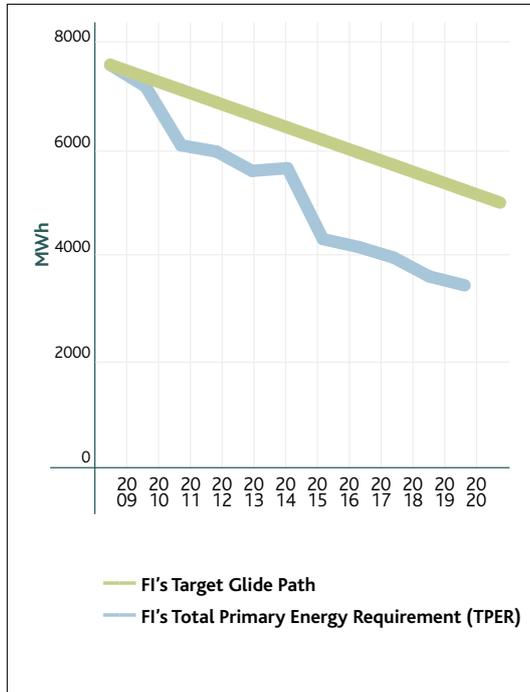
Our TPER for 2018 was 3,594,718 kWh. This represents a decrease of 115,168 kWh from 2018 to 2019, or 4.3% year on year savings.

Looking back at our energy usage for our base year, 2009, Fáilte Ireland's TPER was 7,287,788 kWh. Significant progress has been made in decreasing the organisation's energy usage and increasing energy efficiency. Comparing our 2019 TPER of 3,439,550 kWh with our 2009 TPER of 7,287,788 kWh we have achieved a TPER saving of 52.8%. Or if you look at our total final energy consumption of 2,008,836 kWh in 2019, we consumed 45.6% less than 2009

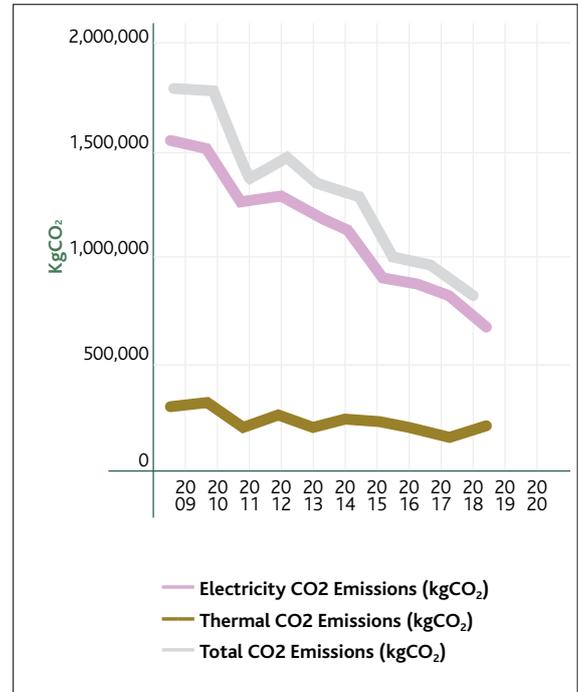
These reductions place us well ahead of the 2020 target of 33% energy reduction as set out in the National Energy Efficiency Action Plan 2009-2020 and give us a firm footing to reach the 2030 targets as outlined in the Climate Action Plan 2019.

Analysing our CO₂ emissions since 2009; our energy related emissions from 2009 were 1,710,334 kgCO₂, compared with 616,969 kgCO₂ for 2019; a 63.9% decrease, or conversely, our carbon emissions for 2019 were 36.1% of our 2009 emissions.

FÁILTE IRELAND'S TOTAL PRIMARY ENERGY REQUIREMENTS (TPER)



FÁILTE IRELAND'S CARBON EMISSIONS – KGCO₂



ACTIONS UNDERTAKEN IN 2019

As highlighted above, the VOICE Model is adopted by Fáilte Ireland in all our initiatives and investments. This is no less true when looking at equipment / hardware refreshes rolled out within the organisation. Some such initiatives implemented in 2019 were:

- ICT hardware refreshes generated estimated savings of 919 kWh electricity per annum
- LED lighting upgrades yielded an estimated electricity savings of 8,973 kWh per annum
- Reducing our property footprint and relocating our Tourist Information Centre in Kilkenny in Q3 2019 to a more fit for purpose site will have the nett benefit of saving over 20,000 kWh of electricity per annum.

Sustainability within Fáilte Ireland goes beyond reducing energy usage and increasing efficiency. The circular economy remains critical to ensuring a sustainable tourism and public sector:

- Fáilte Ireland operates a progressive waste management system. In the Resource Efficiency Action Plan (REAP) Guidance document the Department of Communications, Climate Action & Environment estimate that average waste

volumes generated per staff member per year is 126 kg + 92 kg per person allowance for a canteen. In 2019 Fáilte Ireland generated 50.147 tonnes of waste material across our sites, giving us an average of 131.6 kg per staff member (123.5 kg including onsite contractors), well below the 218 kg benchmark indicated. Of this 50.147 tonnes of waste, 46.410 tonnes (or 92.55%) was diverted from landfill, recycled, and repurposed. Only 3.734 tonnes (7.45%), or 9.8 kg per staff member entered landfill

- Similarly, the organisation closely monitors its water consumption and actively pursues water conservation initiatives. The REAP Guidance benchmark 8.8 m³ per person water usage (with a canteen) per annum. Total water usage at HQ in Dublin for 2019 was 1,888.4 m³ with a per person usage of 7.55 m³

- Fáilte Ireland's Procurement team actively include sustainability and green procurement as part of evaluation processes be it in the selection or award criteria, depending on the type of services/ supplies required. Our Procurement staff have attended information sessions in relation to same
- In 2019 Fáilte Ireland introduced a waste and energy awareness education piece as part of the induction process for all new staff / contractors
- In June 2019, to coincide with the National Stop Food Waste Week, Fáilte Ireland promoted and hosted the EPA's Stop Food Waste Workshop
- Fáilte Ireland committed to Supporting the Pollinator Plan: Framework for Businesses to promote and increase biodiversity initiatives in the organisation

ACTIONS PLANNED FOR 2020

All actions, no matter how small or large have a lasting impact. In 2020 Fáilte Ireland plan to:

- Production kitchen equipment refresh: replacing one 30 kW deep fryer with an 18 kW unit estimated electricity savings per annum are 8,640 kWh
- Further ICT hardware refreshes will generate estimated savings of 4,322 kWh electricity per annum
- A large-scale LED lighting upgrade project at Dublin HQ offices is under review and has the potential to yield over 75,000 kWh electricity savings per annum
- Relocating and refurbishing a new Galway administrative office in Q1 2020 – the new fitout will focus on energy saving and energy efficiency, e.g. LED lighting
- Refurbishment of 1st floor of our administration office at Temple Street Sligo will include several energy focused initiatives; LED lighting and installation of a 2.48 kWp solar PV array to generate an estimated 2,018 kWh per annum (8.4% of 2019's electricity usage)

As mentioned above, the key to sustainability is promoting and implementing changes, in 2020:

- Fáilte Ireland will further increase its own green procurement measures to ensure that sustainability remains to the fore for relevant procurement processes
- Commence rollout of an electric vehicle charging points and solar PV generating programme
- Fáilte Ireland care for our environment. The organisation's Green Team will help increase staff's knowledge on energy conservation, sustainability, and biodiversity. Several information awareness programmes will be introduced throughout 2020; GIY, biodiversity, plastic free alternatives, energy conservation and more.

Fáilte Ireland work collaboratively as part of a strategic tourism initiative on sustainability as advocated in the Governments Tourism Action Plan 2019-2021. The overarching working group with representatives from Department of Transport, Tourism and Sport, Fáilte Ireland, Tourism Ireland, Tourism Northern Ireland and Irish Tourist Industry Confederation (ITIC) review international policy and best practice in sustainable tourism and propose guiding principles for sustainable tourism development in Ireland.

Consolidated Financial Statements

For The Year Ended
31 December 2019



Wicklow Head Lighthouse

Governance Statement and Authority Members' Report

Governance

The National Tourism Development Authority (the Authority) otherwise known as Fáilte Ireland was established under the National Tourism Development Authority Act 2003 with effect from 28th May 2003. Fáilte Ireland has adopted a corporate governance regime in accordance with best practice.

It is a Statutory Authority, established under the National Tourism Development Authority Act, 2003. The establishment, functions and responsibilities of the Authority are set out in Part 2 of the Act.

The Authority and Chairperson of the National Tourism Development Authority (NTDA) are appointed by the Minister for Transport, Tourism and Sport, who represents the State as the de facto shareholder of the NTDA.

Duties of the Authority

- The Authority has delegated operational responsibility for the day-to-day running of Fáilte Ireland to the Chief Executive and the management team. The exercise of the power of delegation does not absolve the Authority from the duty to supervise the discharge of the delegated functions.
- Monitoring of performance – the Authority receives regular reports from the State body's management team and Authority sub-committees.
- The Authority advises and supports the Chairperson, Chief Executive Officer and Management.
- The Authority have satisfied themselves that financial controls and systems of risk management are robust and defensible.
- The Authority has responsibility for ensuring that effective systems of internal control are instituted and implemented. The Authority is required to confirm annually to the relevant Minister that the State body has an appropriate system of internal (and financial) control in place.
- The Authority, through the Audit, Risk and Registration Committee has established procedures for maintaining an appropriate relationship with the external auditors. While the Authority of a State body may establish an Audit and Risk Committee to assist with its consideration of issues relating to audit, governance and risk management, the Authority of the State body maintains responsibility for and makes the final decisions on all of these areas.
- The Authority keeps itself up to date and fully informed about strategic issues and changes affecting the State body and the environment in which it operates.
- The Authority ensures that on appointment to the Authority, non-executive Authority members receive a formal letter of appointment setting out clearly what is expected of them in terms of time commitment, committee service and involvement outside Authority meetings.
- The Authority may, from time to time, establish such committees of the Authority as are necessary to assist it in the performance of its duties.

Authority Responsibilities

Section 27 of the National Tourism Development Authority Act 2003 requires the Authority to prepare financial statements in such form as may be approved by the Minister for Transport, Tourism and Sport with the consent of the Minister for Public Expenditure & Reform.

In preparing those financial statements, the Authority is required to:

- select suitable accounting policies and then apply them consistently;
- make judgments and estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that Fáilte Ireland will continue in operation;
- disclose and explain any material departures from applicable accounting standards.

The Authority is responsible for keeping adequate accounting records which disclose with reasonable accuracy at any time the financial position of the Authority and which enable it to ensure that the Financial Statements comply with Section 27 of the Act. The Authority is also responsible for safeguarding the assets of Fáilte Ireland and for taking reasonable steps for the prevention and detection of fraud and irregularities and for the maintenance and integrity of any financial data published on the NTDA's website. The Annual report is the only financial report that is published on the NTDA website and the Authority will ensure that this report is reviewed and approved prior to being published on the website.

The Authority is responsible for approving the annual plan and budget. An evaluation of the performance of NTDA's 2019 annual plan and budget was conducted in February 2020

The work and responsibilities of the Authority are set out in Terms of Reference, which also contain the matters specifically reserved for Board decision. Standing items considered by the Authority include:

- declaration of interests
- minutes from previous meetings and matters arising
- reports from management team/ Performance reports
- reports and recommendations from committees
- financial reporting
- Corporate governance compliance
- reserve matters

The Authority considers that the financial statements of NTDA give a true and fair view of the financial performance and the financial position of NTDA at the 31 December 2019.

Authority Structure

The Authority consists of a Chairperson and twelve ordinary members who are independent non-executive Authority members. Members hold office for a period not exceeding five years, and may be reappointed for, at most, one more term.

	DATE APPOINTED	DATE RESIGNED
Michael Cawley (Chair)	Reappointed with effect from 11/10/2019	17/05/2019
Francis Brennan	Reappointed with effect from 28/05/2018	
Noel Kavanagh	Reappointed with effect from 30/06/2015	27/05/2019
Gina Murphy	Reappointed with effect from 30/06/2015	27/05/2019
Séan Boland	Reappointed with effect from 10/05/2019	09/05/2019
Paul Carty	Reappointed with effect from 10/05/2019	09/05/2019
Alice Mansergh	04/07/2018	
Margaret E. Ward	04/07/2018	
Des O' Dowd	04/07/2018	
Clare Duignan	04/07/2018	
Breege O' Donoghue	04/07/2018	
Tom Coughlan	04/07/2018	
Tim Husbands	04/07/2018	
Stephen Dowling	03/10/2019	
Joseph Dolan	03/10/2019	

The Authority carried out an evaluation of its performance and that of its committees in Feb 2020 and is planning on carrying out an external Board effectiveness and evaluations review in 2020 to be completed in 2020.

The Authority has established the following sub-committees:

- The Audit, Risk & Registrations Committee, which consists of a Chairperson and at least two other members, all of whom are non-executive Authority members.
- The Remuneration Committee, consisting of a Chairperson and at least two other members, all of whom are non-executive Authority members.
- The Festivals and Cultural Events Committee, currently consisting of a Chairperson and at least two other members, all of whom are non-executive Authority members.
- The Investment Committee, currently consisting of a Chairperson and at least two other members, all of whom are non-executive Authority members.

Details of the specific mission, composition, authorities and responsibilities of these Committees are set out in the Terms of Reference of the Committee, which are approved by the Authority..

Schedule of Number of Meetings Attended

	AUTHORITY	AUDIT, RISK AND REGISTRATIONS	REMUNERATION COMMITTEE	FESTIVAL AND CULTURAL EVENTS	INVESTMENT COMMITTEE
	2019	2019	2019	2019	2019
Michael Cawley (Chair)	3*			2	3
Francis Brennan	2				
Noel Kavanagh	2				2
Gina Murphy	2	2			
Séan Boland	2				3
Paul Carty	3			1	
Alice Mansergh	4				4
Margaret E. Ward	4	5			
Des O' Dowd	5	5			
Clare Duignan	5	5			
Breege O' Donoghue	5			3	
Tom Coughlan	5				4
Tim Husbands	5			3	
Stephen Dowling	1				
Joseph Dolan	1				

*Michael Cawley attended two additional meetings during 2019 in his capacity as designated chairperson.

Remuneration Committee

No Remuneration Committee meetings took place during 2019 as the business of the Committee was dealt with by the Authority at their meetings.

Fees to Authority Members for the period (see note 12 to the Financial Statements)

Key Personnel Changes

In October 2019, a new Industry Development Director was appointed, details of which are disclosed in note 8 to the financial statements. Changes to Authority members is captured on page 4 of the Governance Statement and Authority Members Report under Authority Structure.

Disclosures Required by Code of Practice for the Governance of State Bodies (2016)

The Authority is responsible for ensuring that Fáilte Ireland has complied with the requirements of the Code of Practice for the Governance of State Bodies 2016, as published by the Department of Public Expenditure and Reform in August 2016.

The following disclosures are required by the Code:

Employee Short-Term Benefits Breakdown (see note 8 to the Financial Statements)

Consultancy Costs (see note 11 to the Financial Statements)

Legal Costs and Settlements

No expenditure was incurred in the reporting period in relation to legal costs, settlements and conciliation and arbitration proceedings relating to contracts with third parties. Expenditure incurred in relation to general advice received by Fáilte Ireland is disclosed as part of consultancy costs (see note 11 to the financial statements).

Travel and Subsistence Expenditure (see note 9 to the Financial Statements)

Hospitality Expenditure (see note 10 to the Financial Statements)

Statement of Compliance

The Authority has adopted the Code of Practice for the Governance of State Bodies (2016) and has put procedures in place to ensure compliance with the Code. Fáilte Ireland was in full compliance with the Code of Practice for the Governance of State Bodies for 2019.



Michael Cawley
Chairman

July 31, 2020



Des O'Dowd
Authority Member

July 31, 2020

Comptroller and Auditor General

Report for presentation to the Houses of the Oireachtas

National Tourism Development Authority

Qualified opinion on the financial statements

I have audited the financial statements of the National Tourism Development Authority for the year ended 31 December 2019 as required under the provisions of section 27 of the National Tourism Development Authority Act 2003. The financial statements have been prepared in accordance with Financial Reporting Standard (FRS) 102 — *The Financial Reporting Standard applicable in the UK and the Republic of Ireland and comprise*

- the group statement of income and expenditure and retained revenue reserves
- the group statement of comprehensive income
- the group statement of financial position
- the Authority statement of financial position
- the group statement of changes in equity
- the group statement of cash flows and
- the related notes, including a summary of significant accounting policies.

In my opinion, except for the non-compliance with the requirements of FRS 102 in relation to the recognition of a deferred retirement benefit funding asset for one of its pension schemes referred to below, the financial statements give a true and fair view of the assets, liabilities and financial position of the National Tourism Development Authority at 31 December 2019 and of its income and expenditure for 2019 in accordance with FRS 102.

Basis of qualified opinion on financial statements

While the group statement of financial position indicates the group had net liabilities of €138 million at the year end, the Authority has explained in Note 29 the basis upon which it considers it is appropriate to adopt the going concern basis in the preparation of the financial statements.

As more fully explained in the accounting policies, the Authority operates four pension schemes. The group statement of financial position discloses total retirement benefit obligations at 31 December 2019 of €310 million (2018: €261 million).

Statutory guarantees are in place in respect of the future funding of pension payments for three of the schemes. As a result, the group financial statements recognise a deferred retirement benefit funding asset of €131 million in respect of those three schemes. The financial statements do not recognise a deferred funding asset in relation to the National Tourism Development Authority (NTDA) superannuation scheme. The net retirement benefit obligations under that scheme at 31 December 2019 are estimated at €178 million.

The financial statements do not recognise a deferred retirement benefit funding asset in relation to the NTDA scheme on the basis that the Authority considers that it has not been provided with a statutory or other guarantee in relation to the future funding of this scheme. In my opinion, a deferred retirement benefit funding asset should be recognised in relation to the pension scheme in accordance with generally accepted accounting practice in Ireland.

I consider that recognition of a deferred retirement benefit funding asset in respect of the NTDA superannuation scheme is appropriate based on

- the statutory provision for the establishment of the scheme
- the established policy and practice in relation to funding public service retirement benefit obligations on a pay-as-you-go basis
- the fact that the scheme requires employee contributions, and
- the nature of the annual estimates process under which State funding for the Authority is determined.

Had the Authority recognised a deferred retirement benefit funding asset in relation to the NTDA superannuation scheme, the group statement of financial position at 31 December 2019 would disclose net assets of €40.3 million (2018: €35.3 million); the Authority statement of financial position would disclose net assets of €38.5 million (2018: €33.5 million); and the 2019 group statement of income and expenditure would disclose a surplus of €1.1 million for the year (2018: surplus of €271,000).

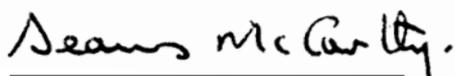
I conducted my audit of the financial statements in accordance with the International Standards on Auditing (ISAs) as promulgated by the International Organisation of Supreme Audit Institutions. My responsibilities under those standards are described in the appendix to this report. I am independent of the National Tourism Development Authority and have fulfilled my other ethical responsibilities in accordance with the standards.

I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my opinion.

Report on information other than the financial statements, and on other matters

The National Tourism Development Authority has presented certain other information together with the financial statements. This comprises the annual report, the governance statement and Authority members' report and the statement on internal control. My responsibilities to report in relation to such information, and on certain other matters upon which I report by exception, are described in the appendix to this report.

I have nothing to report in that regard.



Seamus McCarthy
Comptroller and Auditor General
31 July 2020

Appendix to the report

Responsibilities of Authority members

As detailed in the governance statement and Authority members' report, the Authority members are responsible for

- the preparation of financial statements in the form prescribed under section 27 of the National Tourism Development Authority Act 2003
- ensuring that the financial statements give a true and fair view in accordance with FRS 102
- ensuring the regularity of transactions
- assessing whether the use of the going concern basis of accounting is appropriate, and
- such internal control as they determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

Responsibilities of the Comptroller and Auditor General

I am required under section 27 of the National Tourism Development Authority Act 2003 to audit the financial statements of the National Tourism Development Authority and to report thereon to the Houses of the Oireachtas.

My objective in carrying out the audit is to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement due to fraud or error. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the ISAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with the ISAs, I exercise professional judgment and maintain professional scepticism throughout the audit. In doing so,

- I identify and assess the risks of material misstatement of the financial statements whether due to fraud or error; design and perform audit procedures responsive to those risks; and obtain audit evidence that is sufficient and appropriate to provide a basis for my opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- I obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the internal controls.
- I evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures.
- I conclude on the appropriateness of the use of the going concern basis of accounting and, based on the audit evidence obtained, on whether a material uncertainty exists related to events or conditions that may cast significant doubt on the National Tourism Development Authority's ability to continue as a going concern. If I conclude that a material uncertainty exists, I am required to draw attention in my report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify my opinion. My conclusions are based on the audit evidence obtained up to the date of my report. However, future events or conditions may cause the National Tourism Development Authority to cease to continue as a going concern.
- I evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

I communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that I identify during my audit.

Information other than the financial statements

My opinion on the financial statements does not cover the other information presented with those statements, and I do not express any form of assurance conclusion thereon.

In connection with my audit of the financial statements, I am required under the ISAs to read the other information presented and, in doing so, consider whether the other information is materially inconsistent with the financial statements or with

knowledge obtained during the audit, or if it otherwise appears to be materially misstated. If, based on the work I have performed, I conclude that there is a material misstatement of this other information, I am required to report that fact.

Reporting on other matters

My audit is conducted by reference to the special considerations which attach to State bodies in relation to their management and operation. I report if I identify material matters relating to the manner in which public business has been conducted.

I seek to obtain evidence about the regularity of financial transactions in the course of audit. I report if I identify any material instance where public money has not been applied for the purposes intended or where transactions did not conform to the authorities governing them.

I also report by exception if, in my opinion,

- I have not received all the information and explanations I required for my audit, or
- the accounting records were not sufficient to permit the financial statements to be readily and properly audited, or
- the financial statements are not in agreement with the accounting records.

Statement on Internal Control

Scope of Responsibility

On behalf of *Fáilte Ireland* the National Tourism Development Authority, I acknowledge the Board's responsibility for ensuring that an effective system of internal control is maintained and operated. This responsibility takes account of the requirements of the Code of Practice for the Governance of State Bodies (2016).

Purpose of the System of Internal Control

"The system of internal control is designed to manage risk to a tolerable level rather than to eliminate it. The system can therefore only provide reasonable and not absolute assurance that assets are safeguarded, transactions authorised and properly recorded, and that material errors or irregularities are either prevented or detected in a timely way.

The system of internal control, which accords with guidance issued by the Department of Public Expenditure and Reform has been in place in National Tourism Development Authority for the year ended 31 December 2019 and up to the date of approval of the financial statements.

The Capacity to Handle Risk

National Tourism Development Authority has an Audit, Risk and Registrations Committee (ARRC) comprising of three Authority members. The Chair of the ARRC has relevant financial and audit expertise. The ARRC met five times in 2019.

Fáilte Ireland the National Tourism Development Authority have also established an internal audit function comprises of Internal Audit Manager who engages with external consultants to conduct a programme of work agreed with the ARRC. The Executive, ARRC and Authority has developed a risk management policy which sets out its risk appetite, the risk management processes in place and details the roles and responsibilities of staff in relation to risk. The policy has been issued to all staff who are expected to work within the Authority's risk management policies, to alert management on emerging risks and control weaknesses and assume responsibility for risks and controls within their own area of work.

Risk and Control Framework

Fáilte Ireland the National Tourism Development Authority has implemented a risk management system which identifies and reports key risks and the management actions being taken to address and, to the extent possible, to mitigate those risks.

A risk register is in place which identifies the key risks facing the organisation and these have been identified, evaluated and graded according to their significance. The register is reviewed and updated by the Executive & ARRC on a quarterly basis and this is reported to the Authority at each Authority meeting. A full review of the risk register is carried out by the Authority on an annual basis. The outcome of these assessments is used to plan and allocate resources to ensure risks are managed to an acceptable level.

The risk register details the controls and actions needed to mitigate risks and responsibility for the operation of controls assigned to specific staff.

I confirm that a control environment containing the following elements is in place:

- procedures for all key business processes have been documented,
- financial responsibilities have been assigned at management level with corresponding accountability,
- there is an appropriate budgeting system with an annual budget which is kept under review by senior management,
- there are systems aimed at ensuring the security of the information and communication technology systems,
- there are systems in place to safeguard the assets, and
- control procedures over grant funding to outside agencies ensure adequate control over approval of grants and monitoring and review of grantees to ensure grant funding has been applied for the purpose intended.

Ongoing Monitoring and Review

Formal procedures have been established for monitoring control processes and control deficiencies are communicated to those responsible for taking corrective action and to management and the Authority where relevant, in a timely way.

I confirm that the following ongoing monitoring systems are in place

- key risks and related controls have been identified and processes have been put in place to monitor the operation of those key controls and report any identified deficiencies,
- reporting arrangements have been established at all levels where responsibility for financial management has been assigned, and
- there are regular reviews by senior management of periodic and annual performance and financial reports which indicate performance against budgets/forecasts.

Procurement

I confirm that Fáilte Ireland the National Tourism Development Authority has procedures in place to ensure compliance with current procurement rules and guidelines and that during 2019 the Authority complied with these procedures with the exception of the following expenditure on these contracts.

CONTRACT FOR	VALUE €	REASON FOR NON-COMPLIANCE	CURRENT STATUS
Fixed Voice and VoIP	21,574	This contract was awarded under an Office of Government Procurement (OGP) tender process for a duration of 3 years from 26/10/16 to 25/10/19. In August 2019, Fáilte Ireland became aware that the OGP had made the decision not to retender, Fáilte Ireland was then required to carry out its own EU tender process which resulted in a period of 11 weeks where there was no contract in place.	New contract in place within Fáilte Ireland since 10th January 2020.
Website Support	9,028	As advised in the 2018 AFS, this relates to a bespoke website built over 5 years ago which remains fit for purpose. Currently there was only one suitable specialist supplier to this legacy website which resulted in a further 3 month spend in 2019 where there was no contract in place (2018 non-compliant spend €35,000).	New contract in place within Fáilte Ireland since 1st April 2019.

In relation to the two other non-compliant contracts reported in 2018, tenders have since been awarded and these items are no longer non-compliant.

Review of Effectiveness

I confirm that Fáilte Ireland the National Tourism Development Authority has procedures to monitor the effectiveness of its risk management and control procedures. The Authority's monitoring and review of the effectiveness of the system of internal control is informed by the work of the internal and external auditors, the Audit, Risk and Registration Committee which oversees their work, and the senior management within the organisation responsible for the development and maintenance of the internal financial control framework.

I confirm that the Authority conducted an annual review of the effectiveness of the internal controls for 2019 in February 2020.

Internal Control Issues

On the 15th March 2019, a company laptop was stolen off site that contained extracts from the CRM system containing business, names and contact details. All contacts on the CRM system were contacted advising them of the potential breach. The case was reported to An Garda Síochána and the Data Commissioners Office (DPC). The case was subsequently closed by the Data Commissioners Office.

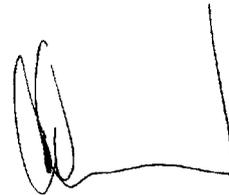
During 2018, a control weakness resulted in a third party security breach which resulted in a loss to the Authority of €11,730. The matter is still being investigated by An Garda Síochána. The amount lost has not yet been recovered to date.

During 2016 & 2017 errors in relation to the Authority's outsourced payroll function were identified by Management totalling €79k. Repayment plans were put in place in 2018 with all affected staff. 65% of this has been recouped as at 31/12/2019 with the remaining amounts due in 2020.



Michael Cawley
Chairman

31 July, 2020



Des O'Dowd
Authority Member

31 July, 2020

Group Statement of Income and Expenditure and Retained Revenue Reserves

for the year ended 31 December 2019

	Notes	2019 €'000	2018 €'000 Reclassified
INCOME			
Oireachtas Grants Receivable	2	160,439	130,569
Other Income	3	6,148	4,714
KGCL Property Holdings Ltd - Rental Income	18	5	5
Net deferred retirement benefits funding in year	28 (D)	1,470	1,632
		168,062	136,920
TRANSFER FROM/(TO) CAPITAL RESERVES	22	(3,824)	3,267
Total Income		164,238	140,187
EXPENDITURE			
General Operating Expenses:			
Signature Programmes (Wild Atlantic Way, Dublin, Ireland's Ancient East, Ireland's Hidden Heartlands)	4	27,143	22,991
Marketing and Business Development	5	17,735	11,798
National Development Programmes	6	17,056	15,304
Operations Development	7	10,388	11,817
Pay	8	32,695	30,823
KGCL Property Holdings Ltd - Administration Expenses	18	47	47
Tourism Ireland Limited Grant Payovers	2	58,624	47,693
Total Expenditure		163,688	140,473
Surplus / (Deficit) before Taxation		550	(286)
Taxation		-	-
Surplus / (Deficit) after Taxation		550	(286)
Non-controlling interest – KGCL Property Holdings Ltd		11	11
Surplus / (Deficit) after Non-controlling interest		561	(275)

The Statement of Cash Flows and notes 1 to 31 form an integral part of these financial statements.



Michael Cawley
Chairman

July 31, 2020



Des O'Dowd
Authority Member

July 31, 2020

Group Statement of Comprehensive Income

for the year ended 31 December 2019

	Notes	2019 €'000	2018 €'000
Surplus / (Deficit) for the Year		561	(275)
ACTUARIAL GAINS ON PENSION SCHEMES			
Experience (loss)/gain on pension scheme liabilities	28 (B)	3,195	7,850
(Loss)/Gain due to changes in assumptions	28 (B)	(49,941)	12,290
ACTUARIAL (LOSS)/GAIN		(46,746)	20,140
ADJUSTMENT TO DEFERRED RETIREMENT BENEFIT FUNDING ASSET	28 (B)	22,398	(7,679)
Net Pension Deferral Adjustment		(24,348)	12,461
Total Recognised (Loss)/Gain for the Year		(23,787)	12,186

The Statement of Cash Flows and notes 1 to 31 form an integral part of these financial statements.



Michael Cawley
Chairman

31 July, 2020



Des O'Dowd
Authority Member

31 July, 2020

Group Statement of Financial Position

as at 31 December 2019

	Notes	2019 €'000	2018 €'000
FIXED ASSETS			
Property, Plant and Equipment	13	23,146	22,780
Intangible Assets	15	4,664	1,246
Financial Assets	17	60	60
Investment Property	16	176	176
		28,046	24,262
CURRENT ASSETS			
Inventories		9	21
Oireachtas Grants Receivable	19	12,900	-
Receivables	19	865	957
Cash and cash equivalents	20	32,427	43,617
		46,201	44,595
Payables : Amounts falling due within one year	21	33,973	33,525
NET CURRENT ASSETS		12,228	11,070
TOTAL ASSETS LESS CURRENT LIABILITIES BEFORE PENSIONS		40,274	35,332
Deferred Retirement Benefit Funding Asset	28 (D)	131,424	107,557
Retirement Benefit Obligations	28 (C)	(309,501)	(260,718)
TOTAL ASSETS LESS CURRENT LIABILITIES AFTER PENSIONS		(137,803)	(117,829)
REPRESENTING			
Retained Revenue Reserves		(164,480)	(140,693)
Capital Account	22	26,221	22,397
		(138,259)	(118,296)
NON-CONTROLLING INTEREST		456	467
		(137,803)	(117,829)

The Statement of Cash Flows and notes 1 to 31 form an integral part of these financial statements.



Michael Cawley
Chairman

July 31, 2020



Des O'Dowd
Authority Member

July 31, 2020

Authority Statement of Financial Position

as at 31 December 2019

	Notes	2019 €'000	2018 €'000
FIXED ASSETS			
Property, Plant and Equipment	13	21,323	20,917
Intangible Assets	15	4,664	1,246
Financial Assets	17	58	58
Investment Property	16	176	176
		26,221	22,397
CURRENT ASSETS			
Inventories		9	21
Oireachtas Grants Receivable	19	12,900	-
Receivables	19	865	956
Cash and cash equivalents	20	32,420	43,615
		46,194	44,592
Payables: Amounts falling due within one year	21	33,963	33,519
NET CURRENT ASSETS		12,231	11,073
TOTAL ASSETS LESS CURRENT LIABILITIES BEFORE PENSIONS		38,452	33,470
Deferred Retirement Benefit Funding Asset	28 (D)	131,424	107,557
Retirement Benefit Obligations	28 (C)	(309,501)	(260,718)
TOTAL ASSETS LESS CURRENT LIABILITIES AFTER PENSIONS		(139,625)	(119,691)
REPRESENTING			
Retained Revenue Reserves		(165,846)	(142,088)
Capital Account	22	26,221	22,397
		(139,625)	(119,691)

The Statement of Cash Flows and notes 1 to 31 form an integral part of these financial statements.



Michael Cawley
Chairman

31 July, 2020



Des O'Dowd
Authority Member

31 July, 2020

Group Statement of Changes in Equity

for the year ended 31 December 2019

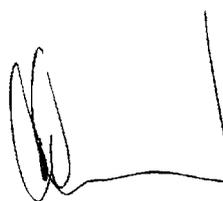
	Statement of Income & Expenditure Account	Capital	NCI	TOTAL
	€'000	€'000	€'000	€'000
At 01 January 2018	(152,879)	25,664	478	(126,737)
Retained (Deficit) for 2018	(286)	-	-	(286)
KGCL Retained (Deficit)/Surplus for 2018	11	-	(11)	-
Income Used to Purchase Fixed Assets or Fund Capital Payments	-	1,600	-	1,600
Amortisation in line with depreciation	-	(3,482)	-	(3,482)
Asset Disposal	-	(1,385)	-	(1,385)
Other Comprehensive Income - pension	12,461	-	-	12,461
At 31 December 2018	(140,693)	22,397	467	(117,829)
Retained Surplus for 2019	550	-	-	550
KGCL Retained Surplus / (Deficit) for 2019	11	-	(11)	-
Income used to purchase fixed assets or fund capital payments	-	6,404	-	6,404
Amortisation in line with depreciation or finance charge	-	(2,580)	-	(2,580)
Asset Disposal	-	-	-	-
Other comprehensive income - pension	(24,348)	-	-	(24,348)
At 31 December 2019	(164,480)	26,221	456	(137,803)

The Statement of Cash Flows and notes 1 to 31 form an integral part of these financial statements.



Michael Cawley
Chairman

31 July, 2020



Des O'Dowd
Authority Member

31 July, 2020

Group Statement of Cash Flows

for the Year ended 31 December 2019

	Notes	2019 €'000	2018 €'000
Net Cash Flows From Operating Activities			
Surplus /(Deficit) after Non Controlling Interest		561	(275)
Non-Controlling Interest		(11)	(11)
Net Deferred Retirement Benefit Funding Expenditure		568	545
Depreciation of Property, Plant & Equipment		1,417	1,493
Depreciation on Intangible Assets		1,203	2,031
Write off of Property, Plant and Equipment		-	-
Transfer to/(from) Capital Account	22	3,824	(3,267)
Bank Interest Received		2	3
(Profit)/Loss on Sale of Property, Plant and Equipment		-	(1,115)
Proceeds on the Sale of Property		-	2,500
(Increase)/ Decrease in Receivables	19	(12,808)	189
Increase/(Decrease) in Payables	21	448	(7,619)
(Increase)/Decrease in Inventories		12	24
Net Cash Inflow/Outflow from Operating Activities		(4,784)	(5,202)
Cash Flow from Investing Activities			
Payments to Acquire Property, Plant and Equipment		(1,783)	(809)
Payments to Acquire Intangible Assets		(4,621)	(791)
Net Cash Inflow/Outflow From Investing Activities		(6,404)	(1,600)
Cash Flow from Financing Activities			
Bank Interest Received		(2)	(3)
Net Cash Inflow/(Outflow) from Financing Activities		(2)	(3)
Net(decrease)/increase in cash and cash equivalents		(11,190)	(7,105)
Cash and cash Equivalents at the beginning of year		43,617	50,722
Cash and cash Equivalents at the end of year		32,427	43,617



Michael Cawley
Chairman

31 July, 2020



Des O'Dowd
Authority Member

31 July, 2020

Notes to the Financial Statements

year ended 31 December 2019

1. ACCOUNTING POLICIES

The significant accounting policies adopted in these financial statements are as follows:-

GENERAL INFORMATION AND ACCOUNTING CONVENTION

Fáilte Ireland was established under the National Tourism Development Authority Act 2003. Its primary functions as specified in the legislation include:

To encourage, promote and support the development of tourist traffic within and to the state and to support enterprises and projects in this regard.

To encourage, promote and support the recruitment, training and education and development of persons for the purpose of employment with the tourism industry.

To promote and engage in research and planning.

To establish and maintain registers of accommodation facilities.

Fáilte Ireland is a Public Benefit Entity.

STATEMENT OF COMPLIANCE

The financial statements of Fáilte Ireland for the year ended 31 December 2019 have been prepared in accordance with FRS 102, the financial reporting standard applicable in the UK and Ireland issued by the Financial Reporting Council (FRC), as promulgated by Chartered Accountants Ireland. The financial statements have been prepared under the Code of Practice for the Governance for State Bodies 2016.

BASIS OF PREPARATION

The financial statements have been prepared under the historical cost convention, except for certain assets and liabilities that are measured at fair values as explained in the accounting policies below. The financial statements are in the form approved by the Minister for Transport, Tourism and Sport with the concurrence of the Minister for Public Expenditure and Reform under the National Tourism Development Authority Act 2003. The following accounting policies have been applied consistently in dealing with items which are considered material in relation to Fáilte Ireland's financial statements. The 2019 figures have been reclassified where required in line with the requirements as set out in the Code of Practice for the Governance of State bodies 2016.

OIREACHTAS GRANTS

Grants shown in the Statement of Income and Expenditure reflect the amounts receivable in respect of the period. This change in policy is as a result in a change of practice implemented by Fáilte Ireland's main funder see note 19. All Oireachtas Grants funding for Tourism Ireland Limited is funded through Fáilte Ireland. Deferred grant income arises where planned expenditure in relation to the grants received has not been incurred by the year-end.

GRANTS PAYABLE

Grant expenditure is recognised in the period in which the recipient carries out the grant activity that creates an entitlement to the grant. The prepaid income arises where Fáilte Ireland receive fee income in advance of the period to which it relates.

OTHER INCOME

All income, other than rental income, is recognised when it is probable that the economic benefit associated with the transaction will flow to the Group and when the income can be reliably measured. Rental income is recognised on a straight-line basis over the term of the relevant lease.

FOREIGN CURRENCIES

The functional and presentational currency of the parent and the group is considered to be euro because that is the currency of the primary economic environment in which they operate.

Transactions denominated in foreign currencies are converted into euro at an agreed standard rate for the year. Realised exchange gains and losses on transactions settled during the year are included in the Statement of Income and Expenditure and Retained Revenue Reserves for the year. Monetary assets and liabilities denominated in foreign currencies are converted into euro at exchange rates ruling at the reporting date and resulting gains and losses are included in the Statement of Income and Expenditure and Retained Revenue Reserves for the year.

PROPERTY, PLANT AND EQUIPMENT AND DEPRECIATION

Property, Plant and Equipment under the cost model are stated at historical cost less accumulated depreciation and any accumulated impairment losses. Historical cost includes expenditure that is directly attributable to bringing the asset to the location and condition necessary for it to be capable of operating in the manner intended by management.

The company adds to the carrying amount of an item of fixed assets the cost of replacing part of such an item when that cost is incurred if the replacement part is expected to provide incremental future benefits to the company. Repairs and maintenance are charged to the Statement of Income and Expenditure and Retained Revenue Reserves during the period in which they are incurred.

Depreciation is charged so as to allocate the cost of the assets less its residual value over the estimated useful lives, using the straight line method at the annual rates set out on the following page.

Notes to the Financial Statements

year ended 31 December 2019

1. ACCOUNTING POLICIES (CONTINUED)

Land	0%
Computer Equipment	33⅓% Straight line
Furniture & Fittings	20% Straight line
General Equipment	20% Straight line
Premises	2% Lower of Straight line or if higher remaining life of Lease.

The assets' residual values, useful lives and depreciation methods are reviewed, and adjusted prospectively if appropriate, or if there is an indication of a significant change since the last reporting date.

INTANGIBLE FIXED ASSETS

Intangible Fixed Assets under the cost model are stated at historical cost less accumulated depreciation and any accumulated impairment losses, where the asset is available for its intended use. Historical cost includes expenditure that is directly attributable to preparing the asset for its intended use. Where the costs relate to an asset that is not available for its intended use, the cost will be held at historical cost and not depreciated until it is available for its intended use.

Depreciation is charged to allocate the cost of the assets less its residual value over the estimated useful lives, using the straight line method at the annual rate of 33⅓%.

The assets' residual values, useful lives and depreciation methods are reviewed, and adjusted prospectively if appropriate, or if there is an indication of a significant change since the last reporting date.

The Authority's intangible assets comprise of all directly attributable costs necessary to create, produce and prepare the asset to be capable of operating in the manner intended by management. These assets include website development, photo/video, creative and content costs.

INVESTMENT ASSETS

Investment Assets comprise land and buildings with amenity value only and are stated at historic cost.

Investment properties for which fair value can be measured reliably without undue cost or effort on an ongoing basis are measured at fair value annually with any change recognised in the Statement of Income and Expenditure. Investment assets that are for sale are revalued at their expected sale price.

FINANCIAL ASSETS

Financial assets include equity interests in number of entities as detailed in Note 17. These assets are shown at cost less impairment rather than at valuation as valuation is not practical due to the nature of the investments and because

(a) there are no quoted prices available for identical assets on an active market (b) there are no prices for recent transactions of identical assets and (c) there is no means of determining a transaction price based on arm's length exchange motivated by normal business considerations.

Furthermore, the cost associated with valuing the assets would exceed the benefit derived and there is no intention to dispose of these investments in the foreseeable future.

CAPITAL ACCOUNT

The Capital Account represents the unamortised value of income used for capital purposes. Transfers between revenue reserves and capital reserves are made annually to equate the capital funding of the organisation, including finance leases, to the net book value of its assets.

RECEIVABLES

Receivables do not contain a significant financing element and are measured at their transaction price on initial recognition. Receivables are reviewed for indicators of impairments and bad debts are written off in the period in which they arise.

INVENTORIES

Inventories are valued at the lower of cost and net realisable value. The carrying amount of inventories are reviewed for indicators of impairment at each reporting date. If there is objective evidence of impairment, an impairment loss is recognised in the Statement of income and expenditure and retained revenue reserves.

OPERATING LEASES

Rental paid under operating leases is charged to the Statement of income and expenditure and retained revenue reserves on a straight line basis over the period of the lease.

EMPLOYEE BENEFITS

(A) Retirement Benefits

The Authority operates defined benefit schemes through four different independent schemes namely:

- *(Formerly CERT) Contributory Pension and Death Benefits Plan (closed to new entrants)
- *Regional Tourism Organisation Pension Scheme (closed to new entrants)
- *National Tourism Development Authority Superannuation Scheme
- Single Public Service Pension Scheme

* Three of the schemes are funded annually on a pay-as-you go basis from monies provided by the Department of Transport, Tourism and Sport and from contributions deducted from staffs' salaries. The fourth Scheme, which is also funded on a pay-as-you go basis, is the Single Public Service Pension Scheme. All employee contributions collected are remitted on a monthly basis to the Department of Public Expenditure and Reform.

Notes to the Financial Statements

year ended 31 December 2019

1. ACCOUNTING POLICIES (CONTINUED)

(Formerly CERT) Contributory Pension and Death Benefits Plan (closed to new entrants)

An asset is recognised to reflect the provisions of the Financial Measures (Miscellaneous Provisions) Act 2009. Under the Act where the aggregate of members and Fáilte Ireland contributions to the scheme are insufficient to meet Fáilte Ireland's obligations to pay its pension obligations in accordance with the scheme, the Minister for Public Expenditure and Reform shall make good any deficiency from funds provided by the Oireachtas.

Regional Tourism Organisation Pension Scheme (closed to new entrants)

An asset is recognised to reflect the provisions of the Financial Measures (Miscellaneous Provisions) Act 2009. Under the Act where the aggregate of members and Fáilte Ireland contributions to the scheme are insufficient to meet Fáilte Ireland's obligations to pay its pension obligations in accordance with the scheme, the Minister for Public Expenditure and Reform shall make good any deficiency from funds provided by the Oireachtas.

National Tourism Development Authority Superannuation Scheme

In 2014 the Authority sought confirmation from the Department of Transport, Tourism and Sport and the Department of Public Expenditure and Reform that similar provisions as those contained in the Financial Measures (Miscellaneous Provisions) Act 2009 applied to the National Tourism Development Authority Superannuation Scheme.

The Authority received confirmation that while there is no explicit guarantee that funds will always be made available, the Minister for Public Expenditure and Reform accepts that the continuation of Exchequer funding is a reasonable assumption for relevant Exchequer funded bodies with accrual accounts and pay-as-you-go schemes to make. As this does not give assurance to the Authority that any deficit in the fund will be provided by the Oireachtas, accordingly as at the 31st of December 2013 the Authority amended its accounting policy to no longer recognise an asset in respect of the deferred liability for the National Tourism Development Authority Superannuation Scheme.

There is no corresponding asset recognised for the National Tourism Development Authority Superannuation Scheme as the scheme is not referred to in the above legislation.

Single Public Service Pension Scheme (Single Scheme)

Fáilte Ireland operates the Single Public Service Pension Scheme (Single Scheme) which is the defined benefit scheme for pensionable public servants appointed on or after 1st January 2013. Single Scheme members contributions are paid over to the Department of Public Expenditure and Reform (DPER). Section 44 of the Public Service Pensions (Single Scheme and Other Provisions) Act 2012 provides

for funding of pension payments as they fall due by way of payments out of the Central Fund or from funds provided by the Oireachtas for that purpose.

Pension costs reflect pension benefits earned by employees in the period. The costs are shown net of staff pension contributions which are retained by Fáilte Ireland and used in the discharge of the overall pensions liability for the year except the contributions to the Single Public Service Pension Scheme, contributions are remitted to the Department of Public Expenditure and Reform monthly. An amount corresponding to the pension charge is recognised as income to the extent that it is recoverable.

Actuarial gains or losses arising on scheme liabilities and assets are reflected in the Statement of Comprehensive Income and a corresponding adjustment for the (formerly CERT) contributory pension and death benefits plan, the Regional Tourism Organisations pension scheme and the Single Public Service Pension Scheme is recognised in the amount recoverable from the Exchequer to reflect the provisions of the Financial Measures (Miscellaneous Provisions) Act 2009 and the public service pensions (single scheme and other provisions) Act 2012.

Retirement Benefit Obligations' represent the present value of future pension payments earned by members of the schemes to date. The schemes liabilities as at 31 December 2019 have been valued by an independent actuary using the projected unit method.

(B) Short-term Benefits

Short term benefits such as holiday pay are recognised as an expense in the year, and benefits that are accrued at year-end are included in the Payables figure in the Statement of Financial Position.

CRITICAL ACCOUNTING JUDGEMENTS AND ESTIMATES

The preparation of the financial statements requires management to make judgements, estimates and assumptions that affect the amounts reported for assets and liabilities as at the reporting date and the amounts reported for revenues and expenses during the year. However, the nature of estimation means that actual outcomes could differ from those estimates. The following judgements have had the most significant effect on amounts recognised in the financial statements.

Impairment of Property, Plant and Equipment and Intangible Assets and Depreciation

Assets that are subject to amortisation are reviewed for impairment whenever events or changes in circumstances indicate that the carrying amount may not be recoverable. An impairment loss is recognised for the amount by which the asset's carrying amount exceeds its recoverable amount. The recoverable amount is the higher of an asset's fair value less cost to sell and value in use. To Assess impairment, assets are grouped at the lowest levels for which there are separately identifiable cash flows (cash generating units). Non-financial assets that suffered impairment are reviewed for possible reversal of the impairment at each reporting date.

Notes to the Financial Statements

year ended 31 December 2019

1. ACCOUNTING POLICIES (CONTINUED)

Depreciation and Residual Values

Management have reviewed the asset lives and associated residual values of all fixed asset classes and have concluded that asset lives and residual values are appropriate.

Retirement Benefit Obligation

The assumptions underlying the actuarial valuations for which the amounts recognised in the financial statements are determined (including discount rates, rates of increase in future compensation levels, mortality rates and healthcare cost trend rates) are updated annually based on current economic conditions, and for any relevant changes to the terms and conditions of the pension and post-retirement plans.

The assumptions can be affected by:

- the discount rate, changes in the rate of return on high-quality corporate bonds

- future compensation levels, future labour market conditions
- health care cost trend rates, the rate of medical cost inflation in the relevant regions.

Capital Grants

As outlined in the accounting policy in relation to grants payable, expenditure is recognised in the period in which the recipient carries out grant activity or Key performance indicators are met that creates an entitlement to the grant support and complies with the stipulated grant conditions. The Authority provides capital grants to both private and public bodies with tourism projects. Significant delays can occur in the submission of claims to the Authority for payment. The financial statements recognise an accrual in relation to expenditure incurred by grantees but not yet claimed (note 21). In relation to capital projects, a significant part of this accrual is based on estimates provided by grantees on the basis of expenditure incurred on capital projects.

2. OIREACHTAS GRANTS RECEIVED FOR THE PERIOD

	2019			2018		
	Fáilte Ireland €'000	Tourism Ireland €'000	2018 Total €'000	Fáilte Ireland €'000	Tourism Ireland €'000	2018 Total €'000
E3 Fáilte Ireland Grant						
General Operating Expenses	68,324	-	68,324	61,816	-	61,816
Capital Development	1,050	-	1,050	800	-	800
E5 Tourism Marketing Fund	11,097	38,486	49,583	9,397	30,391	39,788
E5 Tourism Marketing Capital Fund	-	4,000	4,000	-	2,000	2,000
E4 Tourism Ireland Ltd. Admin & Expenses	-	16,138	16,138	-	15,302	15,302
E6 Tourism Product Development	21,344	-	21,344	10,863	-	10,863
	101,815	58,624	160,439	82,876	47,693	130,569

Oireachtas Grants are receivable from the Department of Transport, Tourism and Sport (Vote 31) under the subheads E3, E4, E5 and E6 as detailed above. The voted Tourism Marketing Fund is allocated annually between Fáilte Ireland and Tourism Ireland Limited by the Department of Transport, Tourism and Sport. The Grants Received were used for the purposes for which they were allocated. On the 19th December 2019 Fáilte Ireland was instructed by DTTAS to return €12.9M of cash balances before the 31st December 2019. DTTAS confirmed that this transaction did not represent a budget reduction and would be made available upon request.

Notes to the Financial Statements

year ended 31 December 2019

3. OTHER INCOME

	2019	2018
	€'000	€'000
Standards and Registration fees	1,875	1,851
Tourist Information Offices and Attractions	188	209
Trade Shows and Sales Opportunities	2,732	2,530
Rental Income, Bank Interest and Other	1,353	124
	6,148	4,714

4. SIGNATURE PROGRAMMES (WILD ATLANTIC WAY, DUBLIN, IRELAND'S ANCIENT EAST, IRELAND'S HIDDEN HEARTLANDS)

	2019	2018
	€'000	€'000
Programme Expenditure	3,751	7,243
Festivals & Events Expenditure	6,669	5,676
Capital Expenditure	16,723	10,072
	27,143	22,991

5. MARKETING AND BUSINESS DEVELOPMENT

	2019	2018
	€'000	€'000 Reclassified
Business Tourism	6,160	5,049
Domestic Marketing	9,400	4,812
Business Development (reclassified)	2,175	1,937
	17,735	11,798

Notes to the Financial Statements

year ended 31 December 2019

6. NATIONAL DEVELOPMENT PROGRAMMES

	2019 €'000	2018 €'000 Reclassified
Digital and E-Business	4,816	3,213
Brand Experience/ Activities and Attractions	843	982
Research	809	1,337
Consumer Planning and Insights	1,370	-
Visitor and Trade Engagement	2,142	2,078
Tourism Education	921	1,596
Quality and Standards	14	33
International Trade	1,650	1,363
Business Intelligence (CRM and GDPR Compliance)	872	1,929
Enterprise Support	3,619	2,773
	17,056	15,304

7. OPERATIONS DEVELOPMENT

	2019 €'000	2018 €'000
Audit Fee*	56	53
Occupancy & Office Services	4,625	3,982
Authority Member Fees	136	126
Authority Member Expenses	18	13
Other Administration Costs	2,973	2,778
Depreciation charge for the year	2,580	3,480
Costs of fixed assets Disposal /loss on disposal**	-	1,385
	10,388	11,817

* Audit fees include €56k relating to the charge for NTDA plus €500 relating to the charge for The Gathering project 2013

** See note 24 for details of 2018 property disposal.

Notes to the Financial Statements

year ended 31 December 2019

8. PAY

(A) Aggregate Employee Benefits

	2019	2018
	€'000	€'000
Staff short-term benefits	20,659	18,288
Termination benefits	-	-
Retirement benefit costs	9,964	1,874
Employer's contribution to social welfare	2,072	10,661
	32,695	30,823

Average staff numbers for the year 2019 were 326.33 whole-time equivalents /Year end WTE 333.97 (Average staff numbers for the year 2018, 313.76 whole-time equivalents/Year end 2017 WTE 319.83).

Additional Superannuation Contribution (ASC) of €779,904 (pension levy 2018: €829,217) has been deducted in the period and paid over to the Department of Transport Tourism and Sport. On 1st January 2019 the pension levy deductions were replaced with the Additional Superannuation Contribution (ASC).

Single Pension Scheme paid over to The Department of Public Expenditure and Reform in the year amounted to €121,882. Fáilte Ireland operates a long service employee award scheme. In 2019, there were 19 recipients of this scheme. The total cost of this scheme during the year was €8,100. No voluntary redundancy payments in 2019.

(B) Staff Short-Term Benefits

	2019	2018
	€'000	€'000
Basic Pay	20,654	18,283
Overtime	-	-
Allowances	5	5
	20,659	18,288

(C) Termination Benefits

	2019	2018
	€'000	€'000
Termination benefits charged to Income and Expenditure and Retained Revenue Reserves	-	-
	-	-

Notes to the Financial Statements

year ended 31 December 2019

8. PAY (CONTINUED)

(D) Key Management Personnel

Key Management Personnel comprise of the Chairperson, Authority members, CEO, Regional Development Director, Marketing Director, Product Development Director, Industry Development Director and Operations Director/Secretary to the Authority.

	2019 €'000	2018 €'000 Restated
Salary	972	826
Allowances	5	5
Termination benefits	-	-
Health Insurance	-	-
	977	831

(E) Chief Executive Officer Salary and Benefits

Chief Executive remuneration package for the financial period was as follows:

	2019 €'000	2018 €'000
Basic Pay	165	158
Accrued Pay	35	-
BIK	-	-
	200	158

Included in the CEO Pay includes an accrual of backpay (€35,055) from February 2017 to November 2019 aligned with the DPER Circulars. The CEO is a member of the Single Public Service Pension Scheme (Single Scheme).

	2019 €'000	2018 €'000
Salaries	20,659	18,288
Employer's contribution to social welfare	2,072	1,874
Voluntary Redundancy	-	-
	22,731	20,162

Notes to the Financial Statements

year ended 31 December 2019

8. PAY (CONTINUED)

Employees' short term benefits in excess of €60,000 are categorised into the following bands:

Employee numbers in salary ranges exceeding €60,000												
€000's	60-70	70-80	80-90	90-100	100-110	110-120	120-130	130-140	140-150	150-160	160-170	170-180
2018	65	16	24	6	6	1	1	0	2	1	1	0
2019	63	14	24	4	7	4	0	1	1	0	3	1

Note: For the purposes of this disclosure short term employee benefits in relation to services rendered during the reporting period include salary, allowances and other payments made on behalf of the employee but exclude employer's PRSI.

9. TRAVEL AND SUBSISTENCE EXPENDITURE

	2019 €'000	2018 €'000
Domestic Travel and Subsistence		
Authority Members	10	12
Employees	1,259	992
Foreign Travel and Subsistence		
Authority Members	-	-
Employees	487	357
	1,756	1,361

10. HOSPITALITY EXPENDITURE

	2019 €'000	2018 €'000
Employee hospitality	50	39
Client hospitality	5	10
	55	49

Notes to the Financial Statements

year ended 31 December 2019

11. CONSULTANCY COSTS

	2019	2018
	€'000	€'000
Legal	257	393
Tax and Financial advisory	115	104
Public relations/marketing	377	-
Pensions and human resources	104	-
Other*	2,301	1,587
	3,154	2,084
Consultancy Costs Capitalised	-	-
Consultancy costs charged to the Income and Expenditure and Retained Revenue Reserves	3,154	2,084
	3,154	2,084

Note: Consultancy costs include the cost of external advice to management and exclude outsourced "business as usual" functions. Other Consultancy includes planning and environmental advice €316K (2018: €222K), investment support advice €291K (2018: €377K), strategic planning advice €1,090K (2018: €384K), Economic advisory services €135K (2018: €105K), and other general consulting €469K (2018: €535K).

Notes to the Financial Statements

year ended 31 December 2019

12. AUTHORITY MEMBERS' FEES & EXPENSES

The fees of the Authority Members are set by the Minister for Transport, Tourism and Sport. Expenses claimed by Authority Members are in line with Civil Service rates.

EXPENSES AND FEES TO AUTHORITY MEMBERS FOR THE PERIOD:		2019	2018	2019	2018
		€'000	€'000	€'000	€'000
		Expenses		Fees	
Michael Cawley (Chair)		-	-	12	21
Francis Brennan		3	1	12	12
Gerard Barron	resigned 27/5/18	-	2	-	4
Susan Bergin	resigned 27/5/18	-	-	-	5
Noel Kavanagh	resigned 27/5/19	-	-	5	12
Gina Murphy	resigned 27/5/19	-	-	5	12
Séan Boland		-	-	12	12
Paul Carty		-	-	12	12
Alice Mansergh		-	-	-	-
Margaret Ward		-	-	12	6
Des O' Dowd		1	2	12	6
Clare Duignan		-	-	12	6
Breege O' Donoghue		-	-	12	6
Tom Coughlan		6	2	12	6
Tim Husbands		-	-	12	6
Stephen Dowling	appointed 3/10/19	-	-	3	-
Joseph Dolan	appointed 3/10/19	-	-	3	-
TOTAL		10	7	136	126

The number of Authority Members at 31 December 2019 was 13 (2018:13).

There was one Authority Members who did not receive Board Fees, Alice Mansergh waived her fee.

Other expenses of €7,264 were incurred during the period in relation to Authority Members.(2018:€4,656)

Notes to the Financial Statements

year ended 31 December 2019

13. PROPERTY, PLANT AND EQUIPMENT - GROUP

	Land and Premises €'000	Furniture and Fittings €'000	General Equipment €'000	Computer Equipment €'000	Total €'000
Cost					
At 1 January 2019	39,726	1,923	465	1,880	43,994
Additions at cost	1,430	119	-	234	1,783
Disposals at cost	-	-	-	(162)	(162)
At 31 December 2019	41,156	2,042	465	1,952	45,615
Depreciation					
At 1 January 2019	17,490	1,626	386	1,712	21,214
Charged during year	1,113	97	36	171	1,417
Disposals	-	-	-	(162)	(162)
At 31 December 2019	18,603	1,723	422	1,721	22,469
Net Book Value:					
At 31 December 2019	22,553	319	43	231	23,146
At 31 December 2018	22,236	297	79	168	22,780

PROPERTY, PLANT AND EQUIPMENT - AUTHORITY

	Land and Premises €'000	Furniture and Fittings €'000	General Equipment €'000	Computer Equipment €'000	Total €'000
Cost					
At 1 January 2019	36,786	1,923	465	1,881	41,055
Additions at cost	1,430	119	-	234	1,783
Disposals at cost	-	-	-	(162)	(162)
At 31 December 2019	38,216	2,042	465	1,953	42,676
Depreciation					
At 1 January 2019	16,413	1,626	386	1,713	20,138
Charged during year	1,073	97	36	171	1,377
Disposals	-	-	-	(162)	(162)
At 31 December 2019	17,486	1,723	422	1,722	21,353
Net Book Value:					
At 31 December 2019	20,730	319	43	231	21,323
At 31 December 2018	20,373	297	79	168	20,917

Notes to the Financial Statements

year ended 31 December 2019

14. PROPERTY, PLANT AND EQUIPMENT - HERITAGE ASSETS

The Dublin Writers Museum, is one of Fáilte Ireland's visitor attractions and a Tourist Information Office. It houses a history and celebration of literary Dublin and features the lives and works of Dublin's literary celebrities over the past three hundred years. The works have been acquired through purchases, gifts or are on loan to the Museum. In July 2016 James Adam & Sons, Fine Art Auctioneer and Valuers carried out an inventory and valuation inspection of the Literary and Artistic Collection at the Museum and certified the collection at €1.2 million for insurance purposes. €55k of heritage assets are reflected in the Statement of Financial Position, all of which have been fully depreciated. Some of the Museums collections of books and antiques have been recorded at cost in the Statement of Financial Position at the time of acquisition and are now all fully depreciated. The collection is being transferred to The Museum of Literature Ireland (post completion of the capital project which was completed in May 2019). This transfer has been delayed as a result of a the requirement to carry out an inventory and valuation of the collection, and is estimated to be completed in 2020.

15. INTANGIBLE ASSETS - GROUP & AUTHORITY

	Intangible Assets €'000	Assets Under Construction €'000	Total €'000
Cost			
At 1 January 2019	7,122	113	7,235
Movement from Asset Under Construction	-	-	-
Additions at cost	1,780	2,841	4,621
Disposals at cost	-	-	-
At 31 December 2019	8,902	2,954	11,856
Depreciation			
At 1 January 2019	5,989	-	5,989
Charged during year	1,203	-	1,203
Disposals	-	-	-
At 31 December 2019	7,192	-	7,192
Net Book Value:			
At 31 December 2019	1,710	2,954	4,664
At 31 December 2018	1,133	113	1,246

16. INVESTMENT PROPERTY - GROUP & AUTHORITY

	2019 €'000	2018 €'000
Investment Property comprises:		
Glenans Sailing Club - Baltimore Co Cork.	65	65
Killarney Golf Club	111	111
	176	176

Baltimore, Co Cork

The land and buildings at Baltimore Co. Cork were occupied under lease by Glenans Sailing Club, from which it operated a sailing school. Glenans ceased its operations at Baltimore and the property was surrendered back to Fáilte Ireland. In compliance with Circular 11/2015 – Protocols for the Transfer and Sharing of State Property – these premises were placed on the State Property Register in 2016 as surplus to requirements, as a result of which an expression of interest was received. Permission was sought and received from the Department of Transport Tourism and Sport to proceed to the next phase which is ongoing.

Killarney Golf Club

Fáilte Ireland owns land at Killarney Golf Club. The lands are leased to KGCL Property Holdings Ltd and form part of the golf courses operated by the Killarney Golf and Fishing Club. The value on the Statement of Financial Position is stated at historic cost.

Notes to the Financial Statements

year ended 31 December 2019

17. FINANCIAL ASSETS - GROUP

	2019 €'000	2018 €'000
Financial Assets comprise		
Waterford Regional Airport plc. - 1,562 Ordinary €2.54 Shares	4	4
Connemara West plc. - 5,500 ordinary shares @ €1.27 each	7	7
Louisburgh Holidays plc. - 25,000 'B' Ordinary Shares @ €1.27 each	31	31
Connemara Golf Club - 500 ordinary shares @ €1.27 each	1	1
Golf Corca Dhuibhne - 386 shares plus an additional 90 shares for the land	3	3
KGCL Property Holdings Ltd. Share of Kerry Regional Airport Plc.	14	14
	60	60

- Fáilte Ireland also holds €250 worth of shares in Kerry Airport Plc. This is a nominal shareholding.

All the shares above were shown at their carrying values in the audited financial statements of the relevant Regional Tourism Authorities as at 30th June 2006, immediately prior to integration with Fáilte Ireland.

Fáilte Ireland holds a controlling interest in the following companies limited by guarantee.

The Gathering Project 2013

The Gathering Project 2013 had no assets, liabilities, staff or trading activity in the 12 months ended 31st December 2019 or 31st December 2018.

KGCL Property Holdings Ltd has an investment in Kerry Airport Plc valued at cost of €14,297.

FINANCIAL ASSETS - AUTHORITY

	2019 €'000	2018 €'000
Financial Assets comprise		
Waterford Regional Airport plc. - 1,562 Ordinary €2.54 Shares	4	4
Connemara West plc. - 5,500 ordinary shares @ €1.27 each	7	7
Louisburgh Holidays plc. - 25,000 'B' Ordinary Shares @ €1.27 each	31	31
Connemara Golf Club - 500 ordinary shares @ €1.27 each	1	1
Golf Corca Dhuibhne - 386 shares plus an additional 90 shares for the land	3	3
75% Shareholding KGCL Property Holdings Ltd.	12	12
	58	58

- Fáilte Ireland also holds €250 worth of shares in Kerry Airport Plc. This is a nominal shareholding.

All the shares above were shown at their carrying values in the audited financial statements of the relevant Regional Tourism Authorities as at 30th June 2006, immediately before integration with Fáilte Ireland.

Fáilte Ireland holds a controlling interest in the following companies limited by guarantee.

The Gathering Project 2013

The Gathering Project 2013 had no assets, liabilities, staff or trading activity in the 12 months ended 31st December 2019 or 31st December 2018.

KGCL Property Holdings Ltd has an investment in Kerry Airport Plc valued at cost of €14,297.

Notes to the Financial Statements

year ended 31 December 2019

18. KGCL PROPERTY HOLDINGS LIMITED

KGCL Property Holdings Limited is a 75% subsidiary of Fáilte Ireland. KGCL Property Holdings Limited is a property holding company.

KGCL Property Holdings Limited results were included in the consolidated accounts of Fáilte Ireland for the first time in 2014. No Consideration was paid for the equity in KGCL Property Holdings Limited. In 2013, KGCL Property Holdings Limited transferred the operation of golf courses in Killarney to its members. KGCL Property Holdings Limited retains ownership of the land. The members' pay annual rent of €3,000 to KGCL Property Holdings Limited.

KGCL Property Holdings Limited *has availed of the exemption in FRS 102 not to prepare a cash flow statement on the basis that the company's results are included in the consolidated financial statements of Fáilte Ireland.*

KGCL PROPERTY HOLDINGS LIMITED

STATEMENT OF COMPREHENSIVE INCOME FOR THE YEAR ENDED 31 DECEMBER 2019	2019 €'000	2018 €'000
INCOME:		
Rent	3	3
Refund of Insurance	2	2
Gross Profit	5	5
EXPENDITURE:		
Depreciation	42	42
Rental Charges	3	3
Contribution to Access Road	-	-
Professional Fees & Insurance	2	2
Total Administration Expenses	47	47
Interest receivable and similar income		
(Deficit) / Surplus before Taxation	(42)	(42)
Taxation	-	-
(Deficit) / Surplus after Taxation	(42)	(42)
NET ASSETS AS AT 31 DECEMBER 2019	2019 €'000	2018 €'000
FIXED ASSETS:		
Property, Plant and Equipment	1,823	1,863
Financial assets	14	14
	1,837	1,877
Current Assets	7	3
Current Liabilities	(10)	(6)
TOTAL NET ASSETS	1,834	1,874

Notes to the Financial Statements

year ended 31 December 2019

19. RECEIVABLES - GROUP

	2019	2018
	€'000	€'000
Trade Debtors	160	160
Oireachtas Grants Receivable*	12,900	-
Prepayments	571	728
Accrued Income	134	68
KGCL Property Holdings Ltd - Debtors	-	1
	13,765	957

* On the 19th December 2019 Fáilte Ireland was instructed by DTTAS to return €12.9M of cash balances before the 31st December 2019. DTTAS confirmed that this transaction did not represent a budget reduction and would be made available upon request.

RECEIVABLES - AUTHORITY

	2019	2018
	€'000	€'000
Trade Debtors	160	160
Oireachtas Grants Receivable*	12,900	-
Prepayments	571	728
Accrued Income	134	68
	13,765	956

20. CASH AND CASH EQUIVALENTS - GROUP

	2019	2018
	€'000	€'000
Deposit Accounts	7,477	23,784
Current Accounts	24,941	19,829
Cash on hand	2	2
KGCL Property Holdings Ltd - Bank Accounts	7	2
	32,427	43,617

CASH AND CASH EQUIVALENTS - AUTHORITY

	2019	2018
	€'000	€'000
Deposit Accounts	7,477	23,784
Current Accounts	24,941	19,829
Cash on hand	2	2
	32,420	43,615

Notes to the Financial Statements

year ended 31 December 2019

21. PAYABLES - GROUP

	2019	2018
	€'000	€'000
Amounts falling due within one year		
Trade Creditors	3,274	2,729
Tourism Ireland	65	28
Deferred Income	8,195	10,571
Accruals - Capital	13,223	12,132
Accruals - Pay	652	764
Accruals - Non Pay	5,405	4,231
Other Creditors	1,007	978
Prepaid Income	2,142	2,086
KGCL Property Holdings Ltd - Payables & Accruals	10	6
	33,973	33,525

PAYABLES - AUTHORITY

	2019	2018
	€'000	€'000
Amounts falling due within one year		
Trade Creditors	3,274	2,729
Tourism Ireland	65	28
Deferred Income	8,195	10,571
Accruals - Capital	13,223	12,132
Accruals - Pay	652	764
Accruals - Non Pay	5,405	4,231
Other Creditors	1,007	978
Prepaid Income	2,142	2,086
	33,963	33,519

Deferred income includes proceeds of disposal of freehold and leasehold interest (see Note 24)

Notes to the Financial Statements

year ended 31 December 2019

22. CAPITAL ACCOUNT - GROUP

	2019	2018
	€'000	€'000
At 1 January	22,397	25,664
Income used for capital purposes		
Additions to Purchased Property, Plant and Equipment in year	1,783	809
Additions to Intangible Assets in year	4,621	791
Amortisation in line with Asset Depreciation	(2,580)	(3,482)
Amount released on Disposal of Property, Plant and Equipment	-	(1,385)
Transfer to / (from) Income and Expenditure Account	3,824	(3,267)
At 31 December	26,221	22,397

The balance in the Capital Account corresponds with the following amounts:	Notes	2019	2018
		€'000	€'000
FIXED ASSETS			
Property, Plant and Equipment	13	23,146	22,780
Intangible Assets	15	4,664	1,246
Investment Property	16	176	176
Financial Assets	17	60	60
Less Total Assets of KGCL Property Holdings Ltd.	18	(1,837)	(1,877)
Investment in Subsidiary KGCL Property Holdings Ltd.	16	12	12
		26,221	22,397

CAPITAL ACCOUNT - AUTHORITY

	2019	2018
	€'000	€'000
At 1 January	22,397	25,664
Income used for capital purposes		
Additions to Purchased Property, Plant and Equipment in year	1,783	809
Additions to Intangible Assets in year	4,621	791
Amortisation in line with Asset Depreciation	(2,580)	(3,482)
Amount released on Disposal of Property, Plant and Equipment	-	(1,385)
Transfer to / (from) Income and Expenditure Account	3,824	(3,267)
At 31 December	26,221	22,397

The balance in the Capital Account corresponds with the following amounts:	Notes	2019	2018
		€'000	€'000
FIXED ASSETS			
Property, Plant and Equipment Assets	13	21,323	20,917
Intangible Assets	15	4,664	1,246
Investment Property	16	176	176
Financial Assets	17	58	58
		26,221	22,397

Notes to the Financial Statements

year ended 31 December 2019

23. OPERATING LEASE COMMITMENTS ON LAND AND BUILDINGS

At 31st December 2019, the Authority had the following total future commitments under operating leases:

	2019	2018
	€'000	€'000
Minimum future lease payments		
Within one year	973	874
between two and five years	2,839	3,185
after five years	2,158	2,032
	5,970	6,091

The total amount charged in respect of operating leases in the Income and Expenditure Account for 2019 is €999,931 (2018: €725,896)

24. PROCEEDS OF SALES

In 2018 the Authority disposed of: Freehold interest in a premises for €2,500,000 (net)

In 2017 the Authority disposed of: Freehold interest in a premises for €789,087 (net)

In 2016 the Authority disposed of: Freehold interest in land and investment property for €49,822 (net)

In 2015 the Authority disposed of: Freehold interest in a premises for €70,697 (net)

In 2014 the Authority disposed of: Leasehold interest in a premises for €3,911,000 (net)

Freehold interest in a premises for €137,000 (net)

The Authority has received sanction from Department of Transport, Tourism and Sport to retain funds totalling €7,457,606 of which €6,725,606 remains as at 31/12/2019 (2018: €7,457,606) arising from profits arising on the sale of land, premises and investment property in the period 2014-2018. The sanction was given on condition that the funds are expended on a number of specific capital projects prioritised by Fáilte Ireland in addition to a number of tourism capital development projects. The retention of these monies is to be taken into account in determining the future grant allocation. In 2019 €732,000 has been spent on specific capital projects from these retained funds.

25. GRANT PAYMENT COMMITMENTS

Commitments for capital grant payments at 31 December 2019 were estimated at €60.9 million (2018: €77.5 million).

Notes to the Financial Statements

year ended 31 December 2019

26. RELATED PARTY DISCLOSURES

The Authority adopts procedures in accordance with the guidelines issued by the Department of Public Expenditure & Reform in relation to the disclosure of interests by Authority Members and these procedures have been adhered to by the Authority Members and the Authority during the year.

The Authority Members and Fáilte Ireland complied with the Department of Public Enterprise and Reform guidelines covering situations of personal interest in the normal course of business. Fáilte Ireland may approve financial support/grants and enter into contractual arrangements with undertakings in which Fáilte Ireland Authority Members are employed or otherwise interested

In cases of potential conflict of interest Authority Members do not receive Authority documentation on the proposed transactions nor did the members participate in or attend discussions relating to the matters.

No conflicts were declared during 2019.

27. RECOVERY OF GRANTS

Fáilte Ireland has carried out verification checks on expenditure claimed in a sample of projects supported under the 1994-1999 Tourism Operational Programme and also carries out post-monitoring on grants paid. As a result of these procedures, funds to the value of €510,580 (2018: €532,807) which were recovered from grantees, were on hand and included in Payables at year-end. There is no mechanism to repay such funds to the EU. In prior years Fáilte Ireland offset amounts due to it from the EU in relation to monitoring projects, against this creditor. In 2019 Fáilte Ireland have decided to write the balance off to income thereby reducing the value of this liability by €510,580 to Nil. All grants awarded under this scheme have been fully paid out and have completed their post grant monitoring period..

28. PENSIONS

The Authority's pension schemes are described below

NATIONAL TOURISM DEVELOPMENT AUTHORITY SUPERANNUATION SCHEME

The Authority operates a defined benefit superannuation scheme for eligible permanent staff under The National Tourism Development Authority Act, 2003 and for eligible permanent staff of the former Bord Fáilte under section 15 of the Tourist Traffic Act, 1952 and section 9 of the Tourist Traffic Act, 1983.

The pension scheme is a defined benefit final salary pension arrangement with benefits and contributions defined by reference to the current "model" public sector scheme regulations. The scheme provides a pension (eightieths per year of service), a gratuity or lump sum (three eightieths per year of service) and spouse's and children's pensions. Normal Retirement Age is a member's 65th birthday; pre 2004 members have an entitlement to retire without actuarial reduction from age 60. Pensions in payment (and deferment) normally increase in line with general public sector salary inflation.

(FORMERLY CERT) CONTRIBUTORY PENSION AND DEATH BENEFITS PLAN (CLOSED TO NEW ENTRANTS)

The Authority operates a defined benefit pension scheme for the eligible staff of the former CERT Ltd.

Benefits and contributions are defined by pension scheme deeds and booklets. The scheme provides a pension (eightieths per year of service), a gratuity or lump sum (three eightieths per year of service) and spouse's and children's pensions subject to a rule that if a member attains 20 years service at age 65 years, 40 years is awarded. Normal Retirement Age is a member's 65th birthday.

As this scheme is closed, under the projected unit method, the current service cost will increase as the members of the scheme approach retirement.

Notes to the Financial Statements

year ended 31 December 2019

REGIONAL TOURISM ORGANISATION PENSION SCHEME (CLOSED TO NEW ENTRANTS)

A defined benefit pension scheme is operated for eligible the staff of the former six Regional Tourism Authorities with benefits funded by contributions from the employees.

Benefits and contributions are defined by pension scheme deeds and booklets. The scheme provides a pension (eightieths per year of service), a gratuity or lump sum (three eightieths per year of service) and spouse's and children's pensions. Normal Retirement Age is a member's 65th birthday; pre 2004 members have an entitlement to retire without actuarial reduction from age 60. Pensions in payment (and deferment) normally increase in line with general public sector salary inflation. As this scheme is closed, under the projected unit method, the current service cost will increase as the members of the scheme approach retirement.

SINGLE PUBLIC SERVICE PENSION SCHEME

The Authority operates the Single Public Service Pension Scheme (Single Scheme) which is the defined benefit scheme for pensionable public servants appointed on or after 1st January 2013. Single Scheme members contributions are paid over to the Department of Public Expenditure and Reform. Section 44 of the Public Service Pensions (Single Scheme and Other Provisions) Act 2012 provides for funding of pension payments as they fall due by way of payments out of the Central Fund or from funds provided by the Oireachtas for that purpose.

(A) Analysis Of Total Retirement Benefit Costs Charged To Expenditure

	2019	2018
	€'000	€'000
Current service cost	5,931	6,408
Interest on pension scheme liabilities	4,717	4,933
Employee contributions	(927)	(827)
Total Defined Benefit Scheme Costs	9,721	10,514
Other*	233	147
Total	9,954	10,661

*Other costs comprise (1) Income Continuance Premium Payments made of €62K (2) €35K being the difference between the formerly CERT pension scheme entitlement and the payment of an annuity purchased at the time reduced by (3) pension contributions refunded/ due to be refunded of (€6K) (4) Single Pension Scheme Contributions Permanent staff €126K paid and Single Pension Contribution for Fixed Term Contract to be refunded accordingly €16K.

(B) Analysis of amount recognised in Comprehensive Income

	2019	2018
	€'000	€'000
Experience Gains / (Loss)	3,195	7,850
Changes in Assumptions	(49,941)	12,290
Actuarial Gain / (Loss)	(46,746)	20,140
Actuarial Gain (loss) recognised by matching funding	22,398	(7,679)
Total	(24,348)	12,461

Notes to the Financial Statements

year ended 31 December 2019

28. PENSIONS (CONTINUED)

(C) Movement in Net Retirement Benefit Obligations during the year

	2019 €'000	2018 €'000
Net Pension Liability at 1 January	(260,718)	(278,681)
Benefits paid	8,611	9,164
Transfer payments	-	-
Current service cost	(5,931)	(6,408)
Interest on pension scheme liabilities	(4,717)	(4,933)
Actuarial gain/(loss)	(46,746)	20,140
Net Pension Liability at 31 December	(309,501)	(260,718)

(D) Deferred Retirement Benefits Funding

The Authority recognises an asset corresponding to the deferred liability for the Regional Tourism Organisations Pension Scheme, the (formerly CERT) pension scheme and the Single Public Service pension Scheme as set out in the Accounting Policy for pensions.

	2019 €'000	2018 €'000
The (formerly CERT) Pensions Scheme, Regional Tourism Organisation scheme and the Single Public Service Pension Scheme (Based on the Provisions of the Financial Measures Act 2009).	131,424	107,557
Total	131,424	107,557

The Net Deferred Funding for Pensions recognised in the Income and Expenditure Account is as follows:

	2019 €'000	2018 €'000
Funding Recoverable in respect of current year retirement benefit costs - (formerly CERT) Pensions		
Scheme and Regional Organisation Tourism Scheme	4,700	5,000
State Grant applied to pay pensioners	(2,797)	(2,990)
Staff Contributions applied to pay pensioners	(433)	(378)
	1,470	1,632

The quantification of the liability is based on the financial assumptions set out in the note below (E).

The assumptions used, which are based on professional actuarial advice, are advised to the Department of Transport Tourism and Sport.

Notes to the Financial Statements

year ended 31 December 2019

28. PENSIONS (CONTINUED)

(E) Scheme and Actuarial Assumptions

The valuation of the schemes' liabilities used for the purposes of FRS 102 Section 28 Employee Benefits disclosures has been based on a full actuarial valuation at the 31 December 2019 carried out by a qualified independent actuary. Pension scheme liabilities have been measured using the projected unit method.

Principal actuarial assumptions used to calculate the scheme liabilities:

	31/12/2019	31/12/2018
Discount rate	1.00%	1.80%
Rate of increase in salaries	2.90%	3.00%
Future state pension increases	1.40%	3.00%
Future pension increases *	2.40%	2.50%
Inflation Rate	1.40%	1.50%
Revaluation in deferment**	2.40%	2.50%

Demographic Assumptions	31/12/2019	31/12/2018
Mortality Pre Retirement	Male 73% of ILT15 Female 77% of ILT15	Male 62% of PNML00 Female 70% of PNML00
Mortality Post Retirement	Male 58% of ILT15 Female 62% of ILT15	Male 58% of ILT15 Female 62% of ILT15
Allowances for future improvements in mortality	Yes	Yes
Retirement Age	New entrants 65, other employees 62***	New entrants 65, other employees 62***
% married at retirement	90%	90%
Age difference between spouses	A male is assumed to be 3 years older than his spouse	A male is assumed to be 3 years older than his spouse

*In the case of the CERT scheme, future pension increases of 3% p.a. are assumed

***In the case of the CERT scheme, statutory revaluation applies to deferred benefits. For members of the Single Public Service Pension Scheme, pensions increase before and after retirement are in line with price inflation.

***The retirement age for the CERT pension scheme is 65 for all members.

The mortality basis above explicitly allows for improvements in life expectancy over time, so that life expectancy will depend on the year in which a member attains retirement age. The table below shows the life expectancy for members attaining age 65 in 2018 and 2038.

Year of attaining age 65	2019	2039
Life expectancy - Male	21.7 years	24 years
Life expectancy - Female	24.1 years	26.1 years

(F) History of defined benefit obligations, assets and experience gains and losses

	2019	2018	2017	2016	2015	2014
	€'000	€'000	€'000	€'000	€'000	€'000
Defined benefit obligations	309,501	260,718	278,681	274,814	244,188	242,135
Experience gain/(loss) on scheme liabilities						
• Amount (€'000)	3,195	7,850	899	(571)	473	4,751
• Percentage of present value scheme liabilities	1.03%	3.01%	0.32%	0.21%	0.19%	2.0%

Notes to the Financial Statements

year ended 31 December 2019

29. GOING CONCERN

The Financial Statements have been prepared on the going concern basis. At the time of preparing the 2019 Financial Statements, there is uncertainty as to the continued longer term funding of the National Tourism Development Authority Superannuation Scheme by the Oireachtas as the scheme is not mentioned in the Financial Measures (Miscellaneous Provisions) Act 2009 together with the Public Service Pensions (Single Scheme and Other Provisions) Act 2012 which provides legislative backing to the Group's three other pension schemes.

The Authority has sought assurance from the Department of Transport, Tourism and Sport and the Department of Public Expenditure and Reform as to the continued funding of this scheme and to date this assurance has not been received. Accordingly, the Authority has decided not to provide for a deferred asset in the Financial Statements totalling €178m (2018 €153m), being the value of the deferred liability of the scheme.

On the 30 January 2020, the World Health Organisation (WHO) announced Coronavirus as a global health emergency. On 11 March 2020, it announced that Coronavirus was a global pandemic. The extent of the impact of the Covid-19 on the Company's operational and financial performance will depend on future developments, including the duration and spread of the virus and related restrictions and the impact of the COVID-19. The Authority confirms that there is no material impact on the 2019 financial statements.

In assessing the going concern position of the Group the Authority has considered the following

1. The Oireachtas continues to provide funding on a pay as you go basis for the National Tourism Development Authority Superannuation Scheme through the annual Estimates process.
2. The organisation is a state body established by the National Tourism Development Authority Act 2003 and 95% funded by the Oireachtas.
3. There are currently no plans to dissolve the organisation.
4. The funding of the pension scheme is an ongoing issue and the Authority has not been given a definitive position that funding will or will not continue.
5. The crystallisation of the potential liability will span a period of 30 years into the future.

Based on the above considerations the Authority members are satisfied that the Group has adequate resources to continue for at least 12 months from the date of approval of these Financial Statements and it is appropriate to adopt the going concern basis in the preparation of the Financial Statements.

The Authority members have also concluded that the uncertainty re the National Tourism Development Superannuation Scheme and Coronavirus do not represent material uncertainties that casts significant doubt about the Group's ability to continue as a going concern and on that basis, the Authority will continue to adopt the going concern basis in preparing its Financial Statements.

30. POST BALANCE SHEET EVENTS

On 30 January 2020, the World Health Organisation (WHO) announced Coronavirus as a global health emergency. On 11 March 2020, it announced that Coronavirus was a global pandemic. Since 30 January 2020, the spread of COVID19 has severely impacted many local economies around the globe. In many countries, businesses are being forced to cease or limit operations for long and indefinite period. Measures taken to contain the spread of the virus including travel bans, quarantines, social distancing and closure of non-essential services have triggered significant disruption to business worldwide resulting in an economic slowdown. The Authority has determined that these events are non-adjusting subsequent events. The financial position and results of operations as of and for the year ended 31 December 2019 have not been materially affected and therefore no adjustments are required. We (the directors) will continue to monitor closely the global development of this new virus and respond accordingly.

31. APPROVAL OF FINANCIAL STATEMENTS

These financial statements were approved by the Authority on 15 May 2020.

Prompt Payments by Public Sector Bodies

Reporting Template pursuant to Government Decision S29296 of 2 and 8 March 2011 and 28 March 2017 by: The Health Service Executive, the Local Authorities, State Agencies and all other Public Sector Bodies, (excluding Commercial Semi State bodies)

Parent Government Department: Department of Tourism, Culture, Arts, Gaeltacht, Sport and Media

Public Sector Body: National Tourism Development Authority (Fáilte Ireland)

Period Covered: 1st January 2019 to 31st December 2019

DETAILS	NUMBER	VALUE €	PERCENTAGE (%) OF TOTAL NUMBER OF PAYMENTS MADE
Total payments a made in a year	12996	€87,026,903.89	100%
Payments made within 15 days	11728	€77,814,916.19	89.41%
Payments made within 16 days to 30 days	1024	€7,425,074.72	8.53%
Payments made in excess of 30 days that were <u>subject</u> to LPI and compensation costs	197	€1,480,625.09	1.71%
Payments made in excess of 30 days that were <u>not subject</u> to LPI and compensation costs	47	€306,287.83	0.35%
Amount of late payment interest (LPI) paid in a year	N/A	€2,672.32	N/A
Amount of compensation costs paid in a year	N/A	€10,440.00	N/A



Waves Crashing on the rocks at Muckross Head

Óráid
National Tourism Development Authority



TUARASCÁIL BHLIANTÚIL 2019

Ráitis Airgeadais don Bhliain dar Chríoch an 31 Nollaig 2019



Oifigí Fháilte Éireann

CEANNOIFIG - BAILE ÁTHA CLIATH

Áras Fáilte
88-95 Sráid Amiens
Baile Átha Cliath
D01 WR86

Glaó Áitiúil: 1890 525 525

Ríomhphost:
info@failteireland.ie

Idirlíon:
www.failteireland.ie

Tomhaltóirí:
www.discoverireland.ie

CORCAIGH

Aonad 2, Teach Nesson,
Páirc Ghnó Radharc
na Habhann
Bóthar Bessboro,
An Dúcharraig
Corcaigh T12 R8HE

Glaó Áitiúil: 1890 525 525

PORT LÁIRGE

4ú Hurlár, Teach Wallace
Geata Maritana
Sráid Cheanada
Port Láirge X91 PP2R

Glaó Áitiúil: 1890 525 525

SLIGEACH

Áras Reddan
Sráid An Teampaill
Sligeach F91 RX45

Glaó Áitiúil: 1890 525 525

AN IARMHÍ

2ú Hurlár, Fair Green House
Green Bridge
An Muileann Gcearr
Co. Na Hiarmhí N91 V5WC

Glaó Áitiúil: 1890 525 525

GAILLIMH

Aonad 5, An Chéad Urlár,
Calbro Court
Bóthar Thuama
Gaillimh H91 YKH4

Glaó Áitiúil: 1890 525 525

LUIMNEACH

2ú Hurlár, The Granary
Sráid Mhichíl
Luimneach V94 P38c

Glaó Áitiúil: 1890 525 525



Archway Ruin, Clonmacnoise, Co. Wicklow



Ballinskelligs, Co. Kerry



Ballisodare Falls, Co. Sligo



Fungie the Dolphin, Co. Kerry



Sugarloaf Mountain, Co. Wicklow



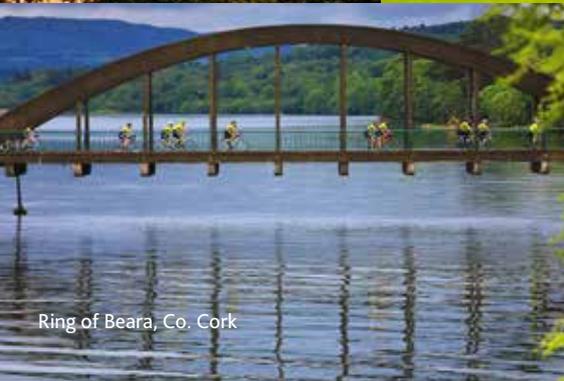
Newgrange, Co. Meath



Tintern Abbey, Co. Wexford



Clew Bay, Co. Mayo



Ring of Beara, Co. Cork



Fowley Falls, Rossinver, Co. Leitrim

TUARASCÁIL BHLIANTÚIL 2019

Tuarascáil agus Ráitis Airgeadais
Don Bhliain dar chríoch an 31 Nollaig 2019

**DON AIRE TURASÓIREACHTA, CULTÚIR,
EALAÍON, GAELTACHTA, SPÓIRT AGUS MEÁN.**

De réir an Achta um Údarás Náisiúnta
Forbartha Turasóireachta 2003, cuireann
Fáilte Éireann a tuarascáil don bhliain dar
chríoch an 31 Nollaig 2019 i láthair.

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Rialtas
na hÉireann
Government
of Ireland

Tionscadal Éireann
Project Ireland
2040



Fáilte Ireland

National Tourism Development Authority



Coumeenole Beach, Dingle Peninsula, Co. Kerry

Fáilte Ireland - Cé Sinn

Is é Fáilte Éireann an tÚdarás Náisiúnta Forbartha Turasóireachta. Is é atá sa ról atá againn ná tacú leis an tionscal turasóireachta agus oibriú chun Éire a chothú mar cheann scríbe ardchaighdeáin agus iomaíoch turasóireachta. Soláthraimid raon tacaíochtaí praiticiúla gnó chun cabhrú le gnó na turasóireachta a tháirgí agus a sheirbhísí a bhainistiú agus a mhargú ar bhealach níos fearr.

Ina theannta sin, oibrímid le gníomhaireachtaí eile stáit agus le comhlachtaí ionadaitheacha, ar an leibhéal áitiúil agus ar an leibhéal náisiúnta araon, chun straitéisí dearfacha praiticiúla a rachaidh chun tairbhe do thurasóireacht na hÉireann agus do gheilleagar na hÉireann a chur i bhfeidhm agus a chur chun cinn.

Cuirimid Éire chun cinn mar cheann scríbe saoire trí bhithin ár bhfeachtais margaióchta intíre (DiscoverIreland.ie) agus bainistimid líonra ionad faisnéise do thurasóirí ar fud na tíre chun cabhair agus comhairle a chur ar fáil do chuairteoirí in Éirinn. Chomh maith le díriú ar thurasóireacht fóillíochta, táthar ag díriú níos mó ná riamh ar thurasóireacht ghnó. Léiríonn an méadú atá ag teacht ar an deis sin tábhacht na hÉireann mar ionad mórmhol idirnáisiúnta i dtaca le roinnt tionscal de agus mar shuíomh le haghaidh cheannoifigí réigiúnacha agus cheannoifigí domhanda na dtionscal sin.

AN OBAIR A DHÉANAIMID

Is é atá sa ról atá againn ná tacú le fás inbhuanaithe fadtéarma a mhéid a bhaineann le rannchuidiú eacnamaíochta, sóisialta, cultúir agus comhshaoil na turasóireachta in Éirinn. Tá an turasóireacht fíorthábhachtach i dtaca leis an ngeilleagar agus i dtaca le forbairt réigiúnach agus fostaíocht. Gineann an earnáil ioncam breis is €7.8 billiún in aghaidh na bliana. Tacaíonn sí le 260,000 post agus cuireann sí €1.8 billiún ar fáil don Státchiste.

Oibrímid i gcomhpháirtíocht leis an Rialtas, le gníomhaireachtaí Stáit, le hÚdarás Áitiúla, le comhlachtaí ionadaitheacha agus leis an tionscal chun forbairt a dhéanamh ar an turasóireacht ar fud na hÉireann. Déanaimid sin trí phleananna forbartha cinn scríbe agus líonraí a chruthú agus trí infheistiócht a dhéanamh i mbonneagar, i ngníomhaíochtaí, i dtaitneamhachtaí cuairteora agus i bhféilte. Soláthraíonn Fáilte Éireann léargais maidir le tomhaltóirí agus ceannaitheoirí, meantóireacht, tacaíochtaí gnó agus cláir oiliúna chun cabhrú le gnóthaí turasóireachta nuáil a dhéanamh agus chun cabhrú leo fás.

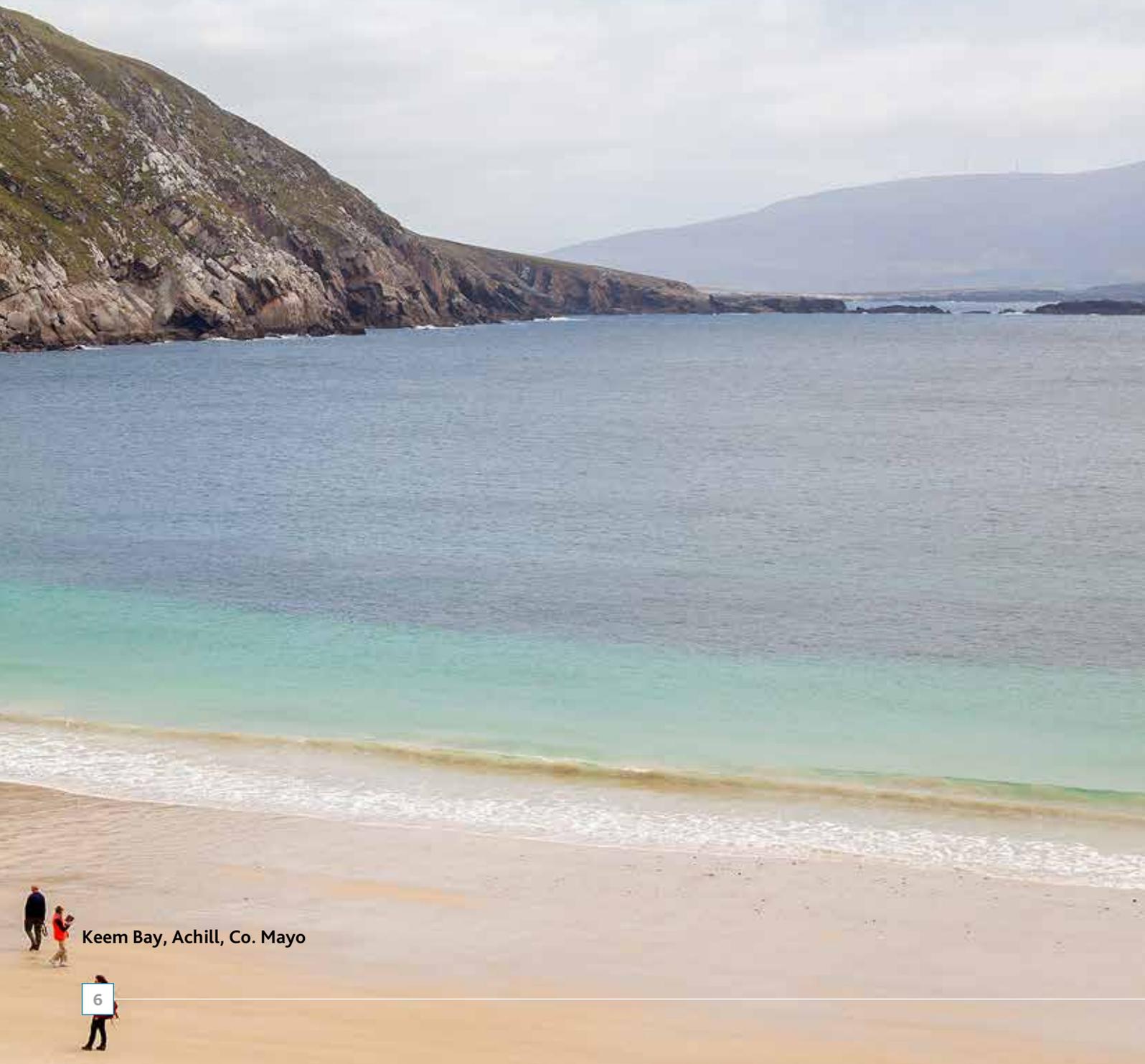
Tá freagracht orainn i ndáil le margú saoire intíre a mhéid a bhaineann le ceithre bhanda eispéiris réigiúnacha, mar atá: Slí an Atlantaigh Fhiáin, Oirthear Ársa na hÉireann, Croíthailte Ceilte na hÉireann agus Baile Átha Cliath.

Tá dhá spreagthóir ar leith taobh thiar de straitéis Fháilte Éireann. Oibrímid chun turasóirí a leathadh thar gach réigiún de chuid na tíre ionas gur féidir le pobail éagsúla ar fud na tíre tairbhe a fháil ón bhfás sa turasóireacht. Ansin, trí fhadú a dhéanamh ar an séasúr le gur féidir le gnóthaí turasóireachta fanacht ar oscailt ar feadh tréimhse níos faide, oibrímid chun luach agus inmharthanacht an tionscail a áirithiú ar fud na tíre.

**Gineann an earnáil ioncam breis is
€7.8 BILLIÚN in aghaidh na bliana.
Tacaíonn sí le 260,000 post ar fud na tíre
agus cuireann sí €1.8 BILLIÚN ar fáil
don Státchiste**



“ ...bliain thar barr eile a bhí ann do thurasóireacht na hÉireann sa bhliain 2019. Ghin 9.7 milliún cuairteoir as áiteanna thar lear, agus líon níos mó ná sin i dtaca le turasóirí intíre de, ioncam measta €7.8 billiún...”



Keem Bay, Achill, Co. Mayo

Ráiteas an Chathaoirligh

PAUL CARTY
Cathaoirleach Eatramhach



Agus mé ag scríobh an ráitis bhliantúil seo, tá muintir na tíre ag oiriúnú don saol a ghabhann le Covid-19 agus do na srianta atá ann do gach duine mar thoradh ar Covid-19. Mar gheall ar an víreas seo, tá dúshlán ollmhóra ann do shláinte agus do leas an phobail. Is ceart agus is cóir tús áite a thabhairt do na dúshlán sin thar gach ní eile agus guímid rath ar ár gcomhghleacaithe sna gairmeacha liachta agus cúraim le linn dóibh a gcuid oibre thar a bheith tábhachtach a dhéanamh chun an riosca fealltach seo dár saol, dár sláinte agus dár slí bheatha a rialú.

Bhí tionchar uafásach ag Covid-19 ar gach gníomhaíocht turasóireachta, ar gach gnó cóiríochta, ar na hAerlínte go léir, ar gach bialann, ar gach beár, ar gach taitneamhacht, ar na turais isteach go léir, ar gach imeacht gnó agus fóillíochta agus tá na nithe sin go léir thíos le Covid-19. Cé go bhfuil titim tubaisteach tagtha ar an éileamh i gcuid mhór réimsí agus go bhfuil cuid mhór gnóthaí as feidhm anois, bhíothas ag súil go mbeidís in ann tromlach a bhfostaithe agus a scileanna a choimeád mar thoradh ar na tairbhí a lean as na fóirdheontais phrasa fostaíochta a chuir an Rialtas ar fáil. De réir mar a leanann ré na paindéime ar aghaidh, tá an tionchar ar na gnóthaí sin ag dul in olcas i gcónaí agus tá gá le tuilleadh fóirdheontas lena chinntiú go mbeidh gnóthaí turasóireachta réidh le hatosú nuair a thosaíonn an téarnamh agus nuair atá an ghéarchéim seo thart. Sa chomhthéacs sin, molaim an cheannaireacht atá léirithe ag Fáilte Éireann agus an tacaíocht atá tugtha aige. Mar thoradh air sin, tá tairbhe faighte ag na mílte fiontar beag agus meánmhéide a bhfuil a ngnó ag brath ar ár n-earnáil turasóireachta.

I mo cháil mar Cathaoirleach Eatramhach, is ábhar bróid dom freagairt na heagraíochta ar an ngéarchéim seo, ar freagairt i a cuireadh i bhfeidhm go gasta agus go cinntitheach. Tá ag éirí léi cabhrú le cuid mhór gnóthaí atá ag streachailt chun a ngnóthaí a choimeád beo.

I láthair na huaire, agus géarchéim gan aon fhasach ar siúl, dealraíonn sé gur neamhréireach, nach mór, go ndéanfaí athbhreithniú ar fheidhmíocht Fáilte Éireann sa bhliain 2019. Ach fónfaidh sé mar léargas dúinn ar an staid cheannaireacht a bhí curtha ar bun againn don turasóireacht sa tír seo. Is ionann an ghnóthachtáil sin agus éiceachóras beartas agus tionscnamh agus daoine ar tríd a cruthaíodh an fhoirmle rathúil sin. Agus anois, féadfaidh sé fónamh

mar ábhar tagartha agus mar threoir dúinn agus sin ag iarraidh rannchuidiú ollmhór na turasóireachta le gilleagair na hÉireann a mhéid a bhaineann le cúrsaí eacnamaíochta, sóisialta agus fostaíochta.

Is cúis áthais dom a thuairisciú gur bhliain thar barr eile a bhí ann sa bhliain 2019. Ghin 9.7 milliún cuairteoirí as áiteanna thar lear, agus líon níos mó ná sin i dtaca le turasóirí intíre de, ioncam measta €7.8 billiún. Ba chabhair é sin maidir le 260,000 post a chothú sa tionscal agus ba é sin an líon ab airde post riamh agus léiríonn sé méadú 20,000 i gcomparáid leis an mbliain 2017.

D'ainneoin na bhfigiúirí iontacha sin, bhí athrú inbhraite ar dhearcadh cuairteoirí agus tháinig moilliú mór ar an bhfás sa dara leath den bhliain. Mar thoradh ar chúrsaí Breatimeachta agus ar a tionchar ar luach steirling, tháinig laghdú ar an líon cuairteoirí ó Thuaisceart Éireann, go háirithe i nDún na nGall agus i gcontaetha eile teorann.

Chuaigh Fáilte Éireann i ngleic le dúshlán an Bhreatimeachta trína chlár dar teideal "Bí Réidh don Bhreatimeacht" a chur i bhfeidhm i measc níos mó ná 1000 gnó agus is clár é sin a fuair ardmholadh. D'éirigh níos fearr ná riamh le Meitheal, ar imeacht é a mheaitseálann ceannaitheoirí as áiteanna thar lear le gnóthaí turasóireachta Éireannacha agus bhí os cionn 13,500 cruinniú 'duine le duine' ann thar dhá lá. Ba é sin an 45ú huair a réachtáladh an t-imeacht sin agus cuireann sé deis shármhaith ar fáil do ghnóthaí, go háirithe cuideachtaí nua, chun bailchríoch a chur ar a straitéisí margaíochta faoi mhaoirseacht agus faoi threoir a mbainisteoirí cuntais i bhFáilte Éireann.

Sa bhliain 2019, thionscain Fáilte Éireann roinnt tionscnamh nua a bhí dírithe ar dhá cheann dár gcuspóirí straitéiseacha a bhaint amach, mar atá, Réigiúnacht agus Séasúracht. Cuireadh ár gclár dar teideal 'Saineolaithe Áitiúla' in ocht gcontae agus cuireadh faisnéis agus saineolas do 2,360 duine áitiúil chun a chumasú dóibh feabhas a chur ar eispéreas cuairteoirí i gceantar áitiúil na ndaoine sin.

Chuireamar tús le "Blaiseadh den Oileán" ar tionscnamh uile-oileáin é chun feabhas a chur ar cháil na hÉireann i leith bia agus deochanna agus chun tairiscint turasóireachta a bhunú ar an eispéreas sin sa tréimhse ó Mheán Fómhair go Samhain. Chun tacú leis an gclár 12 sheachtain sin reáchtáladh mórfeachtas margaióchta agus, mar thoradh ar rath an chláir, tá comharthaí maithe ann i leith fáis sna blianta atá romhainn.

Is ionann rath ár bhféile úrnua Samhna dar teideal 'Púca', a reáchtáladh i gContae na Mí agus i gContae Lú, agus léiriú eile ar an spiorad iontach nuálaíochta atá ann mar bhuntaca do chuid mhór den obair a dhéanann Fáilte Éireann. Chuathas go díograiseach agus go gairmiúil i mbun an dúshláin a bhain le himeacht úr nua a chruthú i nDeireadh Fómhair/Samhain. Táimid ag tnúth leis an bhféile teacht chun bheith ar cheann dár gcuid dátaí suaitheanta sa bhliain féilire sna blianta atá romhainn.

Baineadh leibhéal níos airde gníomhaíochta amach sa bhliain 2019 i dtaca le Turasóireacht Ghnó de, gan aon srian a bheith i gceist seachas easpa acmhainneachta chun roinnt imeachtaí a óstáil i saoráidí áirithe. Tá aghaidh á tabhairt againn ar scéim dheontais atá ceaptha go sonrach chun tógáil tuilleadh saoráidí a dhreasú. Mar thoradh ar an obair shármhaith atá déanta ag ár bhfoireann i bhFáilte Éireann, is eol dúinn go bhfuil deiseanna maithe ann chun an gnó sin a mhéadú amach anseo agus táimid dóchasach gur féidir linn leanúint de sciar na hÉireann den earnáil thábhachtach seo a mhéadú.

Sa bhliain 2019, d'fhógair Fáilte Éireann infheistíocht €150m i mórthaitneamhachtaí ina chlár dar teideal 'Ardáin le haghaidh Fáis' agus ceadaíodh €26.7m i 49 dtionscadal faoina chuid scéimeanna 'Tionscadail Mhóra Turasóireachta', 'Bailte Cinn Scribe' agus 'Scéalta Iontacha Bhaile Átha Cliath'. I measc na dtaitneamhachtaí nua a osclaíodh i rith na bliana áiríodh Músaem Litríochta na hÉireann i mBaile Átha Cliath, Mainistir na Coille Móire, Gaillimh, agus Brú na Bóinne i gContae na Mí.

Mar chuid den mhaoiniúchán a deonaíodh do thaitneamhachtaí sa bhliain 2019, áiríodh €3.9 milliún do Mhúsaem Náisiúnta nua an Ghorta Mhóir i bPáirc Bhéal na mBuillí i gCo. Ros Comáin. Tá Músaem Cathrach na Gaillimhe lonnaithe ag an bPóirse Caoch stairiúil agus fuair sé maoiniúchán €6.64 milliún chun é a chlaochlú agus a athbhrandáil mar Mhúsaem an Atlantaigh.

I mí na Samhna, nocht Fáilte Éireann a phlean oibre don bhliain 2020 le linn mórimeacht tionscail i bPáirc an Chrócaigh os comhair lucht éisteachta ina raibh níos mó ná 600 ionadaí ó réimsí éagsúla de chuid na hearnála turasóireachta. Fógraíodh go rabhtas chun

rannán nua forbartha earnála le bunú laistigh d'Fháilte Éireann. Is é a bheidh i ról an rannáin nua ná tacaíochtaí Breaitimeachta agus gnó chur chun cinn agus gairmréimeanna sa turasóireacht a spreagadh chun tacú le fás an tionscail sa toadhcháil.

Is mian leis an Údarás buíochas a ghabháil arís i leith dhíograis, fhuinneamh agus ghairmiúlacht lucht bainistíochta agus bhaill foirne Fháilte Éireann. Meastar go bhfuil an creidiúnú mar "Áit Iontach Oibre" ar éirigh leis an eagraíocht é a fháil i measc bhuaicphointí na bliana. Creidimid go tréan go bhfuil cáilíocht ár gcuid oibre i ndáil le forbairt an tionscail turasóireachta ag brath go mór ar fheabhas ár ndaoine agus ar a dtiomantas. Cothaítear a ndíograis tríd an timpeallacht dhearfach ina n-oibríonn siad agus molaim gach duine atá páirteach san obair a fhágann go bhfuil Fáilte Éireann ina ionad oibre chomh táirgiúil agus chomh nuálach sin.

Is mian liom comhghairdeas a dhéanamh, agus buíochas a ghabháil, lenár bPríomhfheidhmeannach, Paul Kelly, i leith a cheannaireachta inspioráidí agus ómós a thabhairt dá chomhghleacaithe sa lucht ar an bhfoireann bainistíochta bainistíochta i leith a bhfeidhmíochta iontaí sa bhliain 2019. Tagann méadú ar na héilimh gach bliain ach feidhmíonn an fhoireann seo ar bhealach dearfach fuinniúil chun déileáil le gach dúshlán nua.

Gabhaim buíochas le mo chomhchomhaltaí den Údarás i leith na comhairle agus na tacaíochta a thug siad dom agus don Fheidhmeannacht. Go háirithe, is mian liom buíochas a ghabháil le Noel Kavanagh agus le Gina Murphy a d'éirigh as oifig mar chomhaltaí sa bhliain 2019, agus le Breege O'Donoghue a d'éirigh as oifig i Meán Fómhair 2020, i leith a ndíograise agus a dtreorach le linn dóibh feidhmiú mar chomhaltaí den Údarás. Ba mhaith liom aitheantas a thabhairt d'obair shármhaith ár gCathaoirligh, Michael Cawley, a bhí in oifig ó bhí an bhliain 2014 ann agus a d'éirigh as oifig i mí Lúnasa 2020 agus a léirigh ceannaireacht iontach agus stiúradh straitéiseach don Bhord agus don Fheidhmeannacht araon. Cuirim fáilte roimh na comhaltaí a tháinig isteach san Údarás sa bhliain 2019, is iad sin, Stephen Dowling agus Joe Dolan agus tá mé ag tnúth le bheith ag obair in éineacht leo sna blianta atá romhainn.

Ba mhaith liom aitheantas a thabhairt don tacaíocht a fuarthas ón Aire Ross agus ón Aire Griffin agus óna n-oifigigh, an tArd-Rúnaí, Graham Doyle, agus an Rúnaí Cúnta, Ken Spratt agus don obair a rinneadar.

Mar fhocal scoir, ba mhaith liom buíochas a ghlacadh leis an Aire Catherine Martin agus leis an Ard-Rúnaí Katherine Licken as a dtacaíocht agus táim ag súil le bheith ag obair leo agus muid ag cuidiú le hearnáil na turasóireachta a thógáil arís le chéile.



Paul Carty
Cathaoirleach Eatramhach

“ ...mar thoradh ar an tionscnamh rathúil dar teideal Blaiseadh den Oileán, cuireadh borradh nua faoin bhfonn sa tionscal chun feabhas a chur ar cháilíocht na nithe a bhí á dtairiscint sa réimse seo chun tacú lenár gcuaspóir fadtéarma maidir le feabhas a chur ar an dearcadh faoi bhia agus faoi dheochanna in Éirinn i measc cuairteoirí intíre agus cuairteoirí as áiteanna thar lear...”



#Tastetheliland

“...fógraíodh go rabhthas
chun rannán nua forbartha
earnála le bunú laistigh
d’Fháilte Éireann. ...”



PAUL KELLY
CEO


Athbhreithniú an Phríomhfheid -hmeannaigh

Ní hionann an tuarascáil seo agus athbhreithniú ar an mbliain seo caite, ach is ionann í agus súil a chaitheamh siar ar thréimhse a dhealraíonn a bheith ina ré eile ar fad. Ó tháinig Covid-19 i Márta 2020, is é an aidhm is mó atá againn ná oibriú le tionscal na turasoíreachta agus cúnamh a chur ar fáil dó. Tá gnólachtaí dúnta agus poist cailte. Is é an aidhm a bhí againn ná tacaíocht a thabhairt dóibh le go dtiocfaidís tríd agus go mbeadh sé ar a gcumas oscailt arís agus tosú arís. Cé nach raibh a fhios againn ag an am é, ba deireadh ré a bhí sa bhliain 2019. Léiríonn na sonraí i dtuarascáil 2019 an méid ollmhór a chuireann muid ar fáil mar cheann scríbe do turasoírí. Oscailt arís agus athshamlú arís an dúshlán is mó anois.

Tá an turasoíreacht ina cuid dár gcreatlach eacnamaíochta. Roimh theacht Covid-19 bhí 260,000 post á gothú aici, sin nó post amháin as gach naoi gcinn inár ngeilleagar. Thuill sí méid measta €7.8 billiún dár dtír. Tá léiriú le fáil ar scála an dúshláin atá ann nuair a chuimhnítear gurb amhlaidh, i dtaca le gach milliún euro a chaitheann turasoírí, go bhfanann €720,000 de i n geilleagar na hÉireann agus go gcothaítear 27 bpost mar thoradh ar an gcaiteachas sin. Téann 23 cent as gach euro a chaitheann gach cuairteoir isteach sa Státchiste. I roinnt contaetha ar Shlí an Atlantaigh Fhiáin bhain níos mó ná aon phost as gach cúig cinn leis an turasoíreacht. Ach ní bhaineann an turasoíreacht le poist agus le hairgead amháin, cothaíonn sí bonneagar agus gnóthaí atá thar a bheith tábhachtach do leas pobal áitiúil, do leas an chultúir agus do leas an chomhshaoil.

Tháinig 9.7 milliún turasoír as áiteanna thar lear go hÉirinn sa bhliain 2019, gan trácht ar turais a rinne muintir na hÉireann. Mar atá luaite ag an gCathaoirleach gníomhach, b'ionann an 260,000 duine a bhí fostaithe san earnáil agus méadú 20,000 i gcomparáid leis an mbliain 2017. Ba é an líon turasoírí eachtrannacha an líon ba mhó riamh. Bhí dúshlán ann freisin. Ceann de na dúshláin sin ab ea an laghdú sa dara leath den bhliain i ndáil leis an leibhéal sástachta i leith an ghnó. Ceann eile ab ea an gá le dáileadh níos fearr i ndáil le turasoíreacht sna réigiúin éagsúla. Is i gcúig chontae a caitheadh os cionn 70% de na hoícheanta a chaith cuairteoirí as áiteanna thar lear i lóistín. Is éagothromaíocht í sin a bhfuil fonn mór orainn aghaidh a thabhairt uirthi. Léiríonn sí an cumas gan saothrú atá ann i gcuid mhór áiteanna in Éirinn ina bhfuil gá le méadú ar fhás na turasoíreachta agus ar chruthú fostaíochta.

Cuireadh borradh mór faoin turasoíreacht nuair a d'fhógair Fáilte Éireann infheistíocht €150 milliún chun forbairt a dhéanamh ar mhórtaitneamhachtaí nua scála do chuairteoirí ar fud na tíre - Ardáin le haghaidh Fáis. Ba é an clár infheistíochta sin an ceann ba mhó fós de chuid Fháilte Éireann agus tá sé ina chuid de Scéim Dheontais Fháilte Éireann do Thionscadail Mhóra Turasoíreachta a bheidh ar siúl suas go dtí an bhliain 2022. Déantar trí rud trí 'Ardáin le haghaidh Fáis'. Spreagtar turasoíreacht sna réigiúin. Fadaítear an séasúr turasoíreachta agus cinntítear go mairfidh na nithe a thairgimid go ceann i bhfad i ndomhan iomaíoch atá ag athrú de shíor. Is sampla é de na gníomhartha atá curtha i gcrích ag Fáilte Éireann, agus é i mbun a chuid oibre mar an tÚdarás Náisiúnta Forbartha Turasoíreachta.

Tríd an tionscnamh dar teideal 'Bailte Cinn Scríbe', bhí gach Údarás Áitiúil sa tír in ann iarratas a dhéanamh ar mhaoiniúchán suas go €500,000 chun forbairt a dhéanamh ar bhaile sa chontae agus chun feabhas a chur ar na deiseanna turasoíreachta a bhí á dtairiscint aige. Ba é a bhí i luach iomlán an chiste ná €15.5 milliún agus cuireadh tús le próiseas sainaitheanta na mbailte i lár na bliana 2019, rud a raibh na hÚdaráis Áitiúla i gceannas air i gcomhairle le Fáilte Éireann. Chuir Údaráis Áitiúla maoiniúchán ar fáil freisin rud a d'fhág go raibh éifeacht iolraitheora ann i dtaca le acmhainní a bhí á gcur ar fáil chun feabhas a chur ar spásanna poiblí, amhail cearnóga, sráid-dreacha agus margai, ar bhealach a tharraingeoidh aird turasoírí agus a fheabhsóidh a n-eispéireas i mbailte ar leith. Tá cumas léirithe ag Fáilte Éireann maidir le ceannaireacht a dhéanamh i ndáil le forbairt inbhuanaithe, ar forbairt í atá iomlánaíoch agus a thacaíonn le cuairteoirí agus le pobail áitiúla araon.

Sa bhliain 2019, ba thosaíochtaí tábhachtacha iad ullmhacht don Bhreiteimeacht agus a chinntiú go mbeadh Gnóthaí Turasóireachta athléimneach agus i riocht maith chun déileáil leis na dúshláin a leanfadh as an mBreiteimeacht. Tá contúirtí ann i réimsí éagsúla: saincheisteanna simplí maidir le ceadúnais tiomána agus nithe níos casta ná sin a bhaineann le slándáil teorann, an gá le tacú lenár margadh sa Ríocht Aontaithe má thagann laghdú eile ar luach Steirling, agus fíorbhagairt ar 10,000 post turasóireachta sna cúinsí is measa. Cuid amháin den fhreagairt ar an mBreiteimeacht is ea ullmhúchán a dhéanamh do dúshlán trí íoslághdú a dhéanamh ar na tionchair shonracha atá ann agus béim ar leith á leagan ar oibríochtaí brabúsacha éifeachtúla. Chuaigh Fáilte Éireann i dteagmháil le 3,000 gnó agus cuireadh oiliúint ar fáil do níos mó ná 8,000 duine le go mbeidís in ann an méid sin a dhéanamh. Cuid eile den fhreagairt ar an mBreiteimeacht is ea forbairt a dhéanamh ar ár múnla gnó agus gníomhú sula dtarlaíonn athruithe. Sa bhliain 2019, cuid den ullmhacht don Bhreiteimeacht ab ea oibriú ar mhaithe le forbairt a dhéanamh ar mhargá nua i gcomhthéacs domhanda a bhí ag athrú go tapa. Ba é Éagsúlú Margaidh an ghairm chun gnímh.

Ní ligimid don bhliain 2019 teacht chun bheith mar a bheadh cuimhne stairiúil ann ar sheanlaethanta cailte. Saothraíonn oibríthe líne tosaigh ár dtionscail a mbeatha ní hamháin ar mhaithe leo féin agus ar mhaithe lena dteaghlaigh, soláthraíonn siad caipiteal sóisialta agus cultúir chomh maith, gan trácht ar shaoráidí áiochta agus cuairteora atá riachtanach don turasóireacht agus a théann chun tairbhe do phobail áitiúla ar bhonn sóisialta agus ar bhonn eacnamaíochta.

Tá gach duine a bhfuil baint acu leis an turasóireacht ina gcuid de mheitheal Éireann. Faigheann ár gcuid scoileanna agus ospidéal, na Gardaí agus na seirbhísí sóisialta tacaíocht ón ioncam riachtanach a fhaightear ón turasóireacht. Is é an tasc atá againn ná an turasóireacht a chothú le linn an choir chun donais seo. Athosclófar an earnáil go sábháilte, déanfar nuálaíocht inti, déanfar infheistíocht inti agus tabharfaimid treoir don todhchaí d'earnáil inbhuanaithe turasóireachta.

Tá an tuarascáil seo á scríobh ag tráth ina bhfuiltear in ísle brí tar éis buaicphointe a bheith bainte amach. Tá sí á scríobh freisin le hintinn ár dtionscal a atosú agus a chinntiú go mbeidh ár ndaoine dea-oilte in ann a bheith ag obair i dtionscal turasóireachta na hÉireann amach anseo, ar tionscal é ar saintréithe dá chuid iad seanluachanna na haíochta agus smaointe nua nuálacha.

SÚIL SIAR AR AN MBLIAIN 2019

I dtéarmaí simplí, tháinig 9.7m turasóir as áiteanna thar lear go hÉirinn anuraidh, agus ba é sin an líon ba mhó a taifeadadh riamh, agus léirigh sé méadú 1% i gcomparáid leis an mbliain 2018. Ach meastar gur tháinig laghdú 1% ar chaiteachas na dturasóirí ó áiteanna thar lear, is é sin le rá, laghdú go €5.2bn.

Sa bhliain 2019, ba é a bhí i líon measta na ndaoine a bhí fostaithe sa tionscal ná 260,000 agus léiríonn an figiúr sin méadú 20,000 ó bhí an bhliain 2017 ann.

Ba bhliain í an bhliain 2019 inar tharla fás éagothrom sna croimhargáí thar lear. Sa bhaile, glacadh 12.9m turas turasóireachta, an líon is airde riamh, i dTuaisceart Éireann agus i bPoblacht na hÉireann. Bhí ioncam turasóireachta €2.5bn mar thoradh air sin agus ba iad daoine a bhfuil cónaí orthu i bPoblacht na hÉireann ba chionsiocard le 84% de sin.

Tháinig laghdú 3% ar an líon turasóirí ó Mheiriceá Thuaidh, is é sin, laghdú go 1.9m turasóir, rud a tharla tar éis sé bliana d'fhás dédhigiteach. Lean an t-éileamh ó Mhórtír na hEorpa de bheith ag fás, is é sin, méadú go 3.6m turasóir, agus ba mhéadú 3% é sin i gcomparáid leis an leibhéal ab airde roimhe sin sa bhliain 2018.

Mar thoradh ar na caibidlíochtaí leanúnacha maidir leis an mBreiteimeacht, agus ar laghdú ar luach Steirling, cruthaíodh éiginnteacht i margadh na Breataine. Ach d'fhan an líon turasóirí ón mBreitain ag an leibhéal céanna, tríd is tríd, agus bhí 3.5m turasóir ón mBreitain ann. Ar fud na bliana, d'oibrigh Fáilte Éireann chun díriú ar an gcroimhargadh sin agus chun cabhrú le gnóthaí turasóireachta éagsúla a dhéanamh isteach i margá eile a bhí ag teacht chun cinn.

EISPÉIRIS CHUAIRTEORA DEN SCOTH AR DOMHAN A FHORBAIRT

Is tír í Éire ina bhfuil cuid mhór seod ceilte. I dtéarmaí turasoíreachta, ba áit í nach raibh leas á bhaint aici as gach cuid iontach di. Ba é a bhí sa dúshlán a bhí le sárú againn ná brandaí réigiúnacha eispéiris a chruthú agus a fhorbairt.

Léiríonn rath ár mbrandaí réigiúnacha eispéiris an tábhacht a bhaineann le heispéiris chuairteora ardleibhéal i dtaca le turasoíreachta a mhéadú de.



WILD ATLANTIC WAY

SLÍ AN ATLANTAIGH FHIÁIN

Is é Slí an Atlantaigh Fhiáin an chead bhealach turasoíreachta fadachair de chuid na hÉireann agus síneann sí feadh chósta an Atlantaigh ó Dhún na nGall go hIarthar Chorcaí. Níl sé á mhargú sa riocht ina bhfuil sé faoi láthair ach le sé bliana anuas agus, cheana féin, tá Slí an Atlantaigh Fhiáin tar éis teacht chun bheith ina heispéireas iomaíoch i measc cuairteoirí as gach cearn den domhan.

Gach bliain ón tráth ar tionscnaíodh an branda sa bhliain 2014 tá tuilleadh forbartha déanta ar Shlí an Atlantaigh Fhiáin agus leanadh den treocht sin sa bhliain 2019. Meastar gur thug 3.5m* cuairteoir cuairt ar an mbealach ar fad nó ar chuid den bhealach agus rinne líon méadaithe Éireannach turas chuig an gCósta Thiar. Chaith siad níos mó ná €3bn sna geilleagair áitiúla feadh na slí lúbaí, ar geilleagair iad de chineál tuaithe den chuid is mó.

Sa bhliain 2020, beidh maoiniúchán breise forbartha táirgí ar fáil do Shlí an Atlantaigh Fhiáin trí bhithin scéim nua infheistíochta dar teideal 'Ardáin le haghaidh Fáis'. Cuirfidh Fáilte Éireann an scéim sin i bhfeidhm i seacht gcinn de Phleananna Forbartha Eispéiris Cuairteora agus

Is féidir linn méid na turasoíreachta in Éirinn, mar atá ann faoi láthair, a iolrú go mór. Is féidir é a thagarmharcáil i gcomparáid leis an gcuid eile den domhan. Is ionann Slí an Atlantaigh Fhiáin, Croíthailte Ceilte na hÉireann agus Oirthear Ársa na hÉireann, mar aon le hIontais agus Dúlra Bhaile Átha Cliath, agus samplaí de cheannaireacht smaointeoireachta ar féidir léi eispéireas a sholáthar ar bhonn réigiúnach agus ar bhonn séasúrach agus eispéireas cuairteora de chineál saibhir nuálach spreagúil a chur ar fáil.

cuirfear tús le hobair ar thrí cinn eile chomh maith le straitéisí Bhailte Tairsí Shlí an Atlantaigh Fhiáin do Chill Airne agus Luimneach.

Mar chuid dár straitéis i ndáil le fás inbhuanaithe a spreagadh tá trí thimbhealach tiomána cruthaithe againn ar Shlí an Atlantaigh Fhiáin chun spreagadh a thabhairt do chuairteoirí cuairt a thabhairt ar chodanna eile den réigiún lena mbaineann. Ba é Bealach Tiomána Inbhear na Sionainne, a críochnaíodh sa bhliain 2018, an chéad cheann de na bealaí tiomána sin agus d'oibríomar gan stad sa bhliain 2019 lena chinntiú gur féidir linn an dá bhealach tiomána eile a lainseáil i gcomhpháirtíocht le pobail agus le húdaráis áitiúla i Ráithe 1 den bhliain 2020, is é sin le rá, Eispéireas Bhoirne agus Bealach Tiomána na Maoile Rua.

Sa bhliain 2019 freisin, cuirfear bailchríoch ar an obair ar raonta nua i bPáirc Náisiúnta Chonamara (Raon an Mhaoilinn agus Raon na bhFeirmeacha) agus ar 56km de raon nua easbhóthair rothaíochta agus siúil i bPáirc Náisiúnta Néifinne Fiáine.

* Réamhfhigiúir 2019



Inishmore, Aran Islands

 **Ireland's Hidden
HEARTLANDS**

Clúdaíonn Croíthailte Ceilte na hÉireann an ceantar i 'gcoirlár' na tíre ó Liatroim síos go Loch Deirgeirt agus baineann an ceantar sin leis an Longfort, le hIarthar an Chabháin, le Ros Comáin, le hOirthear na Gaillimhe, le hOirthear an Chláir agus, chomh maith leis sin, le codanna den Iarmhí, de Thiobraid Árann agus d'Uíbh Fhailí.

Seoladh branda Croíthailte Ceilte na hÉireann i measc 350 ceannaitheoir as áiteanna thar lear i mí Aibreáin 2019 le linn 'Meitheal' arb é an t-aonach is mó de chuid na hÉireann é do thrádáil an taistil. Cuireadh fáilte mhór roimhe rud ba léir ón líon cruinnithe gnó 'duine le duine' a bhí ann idir cuid mhór de na ceannaitheoirí agus na 28 ionadaí tionscail atá againn i ngach ceann de na naoi gcontae i réigiún na gCroíthailte (sin méadú ó naoi ngnó a bhí ann sa réigiún sin sa bhliain 2018). Ina theannta sin, rinneadh trácht ar Croíthailte Ceilte na hÉireann i dTreoir na gCeannaitheoirí 2019 agus fógraíodh 24 cinn d'eispéiris nua indíolta. Is táirge é seo atá réidh le haghaidh conarthaí d'Oibrítitheoirí Turas agus do Ghníomhaireachtaí Taistil Ar Líne.

I mí Dheireadh Fómhair, fógraíodh maoiniúchán €3.9m le haghaidh músaem úr den chineál is nua-aimseartha is é sin le rá, Músaem Náisiúnta an Ghorta Mhóir i dTeach Pháirc Bhaile na mBuillí i gCo Ros Comáin. Mar thoradh ar an mórinfheistíocht sin, meastar go dtiocfaidh méadú 50,000 ar an líon cuairteoirí rud a ghinfidh ioncam breise 13 mhilliún euro sa cheantar sa tréimhse cúig bliana atá romhainn. Tá an bailiúchán is mó ábhar a bhaineann leis an nGorta Mór le fáil i mBaile na mBuillí. Bainfidh Músaem Náisiúnta nua an Ghorta Mhóir leas as teicneolaíocht ceannródaíochta, lena n-áirítear teilgin agus meascán fuaimeanna chun cuairteoirí a thumadh i gcultúr agus i saol laethúil na hÉireann i rith na mblianta roimh an nGorta Mór, lena linn agus dá éis. Sa Longfort, déanfar sráidbhaile nua Normannach a thógáil ar an Móta i nGránard mar fhorlíonadh ar ionad cuairteora Ridirí & Concais a osclaíodh le déanaí. Mar chuid den infheistíocht beagnach €4 mhilliún atá beartaithe beidh maoiniúchán €640K ann ó Fháilte Éireann agus tá sé beartaithe an láthair nua a oscailt sa bhliain 2021. Chuir Fáilte Éireann maoiniúchán eile €67K ar fáil don Longfort le haghaidh Ionad Maria Edgeworth i Meathas Troim.



Walking in Ireland's Hidden Heartlands



Is ceann scríbe idirnáisiúnta é Baile Átha Cliath; is mol gnó é agus is tairseach é a sholáthraíonn rochtain ar an tír ar fad. Baineann cuairteoirí idirnáisiúnta úsáid as mar thairseach agus is ionann é agus pointe iontrála agus áit ina gcuirtear tús le sosanna níos faide in Éirinn agus, chomh maith leis sin, is bunáit é roimh imeacht tar éis an tosa.

Baineann branda Bhaile Átha Cliath, mar atá, Iontais agus Dúlra, le suíomh uathúil na príomhchathrach, is é sin, áit ina bhfuil ceantar bríomhar ann i lár na cathrach agus é suite idir na sléibhte agus cósta forleathan. Tá go leor staire ag baint le Baile Átha Cliath agus tá cuid mhór rudaí le feiceáil agus le déanamh ann, lena n-áirítear taitneamhachtaí cuairteora den scoth ar domhan, eachtraíocht allamuigh, páirceanna cathrach, bailte cósta, cearnóga Seoirseacha, sráideanna doirneogacha agus bianna éagsúla do chách.

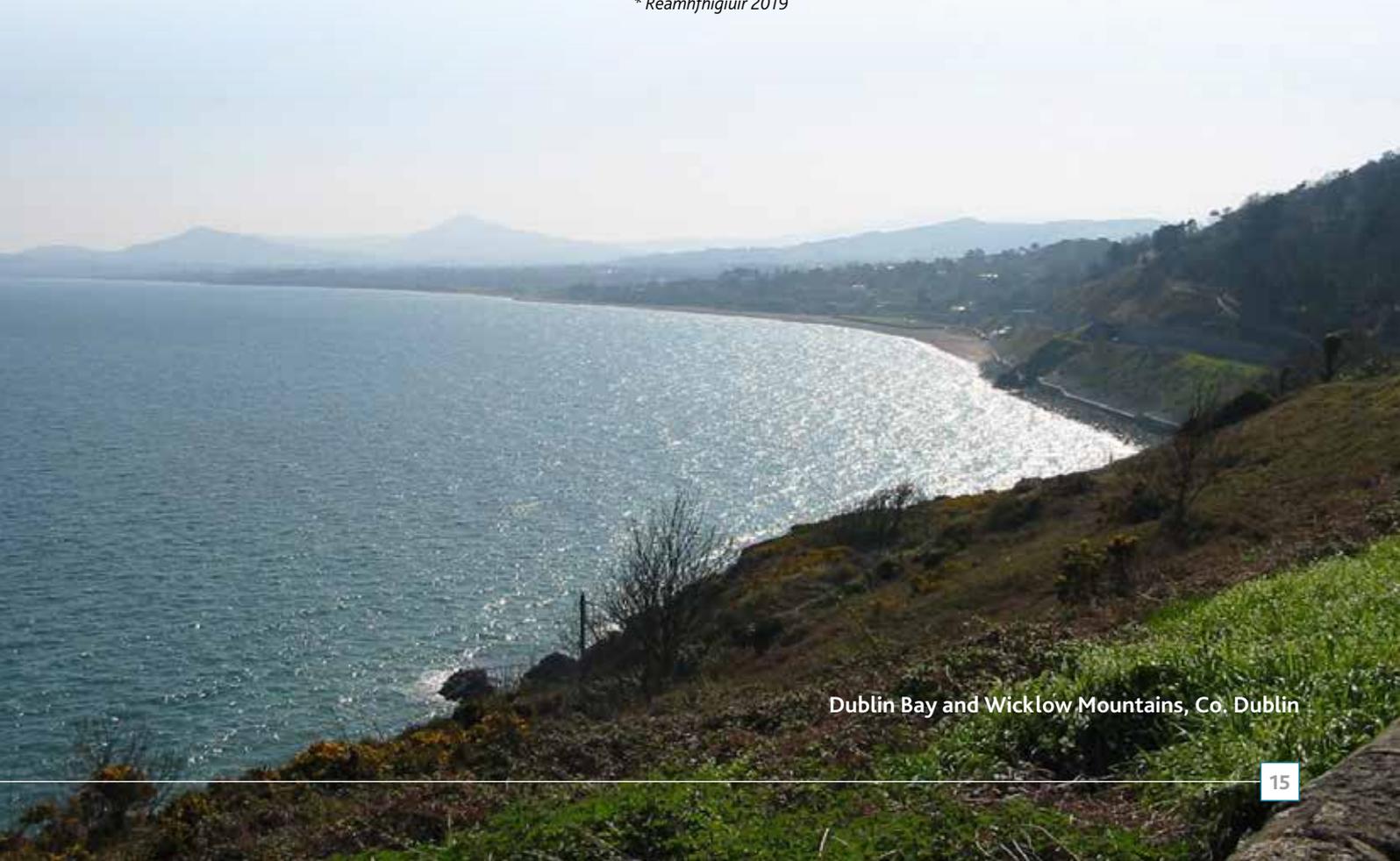
Sa bhliain 2019, bhí roinnt clár tábhachtach ar siúl chun forbairt a dhéanamh ar na nithe a bhí á dtairiscint do chuairoteoirí i réigiún Bhaile Átha Cliath. Cumasóidh ár gclár treoshuimh do chuairoteoirí eolas a chur go héasca ar an gcathair agus ar an gcontae trí bhithin tionscnamh amhail feabhas a chur ar áiseanna aimsithe cinn scríbe sna príomh-mhoil iompair, táirge brandáilte cósta a chruthú, agus forbairt a dhéanamh ar phointí tairisí agus aimsithe áiteanna feadh an chósta. Ina theannta sin,

rinneamar dul chun cinn maidir lenár bPlean Forbartha Eispéiris Cuairteora do na Dugthailte.

Fógraíodh infheistíocht iomlán €1.75m faoinár scéim dheontais 'Scéalta Iontacha Bhaile Átha Cliath' trína gcumasófar do 11 taitneamhacht cuairteoirí i mBaile Átha Cliath freastal ar riachtanais an chuairoteora nuaimseartha. Bhí an infheistíocht sin dírithe bheocht a chur i gcuid de scéalta Bhaile Átha Cliath ar bhealach a chruthaíonn fíospéis i measc cuairteoirí agus eispéreas nach ndéanfar dearmad air. Tá clú ar Bhaile Átha Cliath mar gheall ar an bhfáilte mhór a chuirtear roimh chuairoteoirí ann agus, sa bhliain 2019, thugamar seirbhís sármhaitheasa isteach do thiománaithe My Taxi mar chuid dár gcéad tionscnamh fáilte. Mar chuid den chlár sin, fuair na rannpháirtithe faisnéis maidir le sármhaitheas seirbhíse agus tugadh faisnéis dóibh maidir leis na nithe atá á dtairiscint sa chathair agus tugadh deis dóibh freisin cuairt a thabhairt ar thaitneamhachtaí éagsúla chun blaiseadh a fháil díobh. Ina theannta sin, reáchtálar fáilte amhail Bram Stoker agus Féile na Bliana Nua chun rannpháirtithe agus gnó a mhealladh i rith mhíonna an gheimhridh.

Sa bhliain 2019, meastar gur tháinig 6.6m cuairteoir ar áiteanna thar lear go Baile Átha Cliath agus chaith siad €2.2bn* san iomlán agus cothaíodh os cionn 80,000 post.

* Réamhfhigiúir 2019



Dublin Bay and Wicklow Mountains, Co. Dublin



**IRELAND'S
ANCIENT EAST®**
Wander Through Time

I rith na bliana 2019, osclaíodh sé cinn déag d'eispéiris idirghníomhacha nua in áiteanna éagsúla ar fud an réigiúin tar éis maoiniúchán os cionn €2.1 milliún a fháil mar chuid dár scéim infheistíochta 'Scéalaíocht agus Léirmhíniú' agus tá 2 cheann eile le hoscailt sa bhliain 2020.

I mbliana freisin, d'fhógraíomar Clár Infheistíochta Caipitiúla na mBailte Cinn Scríbe chun ligean do gach Údarás Áitiúil iarratas a dhéanamh ar mhaoiniúchán suas go €500,000 chun forbairt a dhéanamh ar bhailte ar fud na tíre. Tá an cineál sin infheistíochta sa turasóireacht thar a bheith tábhachtach le go mbeidh Oirthear Ársa na hÉireann in ann ionad feiceálach a bhaint amach sa mhargadh idirnáisiúnta, go háirithe san am i láthair nuair atá treochtaí turasóireachta ag athrú go gasta.

Ar fud na bliana 2019, d'oibrigh meitheal Oirthear Ársa na hÉireann le gnóthaí turasóireachta agus le geallsealbhóirí eile chun dul chun cinn a dhéanamh maidir le Pleananna Forbartha Eispéiris Cuairteora don réigiún. Is pleananna forbartha tráchtála 3-5 bliana iad sin agus meallfaidh siad cuairteoirí agus ioncam ar bhonn inbhuanaithe ar fud Oirthear Ársa na hÉireann, go háirithe sa séasúr beagéilimh agus ar mhodh a tharraingeoidh aird ár gcroimhargáí thar lear.

Tá meitheal Oirthear Ársa na hÉireann ag leanúint de thacaíocht a thabhairt i leith cur le hacmhainn an tionscail agus na ngeallsealbhóirí trí bhithin sraith tacaíochtaí oiliúna, lena n-áirítear clár Fáilte Éireann dar teideal 'Bí Réidh don Bhreathimeacht', Bainistíocht Ioncain, Éagsúlú Margaidh, Seirbhís Chustaiméara, léirmhíniú a fheabhsú agus ceardlanna a reáchtáil maidir le heispéireas cuairteora. Sa bhliain 2019, tugadh tacaíocht do 595 ghnó agus fuair 1,680 duine tacaíocht.

Dála na mbrandaí eispéiris réigiúnaigh eile de chuid Fáilte Éireann, is é atá taobh thiar d'Oirthear Ársa na hÉireann ná scéalaíocht agus aíocht. Baineann sé le margáíocht agus le tacaíocht ghnó. Tá oiliúint agus maoiniúchán i gceist leis. Is ionann é agus líonra nasctha ardánaithe d'áiteanna chun fanacht iontu, d'áiteanna chun cuairt a thabhairt orthu, agus chun blaiseadh a fháil d'eispéiris ar féidir idirghníomhú leo agus taitneamh a bhaint astu.

Tugann sé léargas níos forleithne ar an tír do chuairoteoirí. Cuireann sé bealaí ar fáil atá lasmuigh de na bealaí a bhfuil eolas níos fearr ann ina leith agus cuireann sé ábhar iontais agus lúcháire ar fáil do chuairoteoirí.



Cruising on the River Shannon at Clonmacnoise

SAORÁIDÍ TURASÓIREACHTA DEN SCOTH AR DOMHAN A FHORBAIRT

Tosaíocht de chuid Fáilte Éireann is ea saoráidí turasóireachta de chineál tarraingteach inbhuanaithe a chur ar fáil, ar saoráidí iad a chuireann feabhas ar eispéireas an chuariteora agus ar cháilíocht na beatha sa phobal áitiúil lena mbaianeann. Sa bhliain 2019, cuireadh borradh mór faoin turasóireacht nuair a d'fhógair Fáilte Éireann infheistíocht €150m chun forbairt a dhéanamh ar mhórhaitneamhachtaí nua scála do chuariteoirí ar fud na tíre - Ardáin le haghaidh Fáis. Ba é an clár infheistíochta sin an ceann ba mhó fós de chuid Fáilte Éireann agus tá sé ina chuid de Scéim Dheontais Fáilte Éireann do Thionscadail Mhóra Turasóireachta a bheidh ar siúl suas go dtí an bhliain 2022.

Mar thoradh ar an gclár seo, déanfar mórhaitneamhachtaí nua scála do chuariteoirí a fhorbairt agus déanfar taitneamhachtaí atá ann cheana féin a fheabhsú go mór trí bhithin 'Ardáin le haghaidh Fáis' agus beidh deontais ar leithligh á gcur ar fáil ag Fáilte Éireann le haghaidh taitneamhachtaí cuairteora mór scála, ar deontais iad ar fiú €2.5 milliún, agus os a chionn, iad.

Tá 'Ardáin le haghaidh Fáis' á mhaoiniú faoi straitéis an Rialtais dar teideal Tionscadal Éireann 2040 agus tá sé mar aidhm aige fás inbhuanaithe a spreagadh in earnáil turasóireachta na hÉireann, mar aon le leibhéal níos airde ioncain agus cruthaithe post a spreagadh ar fud na hÉireann. Is léiriú intinne an-dáiríre é sin maidir le todhcháil na turasóireachta in Éirinn.

Infheistíocht Chaipitiúil

Ar fud na bliana 2019, cheadaigh Fáilte Éireann €31.5m le haghaidh 53 tionscadal chaipitiúla, lena n-áirítear tionscadail faoin Scéim Dheontais do Mhórhaitneamhachtaí Turasóireachta, faoi Scéim na mBaile Cinn Scribe agus faoi Scéim Dheontais Scéalta Iontacha Bhaile Átha Cliath 2018.

I measc na dtaitneamhachtaí nua agus na dtaitneamhachtaí feabhsaithe a osclaíodh sa bhliain 2019 áiríodh Músaem Litríochta na hÉireann i mBaile Átha Cliath, Mainistir na Coille Móire, Gaillimh, agus Brú na Bóinne i gContae na Mí. Maidir leis na taitneamhachtaí ar bronnadh maoiniúchán ina leith sa bhliain 2019, áiríodh iontu €2.5m le haghaidh Plás Cultúir nua i Sligeach agus, chomh maith leis sin, infheistíocht €6.44m maidir le claoclú Mhúsaem Chathair na Gaillimhe.

Ina theannta sin, lean Fáilte Éireann de bheith ag obair ar thionscadail trí bhithin roinnt sásraí infheistíochta amháil Comhpháirtíochtaí Straitéiseacha le hOifig na nOibreacha Poiblí, leis an tSeirbhís Náisiúnta Páirceanna agus Fiadhúla, le Coillte agus le hUiscebhealaí Éireann agus, chomh maith leis sin, trí bhithin scéimeanna beaga deontais a bhain le Slí an Atlantaigh Fhiáin agus le hOirthear Ársa na hÉireann.

Féilte

Sa bhliain 2019, rinne Fáilte Éireann beagnach €5m a infheistiú i gclár leathan Féilte agus Imeachtaí Rannpháirtíochta a raibh mar aidhm aige spreagadh a thabhairt do chuariteoirí idirnáisiúnta teacht go hÉirinn ag tráthanna beagéilimh agus dul chuig áiteanna lasmuigh de na ceantair mhóréilimh. Trínár gClár Náisiúnta Féilte agus Imeachtaí Rannpháirtíochta, soláthraíodh tuairim is €2.3m do 34 ghrúpa a raibh féilte agus imeachtaí á reáchtáil acu. Soláthraíodh €552,000 d'Údarás Áitiúla chun tacú le níos mó ná 200 féile agus imeacht áitiúil.

Leanamar dár gClár Féilte Comhchruithithe a leathnú agus infheistíodh os cionn €1.8m i raon féilte lena n-áirítear NYF *Dublin*, i gcomhpháirtíocht le Comhairle Cathrach Bhaile Átha Cliath. Ba í seo an bhliain ba rathúla don fhéile sin go dtí seo agus mealladh os cionn 150,000 duine chun páirt a ghlacadh san fhéile inar áiríodh líon mór imeachtaí amháil an *Countdown Concert* ag Teach Iocónach an Chustaim, an *Liffey Lights Midnight Moment* agus Ceolchoirm thionscnaimh Lae Caille i mBarra an Teampaill.

Cruthaíodh an Global Diaspora Series i gcomhpháirtíocht leis an Roinn Gnóthaí Eachtracha chun cabhrú le pobail áitiúla leas a bhaint as líonraí idirnáisiúnta diaspóra agus na líonraí sin a fhorbairt agus, i mbliana, eagraíodh an dara bliain de chuid dhá fhéile phiolótacha a seoladh i Luimneach agus i nDún na nGall agus a forbraíodh tuilleadh ar bhonn idirnáisiúnta sa bhliain 2019.

D'infheistigh Fáilte Éireann €30,000 chun tacú le forbairt dhá fhéile ar bhonn idirnáisiúnta: féile Marconi, Alcock and Brown sa Chlochán i mí an Mheithimh agus féile thionscnaimh an Winter Pride Festival i mBaile Átha Cliath a bhí dírithe ar Oscar Wilde. Rinneamar tuilleadh forbartha ar ár bplean chun leathnú a dhéanamh ar Cheiliúradh Lá Fhéile Pádraig in Éirinn trí thacú le fás agus forbairt trí cinn de Pharaidí Réigiúnacha Lá Fhéile Pádraig, ar bhonn idirnáisiúnta, is é sin le rá, Paraidí Luimnigh, Chorcaí agus Chill Airne, agus trí tús a chur le glaoch ar mhaoiniúchán le haghaidh líon áirithe eile Ceiliúrthaí Lá Fhéile Pádraig.

Féile Nua – Púca

Is anuraidh a bunaíodh Púca mar fhéile nua de chineál mórhaitneamhach, spráitíúil neamhsaolta ar lena linn a dhéantar ceiliúradh ar Éirinn mar áit tionscnaimh Oíche Shamhna. Tá gnéithe bríomhara comhaimseartha ag baint leis an bhféile seo ach tá sé bunaithe go mór ar thraidisiúin agus reáchtáladh í i dtrí shuíomh i gContae na Mí agus i gContae Lú sa tréimhse ó 31 Deireadh Fómhair go 2 Samhain 2019.

D'fhorbair Fáilte Éireann an fhéile i gcomhpháirtíocht le Comhairle Chontae na Mí agus Comhairle Chontae Lú. Is mian le Fáilte Éireann Púca a fhorbairt mar fhéile idirnáisiúnta mhórscála chun ceiliúradh a dhéanamh ar Éirinn mar áit tionscnaimh Oíche Shamhna ar traidisiún é ar cuireadh tús leis mar thraidisiún ársa na Samhna agus chun tuilleadh cuairteoirí idirnáisiúnta a spreagadh chun cuairt a thabhairt ar Éirinn i mí Dheireadh Fómhair agus i mí na Samhna. I rith na féile tionscnaimh trí lá tháinig beagnach 20,000 cuairteoir chuig trí shuíomh in Oirthear ársa na hÉireann.

AN TURASÓIREACHT GHNÓ A FHÁS SNA RÉIGIÚIN GO LÉIR

Sa bhliain 2019, lean an Turasóireacht Ghnó de bheith ar cheann de na hearnálacha de chuid an tionscail ina dtuilltear an méid is mó airgid, agus ina gcaitheann taistealaithe gnó beagnach trí oiread an mhéid a chaitheann an gnáthchuiditheoir. Dá bhrí sin, tá sé thar a bheith tábhachtach go leithroinntear acmhainní dóthanacha do mhargai na n-imeachtaí corparáideacha agus gnó. Ba shárbhliain eile í an bhliain 2019 i dtaca le foireann Fháilte Éireann i réimse na Turasóireachta agus na nImeachtaí Gnó agus sáraíodh na spriocanna a bhí ann maidir le deiseanna nua gnó a ghiniúint agus na deiseanna sin a thiontú ina bhfiorghnó. I rith na bliana, d'aimsigh Fáilte Éireann luach €211m i bhfoirm comhdhálacha idirnáisiúnta agus imeachtaí gnó le haghaidh blianta reatha agus blianta amach anseo agus bhain €47.2m den tsuim sin le himeachtaí i Réigiúin na hÉireann (sin méadú 39% i gcomparáid leis an mbliain 2018). Ina theannta sin, chruthaigh foireann Fháilte Éireann píblíne 667 ndeis le haghaidh imeachtaí idirnáisiúnta gnó arbh fhiú €402m í le haghaidh blianta reatha agus blianta amach anseo. Is ionann sin agus méadú 7% i gcomparáid leis an mbliain roimhe sin.

Tarraingíodh aird ar leith ar Éire a chur sa riocht gur ceann scríbe inbhuanaithe í. Chuige sin, rinne Fáilte Éireann aighneacht chuig an Innéacs Domhanda Inbhuanaitheachta Cinn Scríbe a chomhordú thar ceann na gcúig Bhiúró Comhdhála i mBaile Átha Cliath, i gCorcaigh, i gCiarraí, sa tSionainn agus i nGaillimh agus baineadh gradam amach mar an ceann scríbe is mó feabhas san iomlán. Rinneadh comhpháirtíocht straitéiseach le IDA, le GPA, le IIBN agus le grúpaí éagsúla alumni chun clár Ambasadóirí Corparáideacha na hÉireann a fhás. Is é is aidhm don chlár sin ná daoine a mhealladh a bhfuil post tionchair acu i gcorparáidí móra thar lear agus a bhfuil baint acu le hÉirinn.

Mar bhealach chun neart an bhlanda agus cáil Fháilte Éireann mar cheannairí smaointeoireachta sa tionscal a fheabhsú tuilleadh, shuigh baill foirne ar bhoird SITE Ireland, SITE Young Leaders agus European Cities Marketing. Ainmníodh foireann 'Meet in Ireland' Fháilte Éireann mar **'IBTM Stand Personnel of the Year'** in Barcelona den dara bliain i ndiaidh a chéile i gcomórtas ina raibh 270 rannpháirtí eile páirteach sa áiteanna ar fud an domhain. Is ionann 'IBTM World' agus imeacht ceannasach domhanda don tionscal MICE agus, tríd an ngradam sin a fháil, bhí aitheantas á thabhairt do ghairmiúlacht agus nuálaíocht fhoireann 'Meet in Ireland' a mhéid a bhain le Éire a dhíol mar cheann scríbe MICE le níos mó ná 4,000 ceannaitheoir.

TURASÓIREACHT FÓILLÍOCHTA A FHÁS

Tá ról an-suntasach ag trádáil na turasóireachta idirnáisiúnta i dtaca le gnó turasóireachta a oibriú in Éirinn. Thar na blianta, tá cothú déanta ag Fáilte Éireann, i gcomhar le Turasóireacht Éireann, ar chaidreamh dlúth leis na príomhoibrítheoirí turais agus leis na príomhghníomhairí taistil sna margai go léir thar lear. Trí oibríú go dlúth leis an trádáil taistil in Éirinn agus thar lear, soláthraíodh 166,000 oícheanta breise i lóistín do na ceithre bhlanda eispéiris.

Chuir Fáilte Éireann trí ardán gailf ar fáil do thomhaltóirí ar oileán na hÉireann, is é sin le rá, i mBéal Feirste agus le haghaidh Chomórtas Oscailte Saor ó Dhleacht Dubai, sa Leacht, agus ag an gComórtas Oscailte in Royal Portrush i mí Iúil. Mar thoradh ar na hardáin sin bhí deiseanna ardcháilíochta ag níos mó ná 100 soláthraí gailf na hÉireann chun earraí a dhíol. Chomh maith leis sin, bhí foireann Fháilte Éireann gníomhach sa mhargadh idirnáisiúnta sa bhliain 2019 agus chuir siad aon cheann déag de Phleananna Comhghníomhaíochta i bhfeidhm i gcomhpháirtíocht le Turasóireacht Éireann. Mar thoradh ar na pleananna sin cuireadh 45 mhisean díolacháin i gcrích sa mhargadh ar lena linn a tharla os cionn 800 cruinniú 'duine le duine' le ceannaitheoirí agus a cruthaíodh agus a soláthraíodh 18 ríomhíris nuachta faoi tháirgí do níos mó ná 8,000 duine sa trádáil taistil idirnáisiúnta.

Ina theannta sin, dhear agus sholáthair an fhoireann 59 gcúrsa taistil do Cheannaitheoirí Idirnáisiúnta as 22 mhargadh le haghaidh 'Oirthear Ársa na hÉireann', 'Croíthailte Ceilte na hÉireann', 'Slí an Atlantaigh

Fhiáin' agus 'Baile Átha Cliath' agus rinneadh 829 gCeannaitheoir Idirnáisiúnta a óstáil go hiomlán. Trí chuariteanna eolais, ceardlanna agus imeachtaí líonraithe a eagrú, chuir Fáilte Éireann deiseanna ar fáil do 1,689 nduine de chuid thionscal turasóireachta na hÉireann dul i dteagmháil leis na ceannaitheoirí sin. De bheis air sin, earcaíodh 433 ionadaí ó na ceithre bhlanda eispéiris chun bheith páirteach i 38 ardán díola éagsúla i 16 Mhargadh Idirnáisiúnta. Cinntíonn sé sin go mbíonn Éire i measc na dtíortha a bhíonn ar fáil do ghrúpaí agus do thaistealaithe aonair ar fud an domhain don bhliain dár gcionn agus do bhlianta ina dhiaidh sin.

D'eagraigh Fáilte Éireann Meitheal den scoth ar domhan arís sa bhliain 2019. Bhí tábhacht ar leith ag imeacht 2019 ó tharla go raibh seans ann gur Breatimeacht gach chomhaontú a bheadh ann. Ar an ábhar sin, leagadh béim ar leith ar ghnó ón Ríocht Aontaithe a choimeád ar bun chomh maith le gnó a ghnóthú ó mhargai brabúsacha eile. Tharla tuairim is 13,500 cruinniú 'duine le duine' i rith an imeachta dhá lá.

“...is mian le Fáilte Éireann Púca a fhorbairt mar fhéile idirnáisiúnta mhórscála chun ceiliúradh a dhéanamh ar Éirinn mar áit tionscnaimh Oíche Shamhna ar traidisiún é ar cuireadh tús leis mar thraidisiún ársa na Samhna agus chun tuilleadh cuairteoirí idirnáisiúnta a spreagadh chun cuairt a thabhairt ar Éirinn...”



“...i measc na dtionscnamh nua áiríodh ‘Bí Réidh don tSín’ ar tionscnamh é ar éirigh go han-mhaith leis i measc beagnach 130 gnó a bhí ag gabháil don bhunleibhéal agus 23 ghnó a raibh creidiúnú COTRI á bhaint amach acu...”

TACÚ LE TIONSCAL ATÁ LÁIDIR

Is eispéireas iontach pearsanta é an turasóireachta agus tá an turasóireacht in Éirinn chomh héifeachtach agus atá na caighdeáin seirbhíse a chuirtear ar fáil. Tá Fáilte Éireann tiomanta i leith an scilbhíse, i leith forbairt gairmréime agus i leith sármhaitheas gairmiúil ag gach leibhéal sa tionscal.

Chuir clár Fháilte Éireann dar teideal 'Bí Réidh don Bhreathimeacht' tacaíochtaí spriocdhírthe ar fáil chun cabhrú le fiontair déileáil le dúshlán shonracha a bhain leis an mBreathimeacht. Lig 'Seiceáil Ullmhachta don Bhreathimeacht' do ghnóthaí ar leithligh féinmheasúnú a dhéanamh ar na rioscaí a bhain leo agus soláthraíonn sé raon idirghabhálacha a oireann dá riachtanais. Cuireadh clár tacaíochtaí saincheaptha ar fáil ar fud na bliana chun cabhrú le níos mó ná 1,000 gnó.

Leanamar de shraith iomlán tacaíochtaí forbartha gnó agus oiliúna a thairiscint chun cur leis an inniúlacht i ndáil le díolacháin idirnáisiúnta agus chun feabhas a chur ar éifeachtúlachtaí fiontraíochta. D'oibrigh Fáilte Éireann le beagnach 4,000 fiontar turasóireachta agus le níos mó ná 9,000 cliant sa bhliain 2019.

I measc na dtionscnamh nua áiríodh 'Bí Réidh don tSin' ar tionscnamh é ar éirigh go han-mhaith leis i measc beagnach 130 gnó a bhí ag gabháil don bhunleibhéal agus 23 ghnó a raibh creidiúnú COTRI á bhaint amach acu. De bhreis air sin, d'éirigh go fíormhaith le 'Clár Náisiúnta na Sársheirbhíse' i measc na 5,000

rannpháirtí ó 500 gnó a bhíonn ag plé le roinnt ceann scríbe tábhachtach agus bronnadh creidiúnú agus gradaim orthu.

I gcomhpháirtíocht le Turasóireacht Éireann agus le Tourism Northern Ireland, bhí Fáilte Éireann i gceannas ar an gcéad tionscnamh margaíochta uile-oileáin dar teideal '**Blaiseadh den Oileán**' agus a bhí ceaptha chun eispéireas bia agus deochanna na hÉireann a chur ar taispeáint. Ba thosaíochtaí tábhachtacha iad freisin tacú le dáileadh réigiúnach agus fadú an idirshéasúir. Mar thoradh ar an tionscnamh rathúil dar teideal 'Blaiseadh den Oileán', cuireadh borradh nua faoin bhfionn sa tionscal chun feabhas a chur ar cháilíocht na nithe a bhí á dtairiscint sa réimse seo chun tacú lenár gcuspóir fadtéarma maidir le feabhas a chur ar an dearcadh faoi bhia agus faoi dheochanna in Éirinn i measc cuairteoirí intíre agus cuairteoirí as áiteanna thar lear agus, chomh maith leis sin, chun forbairt a dhéanamh ar na céadta tairiscint atá ann ó thaobh bia agus deochanna ardchaighdeáin de chineál eispéireasach de.

SOLÁTHAR SAOTHAIR AGUS FORBAIRT SCILEANNA

Agus ár spriocanna uailmhianacha fairs don turasóireacht á gcur san áireamh, tá ról thar a bheith tábhachtach ag Fáilte Éireann, ina cháil mar Údarás Náisiúnta Forbartha Turasóireachta, ó thaobh earnáil turasóireachta na hÉireann a spreagadh, a chur chun cinn, agus ó thaobh tacú léi, an méid ceart, agus an caighdeán ceart, cumais a bheith aici laistigh den earnáil le go mbeifear in freastal i gceart ar chuairoteoirí.

Aithnítear gurb é atá sa chur chuige is fearr atá ag teastáil i leith tacú le fostaíocht inbhuanaithe san earnáil ná cur chuige comhordaithe comhoibrioch sa tionscal, sa réimse oideachais, i measc soláthraithe oiliúna agus i measc geallsealbhoirí iomchuí eile. Chuir an Grúpa Formhairseachta Gairmréimeanna Turasóireachta agus Aíochta, a bhfeidhmíonn Fáilte

Éireann mar chathaoirleach air, cuid mhór dá chuspóirí i gcrích sa bhliain 2019, lena n-áirítear an bhearna a laghdú maidir le scileanna, agus tá gach grád cócaire i dteideal cead fostaíochta a fháil anois, gan aon chuótaí a bheith ann.

ÉIRE A CHUR CHUN CINN MAR PHRÍOMHCHEANN SCRÍBE DO CHUAIRTEOIRÍ

Rannchuidíonn an margadh intíre ar bhealach thar a bheith tábhachtach le cothú na turasóireachta in Éirinn. Tá tábhacht ár gcuairoteoirí intíre soiléir sna réigiúin agus is chuig cinn scríbe lasmuigh de Bhaile Átha Cliath a dhéantar 85% de na turais intíre go léir. Ghin gníomhaíochtaí agus turais in áiteanna ar shiúl ón mbaile ioncam measta €2.1 billion i rith na bliana 2019.

D'infheistigh Fáilte Éireann níos mó ná €4m sa bhliain 2019 chun an margadh saoire intíre a mhargú agus chun tacú leis.

Baineadh úsáid as an infheistiú ar raon gníomhaíochtaí lena n-áirítear ceithre fheachtas shaincheaptha chun féilte agus imeachtaí a chur chun cinn agus 'May the Fourth', 'Bram Stoker' agus an 'Global Irish Festival' san

áireamh. I mí Lúnasa, cuireadh 'Blaiseadh den Oileán', arb é an chéad cheiliúradh uile-oileáin é ar bhia agus ar dheochanna na hÉireann, i láthair do thomhaltóirí intíre agus do thomhaltóirí Thuaisceart Éireann.

De bhreis ar dhíriú ar chuairoteoirí ó Thuaisceart Éireann inár gcuid feachtas go léir, rud a rinneadh mar fhreagairt ar laghdú ar an líon cuairteoirí ó Thuaisceart Éireann, chuir Fáilte Éireann 'NYF Dublin' chun cinn go sonrach do chuairoteoirí ó Thuaisceart Éireann i sainfheachtas ilmheán inar áiríodh fógraíocht allamuigh agus fógraíocht ar an raidió agus sna meáin shóisialta agus fógraíocht dhigiteach.

Maidir le 'Slí an Atlantaigh Fhiáin', 'Oirthear Ársa na hÉireann' agus Croithailte Ceilte na hÉireann, leanamar dá straitéis feachtas earraigh agus samhraidh a shaothrú. Chonaic, nó chuala, níos mó ná 90% den daonra an fhógraíocht a bhain le gach ceann ar leith de na brandaí.

De bhreis air sin, chuireamar siúl chun cinn mar spreagthóir tábhachtach i leith sos a ghlacadh in Éirinn agus rinneadh an cur chun cinn sin trí bhíthin 'Tales & Trails', is é sin, sraith podchraoltaí tumthacha duaisbhuaiteacha a raibh tacaíocht ann dóibh i bhfoirm mol saincheaptha ábhar inar cuireadh níos mó ná 110,000 leathanach chun breathnú agus os cionn 200,000 fisradharc ar fáil.

Mar chuid den chur chun cinn a rinne Fáilte Éireann i ndáil le Baile Átha Cliath, reáchtáladar feachtas idirnáisiúnta sé seachtaine chun Baile Átha Cliath a chur chun cinn mar chathair chinn scribe i margai éagsúla, rud a rinneadh i gcomhpháirtíocht le Turasóireacht Éireann agus leis na ceithre Údarás Áitiúil i mBaile Átha Cliath.

I rith na bliana, chuir Fáilte Éireann tús le tionscadal nua chun athbhreithniú agus mínsagadh a dhéanamh ar éiceachóras digiteach Fháilte Éireann do thomhaltóirí trí na láithreáin ghréasáin go léir agus trí na cainéil shóisialta go léir dár gcuid a chur san áireamh. Tá sé sin á dhéanamh againn lena chinntiú go bhfuil an t-eispéireas is fearr is féidir á sholáthar do chuairoteoirí ag gach céim dá dturas digiteach. Leagfar béim ar leith ar an tionscadal sin sa bhliain 2020. San iomlán, a

mhéid a bhain lenár mbrandaí go léir, bhí níos mó ná 12m teagmháil ann leis an ábhar digiteach, mar aon le 6m seisiún láithreáin gréasáin, agus tá pobal gníomhach sóisialta againn ina bhfuil níos mó ná 1.3 úsáideoir.

Clár na Saineolaithe Áitiúla

Cuireadh Clár Fháilte Éireann maidir le saneolaithe áitiúla i bhfeidhm in 8 gcontae ar fud na tíre. Trí chlár na Saineolaithe Áitiúla, cuirtear faisnéis ar fáil do dhaoine áitiúla sna ceantair lena mbaineann agus baintear leas as a gcuid saneolais. Ligeann sé sin dóibh faisnéis a chomhroinnt agus eispéiris dhearfacha a chruthú i measc cuairteoirí, rud a rachaidh chun tairbhe don gheilleagar áitiúil agus a chothóidh fás sa gheilleagar áitiúil. Faoi dheireadh na bliana 2019, bhí páirt glactha ag 2,360 duine i gClár na Saineolaithe Áitiúla.

Lainseáil Phleananna Fháilte Éireann don bhliain 2020

I mí na Samhna 2019, d'óstáil Fáilte Éireann imeacht don tionscal turasóireachta chun scéala a fháil faoinár gcuid pleananna dob bhliain a bhí romhainn agus faoi na príomhdhúshláin agus faoi na príomhdhiseanna a cheapamar a bheadh ann don tionscal. D'fhreastail beagnach 600 duine, as gnóthaí turasóireachta agus as grúpaí comhpháirtíochta ar fud na tíre, ar an imeacht sin agus chabhraigh sé linn straitéisí an tionscail i gcoitinne a ailíniú, agus béim á leagan ar phleananna réigiúnacha freisin.

Cruinnithe le Comhaltaí den Oireachtas

Chuir meithleacha réigiúnacha Fháilte Éireann faisnéis ar fáil do chomhaltaí den Oireachtas maidir lena gcuid oibre ar an láthair le linn dóibh cabhair a thabhairt maidir le méadú a dhéanamh ar an líon cuairteoirí, maidir le méadú a dhéanamh ar an ioncam ó thurasóireacht agus maidir le tacú le fostaíocht ar fud na tíre. Tugadh mionsonraí sonracha do níos mó ná 130 comhalta den Oireachtas maidir le clár infheistíochta Fháilte Éireann, agus maidir lena chuid tacaíochtaí gnó, pleananna i leith féilte, tionscnamh oiliúna agus deontais do ghnóthaí turasóireachta, agus taitneamhachtaí cuairteora i ngach contae ar leith.

CONCLUÍD

Tá réimse na turasóireachta in Éirinn, ar tríd a chuirtear fáilte roimh chuariteoirí agus a chuirtear siamsaíocht ar fáil dóibh, ina chuid dár gcarachtar mar phobal. Ar oileán beag, bíonn daoine fiosrach go nádúrtha faoi strainséirí. Mar earnáil dhúchasach dhíograiseach, chuir turasóireacht láidreacht agus inbhuanaitheacht ar fáil don gheilleagar in 2019 an tráth céanna a bhfuil an Breatimeacht ag bagairt orainn. Cuid thábhachtach atá inti do chothromaíocht réigiúnach agus cuireann sí go mór le comhtháiteacht shóisialta.

Ar bhonn réigiúnach, is ionann an turasóireacht agus borradh eacnamaíochta. Ar bhonn séasúrach, cuireann an turasóireacht deis oibre ar fáil, mar aon le fáltas ó infheistíocht in áiteanna áirithe ar fud na bliana, agus i rith tréimhse i bhfad níos faide in áiteanna eile. Is cuid de scéal na hÉireann í an turasóireacht. Baineann sí go dlúth le cé sinn. Is féidir léi a bheith ina spreagthóir inbhuanaithe nuálach fáis má thugtar cosaint di agus má fhorbraítear í.

Is é atá sa phlean atá againn ná éileamh a mhéadú trí dhíolacháin agus trí mhargaíocht, Oibreimid i ndlúth-chomhpháirtíocht le Turasóireacht Éireann a dhéanann margáíocht i leith oileán na hÉireann ar fud an domhain. Cuirfidimid feabhas ar sholáthar trí eispéiris shármhaithe cuairteora a chruthú agus trí ghníomhaíochtaí spreagúla nua a chur chun cinn. Tá tionscal den scoth ar domhan á chruthú trí bhíthin rudaí amhail féilte, Glasbhealach Phort Láirge agus Aillte an Mhothair. Tabharfar tacaíocht don tionscal sin trí acmhainneacht bhreise a chur ar fáil, trí iomaíocht agus trí ardchaighdeán. Beidh bonneagar fisiciúil agus infheistíocht inár ndaoine ina saintréithe dár gcuid oibre sa todhchaí.

Is iad na bloic thógála a bheidh ann don todhchaí sin inbhuanaitheacht chomhshaoil, turasóireacht inbhuanaithe agus taighde lena dtugtar treoir, agus lena ndéantar tomhas, ar an obair a dhéanaimid. Tá gá le sintéis bheartais chun na bloic thógála sin a chur ar fáil agus chun an acmhainneacht a bhaineann leo a bhaint amach. Ní mór don réimse iompair, d'údaráis áitiúla agus do ghníomhaireachtaí agus ranna rialtais a bheith ag comhoibriú le chéile ar bhealach níos dlúithe. Ní mór dúinn a chinntiú go mbeidh ár dtaitneamhachtaí níos sofheicthe ar líne agus go mbeidh sé níos fusa teacht orthu ar an láthair. Ní mór dúinn ullmhúchán a dhéanamh i leith cultúir éagsúla i margáí nua.

I bhFáilte Éireann, is é atá san obair atá le déanamh againn ná an turasóireacht a fhorbairt ar bhealaí a fhreastalaíonn ar riachtanais athraitheacha ó thaobh an chomhshaoil agus an chultúir de agus i margáí atá ann cheana féin agus i margáí nua.

Féachfaimid le bheith ag obair lenár gcomhpháirtithe go léir chun feabhas a chur ar eispéreas an chuariteora agus le hiarracht a dhéanamh i gcónaí teacht ar bhealaí nua nuálacha chun an méid sin a bhaint amach.

Baineann an tairbhe a éiríonn as sin go príomha leis an bpobal a dtugtar cuairt air. Ina theannta sin, baineann sé le rannchuidiú na turasóireachta leis an ngeilleagar náisiúnta. Tá an turasóireacht ina cuid thábhachtach dár gclú idirnáisiúnta mar go mbíonn na daoine a thagann ar chuairt anseo ag caint faoina n-eispéreas nuair a théann siad abhaile. Ní mór dúinn déileáil le haimsir dhifriúil agus le haimsir an-deacair anois. Déanfaimid sin le tacaíocht iomlán ón Rialtas agus ónár gcomhpháirtithe go léir agus cuid dár gclár oibre is ea cabhrú le frontair leanúint de bheith ar marthain. Cuid eile den chlár oibre is ea ullmhúchán a dhéanamh agus a bheith réidh chun an tionscal a athoscailt. Inár gcáil mar údarás turasóireachta, is é atá sa tríú cuid den chlár oibre ná an nuálaíocht a stiúradh lena chinntiú gur ceannaire í Éire nuair atá géarchéim Covid-19 taobh thiar dinn. I ndomhan atá athraithe go hiomlán ó bhí an bhliain 2019 ann, is é sin, an bhliain lena mbaineann an tuarascáil seo, tá cabhair á tabhairt againn ar mhaithe le maireachtáil a áirithiú agus táimid ag obair ar mhaithe le téarnamh.

Is mian liom aitheantas a thabhairt don tacaíocht a fuairamar ón Rialtas ar feadh na bliana 2019, go háirithe ón Aire Ross agus ón Aire Griffin. Táim ag súil le bheith ag leanúint den chaidreamh láidir seo leis an Aire Martin agus a hoifigigh.

Ar nóta pearsanta, ba mhaith liom ómós a léiriú do cheannaireacht agus do thiomantas ár n-iar-Chathaoirligh, Michael Cawley. Ba mhór an tacaíocht a thug Michael dom féin agus d'fhoireann Feidhmiúcháin Fáilte Ireland. Rinne sé an-chuid oibre chun earnáil na turasóireachta a fhorbairt agus a neartú anseo in Éirinn le linn a thréimhse ina Chathaoirleach.

Ní hí an bhliain seo caite amháin a bhí sa bhliain 2019, ré eile ar fad a bhí inti. Tá domhan eile i ndiaidh Covid ar an mbealach. Ní bheidh sé mar a chéile agus beidh gá le smaointeoireacht agus smaointe nua. Is í seo an tacaíocht agus an cheannaireacht smaointeoireachta a chuirfidh muid leis an tionscal.

Paul Kelly

Paul Kelly
Príomhoifigeach Feidhmiúcháin, Fáilte Ireland

“...is é atá san obair atá le déanamh againn ná an turasóireacht a fhorbairt ar bhealaí a fhreastalaíonn ar riachtanais athraitheacha ó thaobh an chomhshaoil agus an chultúir de agus i margáí atá ann cheana féin agus i margáí nua ...”

Ráiteas Corparáideach

An bhliain dar chríoch an 31 Nollaig 2019

Rialachas Corparáideach

Tacaíonn agus aontaíonn Fáilte Éireann leis na caighdeáin rialachais chorparáidigh is airde agus cloíonn siad leis na prionsabail agus leis na treoirlínte infheidhmithe de réir mar a mhínítear sa Chód Cleachtais Leasaithe chun Comhlachtaí Stáit a Rialú 2016 agus i ngach mír reachtaíochta de chuid an Rialtais, lena n-áirítear an Cód maidir le Caiteachas Poiblí.

Comhionannas

Is fostóir comhionannais deiseanna é Fáilte Éireann. Cuireann an eagraíocht an reachtaíocht iomchuí go léir maidir le comhionannas i bhfeidhm.

Sábháilteacht, Sláinte agus Leas

Rinneadh sábháilteacht ag leas fhostaithe na heagraíochta agus na gcuariteoirí in áitribh na heagraíochta a choimirciú trí chloí go docht leis na caighdeáin sábháilteachta agus sláinte. Tá an tÚdarás sásta go gcomhlíonann an eagraíocht forálacha an Achta um Shábháilteacht, Sláinte agus Leas ag an Obair 2005.

Saoráil Faisnéise

Sa tréimhse atá á hathbhreithniú, fuair Fáilte Éireann 41 iarraidh faoin reachtaíocht a bhaineann le *Saoráil Faisnéise*.

Nochtadh Cosanta

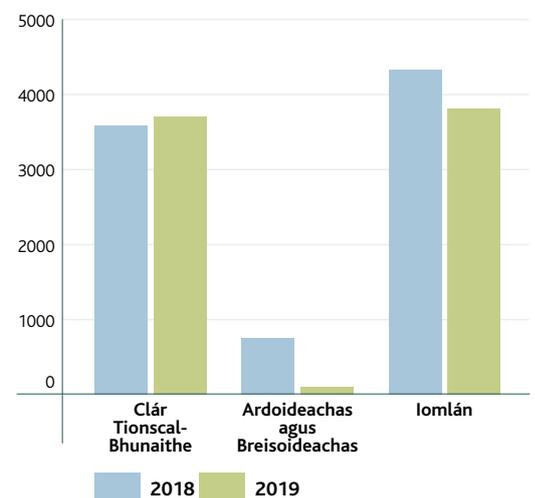
De réir alt 22 den *Acht um Nochtadh Cosanta 2014*, daingníonn Fáilte Éireann nach bhfuarthas aon fhógraí maidir le nochtadh cosanta sa bhliain 2019.

An Rialachán Ginearálta maidir le Cosaint Sonraí a Chomhlíonadh

Tá sraith chuimsitheach gníomhartha curtha i bhfeidhm ag Fáilte Éireann chun dualgais na heagraíochta a bhainistiú faoi na rialacháin RGCS, lena n-áirítear na nithe seo a leanas:

- Rinneadh Oifigeach Cosanta Sonraí (OCS) a cheapadh.
- Rinneadh Úinéirí Taifead Aonaid (ÚTA) agus Riarthóirí Taifead Aonaid (RTA) a shannadh.
- Rinneadh Beartais Phríobháideachais, Beartais agus ar Nósanna Imeachta maidir le Shárú na Rialachán i leith Sonraí, Beartais Acmhainní Daonna agus Beartais maidir le Fianáin a uasdátú.
- Rinneadh doiciméid tairisceana agus comhaontuithe conartha a uasdátú lena chinntiú go gcuirfear na comhaontuithe Rialaitheora/Próiseálaí i bhfeidhm agus go ndéantar iad a uasdátú d'fhonn tionchar an Bhreitheachta a mhaolú.
- Soláthraíodh oiliúint don fhoireann ar fad agus leanfar d'oiliúint a sholáthar i rith na bliana 2019.
- Cuireadh measúnachtaí tionchair sonraí agus mapáil próiseas i gcrích.
- Tá Clár Sonraí Rannáin ann agus tá siad á mbainistiú go gníomhach ag gach Ceann Rannáin le tacaíocht ón bhFoireann Cosanta Sonraí agus ón mBainisteoir Rioscaí.
- Tá nósanna imeachta Príobháideachais d'Aon Ghnó i bhfeidhm agus tá an fhoireann Cosanta Sonraí ag tabhairt faoi Mheasúnachtaí Tionchair Cosanta Sonraí ar thionscadail, ar ghníomhaíochtaí agus ar soláthairtí seachtracha iomchuí de réir mar is gá.

GNÍOMHAÍOCHT TRAENÁLA 2018-2019



Comhaltaí an Údaráis 2019

An bhliain dar chríoch an 31 Nollaig 2019

Tinreamh Comhaltaí ag Cruinnithe Údaráis sa bhliain 2019

AN COMHALTA	IOMLÁN	TÚS/DEIREADH LE SEILBH OIFIGE
Michael Cawley (Cathaoirleach)	5*	*Tugadh cuireadh do Michael Cawley freastal a dhéanamh ar dhá cheann de na cruinnithe seo i rith na bliana 2019 ina cháil mar chathaoirleach ainmnithe fad a bhí sé ag fanacht le ceadú foirmiúil ag an Oireachtas.
Seán Boland	2	
Francis Brennan	2	
Paul Carty	3	
Tom Coughlan	5	
Joseph Dolan	1	Cuireadh tús leis an gceapachán i mí Dheireadh Fómhair 2019
Stephen Dowling	1	Cuireadh tús leis an gceapachán i mí Dheireadh Fómhair 2019
Clare Duignan	5	
Tim Husbands	5	
Noel Kavanagh	2	Tháinig deireadh leis an gceapachán i mBealtaine 2019
Alice Mansergh	4	
Gina Murphy	2	Tháinig deireadh leis an gceapachán i mBealtaine 2019
Des O'Dowd	5	
Breege O'Donoghue	5	
Margaret E. Ward	4	

MICHAEL CAWLEY
Cathaoirleach



Tar éis dó dul ag obair le Ryanair i mí Feabhra 1997, bhí ról lárnach ag Michael i dtaca le tairiscint phoiblí thosaigh (IPO) na cuideachta i mBealtaine na bliana sin agus ghlac sé freagrachtaí breise chuige féin mar Stiúrthóir Tráchtála i Meán Fómhair 1997. Chomh maith leis sin, rinne Michael formhaoirseacht ar an obair a bhain le liostú a áirithiú ar Stocmhalartán London i Meitheamh 1998. I mí Feabhra 2003, ceapadh Michael ina Phríomhoifigeach Oibriúcháin agus ina Leas-Phríomhfheidhmeannach.

Imían Mhárta 2014, d'éirigh Michael sa ról mar Phríomhoifigeach Oibriúcháin agus mar Leas-Phríomhfheidhmeannach i Ryanair agus tháinig sé chun bheith ina chomhalta den Bhord i gcáil Neamhfheidhmiúcháin ar an 1 Bealtaine 2014. Chomh maith leis sin, ceapadh ina Stiúrthóir Neamhfheidhmiúcháin é in Paddy Power Plc i mí Iúil 2013.

Is Cuntasóir Cairte é agus, roimhe seo, d'oibrigh Michael i roinnt tionscal éagsúil lena n-áirítear an tionscal dáileacháin agus an tionscal monaraíochta. Bhí sé i gceannas ar cheannach amach ag an lucht bainistíochta in Athlone Extrusions sa bhliain 1991 agus, sula ndeachaigh sé ag obair le Ryanair, bhí sé ina Stiúrthóir Airgeadais sa Gowan Group atá i measc na gcuideachtaí príobháideacha is mó dá bhfuil ann in Éirinn.

As Corcaigh ó dhúchas é, tá sé pósta agus tá ceathrar clainne air.

SEÁN BOLAND



Tá Seán ina Chomhúinéir ar Hertz Ireland agus, le 35 bliana anuas, tá sé ag obair san Earnáil Fruilthe Gluaisteán, ar cuid thábhachtach i de Thionscal na Turasoíreachta. Thosaigh Hertz Ireland amach mar chuideachta dhúchasach agus tá rialú déanta acu ar oibríochtaí Hertz le 25 bliain anuas, agus sa lá atá inniu ann, tá brandaí fruilthe gluaisteán Hertz, Dollar, Thrifty agus Firefly á reáchtáil acu ar oileán na hÉireann.

Tá eagraíocht Hertz ag spreagadh athruithe sa tionscal taistil trí thaisteal forleathan ar fud na cruinne le gnó nua a chruthú agus fás seasmhach a choimeád ar bun. Tá obair déanta ag Hertz, agus tá caidreamh dlúth acu, le formhór na n-eagraíochtaí a thugann turasoírí chun na hÉireann.

FRANCIS BRENNAN



Rugadh Francis, as an Park Hotel, Neidín, i mBaile Átha Cliath agus fuair sé oideachas i Scoil na hOllscoile Caitlicí, Sráid Liosáin. Bhain sé Ard-Diplóma amach sa Bhainistíocht Óstáin agus Lónadóireachta i gColáiste Bhaile Átha Cliath agus bhain sé B.Sc (Bainistíocht) amach i gColáiste na Tríonóide, Baile Átha Cliath.

Tá sé bainteach le roinnt eagraíochtaí agus, is iar-uachtarán náisiúnta de chuid SKAL International é agus is iar-stiúrthóir de chuid Shannon Castle Heritage & Banquets é, agus, sa tréimhse 1994-97, ba é cathaoirleach Small Luxury Hotels of the World é. Faoi láthair, is é Comhairleoir SKAL International i leith na hÉireann é agus is láithreoir é ar chlár teilifíse faoi chúrsaí aíoichta dar teideal 'At Your Service' ar RTÉ agus, chomh maith leis sin, bíonn sé ag roinnt a chuid saineolais ar chúrsaí aíoichta ar chlár raidió a bhaineann le gach ní atá bainteach le haíoicht. Chomh maith leis sin, tá trí leabhar mórélímh scríofa aige.

PAUL CARTY



Tá Paul Carty i gceannas ar an Guinness Storehouse ón tráth ar bunaíodh é agus chuaigh sé ag obair ansin mar Stiúrthóir Bainistíochta sa bhliain inar osclaíodh é beagnach scór bliain ó shin. Faoi cheannaireacht Paul, tá méadú faoi shé tagtha ar líon na cuairteoirí ó líon níos lú ná 300,000 sa bhliain go dtí beagnach 1.8 milliún sa bhliain 2019. Chuir sé tús lena ghairmréim sa Storehouse sa bhliain 2000 nuair a d'fhill sé ar Bhaile Átha Cliath tar éis cuid mhór blianta a chaitheamh mar Bhainisteoir Ginearálta sa Forte Group agus in Le Meridian i mBaile Átha Cliath, i Londain, sa Bhairéin, i Singeapór agus san Araib Shádach. Nuair a d'fhill Paul ar Éirinn chuaigh sé i gceannas ar oscailt an Guinness Storehouse.

Bhí ról an-tábhachtach ag Paul freisin maidir le forbairt na turasoíreachta agus na haíoichta in Éirinn. Ghníomhaigh sé mar chomhairleoir i leith cuid mhór tionscadal agus tionscnamh thar a bheith tábhachtach agus rannchuidigh sé le straitéis na hearnála a mhúnlú, go háirithe nuair a bhí sé ina Chathaoirleach ar ITIC (Cónaidhm Thionscal Turasoíreachta na hÉireann), agus, mar bhall de bhord Fháilte Éireann, ba é Paul bunaitheoir AVEA (Association of Visitor Experiences and Attractions) ina bhfuil níos mó ná 105 bhall anois ar fud oileán na hÉireann. Ghníomhaigh Paul mar ambasadóir ar son na hÉireann agus thairiscintí aíoichta na hÉireann le linn cuid mhór imeachtaí trádála turasoíreachta thar lear agus tá sé i measc na bpearsantaí is mó a bhfuil aithne agus meas air thar lear i dtaca le réimse na turasoíreachta in Éirinn de.

TOM COUGHLAN



D'éirigh Tom as a ról mar Phríomhfheidhmeannach Chomhairle Contae an Chláir sa bhliain 2016 agus tá tairbhí fhairsing aige ar leibhéal sinsearach maidir le bainistíocht agus ceannaireacht san earnáil phoiblí. Le linn a shaoil oibre, d'oibrigh sé i roinnt údarás áitiúil agus tá páirt glactha aige i raon leathan forbairtí atá bainteach le forbairtí sa turasoíreacht. Faoi láthair, tá sé ina Chathaoirleach ar an Údarás Sláinte agus Sábháilteachta agus ceapadh é ina Stiúrthóir de chuid Eirgrid.

D'fhóin sé mar Stiúrthóir neamhfheidhmiúcháin sa Shannon Group PLC agus mar Stiúrthóir neamhfheidhmiúcháin ar Údarás Aerfort na Sionainne. Tá Céim Bhaitsiléara ag Tom i Riarachán Poiblí mar aon le Deimhniú Gairmiúil i Rialachas Corparáideach agus tá an Clár Ceannaireachta d'Fheidhmeannaigh Shinsearach críochnaithe aige in Ollscoil Harvard. Chomh maith leis sin is ball d'Institiúid Stiúrthóirí na hÉireann é.

JOSEPH DOLAN



Tá taithí ag Joe ar an earnáil óstáin le níos mó ná 25 bliana agus is leisean an Bush Hotel, is é sin, maoin 3 réalta atá suite i gcroílár Chora Droma Rúisc agus is eisean a oibríonn an t-óstán sin. Tá 60 seomra leapa ann san óstán boutique sin agus tá sé ar na hóstáin is sine dá bhfuil ann in Éirinn agus tá aitheantas air go forleathan mar gheall ar a inbhuanaitheacht chomhshaoil.

Is céimí de chuid Ollscoil na hÉireann, Gaillimh, é agus tá PhD aige ó Ollscoil na Banríona, Béal Feirste, mar aon le Diplóma i Straitéis Turasóireachta ó Ollscoil Stáit Cornell. Tá baint ag an Uasal Dolan le fada an lá le is an turasóireacht i Liatroim, ba é príomhurrathóir CLCG Liatroma é ar feadh thart ar 9 mbliana agus bronnadh gradam 'Príomhphearsa Liatroma na Bliana' air tráth. Rinne sé cuid mhór oibre i réimse na bainistíochta tionscadail sa Mheánoirthear sular tháinig sé ar ais chuig an tionscal aíochta in Éirinn. Is Stiúrthóir Tionscadail é in Gunpowder Gin and the Shed Distillery Visitor Experience, is iar-Uachtarán Chónaidhm Óstáin na hÉireann é agus tá iomrá air mar gheall ar a thacaíocht d'fhorbairt eacnamaíochta tuaithe, go háirithe trí bhithin turasóireacht inbhuanaithe chothromaithe.

STEPHEN DOWLING



Is é Stephen Leas-Uachtarán Domhanda Adidas i leith Cúrsaí Digiteacha, tá sé lonnaithe sa cheanncheathrú in Herzogenaurach, sa Ghearmáin, rugadh i mBaile Átha Cliath é agus tá BBS agus MSC aige o Margaíocht ó Ollscoil Teicneolaíochta Bhaile Átha Cliath.

Idir na blianta 2007 agus 2017, d'oibrigh sé do Unilever, bhí cónaí air i dtíortha éagsúla agus bhí poist cheannaireachta éagsúla aige i réimsí na ríomhthráchtála agus na ndíolachán, agus sa réimse digiteach agus i réimse na múnlaí nua gnó. Tá diplóma ardchláir bainistíochta ag Stephen ó M.I.T., mar aon le diplóma nuálaíochta corparáidí ó Stanford Graduate School of Business, agus, i mí an Mheithimh 2019, chríochnaigh sé clár forbartha feidhmiúcháin Adidas in Harvard Business School.

CLARE DUIGNAN



Is Stiúrthóir Neamhfheidhmiúcháin í Clare agus tá taithí seomra boird agus feidhmiúcháin aici ar fud na n-earnálacha príobháideacha, poiblí/stáit agus seachbhrabúsacha. D'éirigh thar cionn léi mar léiritheoir raidió agus teilifíse le RTÉ, áit ar oibrigh sí mar Cheann Léiriúcháin Neamhspleách agus mar Stiúrthóir Clár Teilifíse ó 2001-2009. Mar Stiúrthóir Bainistíochta Raidió RTÉ 2009-2013, thug sí aghaidh ar dúshlán shuntasacha ioncaim tríd an ngnó a laghdú, trí shruthanna nua ioncaim a fhás agus trí thionscnamh straitéiseacha margaíochta, brandála agus cumarsáide a thabhairt isteach ar fud na stáisiún agus gceolfhoirne ar fad.

Faoi láthair, fónann sí ar bhoird an Irish Times DAC, Ghníomhaireacht Forbartha an Mhoil Dhigitigh, Business to Arts, Women for Election, agus, le gairid, ceapadh í mar Iontaobhaí de chuid Leabharlann Chester Beatty. Roimhe seo, d'fhóin Clare ar Údarás Craolacháin na hÉireann, mar Chathaoirleach ar Bhord Comhairleach ShinAwil Film and Television, ar an gComhairle Ealaíon agus ar Fhéile Scannán Idirnáisiúnta Audi Bhaile Átha Cliath. Tá Clare ina Príomhfhiontraí de chuid chlár Fhiontraíocht Éireann do bhanfhiontraithe darb ainm 'Going for Growth'.

TIM HUSBANDS



Ó mhí Eanáir go dtí mí Iúil 2018, bhí Tim ina Phríomhfheidhmeannach i dTeach agus Eastát Chathair na Mart, agus in Óstán Chathair na Mart, is é sin le rá óstán ceithre réalta agus eastát 400 acra agus teach maorga ar chósta thiar na hÉireann. Roimhe sin, bhí Tim ina Phríomhfheidhmeannach in Titanic Belfast Ltd, is é sin le rá, an chuideachta oibriúcháin do Titanic Belfast, an Taitneamhacht Cuairteora is mó ar domhan a bhaineann leis an Titanic.

D'fhóin Tim ar bhord Visit Belfast (Gníomhaireacht Mhargaíochta Turasóireachta), ar feadh beagnach fiche bliain agus, le trí bliana anuas, tá sé ag fónamh mar Leas-Chathaoirleach ar an Irish Football Association Stadium Board, agus ar ALVA (Association of Leading Visitor Attractions). Bhronn A.M. an Bhanríon Eilís gradam ar Tim ina liosta Gradam Bliana Nua i mí Eanáir 2014, tráth ar bronnadh MBE air i leith Seirbhísí i ndáil le Forbairt Eacnamaíochta agus Turasóireachta.

NOEL KAVANAGH



Fuair Noel a chuid oideachais in Crescent College, Luimneach, agus fuair sé oiliúint mar bhainisteoir le Penneys/Primark.

Is é Úinéir/ Cathaoirleach an Kavanagh Group é ó bhí an bhliain 1979 ann - oibríonn an grúpa sin 16 Shármhargadh Supervalu ar fud na hÉireann agus sa Ríocht Aontaithe. Ina theannta sin, is é Noel Úinéir/Oibritheoir Óstán Wyatt i gCathair na Mart, Co. Mhaigh Eo (ó bhí an bhliain 1995 ann) agus is é Cathaoirleach Amharclann Halla na Cathrach i gCathair na Mart é.

ALICE MANSERGH



Tá Alice ina stiúrthóir in Google, agus díríonn sí ar chuidiú le gnóthaí agus le tionscail déanamh go maith sa ré dhigiteach. Margaíocht an cúla atá aici: thug sí isteach táirgí Google, agus chuir sí Táirgí Google chun cinn, amhail Google Chrome, Android agus Google Maps, ar táirgí iad a mbaineann na milliúin duine úsáid astu san Eoraip, sa Mheánoirthear agus san Afraic. D'fhóin Alice mar cheann foirne éagsúla i Londain, i mBaile Átha Cliath agus in Hyderabad.

Le déanaí, tháinig sí abhaile chun na hÉireann áit a rinne sí comhpháirtíocht le Clár Chothrom Céad Bliain an Rialtais i leith Éirí Amach na Cásca 1916 chun 'Dublin Rising' a chruthú, is é sin, turas ar líne atá ar fáil ar fud an domhain agus is é Colin Farrell an tráchtair. Is breá le Alice dul i mbun taistil in Éirinn; mar mhí na meala, thug sí faoi thuras trí seachtaine feadh Shlí an Atlantaigh Fhiáin i veain champála VW.

GINA MURPHY



Is í Gina Dílseánach agus Bainisteoir Ginearálta Bhalann Hugo i mBaile Átha Cliath agus, roimhe seo, bhí bialanna aici in Uíbh Fhailí agus i Maigh Eo agus, chomh maith leis sin, rinne sí bainistíocht ar na bialanna sin. Is ball de Chumann Bhalanna na hÉireann (RAI) í agus d'fhóin Gina mar Uachtarán agus mar Leas-Uachtarán ar an eagraíocht sin. Chomh maith leis sin, d'fhóin Gina mar bhall de Choiste Bainistíochta agus Stiúrtha an RAI ar feadh tamall maith de bhlianta.

Chomh maith leis sin, bhí Gina ina hIonadaí Fostóirí ar an gComhchoiste Oibreachais (JLC) um Lónadóireacht agus, freisin, d'fhóin sí mar hIonadaí na hÉireann in HOTREC - an Grúpa Stocaireachta Eorpach do thionscal na nÓstán, na mBialann agus na gCaiféanna atá lonnaithe sa Bhruiséil. Chomh maith leis sin, is minic a labhraíonn Gina os comhair cumainn éagsúla tráchtála agus tionscail mar aoichainteoir - lena n-áirítear Fóram Turasoíreachta Pharlaimint na hEorpa i Liospóin sa bhliain 2009.

BREEGE O'DONOGHUE



Bhí Breege ina Comhalta Boird & ina Stiúrthóir Grúpa (Forbairt Gnó agus Margaí Nua) in Primark, agus i ndiaidh 37 mbliana tá ról ambasadóra aici anois, is iontaobhaí de chuid Primark Better Lives Foundation í agus is iontaobhaí de chuid Primark Pension Plan í chomh maith.

Bhain Breege céim amach in UCD, is Stiúrthóir Cairte í agus is í Cathaoirleach Real World Analytics í faoi láthair, is í Cathaoirleach an Design and Crafts Council of Ireland í, is Stiúrthóir Neamhfheidhmiúcháin de chuid Shaw & Sons Ltd í, is Comhalta Boird de chuid Scoil Chéimithe Ghnó Michael Smurfit í, agus is comhalta í den Bhord um Cheapacháin Sheachtracha (Cód Caighdeán agus Iompair na Státseirbhíse).

Cheap an Rialtas Breege chuig roinnt post ar bhord roinnt cuideachtaí stáit, lena n-áirítear An Post, Aer Rianta, Cathaoirleach ar Choláiste Bainistíochta Óstán na Sionainne, Cathaoirleach ar an gCoimisiún um Chaidreamh Oibreachais, agus ba iontaobhaí agus Comhalta Comhairle í in IBEC.

DES O'DOWD



Is é Des Úinéir agus Oibríteoir Lóiste & Spá Oileán Inse Duine i gCloich na Coillte, Iarthar Chorcaí, (ó bhí an bhliain 1998 ann).

Is Ánra é de chuid Institiúid na gCuntasóirí Cairte in Éirinn agus tá cáilíochtaí iarchéime aige i Margaíocht, i mBainistíocht agus i gCeannaireacht ón Institiúid Margaíochta, ó UCC, ó Ollscoil Cornell agus ó Institiúid Timoney. Le 20 bliain anuas, tá baint ag Des le roinnt óstán in Éirinn agus san Eoraip a fhorbairt agus a oibriú agus le húinéireacht a ghlacadh orthu.

MARGARET E. WARD



Is fiontraí, iriseoir agus craoltóir í Margaret. Tá sí ina Príomhfheidhmeannach ar Broadly Speaking, ar cuideachta comhairleoireachta í a dhéanann speisialtóireacht i straitéis, i nuálaíocht agus i gcumarsáid chorparáideach agus i gcultúir ilchineálacha uilechuimsitheacha a chruthú. I measc na gcliant áirítear: Google, an Banc Ceannais Eorpach, Kellogg, Accenture, KPMG, Cartier Women's Initiative Awards, Arthur Cox, IDA Ireland, Chartered Accountants Ireland, Twitter, Fondúireacht Eolaíochta na hÉireann agus cuid mhór cliant eile.

Is ball de bhord RTÉ í (2015-2020) agus, roimhe seo, d'fhóin sí ar bhord European Movement Ireland (2013-2015). Sa bhliain 2010, bhunaigh sí 'Women on Air', is é sin, cuideachta sheachbhrabúsach, chun éagsúlacht níos mó a chinntiú i measc guthanna saineolacha sna meáin. Sular thosaigh sí a céad ghnó in Éirinn sa bhliain 2006, d'oibrigh Margaret mar iriseoir airgeadais ar feadh beagnach scór bliain. Ba cholúnaí gnó agus tuairisceoir imscrúdaitheach í don Irish Times, bhí sí ina hEagarthóir Airgeadais don Sunday Times agus bhí sí ina láithreoir gnó in Newstalk. Tá sí ina rannpháirtí rialta i gcláir RTÉ, TV3, BBC agus NPR (USA) a bhaineann le saincheisteanna gnó agus eacnamaíochta.

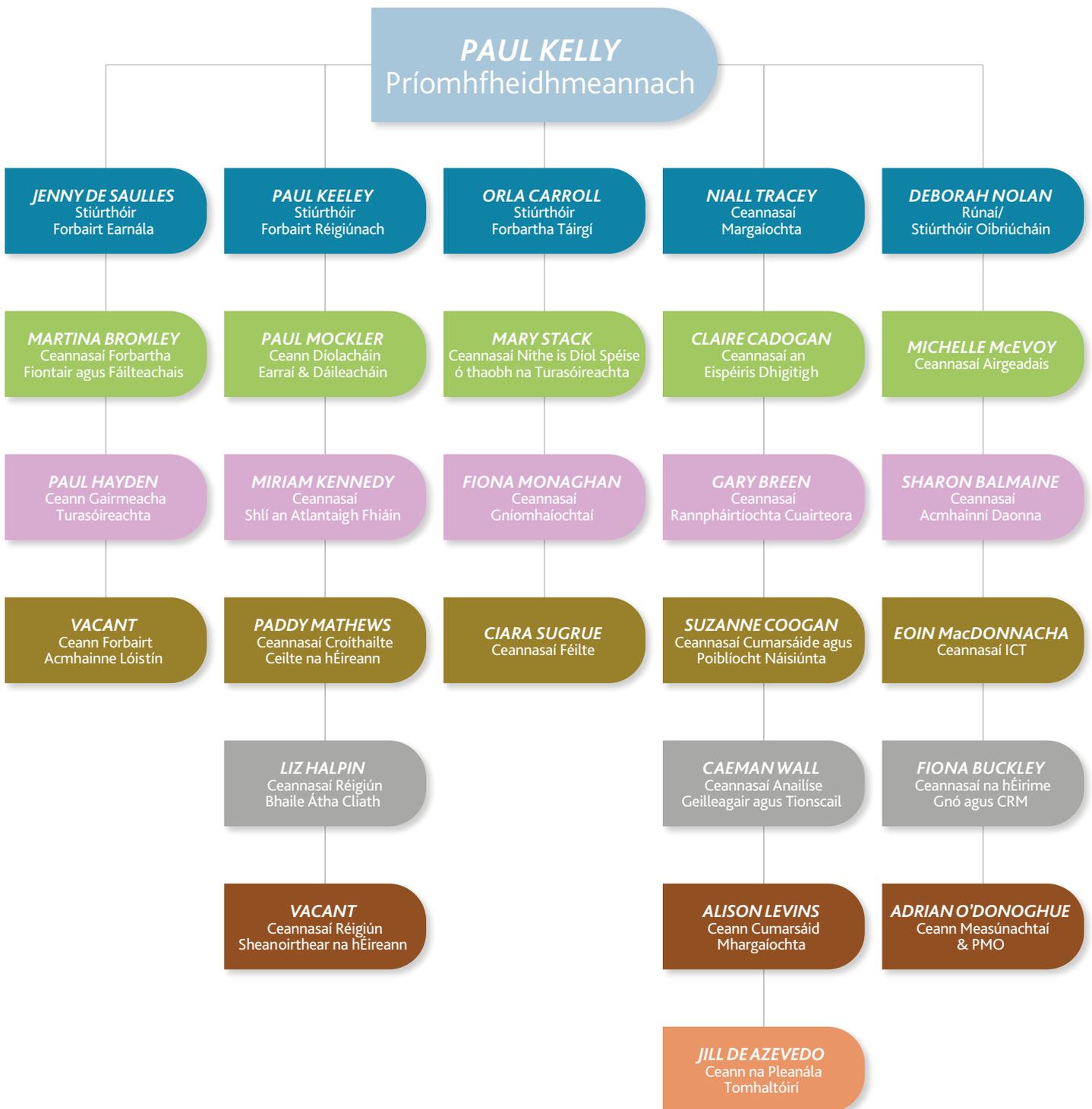
“...oibríonn Fáilte Éireann go comhoibríocht mar chuid de thionscnamh straitéiseach turasóireachta maidir le hinbhuanaitheacht de réir mar atá molta i bPlean Gníomhaíochta an Rialtais maidir le Turasóireacht 2019-2021...”



Bantry House & Gardens, Bantry, Co. Cork

Struchtúr na Rannán

An bhliain dar chríoch an 31 Nollaig 2019



Figiúirí Turasóireachta 2015 - 2019

LÍONTA (000S) Ioncam (€m)	2015	2016	2017	2018	2019	Athrú mar % ar 19p i gcomparáid le 18
An Bhreatain	3,346	3,632	3,445	3,480	3,487	0.2%
	1,017.9	1,109.8	1,046.5	1,024.8	1,022.1	-0.3%
Mórtíir na hEorpa	2,880	3,102	3,256	3,512	3,609	2.8%
	1,555.3	1,657.5	1,763.0	1,845.8	1,853.6	0.4%
Meiriceá Thuaidh	1,294	1,477	1,715	1,963	1,902	-3.1%
	1,199.7	1,337.4	1,525.5	1,746.7	1,705.7	-2.3%
An Chuid Eile den Domhan	516	531	607	654	676	3.4%
	492.6	533.3	588.9	599.9	592.5	-1.2%
Líon Iomlán ó Áiteanna Thar Lear	8,036	8,742	9,023	9,609	9,674	0.7%
	4,265.3	4,638.0	4,923.9	5,217.3	5,174.0	-0.8%
Tuaisceart Éireann ^{1,2}	1,492	1,358	1,315	1,338	1,277	-4.6%
	338.2	366.9	371.3	394.6	402.0	1.9%
Caiteachas iomlán ag cuairteoirí as áiteanna lasmuigh den Stát	9,528	10,100	10,338	10,947	10,951	-
	4,603.5	5,004.9	5,295.2	5,611.9	5,576.0	-0.6%
Fáltais iompróirí ³	1,322.0	1,487.0	1,611.0	1,725.0	1,766.0	2.4%
Cuairteanna aon lae as áiteanna thar lear	38.0	48.0	53.0	47.0	44.0	-6.4%
Tuilleamh Iomlán ó Mhalairt Airgeadra	5,963.5	6,539.9	6,959.2	7,383.9	7,386.0	-
Turais intíre ^{4,5,6}	9,125	9,359	9,626	10,919	11,621	6.4%
	1,725.3	1,797.7	1,879.1	2,006.0	2,146.6	7.0%
Ioncam Iomlán ón Turasóireacht	7,688.8	8,337.6	8,838.3	9,389.9	9,532.6	1.5%
Ioncam ón Turasóireacht, gan Fáltais Iompróirí a áireamh	6,366.8	6,850.6	7,227.3	7,664.9	7,766.6	1.3%

1. Sonraí 2015 arna n-athbhreithniú ag NISRA sa bhliain 2016

2. NISRA GBP: Is in STE a thugtar sonraí faoi chaiteachas ag cónaitheoirí de chuid Thuaisceart Éireann. 0.87777 a bhí sa ráta malairte don Euro sa bhliain 2019 Foins: Banc Ceannais na hÉireann

3. Sonraí 2016 arna n-athbhreithniú ag CSO i mí na Nollag 2018

4. Sonraí intíre 2015 arna n-athbhreithniú de bharr cur chuige nua modheolaíochta an CSO, Lúnasa 2016

5. Sonraí intíre 2016 arna n-athbhreithniú ag CSO i mí na Nollag 2017

6. Is torthaí eatarbhacha iad torthaí 2018 agus 2019, bunaithe ar choigeartú staitistiúil ar shonraí a cuireadh tús leis in 2018 agus d'fhéadfadh sin a bheith faoi réir athbhreithnithe Foins: CSO, Fáilte Ireland and TSB, NISRA



The Merrion Hotel, Dublin City Centre



**FÁILTE IRELAND'S
LOCAL EXPERTS
PROGRAMME**

Ráiteas maidir le hÉifeachtúlacht Fuinnimh 2019

I bPlean Fáilte Éireann maidir le hInbhuanaitheacht 2019, luadh nach raibh sé chomh tábhachtach céanna riamh go ndéanfaí coimirciú agus fás rathúil earnáil turasóireachta na hÉireann a bhunú ar chur chuige inbhuanaithe cothromaithe. Tá ról ag cosaint an chomhshaoil, ag iomaíochas eacnamaíochta agus ag feachtas agus rannpháirtíocht an phobail agus na gcuariteoirí a mhéid a bhaineann le leis an gcur chuige sin a chur i bhfeidhm agus le tairbhe a fháil uaidh.

Tá cuspóirí straitéiseacha foriomlána Fáilte Éireann i leith na hearnála turasóireachta i gcomhréir leis an mBeartas Idirnáisiúnta agus le Beartas an Rialtais i ndáil le Forbairt Inbhuanaithe, agus tá spriocanna soiléire ann maidir le méadú a dhéanamh, ar bhealach inbhuanaithe, ar an ioncam ón turasóireacht, ar líon na gcuariteoirí agus ar an bhfostaíocht san earnáil trí bhíthin mhúnla VOICE i leith turasóireacht inbhuanaithe (Visitor/Cuariteoir, Organisation/Eagrúchán, Industry/Tionscal, Community/Pobal agus Environment/Comhshaoil).

Baineann Fáilte Éireann leas as múnla VOICE i ndáil lenár ngníomhaíochtaí agus lenár n-aschuir go léir, go himheánach mar eagraíocht agus go seachtrach i dtaca lenár ndualgais mar Údarás Náisiúnta Forbartha Turasóireachta.

FORLÉARGAS AR ÚSÁID FUINNIMH SA BHLIAIN 2019

Amháil ar an 31 Nollaig 2019, bhí 381 duine ar fostú i bhFáilte Éireann (sin méadú 40 ó bhí an 31 Nollaig 2018 ann) agus bhí freagracht air i ndáil le húsáid fuinnimh i 41 áitreabh. I measc na n-áitreabh sin áiríodh iad seo a leanas:

- 8 n-oifig riaracháin
- 23 ionad faisnéise do chuariteoirí a bhíonn oscailt an bhliain ar fad (TIC-anna); tá oifigí riaracháin ann in dhá cheann acu freisin
- 5 cinn de TIC-anna séasúracha (ar oscailt 7-8 mí sa bhliain)
- 3 mhúsaem
- 2 mhaoin fholmha
- 2,869,077 kWh leictreachais
- 570,474 kWh breoslaí (iontaise) teirmeacha
- 425,429 kWh gáis
- 145,044 kWh olaí téite

Ba é a bhí inár TPER sa bhliain 2018 ná 3,594,718 kWh. Léiríonn figiúr na bliana 2019 laghdú 115,168 kWh i gcomparáid leis an mbliain 2018, nó sábháil 4.3% ó bhliain go chéile.

Mar a thuairiscítear i gcóras Faireachán & Tuairiscithe (M&R) Údarás Fhuinneamh Inbhuanaithe na hÉireann (SEAI), ba é a bhí san Úsáid Iomlán Fuinnimh Deiridh a thuairiscigh Fáilte Éireann i leith na bliana 2019 ná 2,008,836 kWh (ba é a bhí san Úsáid Iomlán Fuinnimh Deiridh don bhliain 2018 ná 2,112,413 kWh). Chun sábháil a thuairisciú agus a ríomh i ngach comhlacht poiblí, is é Bunriachtanas Iomlán Fuinnimh (TPER) na heagraíochta a úsáidtear.

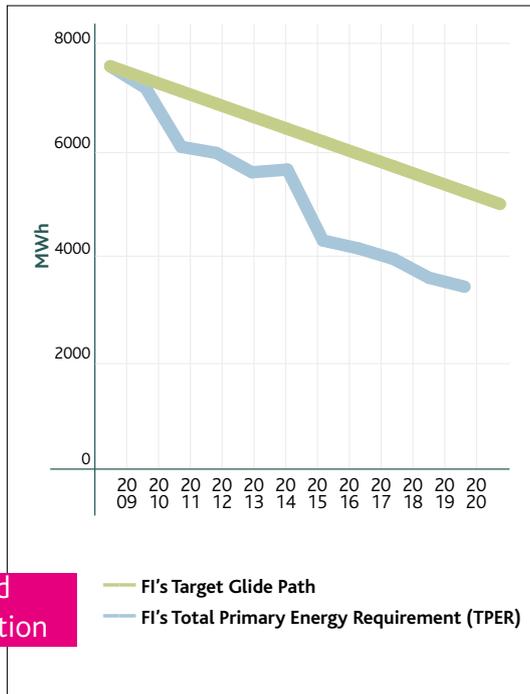
Nuair a fhéachtar siar ar an méid fuinnimh a d'úsáid Fáilte Éireann sa bhonnbhliain, is é sin, 2009, ba é a bhí in TPER Fáilte Éireann ná 7,287,788 kWh. Tá dul chun cinn suntasach déanta i ndáil le laghdú a dhéanamh ar an méid fuinnimh a úsáideann an eagraíocht agus i ndáil le méadú a dhéanamh ar éifeachtúlacht fuinnimh. Nuair a dhéantar comparáid idir TPER 3,439,550 kWh sa bhliain 2019 agus TPER 7,287,788 kWh sa bhliain 2018 tá sábháil TPER 52.8% bainte amach againn. Nó má fhéachann tú ar an méid deiridh iomlán fuinnimh a d'úsáideamar sa bhliain 2019, is é sin, 2,008,836 kWh, bhí an méid fuinnimh a d'úsáideamar 45.6% níos lú ná an méid a úsáideadh sa bhliain 2009.

Sa bhliain 2019, Ba é a bhí in TPER Fáilte Éireann ná 3,439,550 kWh inar cuimsíodh na méideanna seo a leanas:

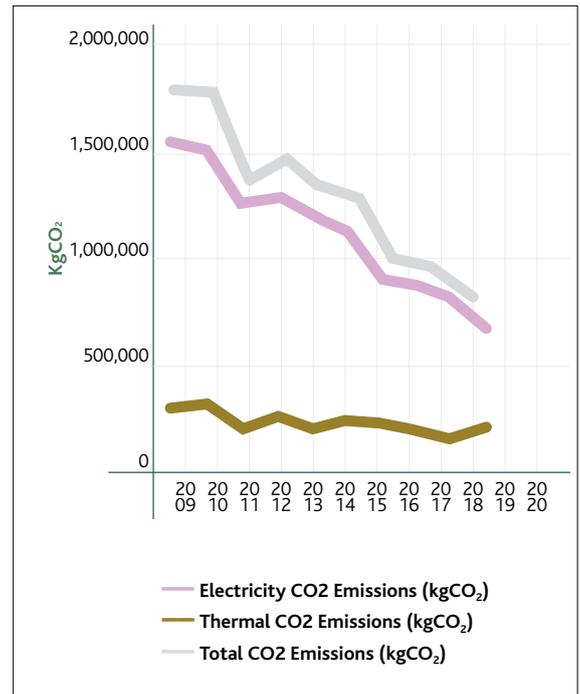
Mar thoradh ar na laghduithe sin táimid go mór chun tosaigh ar an sprioc don bhliain 2020, mar atá, laghdú 33% ar úsáid fuinnimh mar atá leagtha amach sa Phlean Gníomhaíochta Náisiúnta maidir le hÉifeachtúlacht Fuinnimh 2009-2020 agus táimid i riocht maith i dtaca le spriocanna 2030 a bhaint amach mar atá leagtha amach sa Phlean maidir le Gníomhú ar son na hAeráide 2019.

Ar bhonn anailís ar ár n-astaíochtaí CO₂ ó bhí an bhliain 2009 ann, ba é a bhí na n-astaíochtaí a raibh baint acu le húsáid fuinnimh ná 1,710,334 kgCO₂, i gcomparáid le 616,969 kgCO₂ sa bhliain 2019, is é sin le rá laghdú 63.9% nó, os a choinne sin, b'ionann ár gcuid astaíochtaí carbóin sa bhliain 2019 agus 36.1% dár n-astaíochtaí sa bhliain 2009.

BUNRIACHTANNAIS IOMLÁNA FUINNIMH (TPER) FHÁILTE ÉIREANN



ASTAÍOCHTAÍ CARBÓIN FHÁILTE ÉIREANN



GNÍOMHARTHA A RINNEADH SA BHLIAIN 2019

Mar atá luaite thuas, úsáideann Fáilte Éireann Múnla VOICE inár gcuid tionscnamh agus infheistíochtaí go léir. Is fíor sin freisin nuair a bhíonn trealamh/crua-earraí a n-athnuachan laistigh den eagraíocht. Seo a leanas roinnt tionscnamh den sórt sin a cuireadh i gcrích sa bhliain 2019:

- Mar thoradh ar athnuachan chrua-earraí TFC áirithe, meastar gur sábháladh 919 kWh leictreachais sa bhliain
- De bharr uasghráduithe shoilse LED, baineadh sábháil mheasta 8,973 kWh leictreachais sa bhliain
- Trí laghdú a dhéanamh ar lorg ár maoinne agus trínár nIonad Faisnéise do Thurasóirí i gCill Chainnigh a athlonnú i Ráithe 3 den bhliain 2019 chuig láithreán a d'fhoir níos fearr do chuspóir an ionaid sin, is é a bheidh sa ghlantairbhe ná sábháil leictreachais os cionn 20,000 kWh sa bhliain.

I bhFáilte Éireann, bainean inbhuanaitheacht le níos mó ná laghdú a dhéanamh ar úsáid fuinnimh agus méadú a dhéanamh ar éifeachtúlacht. Tá an geilleagar ciorclach thar a bheith tábhachtach i gcónaí i dtaca le hearnáil inbhuanaithe turasoireachta agus earnáil phoiblí inbhuanaithe a áirithiú:

- Oibríonn Fáilte Éireann córas bainistithe dramhaíola forásach. De réir an Phlean Gníomhaíochta maidir le hÉifeachtúlacht Fuinnimh (REAP), measann an Roinn Cumarsáide, Gníomhaithe ar son na hAeráide & Comhshaoil gurb ionann an meánmhéid dramhaíola a ghintear in aghaidh gach duine ar leith den fhóireann ná 126 kg in aghaidh na bliana + lamháltas 92kg in aghaidh an duine i gcás ceantín. Sa bhliain 2019, ghin Fáilte Éireann 50.147 tona dramhábhair inár láithreáin ar fad, rud a d'fhág gurbh é a bhí sa mheánmhéid in aghaidh an bhaill foirne ná 131.6 kg (123.5 kg nuair a chuirtear conraitheoirí ar an láthair san áireamh), atá tá na figiúirí sin go mór faoi bhun an tagarmhairc atá ann. Maidir leis na 50.147 tona dramhaíola sin, rinneadh 46.410 tona de (nó 92.55%) a atreorú ó líonadh talún, agus athchursáladh agus athchuspóiríodh í. Ní dhearnadh ach 3.734 tona de (7.45%), nó 9.8 kg in aghaidh an bhaill foirne, a chur isteach i líonadh talún.

- Mar an gcéanna, déanann an eagraíocht faireachán dlúth ar an méid uisce a úsáidtear agus déantar tionscnaimh chaomhantais a shaothrú go gníomhach. De réir Threoir REAP, tá tagarmharc 8.8 m³ in aghaidh an duine ann i dtaca le húsáid uisce in aghaidh na bliana de (agus ceaintín san áireamh). Ba é a bhí san úsáid iomlán uisce sa Cheannoifig i mBaile Átha Cliath sa bhliain 2019 ná 1,888.4 m³ agus ba é a bhí san úsáid in aghaidh an duine ná 7.55 m³.
- Cuireann foireann soláthair Fháilte Éireann inbhuanaitheacht agus soláthar glas san áireamh i gcónaí mar chuid de phróisis measúnaithe is cuma cé acu i dtaca le critéir maidir le roghnúcháin nó critéir maidir le dámhachtain atá i gceist, agus sin ag brath ar an gcineál seirbhísi/soláthairtí atá ag teastáil. Tá freastal déanta ag ár bhfoireann soláthair ar sheisiúin faisnéise maidir leis an ábhar sin.
- Sa bhliain 2019, chuir Fáilte Éireann mír oideachais maidir le feacht ar dhramhaíl agus ar fhuinneamh san áireamh mar chuid den phróiseas ionduchtúcháin do gach ball foirne nua/do chonraitheoirí.
- I mí an Mheithimh 2019, i gcomhthráth leis an tSeachtain Náisiúnta maidir le Stop a Chur le Diomailt Bia, rinne Fáilte Éireann Ceardlann an EPA maidir le Stop a chur le Diomailt Bia a chur chun cinn agus a óstáil.
- Tá Fáilte Éireann tiomanta i leith tacú leis an bPlean maidir le Pailneoirí: Creat do Ghnóthaí i leith tionscnaimh bhithéagsúlachta a chur chun cinn agus a mhéadú in eagraíochtaí.

GNÍOMHARTHA ATÁ BEARTAITHE DON BHLIAIN 2020

Bíonn tionchar marthanach ag gach gníomh is cuma cé chomh beag nó cé chomh móra atá siad. Tá sé beartaithe ag Fáilte Éireann an méid seo a leanas a dhéanamh sa bhliain 2020:

- Trealamh cistine táirgthe a athnuachan: aonad 18 kW a chur in ionad domhainfhriochtáin 30 kW amháin agus sábháil mheasta leictreachais 8,640 kWh sa bhliain a bhaint amach dá bharr sin
- Mar thoradh ar athnuachan chrua-earraí TFC eile, meastar go nginfear sábháil 4,322 kWh leictreachais sa bhliain
- Tá breithniú á dhéanamh maidir le huasghrádú mórsála soilse LED sa Cheannoifig i mBaile Átha Cliath agus d'fhéadfadh an tionscadal sin sábháil leictreachais os cionn 75,000 kWh a bhaint amach in aghaidh na bliana.
- Oifig riaracháin nua i nGaillimh a athlonnú agus a athfheistiú i Ráithe 1 den bhliain 2020 - beidh an t-athfheistiú nua dírithe ar shábháil fuinnimh agus ar éifeachtúlacht fuinnimh e.g. soilse LED.
- Mar chuid den athfheistiú ar an 1ú hurlár dár n-oifig riaracháin ar Shráid an Teampaill, Sligeach, beidh roinnt tionscnamh ann a bheidh dírithe ar chúrsaí fuinnimh: soilse LED agus suiteáil eagair griancheall (PV) 2.48 kWp chun méid measta 2,018 kWh a ghiniúint in aghaidh na bliana a ghiniúint (8.4% d'úsáid leictreachais na bliana 2019).
- Mar atá luaite thuas, is trí athruithe a chur chun cinn agus a chur i bhfeidhm a bhaintear inbhuanaitheacht amach agus sa bhliain 2020 déanfar an méid seo a leanas:
 - Déanfaidh Fáilte Éireann a chuid beart soláthair ghlais a mhéadú tuilleadh lena chinntiú go mbeidh inbhuanaitheacht chun tosaigh i gcónaí mar chuid de na próisis soláthair iomchuí
 - Cuirfear tús le soláthar pointí luchtaithe feithiclí leictreacha agus le cur i bhfeidhm an chláir ginte PV gréine
 - Is cás le Fáilte Éireann an comhshaol. Cabhróidh foireann ghlas na heagraíochta le méadú a dhéanamh ar eolas na mball foirne ar chaomhnú fuinnimh, ar inbhuanaitheacht agus ar bhithéagsúlacht. Déanfar roinnt clár a bhaineann le feacht ar fhaisnéis a thabhairt isteach i rith na bliana 2020, mar shampla, GIY, bithéagsúlacht, malairtí saor ó phlaisteach, caomhnú fuinnimh agus ábhair nach iad.

Oibríonn Fáilte Éireann go comhoibríocht mar chuid de thionscnamh straitéiseach turasóireachta maidir le hinbhuanaitheacht de réir mar atá molta i bPlean Gníomhaíochta an Rialtais maidir le Turasóireacht 2019-2021. Déanann an grúpa oibre uileghabhálach, ar a bhfuil ionadaithe ón Roinn Iompair, Turasóireachta agus Spóirt, ó Fháilte Éireann, ó Thurasóireacht Éireann, ó Tourism Northern Ireland agus ó Chónaidhm Thionscal Turasóireachta na hÉireann (ITIC), athbhreithniú ar bheartais agus ar dhea-chleachtais idirnáisiúnta i ndáil le turasóireacht inbhuanaithe agus molann siad treoirphrionsabail i leith turasóireacht inbhuanaithe a fhorbairt in Éirinn.

Ráitis Airgeadais Chomhdhlúite

Don Bhliain dar Críoch
an 31 Nollaig 2019



Wicklow Head Lighthouse

Ráiteas Rialachais agus Tuarascáil Chomhaltai an Údaráis

Rialachas

Bunaíodh an tÚdarás Náisiúnta Forbartha Turasóireachta (an tÚdarás) nó Fáilte Ireland mar a thugtar air faoin Acht um Údarás Náisiúnta Forbartha Turasóireachta, 2003 le héifeacht an 28 Bealtaine 2003. Tá córas rialachais corparáide glactha ag Fáilte Ireland de réir dea-chleachtais.

Is Údarás Reachtúil é a bunaíodh faoin Acht um Údarás Náisiúnta Forbartha Turasóireachta, 2003. Leagtar amach bunú, feidhmeanna agus freagrachtaí an Údaráis i gCuid 2 den Acht.

An tAire Iompair, Turasóireachta agus Spóirt a cheapann an tÚdarás agus Cathaoirleach an Údaráis Náisiúnta Forbartha Turasóireachta (NTDA), a dhéanann ionadaíocht ar an Stát mar scairshealbhóir de facto an NTDA.

Dualgais an Údaráis

- Rinne an tÚdarás freagrachtaí oibre i dtaobh Fáilte Ireland a reáchtáil ó lá go lá a tharmligean ar an bPríomhfheidhmeannach agus ar an bhfoireann bainistíochta. Ní dhéantar an dualgas atá ar an
- Údarás maoirsiú a dhéanamh go bhfuil feidhmeanna tarmilgthe á gcomhlíonadh a mhaitheamh don Údarás ar chumhacht an tarmilgín a chleachtadh.
- Monatóireacht a dhéanamh ar fheidhmíocht - fuair an tÚdarás tuarascálacha rialta ó fhoireann bainistíochta an chomhlachta agus ó fhochoistí an Údaráis.
- Thug an tÚdarás comhairle agus tacaíocht don Chathaoirleach, don Phríomhoifigeach Feidhmiúcháin agus don Bhainistíocht.
- Shásaigh an tÚdarás é féin go bhfuil córais rialuithe airgeadais agus córais bainistíochta riosca dian agus inchosanta i bhfeidhm.
- Tá freagracht ar an Údarás as a chinntiú go ndéanfar córais éifeachtacha rialaithe inmheánaigh a chothabháil agus a fheidhmiú. Iarrtar ar an Údarás a dheimhniú don Aire cúig bliain go bhfuil córas oiriúnach rialaithe inmheánaigh (agus airgeadais) i bhfeidhm ag an gcomhlacht Stáit.
- Bhunaigh an tÚdarás, tríd an gCoiste Iniúcháireachta, Riosca agus Clárúcháin, nósanna imeachtaí chun an caidreamh cúig a choinneáil leis na hiniúcháirí seachtracha. Cé gur féidir le hÚdarás Comhlachta Stáit Coiste Iniúcháireachta agus Riosca a bhunú chun cuidiú le saincheisteanna a bhaineann le hiniúcháireacht, rialachas agus bainistíochta riosca a bhreithniú, is ar Údarás an Chomhlachta Stáit atá an fhreagracht maidir leis na cinntí deiridh sna réimsí seo agus as cinntí deiridh sna réimsí sin a dhéanamh.
- Coinníonn an tÚdarás é féin ar an eolas go hiomlán maidir le saincheisteanna straitéiseacha agus athruithe a mbeadh tionchar acu ar an gcomhlacht Stáit agus an timpeallacht ina bhfeidhmíonn sé.
- Chinntigh an tÚdarás go bhfuair comhaltaí neamhfheidhmiúcháin, arna gceapadh chuig an Údarás, litir fhoirmeálta ceapacháin ina leagtar amach go soiléir a bhfuiltear ag súil uathu i dtaobh a gcuid ama, tiomantais, seirbhís do choiste agus rannpháirtíocht lasmuigh de chruinnithe Údaráis.
- Féadfaidh an tÚdarás, ó am go ham, coistí Údaráis den chineál sin a bhunú de réir mar is gá chun cuidiú leis a chuid dualgas a chur i bhfeidhm.

Freagrachtaí an Údaráis

Ceanglaítear ar an Údarás faoi Alt 27 den Acht um Údarás Náisiúnta Forbartha Turasoíreachta, 2003 ráitis airgeadais a ullmhú sa bhfoirm atá ceadaithe ag an Aire Iompair, Turasoíreachta agus Spóirt le cead ón Aire Caiteachais Phoiblí agus Athchóirithe.

Agus na ráitis airgeadais sin á n-ullmhú, éilítear ar an Údarás:

- beartais chuntasaíochta oiriúnacha a roghnú agus iad a fheidhmiú go seasta;
- breithiúnais agus meastacháin a dhéanamh a bhíonn réasúnach agus ciallmhar;
- na ráitis airgeadais a ullmhú ar bhonn an ghnóthais leantaigh, sin mura mbíonn sé mí-oiriúnach glacadh leis go leanfaidh Fáilte Ireland ag feidhmiú;
- aon imeachtaí ábhartha ó chaighdeán chuntasaíochta infheidhmithe a nochtadh agus a mhíniú.

Tá an tÚdarás freagrach as taifid leordhóthanacha chuntais a choinneáil a léiríonn le cruinneas réasúnach ag aon tráth staid airgeadais an Údaráis agus a chuireann ar a chumas a chinntiú go gcomhlíonann na Ráitis Airgeadais Alt 27 den Acht. Tá an tÚdarás freagrach chomh maith as sócmhainní Fáilte Ireland a chosaint agus as céimeanna réasúnacha a ghlacadh chun calaois nó mírialtachtaí a chosc agus a bhrath agus as sláine aon fhaisnéis airgeadais a fhoilsítear ar láithreán gréasáin an NTDA agus í a choinneáil. Is í an Tuarascáil Bhliantúil an t-aon tuarascáil airgeadais a fhoilsítear ar láithreán gréasáin an NTDA agus cinnteoidh an tÚdarás go ndéanfar an tuarascáil seo a athbhreithniú agus a cheadú sula ndéanfar í a fhoilsiú ar an láithreán gréasáin.

Is é an tÚdarás atá freagrach as an bplean agus buiséad bliantúil a cheadú. Rinneadh measúnú ar fheidhmíocht phlean agus bhuiséad bliantúil 2019 an NTDA i mí Feabhra 2020.

Leagtar amach i dTéarmaí Tagartha obair agus freagrachtaí an Údaráis chomh maith le nithe a fhorchoimeádtar go sonrach do chinneadh Boird. I measc na mbuan-nithe a bhreithníonn an tÚdarás, tá:

- dearbhú leasanna
- miontuairiscí ó chruinnithe roimhe seo agus nithe ag éirí as
- tuarascálacha ón bhfoireann bainistíochta/ tuarascálacha Feidhmíochta

- tuarascálacha agus moltaí ó choistí
- tuairiscíú airgeadais
- Rialachas corparáideach a chomhlíonadh
- nithe forchoimeáda

Measann an tÚdarás go dtugann ráitis airgeadais an NTDA léargas fíor agus cothrom ar fheidhmíocht airgeadais agus ar staid airgeadais an NTDA amhail an 31 Nollaig 2019.

Struchtúr an Údaráis

Tá an tÚdarás comhdhéanta de Chathaoirleach agus dá ghnáthchomhalta déag atá neamhspleách ar chomhaltaí neamhfheidhmiúcháin an Údaráis. Ní bhíonn comhaltaí in oifig ar feadh tréimhse nach faide ná cúig bliana agus is féidir iad a athcheapadh téarma amháin eile ar a mhéad.

	DÁTA A CEAPADH	DÁTA AR ÉIRÍODH AS
Michael Cawley (Chair)	Athcheaptha le héifeacht ón 11/10/2019	17/05/2019
Francis Brennan	Athcheaptha le héifeacht ón 28/05/2018	
Noel Kavanagh	Athcheaptha le héifeacht ón 30/06/2015	27/05/2019
Gina Murphy	Athcheaptha le héifeacht ón 30/06/2015	27/05/2019
Séan Boland	Athcheaptha le héifeacht ón 10/05/2019	09/05/2019
Paul Carty	Athcheaptha le héifeacht ón 10/05/2019	09/05/2019
Alice Mansergh	04/07/2018	
Margaret E. Ward	04/07/2018	
Des O' Dowd	04/07/2018	
Clare Duignan	04/07/2018	
Breege O' Donoghue	04/07/2018	
Tom Coughlan	04/07/2018	
Tim Husbands	04/07/2018	
Stephen Dowling	03/10/2019	
Joseph Dolan	03/10/2019	

I mí Feabhra 2020 rinne an tÚdarás measúnú ar a fheidhmíocht agus ar fheidhmíocht a chuid coistí agus tá sé beartaithe aige athbhreithniú seachtrach a dhéanamh ar éifeachtacht agus measúnuithe an Bhoird in 2020 atá le cur i gcrích in 2020.

Tá na fochoistí seo a leanas bunaithe ag an Údarás:

- An Coiste Iniúcháireachta, Riosca & Clárúcháin atá comhdhéanta de Chathaoirleach agus ar a laghad beirt chomhaltaí eile, ar comhaltaí neamhfheidhmiúcháin de chuid an Údaráis iad ar fad.
- An Coiste Luach Saothair atá comhdhéanta de Chathaoirleach agus ar a laghad beirt chomhaltaí eile, ar comhaltaí neamhfheidhmiúcháin de chuid an Údaráis iad ar fad.
- An Coiste Féilte agus Imeachtaí Cultúir, atá comhdhéanta de Chathaoirleach agus ar a laghad beirt chomhaltaí eile, ar comhaltaí neamhfheidhmiúcháin de chuid an Údaráis iad ar fad.
- An Coiste Infheistíochta, atá comhdhéanta de Chathaoirleach agus ar a laghad beirt chomhaltaí eile, ar comhaltaí neamhfheidhmiúcháin de chuid an Údaráis iad ar fad.

Leagtar amach sonraí an mhisin shonraigh, comhdhéanamh, údaráis agus freagrachtaí na gCoistí sin i dTéarmaí Thagartha an Choiste, atá ceadaithe ag an Údarás.

Scideal Líon na gCruinnithe ar Freastalaidh orthu

	ÚDARÁS	INIÚCHADH, RIOSCA AGUS CLÁRÚCHÁIN	AN COISTE LUACH SAOTHAIR	FÉILTE AGUS IMEACHTAÍ CULTÚIR	AN COISTE INFHEISTÍOCHTA
	2019	2019	2019	2019	2019
Michael Cawley (Chair)	3*			2	3
Francis Brennan	2				
Noel Kavanagh	2				2
Gina Murphy	2	2			
Séan Boland	2				3
Paul Carty	3			1	
Alice Mansergh	4				4
Margaret E. Ward	4	5			
Des O' Dowd	5	5			
Clare Duignan	5	5			
Breege O' Donoghue	5			3	
Tom Coughlan	5				4
Tim Husbands	5			3	
Stephen Dowling	1				
Joseph Dolan	1				

* D'fhreastail Michael Cawley ar dhá chruinniú breise le linn na bliana 2019 ina cháilíocht mar chathaoirleach ainmnithe.

An Coiste Luach Saothair

Níor tionóladh aon chruinniú de chuid an Choiste Luach Saothair le linn na bliana 2019 mar go ndearna an tÚdarás gnó an Choiste a phlé ag a gcruinniú.

Táillí a íocadh le Comhaltaí an Údaráis don tréimhse (féach nóta 12 de na Ráitis Airgeadais)

Athruithe ar Phríomhphearsana

Ceapadh Stiúrthóir Forbartha Tionscail nua i mí Dheireadh Fómhair 2019. Tá na sonraí le fáil i nóta 8 a ghabhann leis na ráitis airgeadais. Léirítear athruithe i gcomhaltaí an Údaráis ar leathanach 4 den Ráiteas Rialachais agus i dTuarascáil Chomhaltaí An Údaráis faoi Struchtúr an Údaráis.

Faisnéis a éilítear a nochtadh de réir an Chóid Cleachtais chun Comhlachtaí Stáit a Rialú (2016)

An tÚdarás atá freagrach as a chinntiú gur chomhlíon Fáilte Ireland ceanglais an Chóid Cleachtais chun Comhlachtaí Stáit a Rialú 2016, arna fhoilsiú ag an Roinn Caiteachais Phoiblí agus Athchóirithe i mí Lúnasa 2016.

Tá na nochtuithe seo a leanas riachtanach faoin gCód:

Miondealú ar Shochair Ghearrthéarmacha Fostaithe (féach nóta 8 a ghabhann leis na Ráitis Airgeadais)

Costais Chomhairleoireachta (féach nóta 11 a ghabhann leis na Ráitis Airgeadais)

Costais agus Socrúcháin Dlí

Níor tabhaíodh aon chaiteachas sa tréimhse tuairiscithe ar chostais dlí, ar nósanna imeachta socrúcháin ná eadráin ná idir-réitigh a bhain le conarthaí le tríú páirtithe. Déantar caiteachas a tabhaíodh i leith comhairle ghinearálta a fuair Fáilte Ireland a nochtadh mar chuid de chostais chomhairleoireachta (féach nóta 11 a ghabhann leis na ráitis airgeadais).

Caiteachas ar Thaisteal agus ar Chothabháil (féach nóta 9 a ghabhann leis na Ráitis Airgeadais)

Caiteachas ar Fháilteachas (féach nóta 10 a ghabhann leis na Ráitis Airgeadais)

Ráiteas maidir le Comhlíonadh

Tá an Cód Cleachtais chun Comhlachtaí Stáit a Rialú (2016) glactha ag an Údarás agus tá nósanna imeachta curtha i bhfeidhm chun comhlíontacht leis an gCód a chinntiú. Chloígh Fáilte Ireland go hiomlán leis an gCód Cleachtais chun Comhlachtaí Stáit a Rialú don bhliain 2019.



Michael Cawley
Cathaoirleach Comhalta Údaráis

July 31, 2020



Des O'Dowd
Comhalta Údaráis

July 31, 2020

An tArd-Reachtaire Cuntas agus Ciste

Tuarascáil le cur faoi bhráid Thithe an Oireachtais

Údarás Náisiúnta Forbartha Turasóireachta

Tuairim cháilithe ar na ráitis airgeadais

Rinne mé iniúchadh ar ráitis airgeadais chomhdhlúite an Údaráis Náisiúnta Forbartha Turasóireachta don bhliain dar críoch an 31 Nollaig 2019 faoi réir fhorálacha alt 27 den Acht um Údarás Náisiúnta Forbartha Turasóireachta 2003. Ullmhaíodh na ráitis airgeadais de réir Chaighdeán Tuairiscithe Airgeadais (FRS) 102 - *An Caighdeán um Thuairisciú Airgeadais a bhfuil feidhm leis sa RA agus in Éirinn agus atá comhdhéanta de*

- ráiteas an ghrúpa ar ioncam agus ar chaiteachas agus ar chúlchistí coinnithe ioncaim
- ráiteas an ghrúpa ar ioncam cuimsitheach
- ráiteas an ghrúpa ar an staid airgeadais
- ráiteas an Údaráis ar an staid airgeadais
- ráiteas an ghrúpa ar athruithe ar ghnáthscaireanna
- ráiteas an ghrúpa ar shreabhadh airgid agus
- na nótaí gaolmhara, lena n-áirítear achoimre ar na beartais chuntasaíochta shuntasacha.

Is é mo thuairim, ach amháin i gcás neamhchomhlíonadh leis na ceanglais FRS 102 maidir le haitheantas a thabhairt do shócmhainn maoinithe sochair scoir iarchurtha maidir le ceann dá scéimeanna pinsin dá dtagraítear thíos, go dtugann na ráitis airgeadais léargas fíor agus cothrom ar shócmhainní, ar dhliteanais agus ar staid airgeadais an Údaráis Náisiúnta Forbartha Turasóireachta amhail an 31 Nollaig 2019 agus ar ioncam agus chaiteachas don bhliain 2019 de réir FRS 102.

Bunús leis an tuairim cháilithe ar na ráitis airgeadais

Cé go dtugtar le fios i ráitis airgeadais an ghrúpa go raibh glandlíteanais €138 milliún ag an ngrúpa ag deireadh na bliana tá míniú tugtha ag an Údarás i Nóta 29 maidir leis an mbunús a mheasann sé go bhfuil sé cuí glacadh le bonn an ghnóthais leantaigh agus na ráitis airgeadais á n-ullmhú aige.

Mar a mhínítear níos iomláine sna beartais chuntasaíochta, feidhmíonn an tÚdarás ceithre scéim pinsin. Nochtar i ráitis airgeadais an ghrúpa oibleagáidí sochair scoir iomlána amhail an 31 Nollaig 2019 €310 milliún (2018: €261 milliún).

Tá ráthaíochtaí reachtúla i bhfeidhm maidir le hiocháiochtaí pinsin a mhaoiniú amach anseo i ndáil le trí cinn de na scéimeanna. Mar thoradh air sin, aithnítear sócmhainn maoinithe sochair scoir iarchurtha €131 milliún i ráiteas airgeadais an ghrúpa i leith na dtrí scéim sin. Ní aithnítear sna ráitis airgeadais sócmhainn mhaoinithe iarchurtha maidir le scéim aoisliúntais an Údaráis Náisiúnta Forbartha Turasóireachta (NTDA). Meastar glanoibleagáidí sochair scoir €178 milliún a bheith i gceist leo amhail an 31 Nollaig 2019.

Ní aithnítear sna ráitis airgeadais sócmhainn maoinithe sochair scoir iarchurtha maidir le scéim an NTDA ar an mbonn go measann an tÚdarás nár tugadh ráthaíocht reachtúil ná eile dó i ndáil le maoiniú na scéime sin amach anseo. Is é mo thuairim gur cheart sócmhainn maoinithe sochair scoir iarchurtha a aithint i ndáil leis an scéim pinsin sin de réir chleachtas chuntasaíochta a nglactar go ginearálta leis in Éirinn.

Breithnám aitheantas a thabhairt do shócmhainn maoinithe sochair scoir iarchurtha maidir le scéim aoisliúntais an NTDA bunaithe ar

- an bhforáil reachtúil do scéim a bhunú
- cleachtas agus beartas seanbhunaithe i ndáil le hoibleagáidí sochair scoir na seirbhíse poiblí a mhaoiniú ar bhonn íoc-mar-a-úsáidtear
- mar gheall go n-éilíonn an scéim ranníoca ó fhostaithe, agus
- nádúr an phróisis maidir le meastacháin bhliantúla faoina socraítear maoiniú Stáit don Údarás.

Dá mbeadh sócmhainn maoinithe sochair scoir iarchurtha aitheanta ag an Údarás i ndáil leis an scéim aoisliúntais NTDA, nochtadh ráiteas an ghrúpa ar an staid airgeadais glansócmhainní €40.3 milliún amhail an 31 Nollaig 2019 (2018: €35.3 milliún), nochtadh ráiteas an Údaráis ar an staid airgeadais glansócmhainní €38.5 milliún (2018: €33.5 milliún) agus nochtadh cuntas ioncaim agus caiteachais an ghrúpa 2019 barrachas €1.1 milliún don bhliain (2018: barrachas €271,000 milliún).

Thug mé faoi m'iniúchadh ar na ráitis airgeadais de réir Chaighdeán Idirnáisiúnta Iniúchóireachta (ISAnna) faoi mar atá fógartha ag Eagraíocht Idirnáisiúnta na nInstitiúidí Náisiúnta Iniúchóireachta. Déantar cur síos ar na freagrachtaí atá orm faoi na caighdeáin sin i bhfoscúibhinn na tuarascála seo. Táim neamhspleách ar an Údarás Náisiúnta Forbartha Turasoíreacht agus tá na freagrachtaí eiticíúla comhlíonta agam de réir na gcaighdeán sin.

Measaim go bhfuil an fhianaise iniúchta atá aimsithe agam leordhóthanach agus ábhartha chun bunús a chur le mo thuairim.

Tuairisc ar nithe eile seachas na ráitis airgeadais agus ar nithe eile

Tá faisnéis áirithe eile chomh maith leis na ráitis airgeadais curtha i láthair ag an Údarás Náisiúnta Forbartha Turasoíreacht. Cuimsítear leis sin an tuarascáil bhliantúil, an ráiteas rialachais agus tuarascáil chomhaltaí an Údaráis agus an ráiteas maidir le rialú inmheánach. Déantar cur síos ar na freagrachtaí atá orm le tuairisc a thabhairt maidir leis an eolas sin, agus ar ábhair áirithe eile lena dtuairiscím trí eisceacht, i bhfoscúibhinn na tuarascála seo.

Níl tuairisc ar bith le tabhairt agam ina leith sin.

Seamus McCarthy

An tArd-Reachtair Cuntas agus Ciste

31 July 2020

Aguisín a ghabhann leis an tuarascáil

Freagrachtaí chomhaltaí an Údaráis

Mar a shonraítear sa ráiteas rialachais agus i dtuarascáil chomhaltaí an Údaráis, tá comhaltaí an Údaráis freagrach as

- ráitis airgeadais a ullmhú ar an mbealach a fhorordaítear faoin Acht um Údarás Náisiúnta Forbartha Turasóireachta, 2003
- a chinntiú go dtugann na ráitis airgeadais léargas fíor agus cothrom de réir FRS 102

- rialtacht na n-idirbheart a chinntiú
- oiriúnacht úsáid a bhaint as bonn cuntasaiochta an ghnóthais leantaigh a mheas, agus
- rialú inmheánach dá leithéid a chinneann siad atá riachtanach d'fhonn ráitis airgeadais a ullmhú atá saor ó mhíríteas ábhartha, cibé mar thoradh ar chalaos nó earráid.

Freagrachtaí an Ard-Reachtair Cuntas agus Ciste

Tá sé de cheanglas orm faoi alt 27 den Acht um Údarás Náisiúnta Forbartha Turasóireachta, 2003 iniúchadh a dhéanamh ar ráitis airgeadais an Údaráis Náisiúnta Forbartha Turasóireachta agus tuairisciú chuig Tithe an Oireachtais ina leith.

Is é an cuspóir atá agam agus an t-iniúchadh á chur i gcrích agam ná teacht ar dhearbhu réasúnach ar cibé an bhfuil na ráitis airgeadais tríd is tríd saor ó aon mhíríteas ábhartha mar thoradh ar chalaos nó earráid. Is ionann dearbhú réasúnach agus leibhéal ard dearbhaithe ach ní hionann é is barántas go dtiocfar i gcónaí, le linn iniúchadh a dtugtar faoi de réir na ISAnna ar mhírítis ábhartha nuair is ann dóibh. D'fhéadfadh míráitis eascairt ó chalaos nó ó earráid agus meastar iad a bheith ábhartha má tá ionchas réasúnach ann go n-imreoidh siad, astu féin nó le chéile, tionchar ar chinntí eacnamaíochta úsáideoirí a dhéantar bunaithe ar na ráitis airgeadais seo.

Mar chuid d'iniúchadh de réir na ISAnna, cuirim breithiúnas gairmiúil i bhfeidhm agus cloim le sceipteachas gairmiúil i rith an iniúchta. Lena linn sin déanaim,

- Na rioscaí a bhaineann le míráiteas ábhartha ar na ráitis airgeadais, cibé acu atá sé mar thoradh ar chalaos nó earráid a shainithint agus a mheas; nósanna imeachta iniúchta a leagan amach agus a chur i gcrích atá freagrúil do na rioscaí sin; fianaise iniúchóireachta a fháil atá leordhóthanach agus ábhartha chun bonn a chur faoi mo thuairim. Tá riosca níos mó ann nach dtiocfar ar mhíríteas ábhartha mar gheall ar chalaos seachas mar gheall ar earráid, ós rud é go bhféadfadh claonphárteachas, brionnú, easnaimh d'aon turas, mífhaisnéis nó rialú inmheánach a shárú a bheith i gceist.
- Tuiscint a fháil ar rialú inmheánach a bhaineann leis an iniúchadh d'fhonn nósanna imeachta iniúchta a leagan amach atá oiriúnach sna

himthosca, ach gan chun críche tuairim a chur in iúl maidir le héifeachtúlacht na rialuithe inmheánacha.

- Oiriúnacht na mbeartas cuntasaiochta a úsáidtear agus réasúnacht na meastachán cuntasaiochta agus na nochtuithe ábhartha a mheas.
- Oiriúnacht maidir le húsáid a bhaint as bonn cuntasaiochta a chinneadh, bunaithe ar an bhfianaise iniúchóireachta a fuarthas, maidir le cibé acu a bhfuil éiginnteacht ábhartha ann nó nach bhfuil a bhaineann le himeachtaí nó coinníollacha a d'fhéadfadh amhras suntasach a chaitheamh ar chumas an Údaráis Náisiúnta Forbartha Turasóireachta leanúint mar ghnóthas leantach. Má chinnim go bhfuil éiginnteacht ábhartha ann, tá sé de cheanglas orm aird a tharraingt i mo thuarascáil ar na nochtuithe ábhartha atá sna ráitis airgeadais, nó mura leor nochtuithe dá leithéid, mo thuairim a mhionathrú. Tá mo chonclúidí bunaithe ar an bhfianaise iniúchóireachta a fuarthas suas go dtí dáta mo thuarascála. Ach mar sin féin, d'fhéadfadh imeachtaí nó coinníollacha amach anseo a bheith mar chúis leis an Údarás Náisiúnta Forbartha Turasóireachta scor de bheith ag feidhmiú mar ghnóthas leantach.
- Cur i láthair, struchtúr agus ábhar ginearálta na ráiteas airgeadais a mheas, lena n-áirítear nochtuithe, agus cibé an léiríonn nó nach léiríonn na ráitis airgeadais na hidirbhearta bunúsacha agus na himeachtaí ar bhealach trína mbaintear amach cur i láthair atá cothrom.

Déanaim teagmháil leosan a leagtar de chúram orthu rialachas maidir le – i measc ábhair eile – scóip agus tráthúlacht an iniúchta agus fionnachtana suntasacha an iniúchta, lena n-áirítear aon easnaimh shuntasacha a rialú inmheánach a shainithníim le linn m'iniúchta.

Faisnéis seachas na ráitis airgeadais

Ní bhaineann mo thuairim a thugaim ar na ráitis airgeadais le haon fhaisnéis eile a ndéantar a chur i láthair sna ráitis sin, agus ní thugaim aon deimhniú conclúideach de chineál ar bith ina leith.

Maidir le m'iniúchadh ar na ráitis airgeadais, tá sé de cheanglas orm faoi na ISAnna an fhaisnéis eile a chuirtear i láthair a léamh agus lena linn sin a bhreithniú cibé an bhfuil an fhaisnéis eile ag teacht

go hábhartha leis na ráitis airgeadais nó le heolas a fuarthas le linn an iniúchta nó sin an léir go bhfuil míráiteas ábhartha i gceist. Má shocraím, bunaithe ar an obair atá déanta agam, go bhfuil míráiteas ábhartha i gceist san fhaisnéis eile seo, éilítear orm tuairisciú ina leith sin.

Tuairisciú ar ábhair eile

Déanaim m'iniúchadh trí thagairt a dhéanamh do bhreithnithe speisialta a ghabhann le comhlachtaí Stáit maidir lena mbainistíocht agus lena n-oibríocht. Tuairiscím má fhaighim nithe ábhartha ann a bhaineann leis an tslí a ndéanadh gnó poiblí.

Lorgaim fianaise a fháil faoi rialtacht na n-idirbheart airgeadais le linn an iniúchta. Tuairiscím ar aon chás ábhartha nach bhfeidhmítear airgead poiblí chun na gcríoch dá bhfuil sé beartaithe, nó sa chás nach mbíonn na hidirbhearta ag teacht leis na húdaráis a dhéanann rialú orthu.

Tuairiscím trí eisceacht chomh maith más rud é, de réir mo thuairime,

- nach bhfaighim an fhaisnéis agus na mínithe go léir a theastaíonn uaim chun m'iniúchadh a dhéanamh, nó
- nach raibh taifid chuntasaíochta leordhóthanach ann chun go bhféadfaí na ráitis airgeadais a iniúchadh go hiomchuí agus go réidh, nó
- nach bhfuil na ráitis airgeadais ag teacht leis na taifid chuntasaíochta.

Ráiteas Ar Rialú Inmheánach

Scóip na Freagrachta

Admhaím, thar ceann Fáilte Ireland an tÚdarás Náisiúnta Forbartha Turasóireachta an fhreagracht atá ar an mBord a chinntiú go ndéanfar córas éifeachtach rialaithe inmheánaigh a chothabháil agus a fheidhmiú. Glactar san áireamh sa fhreagracht sin ceanglais an Chóid Cleachtais chun Comhlachtaí Stáit a Rialú (2016).

Cuspóir an Chórais um Rialú Inmheánach Airgeadais

Tá an córas um rialú inmheánach leagtha amach chun riosca go leibhéal infhulaingthe a bhainistiú seachas é a chur as an áireamh ar fad. Dá bhrí sin, ní féidir leis an gcóras ach deimhniú réasúnta seachas deimhnithe cinnte a thabhairt go bhfuil sócmhainní cosanta, idirbhearta údaraithe agus taifeadta go cuí agus go seachnaítear botúin nó neamhrialtachtaí nó go dtabharfaí faoi deara iad go tráthúil. Bhí an córas um rialú inmheánach, atá de réir na treorach a d'eisigh an Roinn Caiteachais Phoiblí agus Athchóirithe, i bhfeidhm san Údarás Náisiúnta Forbartha Turasóireachta don bhliain dar críoch an Dé Máirt 31 Nollaig 2019 agus suas go dtí an dáta ar ceadaíodh na ráitis airgeadais.

An Acmhainn Déileáil le Riosca

Tá Coiste Iniúchóireachta, Riosca agus Clárúchán, (ARRC) ag an Údarás Náisiúnta Forbartha Turasóireachta atá comhdhéanta de thriúr comhaltaí Údaráis. Tá saineolas airgeadais agus iniúchóireachta ábhartha ag Cathaoirleach an ARRC. Tháinig an ARRC le chéile cúig huaire le linn na bliana 2019.

Tá feidhm iniúchóireachta inmheánaí bunaithe ag an Údarás Náisiúnta Forbartha Turasóireachta freisin atá comhdhéanta d'Iniúcháir Inmheánach a bhíonn i dteagmháil le sainchomhairleoirí agus a thugann faoi chlár oibre a chomhaontaítear leis an ARRC. Tá beartas bainistíochta riosca forbartha ag an bhFeidhmeannas, ARRC agus ag an Údarás ina leagtar amach inghlacthacht riosca, na próisis bainistíochta riosca atá i bhfeidhm agus na ról agus freagrachtaí atá ar bhaill foirne maidir le riosca. Tá an beartas seo eisithe ar an bhfoireann ar fad a bhfuiltear ag súil a bheidh ag obair laistigh de bheartais bhainistíochta riosca an Údaráis, chun an bhainistíocht a chur ar an eolas maidir le rioscaí agus laigí rialaithe a bheadh ag teacht chun cinn agus chun freagracht a ghlacadh do rioscaí agus rialuithe laistigh dá réimse oibre féin.

Creat Riosca agus Rialaithe

Tá córas bainistíochta riosca curtha i bhfeidhm ag Fáilte Ireland, an tÚdarás Náisiúnta Forbartha Turasóireachta a aithníonn agus a thuairiscíonn na príomhrioscaí agus na gníomhartha bainistíochta atá á nglacadh chun dul i ngleic leis na rioscaí sin agus iad a mhaolú a mhéid is féidir.

Tá clár rioscaí i bhfeidhm a aithníonn na príomhrioscaí atá le sárú ag an eagraíocht agus tá siad sin aitheanta, measúnaithe agus grádáil déanta orthu de réir tábhachta. Déanann an Feidhmeannas & ARRC athbhreithniú ar an gclár ar bhonn ráithiúil agus déantar seo a thuairisciú chuig an Údarás ag gach cruinniú de chuid an Údaráis. Tugann an tÚdarás faoi athbhreithniú iomlán ar an gclár rioscaí ar bhonn bliantúil. Baintear leas as torthaí na measúnachtaí sin chun acmhainní a phleanáil agus a leithroinnt chun a chinntiú go ndéantar rioscaí a bhainistiú chuig leibhéal inghlactha.

Sonraítear sa chlár rioscaí na rialuithe agus na gníomhartha atá de dhíth chun rioscaí a mhaolú agus déantar freagracht i ndáil leis an bhfeidhmiú rialuithe a shannadh ar bhaill foirne sonracha.

Deimhním go bhfuil timpeallacht rialaithe i bhfeidhm a bhfuil na gnéithe seo a leanas mar chuid de:

- rtá doiciméadú déanta ar nósanna imeachta do gach príomhphróiseas ghnó,
- freagrachtaí airgeadais sannta ag leibhéal bainistíochta agus cuntasacht dá réir i gceist,
- córas buiséadaithe iomchuí le buiséad bliantúil a bhíonn faoi athbhreithniú ag bainistíocht shinsearach ann,
- córais ann atá dírithe ar shlándáil na gcóras Teicneolaíochta Faisnéise agus Cumarsáide a chinntiú,
- tá córais i bhfeidhm chun sócmhainní a chosaint, agus
- cinntíonn nósanna imeachta rialaithe a bhaineann le maoiniú deontas do ghníomhaireachtaí lasmuigh go bhfuil rialú agus monatóireacht leordhóthanach á dhéanamh ar cheadú deontas agus athbhreithniú á dhéanamh ar dheontaithe lena chinntiú go ndéantar maoiniú deontas a chur i bhfeidhm chun na críche dá bhfuil sé beartaithe.

Monatóireacht agus Athbhreithniú Leanúnach

Tá nósanna imeachta foirmeálta bunaithe chun monatóireacht a dhéanamh ar phróisis rialaithe agus déantar easnaimh rialaithe a chur in iúl dóibhsean atá freagrach as beart ceartaitheach a ghlacadh chomh maith leis an mbainistíocht agus an tÚdarás in am trátha.

Deimhním go bhfuil na córais mhonatóireachta leanúnaí seo a leanas i bhfeidhm:

- Tá príomhrioscaí agus na rialuithe bainteacha aitheanta agus tá próisis curtha i bhfeidhm chun monatóireacht a dhéanamh ar fheidhmiú na bpríomhrialuithe seo agus aon easnaimh a aithnítear a thuairisciú;
- déanann an ardbhainistíocht athbhreithniú go rialta ar thuarascálacha feidhmíochta tréimhsiúla agus bliantúla agus airgeadais a thugann léiriú ar fheidhmíocht in aghaidh buiséid/réamhaisnéisi.
- Tá socrúithe tuairiscithe bunaithe ag gach leibhéal ina bhfuil freagracht i leith bainistíocht airgeadais sannta; agus

Soláthar

Deimhním go bhfuil nósanna imeachta i bhfeidhm ag Fáilte Ireland an tÚdarás Náisiúnta Forbartha Turasoireachta chun comhlíontacht leis na rialacha agus treoirlínte soláthair a chinntiú agus gur chloí an tÚdarás leis na nósanna imeachta sin sa bhliain 2019 seachas i gcás caiteachas sna conarthaí seo a leanas.

CONARTHAÍ DO	LUACH €	AN CHÚIS LE NEAMHCHOMHLÍONADH	STÁDAS REATHA
Guthghlaonna Seasta agus VoIP	21,574	Bronnadh an conradh seo faoi phróiseas tairisceana na hOifige um Sholáthar Rialtais (OGP) ar feadh tréimhse 3 bliana ó 26/10/16 go 25/10/19. I Lúnasa 2019, thug Fáilte Ireland faoi deara go raibh cinneadh déanta ag an OGP gan tabhairt faoi thairiscint arís, bhí ar Fáilte Ireland ansin tabhairt faoina phróiseas tairisceana AE féin rud a d'fhág nach raibh aon chonradh i bhfeidhm ar feadh tréimhse 11 seachtain.	Conradh nua i bhfeidhm laistigh de Fáilte Ireland ón 10 Eanáir 2020.
Tacaíocht Láithreáin Gréasáin	9,028	Mar a cuireadh in iúl in AFS 2018, baineann sé seo le láithreán gréasáin saincheaptha a forbraíodh breis agus 5 bliana ó shin atá fós oiriúnach don fheidhm. Níl ach aon soláthraí speisialtóireachta amháin ann faoi láthair maidir leis an láithreán leagáide seo a raibh caiteachas breise 3 mhí mar thoradh air in 2019 nuair nach raibh aon chonradh i bhfeidhm (caiteachas neamhchomhlíontach 2018 €35,000).	Conradh nua i bhfeidhm laistigh de Fáilte Ireland ón 1 Aibreán 2019.

Maidir leis an dá chonradh neamhchomhlíontach a tuairiscíodh in 2018, bronnadh tairiscintí ó shin agus níl na míreanna seo neamhchomhlíontach a thuilleadh.

Athbheithniú ar Éifeachtacht

Deimhním go bhfuil nósanna imeachta i bhfeidhm ag Fáilte Ireland, an tÚdarás Náisiúnta Forbartha Turasóireachta chun monatóireacht a dhéanamh ar éifeachtacht a nósanna imeachta bainistíochta riosca agus rialuithe. Cuireann obair na n-iniúcháirí seachtracha agus inmheánacha, an Coiste Iniúcháireachta, Riosca agus Clárúcháin a dhéanann maoirsiú ar a gcuid oibre agus an bhainistíocht shinsearach san Údarás atá freagrach as creat rialaithe inmheánaigh a fhorbairt agus a choinneáil obair mhonatóireachta agus athbheithnithe na heagraíochta ar éifeachtacht an chórais rialaithe inmheánaigh ar an eolas.

Deimhním gur thug an tÚdarás faoi athbheithniú bliantúil ar éifeachtacht na rialuithe inmheánacha don bhliain 2019 i mí Feabhra 2020.

Saincheistanna Rialaithe Inmheánaigh

Goideadh ríomhaire glúine de chuid na comhlachta den láthair an 15 Márta, ar a raibh sliochtanna ón gcóras CRM, a raibh sonraí gnó, ainmneacha agus sonraí teagmhála mar chuid de. Rinneadh teagmháil leis na teagmhálaithe ar fad ar an gcóras CRM ag cur comhairle orthu maidir leis an sárú. Rinneadh an cas a thuirisciú chuig An Garda Síochána agus chuig Oifig an Choimisinéara Cosanta Sonraí (DPC). Chuir Oifig an Choimisinéara Cosanta Sonraí deireadh leis an gcás ina dhiaidh sin.

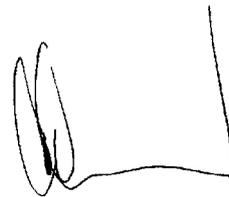
Le linn 2018, tharla sárú slándála tríú páirtí mar gheall ar laige rialaithe a raibh cailteanas €11,730 chuig an Údarás mar thoradh air. Tá an Garda Síochána fós ag fiosrú an cháis. Níor aisghabhadh go fóill an méid a cailleadh go dtí seo.

Le linn 2016 agus 2017, d'aithin an Bhainistíocht earráidí luach €79k ar an iomlán maidir le seachfhoinsíú fheidhm phárolla an Údaráis. Cuireadh pleananna aisíocaíochta i bhfeidhm in 2018 le gach ball foirme ar bhain sé leo. Fuarthas 65% de seo ar ais amhail an 31/12/2019 agus tá na méideanna atá fágtha dlite in 2020.



Michael Cawley
Cathaoirleach Comhalta Údaráis

31 July, 2020



Des O'Dowd
Comhalta Údaráis

31 July, 2020

Ráiteas an Ghrúpa ar Ioncam agus ar Chaiteachas agus ar Chúlchistí Coinnithe

Ioncaim don bhliain dar críoch an 31 Nollaig 2019

	Notáí	2019 €'000	2018 €'000 Athrangaithe
IONCAM			
Deontais Oireachtais Ar Fáil	2	160,439	130,569
Ioncam Eile	3	6,148	4,714
KGCL Property Holdings Ltd - Ioncam ó Chíos	18	5	5
Glan-Mhaoiniú larchurtha do shochair scoir sa bhliain	28 (D)	1,470	1,632
		168,062	136,920
AISTRIÚ Ó/(CHUIG) C(H)ÚLCISTÍ CAIPITIL			
Ioncam Iomlán	22	(3,824)	3,267
		164,238	140,187
CAITEACHAS			
Speansais Oibríochta Ghinearálta:			
Cláir Aitheantais (Slí an Atlantaigh Fhiáin, BÁC, Sean-Oirthear na hÉireann, Croithailte Ceilte na hÉireann)	4	27,143	22,991
Margaíocht agus Forbairt Gnó	5	17,735	11,798
Cláir Náisiúnta Forbartha	6	17,056	15,304
Forbairt Oibríochtaí	7	10,388	11,817
Pá	8	32,695	30,823
KGCL Property Holdings Ltd - Costais Riaracháin	18	47	47
Íocaíochtaí Deontais Turasóireacht Éireann Teoranta	2	58,624	47,693
Caiteachas Iomlán		163,688	140,473
Barrachas / (Easnamh) roimh Chánachas		550	(286)
Cánachas		-	-
Barrachas / (Easnamh) tar éis Cánachais		550	(286)
Leas mionlaigh - KGCL Property Holdings Ltd		11	11
Barrachas / (Easnamh) tar éis Leasa mionlaigh		561	(275)

Is cuid dhílis de na ráitis airgeadais seo iad an Ráiteas maidir le Sreabhadh Airgid agus na nótaí 1 go dtí 31.



Michael Cawley
Cathaoirleach Comhalta Údaráis

July 31, 2020



Des O'Dowd
Comhalta Údaráis

July 31, 2020

Ráiteas an Ghrúpa ar Ioncam Cuimsitheach

don bhliain dar críoch an 31 Nollaig 2019

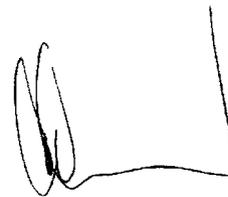
	Notáí	2019 €'000	2018 €'000
Barrachas / (Easnamh) don Bhliain		561	(275)
GNÓTHACHAIN ACHTÚIREACHTA AR SCÉIMEANNA PINSIN			
Gnóthachan/(Cailteanas) ó thaithí ar dhliteanais phinsin na scéime	28 (B)	3,195	7,850
(Cailteanas)/Gnóthachan de bharr athruithe ar bhoinn tuisceana	28 (B)	(49,941)	12,290
GNÓTHACHAN (CAILLTEANAS)/ ACHTÚIREACH		(46,746)	20,140
COIGEARTÚ AR GHLAN-MHAOINIÚ IARCHURTHA DO SHOCHAIR SCOIR	28 (B)	22,398	(7,679)
Coigeartú maidir le hlarchur Pinsin Ghlan		(24,348)	12,461
(Cailteanas)/Gnóthachan Aitheanta Iomlán i leith na Bliana		(23,787)	12,186

Is cuid dhílis de na ráitis airgeadais seo iad an Ráiteas maidir le Sreabhadh Airgid agus na nótaí 1 go dtí 31.



Michael Cawley
Cathaoirleach Comhalta Údaráis

31 July, 2020



Des O'Dowd
Comhalta Údaráis

31 July, 2020

Ráiteas an Ghrúpa ar an Staid Airgeadais

amhail an 31 Nollaig 2019

	Notáí	2019 €'000	2018 €'000
SÓCMHAINNÍ SEASTA			
Maoin, Fearas agus Trealamh	13	23,146	22,780
Sócmhainní Inláimhsithe	15	4,664	1,246
Sócmhainní Airgeadais	17	60	60
Réadmhaoin Infheistíochta	16	176	176
		28,046	24,262
SÓCMHAINNÍ REATHA			
Fardail		9	21
Deontais Oireachtais Ar Fáil	19	12,900	-
Infháltais	19	865	957
Airgead tirim agus coibhéisi airgid	20	32,427	43,617
		46,201	44,595
Suimeanna iníoctha : Méideanna dlite laistigh de bhliain amháin	21	33,973	33,525
GLANSÓCMHAINNÍ REATHA		12,228	11,070
SÓCMHAINNÍ IOMLÁNA LÚIDE DLITEANAIS REATHA ROIMH PHINSIN		40,274	35,332
Coigeartú ar Ghlan-Mhaoiniú larchurtha do Shochair Scoir	28 (D)	131,424	107,557
Oibleagáidí Sochair Scoir	28 (C)	(309,501)	(260,718)
SÓCMHAINNÍ IOMLÁNA LÚIDE DLITEANAIS REATHA TAR ÉIS PINSEAN		(137,803)	(117,829)
ARNA CHUR I LÁTHAIR			
Cúlchistí Ioncaim Coinnithe		(164,480)	(140,693)
Cuntas Caipitil	22	26,221	22,397
		(138,259)	(118,296)
LEAS MIONLAIGH		456	467
		(137,803)	(117,829)

Is cuid dhílis de na ráitis airgeadais seo iad an Ráiteas maidir le Sreabhadh Airgid agus na nótaí 1 go dtí 31.



Michael Cawley
Cathaoirleach Comhalta Údaráis

July 31, 2020



Des O'Dowd
Comhalta Údaráis

July 31, 2020

Ráiteas an Ghrúpa ar an Staid Airgeadais

amhail an 31 Nollaig 2019

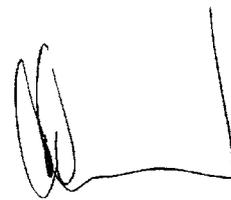
	Notáí	2019 €'000	2018 €'000
SÓCMHAINNÍ SEASTA			
Maoín, Fearas agus Trealamh	13	21,323	20,917
Sócmhainní Inláimhsithe	15	4,664	1,246
Sócmhainní Airgeadais	17	58	58
Réadmhaoín Infheistíochta	16	176	176
		26,221	22,397
SÓCMHAINNÍ REATHA			
Fardail		9	21
Deontais Oireachtais Ar Fáil	19	12,900	-
Infháltais	19	865	956
Airgead tirim agus coibhéisí airgid	20	32,420	43,615
		46,194	44,592
Suímeanna iníoctha : Méideanna dlite laistigh de bhliain amháin	21	33,963	33,519
GLANSÓCMHAINNÍ REATHA		12,231	11,073
SÓCMHAINNÍ IOMLÁNA LÚIDE DLITEANAIS REATHA ROIMH PHINSIN		38,452	33,470
Coigeartú ar Ghlan-Mhaoiniú larchurtha do Shochair Scoir	28 (D)	131,424	107,557
Oibleagáidí Sochair Scoir	28 (C)	(309,501)	(260,718)
SÓCMHAINNÍ IOMLÁNA LÚIDE DLITEANAIS REATHA TAR ÉIS PINSEAN		(139,625)	(119,691)
ARNA CHUR I LÁTHAIR			
Cúlchistí Ioncaim Coinnithe		(165,846)	(142,088)
Cuntas Caipitil	22	26,221	22,397
		(139,625)	(119,691)

Is cuid dhílis de na ráitis airgeadais seo iad an Ráiteas maidir le Sreabhadh Airgid agus na nótaí 1 go dtí 31.



Michael Cawley
Cathaoirleach Comhalta Údaráis

31 Iúil, 2020



Des O'Dowd
Comhalta Údaráis

31 Iúil, 2020

Ráiteas an Ghrúpa ar Athruithe ar Ghnáthscaireanna

don bhliain dar críoch an 31 Nollaig 2019

	Ráiteas ar an gCuntas Ioncain & Caiteachais	Caipietal	NCI	IOMLÁ
	€'000	€'000	€'000	€'000
Amhail an 01 Eanáir 2018	(152,879)	25,664	478	(126,737)
(Easnamh) Coinnithe do 2018	(286)	-	-	(286)
(Easnamh)/Barrachas Coinnithe KGCL do 2018	11	-	(11)	-
Ioncam a Úsáideadh chun Sócmhainní Seasta a Cheannach nó Íocaíochtaí Caipitil	-	1,600	-	1,600
Amúchta a Mhaoiniú ag teacht le dímhéas	-	(3,482)	-	(3,482)
Diúscairt Sócmhainní	-	(1,385)	-	(1,385)
Ioncam Cuimsitheach Eile - pinsean	12,461	-	-	12,461
Amhail an 31 Nollaig 2018	(140,693)	22,397	467	(117,829)
Barrachas Coinnithe do 2019	550	-	-	550
Barrachas/(Easnamh) Coinnithe KGCL do 2019	11	-	(11)	-
Ioncam a Úsáideadh chun sócmhainní seasta a cheannach nó íocaíochtaí caipitil	-	6,404	-	6,404
Amúchta a mhaoiniú ag teacht le dímhéas sócmhainní nó muirear airgeadais	-	(2,580)	-	(2,580)
Diúscairt Sócmhainní	-	-	-	-
Ioncam cuimsitheach eile - pinsean	(24,348)	-	-	(24,348)
Amhail an 31 Nollaig 2019	(164,480)	26,221	456	(137,803)

Is cuid dhílis de na ráitis airgeadais seo iad an Ráiteas maidir le Sreabhadh Airgid agus na nótaí 1 go dtí 31.



Michael Cawley
Cathaoirleach Comhalta Údaráis

31 July, 2020



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Ráiteas an Ghrúpa ar Shreabhadh Airgid

don bhliain dar críoch an 31 Nollaig 2019

	Notáí	2019	2018
		€'000	€'000
Glan-Sreabhadh Airgid ó Ghníomhaíochtaí Oibriúcháin			
Barrachas /(Easnamh) tar éis Leasa Mionlaigh		561	(275)
Leas Mionlaigh		(11)	(11)
Glan-Mhaoiniú larchurtha do Shochair Scoir		568	545
Dímheas Maoine, Innealra agus Trealaimh		1,417	1,493
Dímheas ar Shócmhainní Seasta Inláimhsithe		1,203	2,031
Díscríobh ar Mhaoin, ar Innealra agus ar Threalamh		-	-
Aistriú chuig/(ó) Cuntas Caipitiúil	22	3,824	(3,267)
Ús Baint Faighte		2	3
(Brabús)/Cailteanas ar Mhaoin, Innealra agus Trealamh a Dhíol		-	(1,115)
Fáltais ar Mhaoin a Dhíol		-	2,500
(Ardú)/ Laghdú ar Infháiltais	19	(12,808)	189
Ardú/ (Laghdú) ar Infháiltais	21	448	(7,619)
(Ardú) / Laghdú ar Fhardail		12	24
Glan-Insreabhadh/Eis-Sreabhadh Airgid ó Ghníomhachtaí Oibríochta		(4,784)	(5,202)
Sreabhadh Airgid ó Ghníomhaíochtaí Infheistíochta			
Íocaíochtaí chun Maoin, Innealra agus Trealamh a Fháil		(1,783)	(809)
Íocaíochtaí chun Sócmhainní Seasta Inláimhsithe a Fháil		(4,621)	(791)
Glan-Insreabhadh/Eis-Sreabhadh Airgid ó Ghníomhachtaí Oibríochta		(6,404)	(1,600)
Sreabhadh Airgid ó Ghníomhaíochtaí Airgeadais			
Ús Baint Faighte		(2)	(3)
Glan-insreabhadh /(eis-sreabhadh) airgid ó ghníomhachtaí oibríochta		(2)	(3)
Glanmhéadú/(laghdú) in airgead tirim agus comhluach in airgead tirim		(11,190)	(7,105)
Airgead tirim agus Coibhéisí airgid thirim ag tús na bliana		43,617	50,722
Airgead tirim agus Coibhéisí airgid thirim ag deireadh na bliana		32,427	43,617



Michael Cawley
Cathaoirleach Comhalta Údaráis

31 July, 2020



Des O'Dowd
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Nótaí A Ghabhann leis na Ráitis Airgeadais

don bhliain dar críoch an 31 Nollaig 2019

1. BEARTAIS CHUNTASAÍOCHTA

Is iad seo a leanas na beartais chuntasaíochta shuntasacha a glacadh sna ráitis airgeadais:-

EOLAS GINEARÁLTA AGUS COINBHINSIÚ CUNTASAÍOCHTA

Bunaíodh Fáilte Ireland faoin Acht um Údarás Náisiúnta Forbartha Turasoíreachta, 2003. Is iad príomhfheidhmeanna Fáilte Ireland, arna sonrú sa reachtaíocht:

Forbairt na tráchta turasoíreachta sa stát a spreagadh agus a chur chun cinn agus tacú léi agus le fiontair agus le tionscadail maidir leis seo.

Earcaíocht, oiliúint, oideachas agus forbairt daoine óga a spreagadh agus a chur chun cinn agus tacú leo chun críocha fostaíochta le tionscal na turasoíreachta. Taighde agus pleanáil a chur chun cinn agus dul ina mbun.

Cláir áiseanna lóistín a bhunú agus a choinneáil.

Is Eintreas Leasa Phoiblí é Fáilte Ireland.

RÁITEAS MAIDIR LE COMHLÍONADH

Ullmhaíodh ráitis airgeadais Fáilte Ireland don bhliain dar críoch an Dé Máirt 31 Nollaig 2019 de réir FRS 102, an caighdeán tuairiscíochta airgeadais atá infheidhme sa RA agus in Éirinn arna eisiúint ag an gComhairle Tuairiscithe Airgeadais (FRC) agus arna bhfógairt ag Cuntasóirí Cairte na hÉireann. Ullmhaíodh na ráitis airgeadais faoin gCód Cleachtais chun Comhlachtaí Stáit a Rialú 2016.

BUNÚS AN ULLMHAITHE

Ullmhaíodh na ráitis airgeadais de réir an choinbhinsiúin costais stairiúil, ach amháin i gcás sócmhainní agus dlíteanas áirithe a thomhaistear de réir luachanna cothroma arna míniú sna beartais chuntasaíochta thíos. Tá na ráitis airgeadais sa chruth atá ceadaithe ag an Aire Iompair, Turasoíreachta agus Spóirt agus aontaithe ag an Aire Caiteachais Phoiblí agus Athchóirithe faoin Acht um Údarás Náisiúnta Forbartha Turasoíreachta 2003. Tá na beartais chuntasaíochta seo a leanas curtha i bhfeidhm go comhsheasmhach chun déileáil le míreanna a cheaptar a bheith bainteach le ráitis airgeadais Fáilte Ireland. Rinneadh figiúirí 2019 a athrangú nuair is gá de réir na gceanglas a leagtar amach sa Chód Cleachtais chun Comhlachtaí Stáit a Rialú 2016.

DEONTAIS OIREACHTAIS

Is léiriú iad na deontais sa Chuntas Ioncaim agus Caiteachais ar na suimeanna a infhaighte i leith na tréimhse sin. Is mar thoradh ar an athrú a tháinig ar chleachtadh arna chur i bhfeidhm ag príomh-maoinitheoir Fáilte Ireland a tháinig athrú ar an bpolasáí féacht nóta 19. Déantar gach Deontas Oireachtais do Thurasóireacht Éireann Teoranta a mhaoiniú trí Fáilte Ireland. Eascraíonn ioncam ó dheontais iarchurtha nuair nach dtabhaítear caiteachas a bhí beartaithe i ndáil leis na deontais a fuarthas faoi dheireadh na bliana.

DEONTAIS INÍOCHTA

Aithnítear caiteachas deontais sa tréimhse ina ndéanann an faighteoir an ghníomhaíocht deontais a chruthaíonn teidlíocht ar an deontas. Eascraíonn ioncam réamhíochta nuair a fhaigheann Fáilte Ireland ioncam ó tháillí roimh an tréimhse lena mbaineann sé.

IONCAM EILE

Aithnítear an t-ioncam uile, seachas ioncam cíosa, nuair is dócha gur chun leas an Ghrúpa a rachaidh an tairbhe eacnamaíochta a bhaineann leis an idirbheart agus nuair is féidir an t-ioncam a thomhas go cruinn. Aithnítear ioncam cíosa ar bhonn líne díri le linn an léasa ábhartha.

AIRGEADRA COIGRÍCHE

Meastar an euro a bheith ar an airgeadra ionadaíoch agus láithreach atá ag an ngrúpa agus ag an máthairchuideachta toisc gurb é sin airgeadra na príomhthimpeallachta eacnamaíochta ina bhfeidhmíonn siad.

Déantar idirbhearta a ainmnítear in airgeadra coigríche a iompú ina euro ag ráta caighdeánach comhaontaithe don bhliain. Déantar gnóthachain agus cailteanais malaire réadaithe sa Chuntas Ioncaim agus Caiteachais a shocraítear le linn na bliana a áireamh sa Ráiteas maidir le hIoncam agus Caiteachas agus Cúlchistí Ioncaim Coinnithe don bhliain. Déantar sócmhainní agus dlíteanais airgid a ainmnítear in airgeadra coigríche a aistriú go euro de réir rátaí malartaithe dháta an tuairiscithe agus déantar gnóthachain agus cailteanais a eascraíonn as an méid sin a chur san áireamh sa Ráiteas Ioncaim agus Caiteachais agus Cúlchistí Ioncaim Coinnithe don bhliain.

MAOIN, INNEALRA AGUS TREALAMH AGUS DÍMHEAS

Tugtar Maoin, Innealra agus Trealamh faoin tsamhail costais mar chostas staire lúide dímhéas carntha agus aon chaillteanais laige fabhrúithe. Tá san áireamh le costas stairiúil caiteachas a bhaineann go díreach leis an tsócmhainn a thabhairt go dtí an láthair agus í a bheith sa bhail a theastaíonn chun go mbeadh ar a cumas feidhmiú sa tslí a bhí i gceist ag an lucht bainistíochta.

Cuireann an chuideachta le méid iompair míre sócmhainní seasta an costas a bhaineann le rud a chur in áit cuid den mhír sin nuair a thabhaítear an costas sin, má cheaptar go mbainfidh an chuideachta tairbhe as an bpáirt ionaid de réir a chéile amach anseo. Déantar deisiúcháin agus cothabháil a chur in aghaidh an Ráitis maidir le hIoncam agus Caiteachas agus Cúlchistí Ioncaim Coinnithe sa tréimhse ina n-eascraíonn siad.

Gearrtar dímhéas le costas na sócmhainní lúide luach iarmharach an dímhéasa a leithdháileadh le linn na tréimhse a cheaptar a mbeidh feidhm leo, ag baint úsáide as an modh líne díri ar na rátaí bliantúla atá leagtha amach thíos.

Nótaí A Ghabhann leis na Ráitis Airgeadais

don bhliain dar críoch an 31 Nollaig 2019

1. BEARTAIS CHUNTASAÍOCHTA (AR LEAN)

Talamh	0%
Trealamh Ríomhaireachta	33 1/3% de réir na Líne Dírí
Troscán agus Feistis	20% de réir na Líne Dírí
Trealamh Ginearálta	20% de réir na Líne Dírí
Áitreabh	2% níos isle ná an méid cothrom nó más airde an chuid atá fágtha den Léas.

Déantar athbhreithniú ar luachanna iarmharacha na sócmhainní, ar an tréimhse a mbeidh feidhm leo agus ar na modhanna dímheasa, agus déantar coigeartú orthu roimh ré más cuí, nó má tá an chuma ar an scéal go mbeidh athrú mór ann ó rinneadh tuairisc go deireanach.

SÓCMHAINNÍ SEASTA DOLÁIMHSITHE

Luaitear Sócmhainní Seasta Doláimhsithe faoin tsamhail costais mar chostas staire lúide dímheas carntha agus aon chaillteanais laige fabhrúithe, áit a bhfuil an tsócmhainn ar fáil don úsáid atá ceaptha di. Tá san áireamh le costas stairiúil caiteachas a bhaineann go díreach leis an tsócmhainn a ullmhú don úsáid atá ceaptha di. Sa chás go mbaineann costais le sócmhainn nach bhfuil ar fáil don úsáid atá ceaptha di, coinnítear an costas ag an gcostas stairiúil agus ní dhéanfar í a dhímheas go dtí go mbeidh sí ar fáil don úsáid atá ceaptha di.

Gearrtar dímheas le costas na sócmhainní lúide luach iarmharach an dímheasa a leithdháileadh thar an tréimhse a cheaptar a mbeidh feidhm leo, ag baint úsáide as an modh líne dírí ar an ráta bliantúil 33 1/3%.

Déantar athbhreithniú ar luachanna iarmharacha na sócmhainní, ar an tréimhse a mbeidh feidhm leo agus ar na modhanna dímheasa, agus déantar coigeartú orthu roimh ré más cuí, nó má tá an chuma ar an scéal go mbeidh athrú mór ann ó rinneadh tuairisc go deireanach.

Tá sócmhainní inláimhsithe an Údarás comhdhéanta de na costais inchurtha dhíreacha ar fad is gá chun an tsócmhainn a chruthú, a tháirgeadh agus a chur sa bhail a theastaíonn chun go mbeadh ar a cumas feidhmiú sa tslí a bhí i gceist ag an lucht bainistíochta. Áirítear sna sócmhainní sin costais i ndáil le forbairt ar an láithreán gréasáin, grianghraif/físeáin, ábhar cruthaitheach agus ábhar.

SÓCMHAINNÍ INFHEISTÍOCHTA

Bionn sócmhainní infheistíochta comhdhéanta de thalamh agus d'fhoirgnimh le luach taitneamhach amháin agus luaitear

Déantar maoin infheistíochta ar féidir luach cothrom a thomhais go cruinn lena n-aghaidh gan costas nó iarracht mhíchú ar bhonn leanúnach, a thomhas ar luach cothrom gach bliain agus aithnítear aon athrú atá tagtha ar an Ráiteas Ioncaim agus Caiteachais. Déantar sócmhainní infheistíochta atá ar díol a athluacháil ag an bpraghas a cheaptar a dhíolfar iad.

SÓCMHAINNÍ AIRGEADAIS

Ar na sócmhainní airgeadais tá leasanna cothromais in eintitis áirithe, faoi mar a shonraítear i Nóta 17. Taispeántar

na sócmhainní seo de réir costais lúide lagú seachas de réir luachála óir níl luacháil praiticiúil de bharr chineál na n-infheistíochtaí agus de bharr

- (a) nach bhfuil aon phraghsanna ar fáil do shócmhainní den chineál céanna ar mhargadh gníomhach,
- (b) nach bhfuil aon phraghsanna d'idirbhearta a rinneadh le déanaí ar shócmhainní den chineál céanna agus
- (c) nach bhfuil aon aon bhealach le praghas idirbhearta a chinneadh bunaithe ar mhalartú ar neamhthuilleamaí a bhaineann le gnáth-thosca gnó.

Lena chois sin, rachadh an costas a bhaineann leis na sócmhainní a luacháil thar an tairbhe a bhainfís as agus níl sé ar intinn ag aon duine na hinfeistíochtaí seo a chur de dhroim seoil chomh fada agus is léir amach anseo.

CUNTAS CAIPITIL

Is ionann an Cuntas Caipitil agus an luach ioncaim neamhamúchta a úsáidtear chun críocha caipitil. Déantar aistrithe idir cúlchistí ioncaim agus cúlchistí caipitil gach bliain chun maoiniú caipitil na heagraíochta a chothromú, lena n-áirítear léasanna airgeadais, chuig glanluach leabhair a sócmhainní seasta.

EARRAÍ INFHAIGHTE

Níl mír mhór airgeadais ag baint le hearraí infhaighte agus tomhaistear iad de réir a bpraghsais idirbhearta nuair a aithnítear ar dtús iad. Déantar earraí infhaighte a athbhreithniú le haghaidh táscairí laguithe agus díscríobhtar drochfhiacha sa tréimhse ina dtarlaíonn siad.

FARDAIL

Déantar fardail a luacháil ag an gcostas bunaidh agus ag an nglanluach inréadaithe. Déantar athbhreithniú ar shuim ghlanluacha na bhfardal le haghaidh táscairí lagaithe ar gach dáta tuairiscithe. Má tá fianaise oibiachtúil ann ar lagú, aithnítear cailliúint lagaithe sa Ráiteas maidir le hioncam agus caiteachas agus cúlchistí ioncaim coinnithe.

LÉASANNA OIBRÍOCHTA

Cuirtear cíos a iocadh faoi léasanna oibríochta chun dochair an Ráitis maidir le hioncam agus caiteachas agus cúlchistí ioncaim coinnithe ar bhonn líne dírí le linn tréimhse an léasa.

SOCHAIR D'FHOSTAITHE

(A) Sochair Scoir

Tá scéimeanna sochair shainithe i bhfeidhm ag an Údarás trí cheithre scéim ar leith, is iad sin:

- * Plean Pinsin Ranníocach (CERT roimhe seo) agus Plean Sochar Báis (dúnta d'iontrálaithe nua)
- * Scéim Pinsin Eagraíochtaí Turasoireachta Réigiúnacha (dúnta d'iontrálaithe nua)
- * Scéim Aoisliúntais an Údarás Náisiúnta Forbartha Turasoireachta
- * Scéim Aonair Pinsin Seirbhíse Poiblí
- * Maoinítear trí cinn acu gach bliain ar bhunús ioc-mar-a-úsáidtear ó airgead a sholáthraíonn an Roinn Iompair, Turasoireachta agus Spóirt agus ó ranníocáíochtaí a baineadh as thuarastail ball foirne.

Is í an Scéim Aonair Pinsin Seirbhíse Poiblí, a mhaoinítear ar bhunús ioc-mar-a-úsáidtear freisin, an ceathrú Scéim. Déantar na ranníocáíochtaí ar fad a bhailítear ó fhóstaíochtaí a chur ar ais chuig an Roinn Caiteachais Phoiblí agus Athchóirithe ar bhonn míosúil.

Nótaí A Ghabhann leis na Ráitis Airgeadais

don bhliain dar críoch an 31 Nollaig 2019

1. BEARTAIS CHUNTASAÍOCHTA (AR LEAN)

Plean Pinsin Ranníocach (CERT roimhe seo) agus Plean Sochar Báis (dúnta d'iontrálaithe nua)

Aithnítear sócmhainn chun forálacha an Achta um Bearta Airgeadais (Forálacha Ilghnéitheacha), 2009, a léiriú. Faoin Acht, nuair nach bhfuil comhiomlán comhaltai agus ranníocaithe Fáilte Ireland chuig an scéim leordhóthanach chun oibleagáidí Fáilte Ireland a sheasamh lena chuid oibleagáidí pinsin a íoc de réir na scéime, slánóidh an tAire Caiteachais Phoiblí agus Athchóirithe aon easnamh ó chistí a chuireann an tOireachtas ar fáil.

Scéim Pinsin Eagraíochtaí Turasoireachta Réigiúnacha (dúnta d'iontrálaithe nua)

Aithnítear sócmhainn chun forálacha an Achta um Bearta Airgeadais (Forálacha Ilghnéitheacha), 2009, a léiriú. Faoin Acht, nuair nach bhfuil comhiomlán comhaltai agus ranníocaithe Fáilte Ireland chuig an scéim leordhóthanach chun oibleagáidí Fáilte Ireland a sheasamh lena chuid oibleagáidí pinsin a íoc de réir na scéime, slánóidh an tAire Caiteachais Phoiblí agus Athchóirithe aon easnamh ó chistí a chuireann an tOireachtas ar fáil.

Scéim Aoisliúntais an Údaráis Náisiúnta Forbartha Turasoireachta

In 2014, lorg an tÚdarás dearbhú ón Roinn Iompair, Turasoireachta agus Spóirt agus ón Roinn Caiteachais Phoiblí agus Athchóirithe go mbeadh forálacha comhchosúla leo sin san Acht um Bearta Airgeadais (Forálacha Ilghnéitheacha) 2009 curtha i bhfeidhm ar Scéim Aoisliúntais an Údaráis Náisiúnta Forbartha Turasoireachta.

Fuair an tÚdarás dearbhú cé nach bhfuil ráthaíocht shoiléir ann go mbeidh maoiniú ar fáil i gcónaí, go nglacann an tAire Caiteachais Phoiblí agus Athchóirithe leis gur féidir a thuiscint go réasúnach go leanfaidh maoiniú Státhchiste ar aghaidh do chomhlachtaí iomchuí a fhaigheann maoiniú ón Státhchiste a bhfuil cuntais fhabhráithe agus scéimeanna íoc-mar-úsáidtear le déanamh acu. Toisc nach dtugann sé sin dearbhú don Údarás go gcuirfidh an tOireachtas aon easnamh a bheidh sa chiste ar fáil, dá réir sin amhail an 31 Nollaig 2013 tá a bheartas cuntasaiochta leasaithe ag an Údarás agus ní aithnítear a thuilleadh sócmhainn i leith an dliteanais iarchurtha do Scéim Aoisliúntais an Údaráis Náisiúnta Forbartha Turasoireachta.

Ní aithnítear aon sócmhainn chomhfhreagrach ó Scéim Aoisliúntais an Údaráis Náisiúnta Forbartha Turasoireachta toisc nach luaitear an scéim sa reachtaíocht thuasluaite.

An Scéim Pinsean Seirbhíse Poiblí Aonair (An Scéim Aonair)

Tá Scéim Pinsean Seirbhíse Poiblí Aonair (Scéim Aonair) i bhfeidhm ag Fáilte Ireland ar scéim pinsean sochair shainithe atá i geist do sheirbhísigh phoiblí inphinsin a ceapadh an 1 Eanáir 2013 nó i ndiaidh an dáta sin. Íoctar ranníocaithe chomhaltai na Scéime Aonair anonn chuig an Roinn Caiteachais Phoiblí agus Athchóirithe (DPER). Foráiltear le hAlt 44 den Acht um Pinsin na Seirbhíse Poiblí (Scéim Aonair agus Forálacha eile) íocaithe pinsin mar a bheidh siad dlíthe a mhaoiniú i bhfoirm íocaithe ó Phríomh-Chiste nó

ó chistí a chuireann an tOireachtas ar fáil chun na críche sin.

Léiríonn costais phinsin sochair pinsin arna ngnóthú ag fostaithe sa tréimhse. Léirítear na costais glan ar ranníocaithe foirne a choinníonn an Fáilte Ireland agus a úsáidtear in urscaoileadh an dliteanais pinsean don bhliain seachas ranníocaithe chuig an Scéim Pinsean Seirbhíse Poiblí Aonair, déantar ranníocaithe a chur ar ais chuig an Roinn Caiteachais Phoiblí agus Athchóirithe uair sa mhí. Aithnítear méid atá comhfhreagrach leis an muirear pinsin mar ioncam sa mhéid is gur féidir é a aisghabháil.

Léirítear gnóthachain nó cailteanais achtúireacha ar dhliteanas agus sócmhainn na scéime sa Ráiteas maidir le hIoncam Cuimsitheach agus aithnítear coigeartú comhfhreagrach sa phlean pinsin ranníocach (CERT roimhe seo) agus sochar báis, sa Scéim Pinsin Eagraíochta Turasoireachta Réigiúnacha agus sa Scéim Pinsean Seirbhíse Poiblí Aonair sa mhéid in-aisghabhála chun forálacha an Achta um Bearta Airgeadais (Forálacha Ilghnéitheacha), 2009, agus an Acht um Pinsin na Seirbhíse Poiblí (Scéim Aonair agus Forálacha eile) 2012.

Is ionann Oibleagáidí Sochair Scoir agus luach reatha íocaithe pinsin sa todhchaí a thuilleann an fhoireann go dáta. Tá luacháil déanta ag achtúire neamhspleách ar dhliteanais na scéime amhail an Dé Máirt 31 Nollaig 2019 ag baint úsáide as an modh aonaid theilgthe.

(B) Sochair Ghearrthéarmacha

Aithnítear sochair ghearrthéarmacha amhail pá saoire mar chostas sa bhliain, agus áirítear sochair a thabhaítear ag deireadh na bliana sa bhfigiúr 'Suimeanna Iníochta' sa Ráiteas maidir le Staid Airgeadais.

BREITHIÚNAIS AGUS MEASTACHÁIN CHRITICIÚLA CHUNTASAÍOCHTA

D'fhonn na ráitis airgeadais a ullmhú ní mór don bhainistíocht breithiúnais, meastacháin agus boinn tuisceana a dhéanamh a mbíonn tionchar acu ar na suimeanna a thairiscítear i ndáil le sócmhainn agus dliteanais amhail dháta na tuarascála agus na suimeanna a thairiscítear i ndáil le hioncam agus le caiteachas i gcaitheamh na bliana. Fágann cineál an mheastacháin sin, áfach, go bhféadfadh nár mhar a chéile torthaí agus meastacháin. Is iad na breithiúnais seo a leanas is mó a raibh tionchar acu ar na suimeanna a aithnítear sna ráitis airgeadais.

Lagú Maoine, Innealra agus Trealamh agus Sócmhainn Inláimhsithe agus Dímhéasa

Déantar athbhreithniú ar shócmhainn atá faoi réir ag amúchadh maidir le lagú nuair a thugtar le tuiscint de bharr imeachtaí nó athruithe go mb'fhéidir nach bhfuil an tsuim ghlanluacha in-aisghabhála. Aithnítear cailteanas i leith lagú mar an dífeair idir an tsuim ghlanluacha sa bhreis ar an tsuim inaisghabhála. Is é an méid in-aisghabhála ná an méid is airde de luach cothrom sócmhainne lúide an costas díolta agus an luach úsáide. Chun lagú a Mheas, déantar acmhainn a ghrúpáil ag na leibhéil is ísle ina bhfuil sreabhadh airgid inaitheanta ar leith ann dóibh (aonaid giniúna airgid). Déantar athbhreithniú ar gach sócmhainn neamh-airgeadais ar bhain lagú di ar dháta na tuairiscithe féachaint an lagú a aisiompú.

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1. BEARTAIS CHUNTASAÍOCHTA (AR LEAN)

Dímheas agus Luachanna Iarmharacha

Tá athbhreithniú déanta ag an lucht bainistíochta ar ré feidhme na sócmhainne agus ar luach iarmharach gaolmhar na n-aicmí sócmhainne seasta ar fad agus is é a dtuairim gur cuí iad ré feidhme agus luach iarmharach na sócmhainní.

Oibleagáid Sochair Scoir

Déantar nuashonrú gach bliain ar na boinn tuisceana achtúireacha ar a bhfuil na méideanna a aithnítear sna ráitis airgeadais bunaithe (lena n-áirítear rátaí lascaine, rátaí ardaithe ar leibhéal cúitimh amach anseo rátaí mortlaíochta agus rátaí treochta costais cúraim sláinte) bunaithe ar dhálaí eacnamaíocha reatha agus aon athrú ábhartha i dtaobh téarmaí agus coinníollacha an phinsin agus ar phleananna iar-scoir.

Is féidir na rudaí seo a leanas cur isteach ar na boinn tuisceana

- an ráta lascaine, athruithe ar an ráta toraidh ar bhannaí corparáide ardchaighdeán

- leibhéal chúitimh a bheidh ann amach anseo, cúinsí an mhargaidh saothair amach anseo
- rátaí treochta costais cúraim sláinte, an ráta boilscithe costais leighis sna réigiúin ábhartha.

Deontais Chaipitil

Faoi mar a leagtar amach sa pholasáí cuntasaíochta i ndáil le deontais iníochta, aithnítear caiteachas sa tréimhse ina ndéanann an faighteoir an ghníomhaíocht deontais nó ina mbaintear amach Eochairtháscairí feidhmíochta trína gcruthaítear teidlíocht ar thacaíocht deontais agus ina gcomhlíontar coinníollacha sonraithe an deontais. Soláthraíonn an tÚdarás deontais chaipitil do chomhlachtaí príobháideacha agus poiblí araon a bhfuil tionscadail turasóireachta acu. Is féidir le moill mhór a bheith ar na héilimh a leagtar faoi bhráid an Údaráis ar íocaíocht. Aithnítear sna ráitis airgeadais fabhrú i ndáil le caiteachas a thabhaigh deontaithe ach nár éilíodh fós é (nóta 21). Maidir le tionscadail chaipitil, tá cuid mhór den fhabhrú seo bunaithe ar mheastacháin a chuir deontaithe ar fáil ar bhonn caiteachais a tabháiódh ar thionscadail chaipitil.

2. DEONTAIS OIREACHTAIS INFHAIGHTE DON TRÉIMHSE

	2019			2018		
	Fáilte Ireland €'000	Tourism Ireland €'000	2018 Iomlan €'000	Fáilte Ireland €'000	Tourism Ireland €'000	2018 Iomlan €'000
E3 Deontas Fáilte Ireland						
Speansais Oibríochta Ghinearálta	68,324	-	68,324	61,816	-	61,816
Forbairt Chaipitil	1,050	-	1,050	800	-	800
Ciste Margaíochta Turasóireachta E5	11,097	38,486	49,583	9,397	30,391	39,788
Ciste Caipitil Margaíochta Turasóireachta E5	-	4,000	4,000	-	2,000	2,000
E4 Tourism Ireland Ltd. Riarachán agus Costais	-	16,138	16,138	-	15,302	15,302
E6 Forbairt Earraí Turasóireachta	21,344	-	21,344	10,863	-	10,863
	101,815	58,624	160,439	82,876	47,693	130,569

Tá Deontais Oireachtais infhaighte ón Roinn Iompair, Turasóireachta agus Spóirt (Vóta 31) faoi na fotheidil E3, E4, E5 agus E6 mar atá sonraithe thuas. Déanann an Roinn Iompair, Turasóireachta agus Spóirt an Ciste Margaíochta Turasóireachta, a gcaitear vóta air, a leithdháileadh go bliantúil idir Fáilte Ireland agus Turasóireacht Éireann Teoranta. Úsáideadh na Deontais a Fuarthas chun na gcríoch dár leithdháileadh iad. An 19 Nollaig 2019 thug DTTAS treoir do Fáilte Ireland €12.9M d'íarmhéideanna airgid a aischor roimh an 31 Nollaig 2019. Dheimhnigh DTTAS nach léiríu a bhí san idirbheart seo ar laghdú ar bhuiséad agus chuirfí ar fáil é ach é a iarraidh.

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3. IONCAM EILE

	2019 €'000	2018 €'000
Caighdeáin agus Táillí Clárúcháin	1,875	1,851
Oifigí Eolais agus Áiteanna a Mheallann Turasóirí	188	209
Seónna Trádála agus Deiseanna Díolachán	2,732	2,530
Ioncaim ó Chíos, Ús Baint agus eile	1,353	124
	6,148	4,714

4. CLÁIR AITHEANTAIS (SLÍ AN ATLANTAIGH FHIÁIN, BÁC, SEAN-OIRTHEAR NA HÉIREANN, CROÍTHAILTE CEILTE NA HÉIREANN)

	2019 €'000	2018 €'000
Caiteachas Clár	3,751	7,243
Féilte agus Caiteachas ar Imeachtaí	6,669	5,676
Caiteachas caipitil	16,723	10,072
	27,143	22,991

5. MARGAÍOCHT AGUS FORBAIRT GNÓ

	2019 €'000	2018 €'000 Athrangaithe
Turasóireacht Gnó	6,160	5,049
Margaíocht Baile	9,400	4,812
Forbairt Gnó (athrangaithe)	2,175	1,937
	17,735	11,798

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6. CLÁIR NÁISIÚNTA FORBARTHA

	2019 €'000	2018 €'000 Athrangaithe
Gnó Digiteach agus R-Ghnó	4,816	3,213
Eispéireas Branda/ Taighde um Ghníomhaíochtaí agus Taitneamhachtaí	843	982
Pleanáil agus Leargais in ndáil le Tomhaltóirí agus Oideachas i ndáil le Rannpháirteachas le Cuairteoirí agus Trádáil	809	1,337
Cáilíocht agus Caighdeán Trádáil Idirnáisiúnta	1,370	-
Faisnéis Ghnó (Comhlíontacht le CRM agus GDPR) Tacaíocht d'Fhiontar	2,142	2,078
Tourism Education	921	1,596
Quality and Standards	14	33
International Trade	1,650	1,363
Business Intelligence (CRM and GDPR Compliance)	872	1,929
Enterprise Support	3,619	2,773
	17,056	15,304

7. FORBAIRT OIBRÍOCHTAÍ

	2019 €'000	2018 €'000
Táille Iniúchta*	56	53
Seirbhísí Oifige & Seilbhe	4,625	3,982
Táillí Chomhaltaí an Údaráis	136	126
Caiteachas Chomhaltaí an Údaráis	18	13
Costais Riaracháin Eile	2,973	2,778
Muirear dímhéasa don bhliain	2,580	3,480
Costais a bhaineann le sócmhainní seasta a Dhiúscairt /caillteanas ar dhiúscairt**	-	1,385
	10,388	11,817

* Áirítear €56k i dtáillí iniúchta maidir leis an muirear do NTDA móide €500 a bhaineann le muirear don tionscadal An Tóstal in 2013

** Féach nóta 24 le haghaidh sonraí faoi dhiúscairt maoine in 2018

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8. PÁ

(A) Sochar Comhiomlán d'Fhostaithe

	2019	2018
	€'000	€'000
Sochair ghearrthéarmacha foirne	20,659	18,288
Sochair Foirceanta	-	-
Costais sochair scoir	9,964	1,874
Ranníocaíocht an fhostóra do leas sóisialta	2,072	10,661
	32,695	30,823

B'ionann meánlíon na mball foirne don bhliain 2019 agus 326.33 comhionann lánaimseartha / WTE Dheireadh na bliana 333.97 (Meánlíon na mball foirne don bhliain 2018, 313.76 comhionann lánaimseartha/ WTE Dheireadh na bliana 2017 319.83).

Tá Ranníocaíochtaí Breise Aoisliúntais (ASC) €779,904 (tobhach pinsin 2018: €829,217) asbhainte sa tréimhse agus íochta anonn chuig an Roinn Iompair, Turasóireachta agus Spóirt. An 1 Eanáir 2019 tháinig na Ranníocaíochtaí Breise Aoisliúntais (ACS) in áit asbhaintí tobhaigh pinsin.

B'ionann an Scéim Aonair Pinsin a íocadh chuig an Roinn Caiteachais Phoiblí agus Athchóirithe sa bhliain agus €121,882 Oibríonn Fáilte Ireland scéim sochair fadseirbhíse d'fhostaithe. Bhain 19 leas as an scéim sin in 2019. B'ionann costas iomlán na scéime sin i rith na bliana agus €8,100.

Ní raibh aon íocaíochtaí iomarcaíochta deonacha i gceist in 2019.

(B) Sochair Ghearrthéarmacha Foirne

	2019	2018
	€'000	€'000
Bunphá	20,654	18,283
Ragobair	-	-
Liúntais	5	5
	20,659	18,288

(C) Sochair Foirceanta

	2019	2018
	€'000	€'000
Sochair Foirceanta curtha de mhuirear ar loncam agus Caiteachas agus Cúlchistí loncaim Coinnithe	-	-
	-	-

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8. PÁ (AR LEAN)

(D) Príomhphearsanra Bainistíochta

Is iad atá i bPríomhphearsanra Bainistíochta ná an Chathaoirleach, comhaltaí Údaráis, an Príomhfheidhmeannach, Stiúrthóir Forbartha Réigiúnaí, Stiúrthóir Forbartha Táirgí, Stiúrthóir Forbartha Tionscail agus Stiúrthóir Oibríochtaí/Rúnaí an Údaráis.

	2019 €'000	2018 €'000 Arna athlua
Tuarastal	972	826
Liúntais	5	5
Sochair Foirceanta	-	-
Árachas Sláinte	-	-
	977	831

(E) Tuarastal agus Sochair an Phríomhfheidhmeannaigh

Is mar seo a leanas pacáiste luach saothair an Phríomhfheidhmeannaigh don tréimhse airgeadais:

	2019 €'000	2018 €'000
Bunphá	165	158
Pá Fabhráithe	35	-
BIK	-	-
	200	158

Áirítear fabhrú ar phá aisghníomhach (€35,055) i bPá an Phríomhfheidhmeannaigh ó Feabhra 2017 go Samhain 2019 atá ailínithe le Ciorcláin an DPER.

Is ball de Scéim Sochar Scoir na Seirbhíse Poiblí Aonair (An Scéim Aonair) an Príomhfheidhmeannach.

	2019 €'000	2018 €'000
Tuarastail	20,659	18,288
Ranníocaíocht an fhostóra do leas sóisialta	2,072	1,874
Iomarcaíocht Dheonach	-	-
	22,731	20,162

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8. PÁ (AR LEAN)

Déantar sochair ghearrthéarmacha fostaithe os cionn €60,000 a chatagóiriú sna bandáil seo a leanas:

Líon na bhfostaithe ar mó a dtuarastal ná €60,000												
€000's	60-70	70-80	80-90	90-100	100-110	110-120	120-130	130-140	140-150	150-160	160-170	170-180
2018	65	16	24	6	6	1	1	0	2	1	1	0
2019	63	14	24	4	7	4	0	1	1	0	3	1

Tabhair ar aird: Chun críocha an nochtuithe seo, áirítear sochair ghearrthéarmacha fostaithe maidir le seirbhísí a soláthraíodh le linn na tréimhse tuairiscithe, liúntais agus íocaíochtaí eile déanta thar ceann an fhostaí ach ní áirítear ÁSPC an fhostóra.

9. COSTAIS TAISTIL AGUS COTHABHÁLA

	2019 €'000	2018 €'000
Taisteal agus Cothabháil Intíre:		
Comhaltaí Údaráis	10	12
Fostaithe	1,259	992
Taisteal agus Cothabháil Thar Lear:		
Comhaltaí Údaráis	-	-
Fostaithe	487	357
	1,756	1,361

10. COSTAIS FÁILTEACHAIS

	2019 €'000	2018 €'000
Fáilteachas fostaí	50	39
Fáilteachas cliant	5	10
	55	49

Nótaí A Ghabhann leis na Ráitis Airgeadais

don bhliain dar críoch an 31 Nollaig 2019

11. COSTAIS CHOMHAIRLEOIREACHTA

	2019 €'000	2018 €'000
Lucht Dlí	257	393
Comhairle Cánach agus Airgeadais	115	104
Caidreamh poiblí/margaíocht	377	-
Pinsin agus acmhainní daonna	104	-
Eile*	2,301	1,587
	3,154	2,084
Costais Chomhairleoireachta Caipitlithe	-	-
Costais Chomhairleoireachta curtha de mhúirear ar Ioncam agus Caiteachas agus Cúlchistí Ioncaim Coinnithe	3,154	2,084
	3,154	2,084

Tabhair ar aird: Áirítear sna costais comhairleoireachta an costas a bhaineann le comhairle sheachtrach don bhainistíocht agus ní áirítear feidhmeanna eisfhoinisithe "gnó mar is gnách". Áirítear faoi Chomhairleoireacht Eile comhairle pleanála agus timpeallachta €316K (2018: €222K), comhairle tacaíochta infheistíochta €291K (2018: €377K), comhairle pleanála straitéisí €1,090K (2018: €384K), seirbhísí comhairleacha Geilleagracha.

€135K (2018: €105K), agus comhairleoireacht ghinearálta eile €469K (2018: €535K).

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12. TÁILLÍ & SPEANSAIS CHOMHALTAÍ AN ÚDARÁIS

An tAire Iompair, Turasoireachta agus Spóirt a shocraíonn táillí Chomhaltaí an Údaráis. Bíonn speansais a éilíonn Comhaltaí an Údaráis ag teacht le rátaí na Státseirbhíse..

SPEANSAIS AGUS TÁILLÍ CHUIG COMHALTAÍ AN ÚDARÁIS DON TRÉIMHSE:	2019	2018	2019	2018
	€'000	€'000	€'000	€'000
	Speansais		Táillí	
Michael Cawley (Cathaoirleach)	-	-	12	21
Francis Brennan	3	1	12	12
Gerard Barron		2	-	4
Susan Bergin		-	-	5
Noel Kavanagh		-	5	12
Gina Murphy		-	5	12
Séan Boland		-	12	12
Paul Carty		-	12	12
Alice Mansergh		-	-	-
Margaret Ward		-	12	6
Des O' Dowd	1	2	12	6
Clare Duignan		-	12	6
Breege O' Donoghue		-	12	6
Tom Coughlan	6	2	12	6
Tim Husbands		-	12	6
Stephen Dowling		-	3	-
Joseph Dolan		-	3	-
TOTAL	10	7	136	126

B'ionann líon na gComhaltaí Údaráis ar an 31 Nollaig 2019 agus 13 (2018:13).

Bhí Comhalta Údaráis amháin nach bhfuair Táillí Boird, tharscaoil Alice Mansergh a táille.

Tabhaíodh costais eile €7,264 le linn na tréimhse maidir le Comhaltaí an Údaráis. (2018:€4,656)

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13. MAOIN, INNEALRA AGUS TREALAMH - GRÚPA

	Talamh agus Aitreabh €'000	Troscán agus Feistis €'000	Trealamh Ginearálta €'000	Trealamh Riomhaireachta €'000	lomlan €'000
Costas					
Amhail an 1 Eanáir 2019	39,726	1,923	465	1,880	43,994
Breiseanna ag costas	1,430	119	-	234	1,783
Diúscairtí ag costas	-	-	-	(162)	(162)
Amhail an 31 Nollaig 2019	41,156	2,042	465	1,952	45,615
Dímheas					
Amhail an 1 Eanáir 2019	17,490	1,626	386	1,712	21,214
Gearrtha i rith na bliana	1,113	97	36	171	1,417
Diúscairtí	-	-	-	(162)	(162)
Amhail an 31 Nollaig 2019	18,603	1,723	422	1,721	22,469
Leabharluach Glan:					
Amhail an 31 Nollaig 2019	22,553	319	43	231	23,146
Amhail an 31 Nollaig 2018	22,236	297	79	168	22,780

MAOIN, INNEALRA AGUS TREALAMH - ÚDARÁS

	Talamh agus Aitreabh €'000	Troscán agus Feistis €'000	Trealamh Ginearálta €'000	Trealamh Riomhaireachta €'000	lomlan €'000
Cost					
Amhail an 1 Eanáir 2019	36,786	1,923	465	1,881	41,055
Breiseanna ag costas	1,430	119	-	234	1,783
Diúscairtí ag costas	-	-	-	(162)	(162)
Amhail an 31 Nollaig 2019	38,216	2,042	465	1,953	42,676
Dímheas					
Amhail an 1 Eanáir 2019	16,413	1,626	386	1,713	20,138
Gearrtha i rith na bliana	1,073	97	36	171	1,377
Diúscairtí	-	-	-	(162)	(162)
Amhail an 31 Nollaig 2019	17,486	1,723	422	1,722	21,353
Leabharluach Glan:					
Amhail an 31 Nollaig 2019	20,730	319	43	231	21,323
Amhail an 31 Nollaig 2018	20,373	297	79	168	20,917

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14. MAOIN, INNEALRA AGUS TREALAMH - SÓCMHAINNÍ OIDHREACHTA

Ceann de na háiteanna a mbíonn cuairteoirí ag tabhairt cuairte air ná Músaem na Scribhneoirí, Baile Átha Cliath ar Oifig Fáilte é chomh maith. Tá stair agus ceiliúradh ar Bhaile Átha Cliath na litríochta ann agus tugtar eolas faoi shaol agus shaothar phearsana mór le rá na litríochta i mBaile Átha Cliath le trí chéad bliain. Is trí cheannacháin agus tabhartais a fuair an Músaem na saothair nó is é go bhfuil siad tugtha ar iasacht. I mí Iúil 2016 thug James Adam & Sons, Luachálaí agus Ceantálaithe Mínealaine faoi chigireacht fardail agus luachála ar Bhailiúchán Líteartha agus Ealaíne an Mhúsaem agus dheimhnigh gurb fhiú €1.2 milliún an bailiúchán chun críocha árachais. Áirítear €55k de sócmhainní oidhreachta sa Ráiteas maidir leis an Staid Airgeadais, agus tá dímheas déanta air sin ar fad. Rinneadh roinnt de bhailiúcháin leabhar agus seandachtaí an Mhúsaem a chlárú ar a chostas sa Ráiteas maidir le Staid Airgeadais tráth ar ceannaíodh agus tá dímheas iomlán déanta orthu anois. Tá an bailiúchán á aistriú chuig Músaem Litríochta na hÉireann (agus an tionscadal caipitil tugtha chun críche, a críochnaíodh i mBealtaine 2019). Cuireadh moill ar an aistriú seo mar thoradh ar an gceanglas atá ann fardal agus luacháil a dhéanamh ar an mbailiúchán agus meastar go dtabharfar chun críche é in 2020.

15. SÓMHAINNÍ INLÁIMHSITHE - GRÚPA & ÚDARÁS

	Sómhainní Inláimhsithe €'000	Inláimhsithe Arna Dtógáil €'000	Iomlán €'000
Costas			
Amhail an 1 Eanáir 2019	7,122	113	7,235
Gluaiseacht ó Acmhainn á Tógáil	-	-	-
Breiseanna ag costas	1,780	2,841	4,621
Diúscairtí ag costas	-	-	-
Amhail an 31 Nollaig 2019	8,902	2,954	11,856
Dímheas			
Amhail an 1 Eanáir 2019	5,989	-	5,989
Gearrtha i rith na bliana	1,203	-	1,203
Diúscairtí	-	-	-
Amhail an 31 Nollaig 2019	7,192	-	7,192
Leabharluach Glan:			
Amhail an 31 Nollaig 2019	1,710	2,954	4,664
Amhail an 31 Nollaig 2018	1,133	113	1,246

16. MAOIN INFHEISTÍOCHTA - GRÚPA AGUS ÚDARÁS

	2019 €'000	2018 €'000
Tá an Mhaoin Infheistíochta comhdhéanta de		
Chlub Seoltóireachta Glenans - Dún na Séad, Co. Chorcaí.	65	65
Club Gailf Chill Airne	111	111
	176	176

Dún na Séad, Co. Chorcaí

Bhí an talamh agus na foirgnimh i nDún na Séad i gCorcaigh á n-áitiú ag Club Seoltóireachta Glenans faoi léas óna raibh club seoltóireachta á reáchtáil ag an gclub. Scor Glenans dá chuid oibríochtaí agus géilleadh an mhaoin ar ais chuig Fáilte Ireland. De réir Chiorclán 11/2015 – Protacáil maidir le Maoin Stáit a Aistriú agus a Roinnt – cuireadh na háitribh seo ar Chlár Maoine an Stáit sa bhliain 2016 mar mhaoin nach raibh ag teastáil, mar thoradh air sin fuarthas léiriú spéise ann. Lorgaíodh cead ón Roinn Iompair, Turasoireachta agus Spóirt chun dul ar aghaidh chuig an gcéad chéim eile agus fuarthas sin agus tá sin ar bun faoi láthair.

Club Gailf Chill Airne

Tá talamh ag Fáilte Ireland ag Club Gailf Chill Airne. Tá na tailte sin ar léas le KGCL Property Holdings Ltd agus iad mar chuid de na cúrsaí gailf a bhíonn á bhfeidhmiú ag Club Gailf agus Iascaireachta Chill Airne. Tá an luach ar an gClár Comhardaithe luaithe ag costas stairiúil.

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17. SÓCMHAINNÍ AIRGEADAIS - GRÚPA

	2019 €'000	2018 €'000
Tá na Sócmhainní Airgeadais comhdhéanta de		
Aerfort Réigiúnach Phort Láirge plc - 1,562 Gnáthscair €2.54	4	4
Iarthar Chonamara plc - 5,500 gnáthscair @ €1.27 an ceann	7	7
Saoirí Louisburgh plc - 25,000 'B' Gnáthscair @ €1.27 an ceann	31	31
Club Gailf Chonamara - 500 gnáthscair @ €1.27 an ceann	1	1
Galf Chorca Dhuibhne - 386 scair agus 90 scair bhreise i gcomhair na talún KGCL Property Holdings Ltd.	3	3
KGCL Property Holdings Ltd. Scair d'Aerfort Réigiúnach Chiarraí Teo.	14	14
	60	60

- Tá luach scaireanna €250 freisin ag Fáilte Ireland in Aerfort Chontae Chiarraí Teoranta. Is scairsealbhóireacht ainmniúil é sin. Taispeántar gach scair thuas ag a luachanna iasachta i ráitis airgeadais iniúchta na nÚdarás Turasoíreachta Réigiúnacha ábhartha an 30ú Meitheamh 2006, díreach roimh chomhtháthú le Fáilte Ireland.

Tá leas urlámhais ag Fáilte Ireland sna cuideachtaí teoranta seo a leanas faoi theorainn rátháiochta.

Tóstal Éireann 2013

Ní raibh aon sócmhainní, dlíteanais, foireann ná gníomhaíocht trádála ag baint le Tóstal Éireann 2013 sa 12 mhí go dtí an 31 Nollaig 2019 nó 31 Nollaig 2018.

Tá infheistíocht ag KGCL Property Holdings Ltd in Aerfort Chiarraí Teo a bhfuil luach €14,297 uirthi.

SÓCMHAINNÍ AIRGEADAIS - ÚDARAS

	2019 €'000	2018 €'000
Tá na Sócmhainní Airgeadais comhdhéanta de		
Aerfort Réigiúnach Phort Láirge plc - 1,562 Gnáthscair €2.54	4	4
Iarthar Chonamara plc - 5,500 gnáthscair @ €1.27 an ceann	7	7
Saoirí Louisburgh plc - 25,000 'B' Gnáthscair @ €1.27 an ceann	31	31
Club Gailf Chonamara - 500 gnáthscair @ €1.27 an ceann	1	1
Galf Chorca Dhuibhne - 386 scair agus 90 scair bhreise i gcomhair na talún KGCL Property Holdings Ltd.	3	3
75% Scairsealbhóireacht ag KGCL Property Holdings Ltd.	12	12
	58	58

- Tá luach scaireanna €250 freisin ag Fáilte Ireland in Aerfort Chontae Chiarraí Teoranta. Is scairsealbhóireacht ainmniúil é sin.

Taispeántar gach scair thuas ag a luachanna iasachta i ráitis airgeadais iniúchta na nÚdarás Turasoíreachta Réigiúnacha ábhartha an 30ú Meitheamh 2006, díreach roimh chomhtháthú le Fáilte Ireland.

Tá leas urlámhais ag Fáilte Ireland sna cuideachtaí teoranta seo a leanas faoi theorainn rátháiochta.

Tóstal Éireann 2013

Ní raibh aon sócmhainní, dlíteanais, foireann ná gníomhaíocht trádála ag baint le Tóstal Éireann 2013 sa 12 mhí go dtí an 31 Nollaig 2019 nó 31 Nollaig 2018.

Tá infheistíocht ag KGCL Property Holdings Ltd in Aerfort Chiarraí Teo a bhfuil luach €14,297 uirthi.

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18. KGCL PROPERTY HOLDINGS LIMITED

Is fochuideachta 75% de Fáilte Ireland é KGCL Property Holdings Limited. Is cuideachta sealúchais maoiné é KGCL Property Holdings Limited.

Cuireadh torthaí KGCL Property Holdings Limited san áireamh i gcuntais chomhdhlúite Fáilte Ireland den chéad uair in 2014. Níor íocadh aon chomaoin ar na scaireanna in KGCL Property Holdings Limited. In 2013, d'aistrigh KGCL Property Holdings Limited feidhmiú na ngalfchúrsaí i gCill Airne chuig a chuid comhaltaí. Is é KGCL Property Holdings Ltd úinéir na talún i gcónaí. Íocann na comhaltaí cíós bliantúil €3,000 le KGCL Property Holdings Limited.

Tá leas bainte ag *KGCL Property Holdings Limited as an díolúine atá in FRS 102 gan ráiteas sreabhadh airgid a ullmhú ar an mbonn go bhfuil torthaí na cuideachta san áireamh i ráitis airgeadais chomhdhlúite Fáilte Ireland.*

KGCL PROPERTY HOLDINGS LIMITED

RÁITEAS AR IONCAM CUIMSITHEACH DON BHLIAIN DAR CRÍOCH AN DÉ MÁIRT 31 NOLLAIG 2019	2019 €'000	2018 €'000
IONCAM:		
Cíos	3	3
Árachas a Aisíocadh	2	2
Ollbhrabús	5	5
CAITEACHAS:		
Dímheas	42	42
Muirir Chíos	3	3
Ranníoc i leith Bóthar Rochtana	-	-
Táillí Gairmiúla & Árachais	2	2
Costais Iomlána Riaracháin	47	47
Ús infhaighte agus ioncam comhchosúil		
(Easnamh) / Barrachas roimh Chánachas	(42)	(42)
Cánachas	-	-
(Easnamh) / Barrachas tar éis Cánachais	(42)	(42)
GLAN-SÓCMHAINNÍ AMHAIL AN 31 NOLLAIG 2019	2019 €'000	2018 €'000
SÓCMHAINNÍ SEASTA		
Maoin, Fearas agus Trealamh	1,823	1,863
Sócmhainní Airgeadais	14	14
	1,837	1,877
Sócmhainní Reatha	7	3
Dlíteanais Reatha	(10)	(6)
GLAN-SÓCMHAINNÍ IOMLÁNA	1,834	1,874

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19. INFHÁLTAIS - GRÚPA

	2019 €'000	2018 €'000
Féichiúnaithe Trádála	160	160
Deontais Oireachtais Infhaighte*	12,900	-
Réamhíocaíochtaí	571	728
Ioncam Fabhráithe	134	68
KGCL Property Holdings Ltd - Féichiúnaithe	-	1
	13,765	957

* An 19 Nollaig 2019 thug DTTAS treoir do Fáilte Ireland €12.9M d'iarbhéideanna airgid a aiscur roimh an 31 Nollaig 2019. Dheimhnigh DTTAS nach léiriú a bhí san idirbheart seo ar laghdú ar bhuiséad agus chuirfí ar fáil é ach é a iarraidh.

INFHÁLTAIS - ÚDARÁS

	2019 €'000	2018 €'000
Féichiúnaithe Trádála	160	160
Deontais Oireachtais Infhaighte*	12,900	-
Réamhíocaíochtaí	571	728
Ioncam Fabhráithe	134	68
	13,765	956

20. AIRGEAD TIRIM AGUS COMHIONANN AIRGID THIRIM - GRÚPA

	2019 €'000	2018 €'000
Cuntais Taisce	7,477	23,784
Cuntais Reatha	24,941	19,829
Airgead tirim ar láimh	2	2
KGCL Property Holdings Ltd - Cuntais bhainc	7	2
	32,427	43,617

AIRGEAD TIRIM AGUS COMHIONANN AIRGID THIRIM - ÚDARÁS

	2019 €'000	2018 €'000
Cuntais Taisce	7,477	23,784
Cuntais Reatha	24,941	19,829
Airgead tirim ar láimh	2	2
	32,420	43,615

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21. NITHE INÍOCHTA - GRÚPA

	2019 €'000	2018 €'000
Méideanna dlite laistigh de bhliain amháin		
Creidiúnaithe Trádála	3,274	2,729
Turasóireachta	65	28
Fabhruithe Ioncaim	8,195	10,571
Iarchurtha -	13,223	12,132
Fabhruithe Caipitil -	652	764
Fabhruithe Pá -	5,405	4,231
Neamhphá Ioncam	1,007	978
Réamhíochta	2,142	2,086
Chreidiúnaithe Eile KGCL Property Holdings Ltd - Creidiúnaithe & Fabhruithe	10	6
	33,973	33,525

NITHE INÍOCHTA - ÚDARÁS

	2019 €'000	2018 €'000
Méideanna dlite laistigh de bhliain amháin		
Creidiúnaithe Trádála	3,274	2,729
Turasóireacht Éireann	65	28
Ioncam Iarchurtha	8,195	10,571
Fabhruithe - Caipiteal	13,223	12,132
Fabhruithe - Pá	652	764
Fabhruithe - Neamhphá	5,405	4,231
Creidiúnaithe Eile	1,007	978
Ioncam Réamhíochta	2,142	2,086
	33,963	33,519

Áirítear san ioncam iarchurtha torthaí leas ruilse agus leas léasaithe a dhiúscairt (féach Nóta 24)

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22. CÚNTAS CAIPITIL - GRÚPA

	2019	2018
	€'000	€'000
Amhail an 1 Eanáir	22,397	25,664
Ioncam a úsáideadh chun críocha caipitil		
Breisithe le Maoín, Innealra agus Trealamh a Ceannaíodh sa bhliain	1,783	809
Breisithe le Sócmhainní Inláimhsithe le linn na bliana	4,621	791
Amúchadh ag teacht le Dímhéas Sócmhainní	(2,580)	(3,482)
Méid scaoilte ar Mhaoín, ar Threalamh agus ar Innealra a dhiúscairt	-	(1,385)
Aistriú ó/(chuig) Chuntas Ioncaim agus Caiteachais	3,824	(3,267)
Amhail an 31 Nollaig	26,221	22,397

Comhfhreagraíonn an t-iarmhéid sa Chuntas Caipitil do na suimeanna seo a leanas:	Notáí	2019	2018
SÓCMHAINNÍ SEASTA		€'000	€'000
Maoín, Fearas agus Trealamh	13	23,146	22,780
Sócmhainní Inláimhsithe	15	4,664	1,246
Réadmhaoín Infheistíochta	16	176	176
Sócmhainní Airgeadais	17	60	60
Lúide Sócmhainní Iomlána KGCL Property Holdings Ltd.	18	(1,837)	(1,877)
Infheistíocht san Fhochuideachta KGCL Property Holdings Ltd.	16	12	12
		26,221	22,397

CUNTAS CAIPITIL - ÚDARÁS

	2019	2018
	€'000	€'000
Amhail an 1 Eanáir	22,397	25,664
Ioncam a úsáideadh chun críocha caipitil		
Breisithe le Maoín, Innealra agus Trealamh a Ceannaíodh sa bhliain	1,783	809
Breisithe le Sócmhainní Inláimhsithe le linn na bliana	4,621	791
Amúchadh ag teacht le Dímhéas Sócmhainní	(2,580)	(3,482)
Méid scaoilte ar Mhaoín, ar Threalamh agus ar Innealra a dhiúscairt	-	(1,385)
Aistriú ó/(chuig) Chuntas Ioncaim agus Caiteachais	3,824	(3,267)
Amhail an 31 Nollaig	26,221	22,397

Comhfhreagraíonn an t-iarmhéid sa Chuntas Caipitil do na suimeanna seo a leanas:	Notáí	2019	2018
SÓCMHAINNÍ SEASTA		€'000	€'000
Sócmhainní Maoine, Innealra agus Trealaimh	13	21,323	20,917
Sócmhainní Inláimhsithe	15	4,664	1,246
Réadmhaoín Infheistíochta	16	176	176
Sócmhainní Airgeadais	17	58	58
		26,221	22,397

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23. TIOMANTAIS LÉASA OIBRÍOCHTA MAIDIR LE TALAMH AGUS FOIRGNIMH

Amhail an 31 Nollaig 2019, bhí na tiomantais seo a leanas amach anseo ag an Údarás faoi léasanna oibríochta:

	2019 €'000	2018 €'000
Íosmhéid íocaíochtaí léasa amach anseo		
Laistigh de bhliain amháin	973	874
idir dhá bhliain agus cúig bliana	2,839	3,185
tar éis cúig bliana	2,158	2,032
	5,970	6,091

Ba ionann an méid iomlán a gearradh i leith na léasanna oibríochta sa chuntas ioncaim agus caiteachais don bhliain 2019 agus €999,931 (2018: €725,896)

24. TORTHAÍ DÍOLACHÁN

In 2018 rinne an tÚdarás iad seo a leanas a dhiúscairt: Leas ruilse in áitreabh ar €2,500,000 (glan)

In 2017 rinne an tÚdarás iad seo a leanas a dhiúscairt: Leas ruilse in áitreabh ar €789,087 (glan)

In 2016 rinne an tÚdarás iad seo a leanas a dhiúscairt: Leas ruilse i dtalamh agus i maoin infheistíochta ar €49,822 (glan)

In 2015 rinne an tÚdarás iad seo a leanas a dhiúscairt: Leas ruilse in áitreabh ar €70,697 (glan)

In 2014 rinne an tÚdarás iad seo a leanas a dhiúscairt: Leas léasa in áitreabh ar €3,911,000 (glan)

Leas ruilse in áitreabh ar €137,000 (glan)

Tá cead faighte ag an Údarás ón Roinn Iompair, Turasoireachta agus Spóirt chun cistí dar luach iomlán €7,457,606 a choimeád, a raibh €6,725,606 de fanta amhail an 31/12/2019 (2018: €7,457,606) a d'eascair ó bhrábús as talamh, áitreabh agus maoin infheistíochta a dhíol sa tréimhse 2014-2018. Tugadh an cead sin ar an gcoinníoll go gcaithfí an t-airgead ar roinnt tionscadal caipítíl turasoireachta ar leith a thug Fáilte Ireland tosaíocht ina leith chomh maith le roinnt tionscadal forbartha caipítíl turasoireachta. Tá coinneáil an airgid sin le cur san áireamh agus an leithdháileadh deontais amach anseo á chinneadh. Caitheadh €732,000 in 2019 ar thionscadail chaipítíl ar leith ó na cistí coinnithe seo.

25. TIOMANTAIS ÍOCAÍOCHTA DEONTAIS

Measadh tiomantais d'íocaíochtaí deontais caipítíl amhail an Dé Máirt 31 Nollaig 2019 a bheith ag €60.9 milliún (2018: €77.5 milliún).

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26. NOCHTUITHE ÁBHARTHA PÁIRTÍ

Glacann an tÚdarás le nósanna imeachta de réir na dtreoirlínte arna n-eisiúint ag an Roinn Caiteachais Phoiblí agus Athchóirithe i dtaobh Leasanna á Nochtadh ag Comhaltaí Údaráis agus chloí Comhaltaí Údaráis agus an tÚdarás leis na nósanna imeachta seo le linn na bliana.

Chloigh Comhaltaí an Údaráis agus Fáilte Ireland le treoirlínte na Roinne Fiontar Poiblí agus Athchóirithe a chlúdaíonn cásanna leasa pearsanta le linn gnáthghnó. D'fhéadfadh Fáilte Ireland tacaíocht deontais/airgeadais a cheadú agus dul i mbun socrúithe conarthacha le gnóthais ar a bhfuil Comhaltaí Údaráis Fáilte Ireland fostaithe nó a bhfuil leas eile acu iontu.

I gcásanna a bhféadfadh coinbhleacht leasa a bheith i gceist leo, ní bhfuair Comhaltaí an Údaráis aon cháipéisíocht Údaráis ar na hidirbhearta beartaithe ná ní raibh na comhaltaí páirteach ná i láthair ag aon chainteanna maidir leis na cásanna sin.

Níor tuairiscíodh aon choinbhleacht le linn 2019.

27. EONTAIS A AISGHABHÁIL

Tá seiceálacha fíoraithe déanta ag Fáilte Ireland ar chaiteachas a éilíodh i sampla tionscadal a fuair tacaíocht faoin gClár Oibríochta Turasóireachta 1994-1999 agus déanann sé iarmhonatóireacht ar dheontais íochta freisin. Mar thoradh ar na nósanna imeachta sin, bhí cistí ar luach €510,580 (2018: €532,807) a aisghabhadh ó dheontaithe, ar láimh agus cuireadh san áireamh iad i Nithe Iníochta ag deireadh na bliana. Níl aon chóras ann chun cistí den chineál sin a aisic leis an AE. Rinne Fáilte Ireland méideanna a bhí ag dul dó ón AE i ndáil le tionscadail mhonatóireachta a fhritháireamh, in aghaidh an chreidiúnaí seo i mblianta roimhe seo. Tá cinneadh déanta ag Fáilte Ireland an t-iarmhéid a díscríobh le hioncam mar sin ag laghdú luach an dliteanais faoi €510,580 go dtí náid. Tá na deontais ar fad faoin scéim seo íochta go hiomlán agus tá an tréimhse monatóireachta i ndiaidh bronnta curtha díobh.

28. PINSÍN

Tá cur síos déanta ar scéimeanna pinsin an Údaráis thíos

SCÉIM AOISLIÚNTAIS AN ÚDARÁIS NÁISIÚNTA FORBARTHA TURASÓIREACHTA

Feidhmíonn an tÚdarás scéim aoisliúntais shochair shainithe d'fhoireann bhuan incháilithe faoin Acht um Údarás Náisiúnta Forbartha Turasóireachta, 2003 agus d'fhoireann bhuan incháilithe den iar-Bhord Fáilte faoi Alt 15 den Acht um Thrácht Cuartaíochta 1952 agus Alt 9 den Acht um Thrácht Cuartaíochta 1983.

Is socrú pinsin ar an tuarastal deiridh shochair shainithe í an scéim pinsin le sochair agus ranníocaíochtaí atá sainmhínithe trí thagairt do "mhúnla" reatha rialúcháin scéimeanna na hearnála poiblí. Soláthraíonn an scéim pinsean (ochtóduithe in aghaidh na bliana seirbhíse), aisce nó cnapshuim (trí ochtóid in aghaidh na bliana seirbhíse) agus pinsin do chéile agus leanaí. Is í an Ghnáthaois Scoir ná breithlá 65 bliain comhalta; Tá comhaltaí roimh 2004 i dteideal dul ar scor gan asbhaint achtúireach ó aois a 60 bliain. Go hiondúil ardaíonn pinsin atá le íoc (agus iarchurtha) de réir bhoilsciú tuarastail ghinearálta na hearnála poiblí.

PINSEAN RANNÍOCACH AGUS PLEAN SOCHAR BÁIS (CERT ROIMHE SEO) (DÚNTA D'IONTRÁLITHE NUA)

Feidhmíonn an tÚdarás scéim pinsin sochar shainithe don fhoireann incháilithe CERT Ltd a bhí ann roimhe seo.

Sainmhínítear sochair agus ranníocaíochtaí trí ghníomhais agus leabhráin na scéimeanna pinsin. Cuirtear pinsean (ochtóduithe in aghaidh na bliana seirbhíse), aisce nó cnapshuim (trí ochtóid in aghaidh na bliana seirbhíse) agus pinsin do chéile agus leanaí ar fáil faoin scéim seo atá faoi réir ag riall má bhíonn 20 bliain de sheirbhís tugtha ag comhalta ag aois a 65 bliain, bronntar seirbhís 40 bliain orthu. Is í an Ghnáthaois Scoir ná breithlá 65 bliain comhalta.

De bharr go bhfuil an scéim seo dúnta; faoin modh aonad fortheilgthe, ardóidh costas na seirbhíse reatha de réir mar a bheidh comhaltaí na scéime ag teannadh le haois scoir

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SCÉIM PINSIN EAGRAÍOCHTAÍ TURASÓIREACHTA RÉIGIÚNACHA (DÚNTA D'IONTRÁLAI THE NUA)

Oibrítear scéim pinsin sochar shainithe don fhoireann incháilithe de na sé iar-Údaráis Turasóireachta réigiúnacha le sochair maoinithe ag rannioca ó fhostaithe.

Sainmhínear sochair agus ranniocaíochtaí trí ghníomhais agus leabhráin na scéimeanna pinsin. Soláthraíonn an scéim pinsean (ochtóduithe in aghaidh na bliana seirbhíse), aisce nó cnapshuim (trí ochtóduithe in aghaidh na bliana seirbhíse) agus pinsin do chéile agus leanaí. Is í an Ghnáthaois Scoir ná breithlá 65 bliain comhalta; Tá comhaltaí roimh 2004 i dteideal dul ar scor gan asbhaint achtúireach ó aois a 60 bliain. Go hiondúil ardaíonn pinsin atá le íoc (agus iarchurtha) de réir bhoilsciú tuarastail ghinearálta na hearnála poiblí. De bharr go bhfuil an scéim seo dúnta; faoin modh aonad fortheilgthe, ardóidh costas na seirbhíse reatha de réir mar a bheidh comhaltaí na scéime ag teannadh le haois scoir.

SCÉIM SOCHAR SCOIR NA SEIRBHÍSE POIBLÍ AONAIR

Tá Scéim Aonair Pinsin Seirbhíse Poiblí (Scéim Aonair) i bhfeidhm freisin san Údarás ar scéim pinsin sochair shainithe atá i gceist do sheirbhísigh phoiblí inphinsin a ceapadh an 1 Eanáir 2013 nó i ndiaidh an dáta sin. Íoctar ranniocaíochtaí chomhaltaí na Scéime Aonair anonn chuig an Roinn Caiteachais Phoiblí agus Athchóirithe. Foráiltear le hAlt 44 den Acht um Pinsin na Seirbhíse Poiblí (Scéim Aonair agus Forálacha eile) íocaíochtaí pinsin mar a bheidh siad dlíte a mhaoiniú i bhfoirm íocaíochtaí ó Phríomh-Chiste nó ó chistí a chuireann an tOireachtas ar fáil chun na críche sin.

(A) Anailís ar Chostais Phinsin Iomlána gearrtha ar Chaiteachas

	2019 €'000	2018 €'000
Costas seirbhíse reatha	5,931	6,408
Ús ar dhliteanais na scéime pinsin	4,717	4,933
Ranniocaíochtaí fostaithe	(927)	(827)
Costais Iomlána na Scéime Sochar Sainithe	9,721	10,514
Eile*	233	147
Iomlán	9,954	10,661

* (1) Íocaíochtaí Préimhe Leanúnachas Ioncaim €62k (2) €35K an dífríocht idir teidlíocht na scéime pinsin CERT a bhí ann roimhe seo agus an íocaíocht bhlianachta a ceannaíodh ag an am laghdaithe ag (3) ranniocaíocht pinsin a aisíocadh/ atá le n-aisíoc (€6K) (4) Ranniocaíochtaí faoin Scéim Pinsin Aonair na mball foirne €126K íoctha agus ranniocaíocht Pinsin Aonair do Chonradh ar Théarma Seasta le haisíoc dá réir €16K.

(B) Anailís ar an méid a aithníodh in Ioncam Cuimsitheach

	2019 €'000	2018 €'000
Taithí Gnóthachain/(Caillteanais)	3,195	7,850
Athruithe ar Bhoinn Tuisceana	(49,941)	12,290
Gnóthachain/(Caillteanas) Achtúireach	(46,746)	20,140
Gnóthachain/(Caillteanas) Achtúireach aitheanta ag maoiniú comhfhreagrach	22,398	(7,679)
Iomlán	(24,348)	12,461

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28. PINSÍN (AR LEAN)

(C) Oibleagáidí maidir le Glan-Sochair Scoir le linn na bliana

	2019 €'000	2018 €'000
Glan-dlíteanas Pinsin amhail an 1 Eanáir	(260,718)	(278,681)
Sochair íoctha	8,611	9,164
Íocaíochtaí aistrithe	-	-
Costas seirbhíse reatha	(5,931)	(6,408)
Ús ar dhlíteanais na scéime pinsin	(4,717)	(4,933)
Gnóthachan/(caillteanas) achtúireach	(46,746)	20,140
Glan-dlíteanas Pinsin amhail an 31 Nollaig	(309,501)	(260,718)

(D) Glan-Mhaoiniú larchurtha do Shochair Scoir

Aithníonn an tÚdarás sócmhainn ag comhfhreagairt don dlíteanas iarchurtha maidir le Scéim Pinsin na nEagraíochtaí Turasóireachta Réigiúnacha agus leis an scéim pinsin (CERT roimhe seo) agus leis an Scéim Aonair Pinsin Seirbhíse Poiblí mar atá leagtha amach sa mBeartas Cuntasaíochta maidir le pinsin.

	2019 €'000	2018 €'000
Scéim Pinsin (CERT roimhe seo) agus Scéim na nEagraíochtaí Turasóireachta Réigiúnacha agus Scéim Sochair Scoir na Seirbhíse Poiblí Aonair (Bunaithe ar Fhorálacha an Achta um Bearta Airgeadais 2009).	131,424	107,557
lomlán	131,424	107,557

Is mar seo a leanas a bhí an Glan-Mhaoiniú larchurtha do Phinsin a aithníodh sa Chuntas Ioncaim agus Caiteachais:

	2019 €'000	2018 €'000
Maoiniú in-aisghabhála maidir le costais phinsin na bliana reatha - Scéim pinsin (CERT roimhe seo)		
Scéim na nEagraíochtaí Réigiúnacha Turasóireachta	4,700	5,000
Deontas Stáit i bhfeidhm chun pinsinéirí a íoc	(2,797)	(2,990)
Ranníocaí foirne i bhfeidhm chun pinsinéirí a íoc	(433)	(378)
	1,470	1,632

Tá cainníochtú an dlíteanais bunaithe ar na boinn tuisceana airgeadais atá leagtha amach i nóta (E) thíos.

Tugtar na boinn tuisceana, atá bunaithe ar chomhairle achtúireach gairmiúil, ar aird na Roinne Iompair, Turasóireachta agus Spóirt.

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28. PINSÍN (AR LEAN)

(E) An Scéim agus na Boinn Tuisceana Achtúireacha

Tá luacháil dhliteanais na scéimeanna ar baineadh úsáid astu chun críocha nochtuithe faoi Alt 28 de FRS 102 bunaithe ar luacháil achtúireach iomlán amháil an 31 Nollaig 2019 ag achtúire neamhspleách cáilithe. Tomhaiseadh dliteanais na scéime pinsin ag baint úsáide as an modh aonaid theilgthe.

Príomhbhoinn tuisceana a úsáideadh chun dliteanais na scéime a ríomh:

	31/12/2019	31/12/2018
Ráta lascaine	1.00%	1.80%
Ráta an ardaithe i dtuarastail	2.90%	3.00%
Arduithe pinsean stáit sa todhchaí	1.40%	3.00%
Arduithe pinsean sa todhchaí * 2.40%	2.40%	2.50%
Ráta Boilscithe	1.40%	1.50%
Athluacháil iarchurtha**	2.40%	2.50%

Boinn Tuisceana Dhéimeagrafacha	31/12/2019	31/12/2018
Básmhaireacht Réamhscoir	Fir 73% de ILT15 77% de ILT15	Fir 62% de PNML00 Mná 70% de PNFL00
Básmhaireacht Iarscoir	Fir 58% de IL 62% de ILT15	Fir 58% de ILT15 M Mná 62% de ILT15
Liúntais d'fheabhsuithe maidir le básmhaireacht	Tá	Tá
Aois Scoir	Iontrálaithe nua 65, fostaithe eile 62***	Iontrálaithe nua 65, fostaithe eile 62***
% pósta aimsir scoir	90%	90%
Éagsúlacht aoise idir na céilí	Meastar an fear a bheith 3 bliana níos sine ná a chéile	Meastar an fear a bheith 3 bliana níos sine ná a chéile

*I gcás na scéime CERT, meastar arduithe pinsean 3% sa bhliain a bheith ann amach anseo

**I gcás na scéime CERT, baineann athluacháil reachtúil le sochair iarchurtha. Tá méadú ar phinsin roimh agus i ndiaidh scoir faoi réir boilscithe praghsanna do chomhaltaí den Scéim Aonair Pinsin Seirbhíse Poiblí.

***Is í an aois scoir do scéim pinsin CERT ná 65 bliain le haghaidh gach comhalta.

Ceadaíonn an bunús básmhaireachta thuas d'fheabhsuithe san ionchas saoil le himeacht ama, i dtreo is go mbeidh ionchas saoil ag brath ar an mbliain ina sroicheadh comhalta aois scoir. Taispeánann an tábla thíos an t-ionchas saoil do chomhaltaí a bhaineann amach aois 65 in 2018 agus in 2038.

Bliain a mbaintear amach aois 65	2019	2039
Ionchas saoil - Fir	21.7 years	24 years
Ionchas saoil - Mná	24.1 years	26.1 years

(F) Stair oibleagáidí sochair shainithe, sócmhainní agus taithí gnóthachain agus cailteanais

	2019	2018	2017	2016	2015	2014
	€'000	€'000	€'000	€'000	€'000	€'000
Oibleagáidí sochair shainithe	309,501	260,718	278,681	274,814	244,188	242,135
Gnóthachan/(easnamh) ó thaithí ar dhliteanais scéime						
• Méid (€'000)	3,195	7,850	899	(571)	473	4,751
• Céatadán de luach reatha dhliteanais na scéime	1.03%	3.01%	0.32%	0.21%	0.19%	2.0%

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29. GNÓTHAS LEANTACH

Ullmhaíodh na Ráitis Airgeadais de réir bhonn an ghnóthais leantaigh. Ag tráth sínithe Ráitis Airgeadais 2019 tá éiginnteacht ann maidir le maoiniú fadtéarmach leanúnach an Oireachtais ar Scéim Aoisliúntais an Údaráis Náisiúnta Forbartha Turasoireachta toisc nach luaitear an scéim san Acht um Beartha Airgeadais (Forálacha Ilghnéitheacha) 2009 in éindí le hAcht um Pinsin na Seirbhíse Poiblí (Scéim Aonair agus Forálacha eile) 2012 a thugann tacaíocht reachtúil do thrí scéim pinsin eile an Ghrúpa.

Tá dearbhú á lorg ag an Údarás ón Roinn Iompair, Turasoireachta agus Spóirt agus ón Roinn Caiteachais Phoiblí agus Athchóirithe maidir le maoiniú leanúnach na scéime sin agus níl an dearbhú sin faighte go dtí seo. Dá réir sin, chinn an tÚdarás gan foráil a dhéanamh do shócmhainn iarchurtha sna Ráitis Airgeadais ar fiú €178m (2018 €153m), é san iomlán, ar luach dliteanais iarchurtha na scéime.

D'fhógair an Eagraíocht Dhomhanda Sláinte (WHO) an 30 Eanáir 2020 gur éigeandáil sláinte domhanda a bhain leis an gCoróinvíreas. D'fhógair sí an 11 Márta 2020 gur paindéim dhomhanda é an Coróinvíreas. Beidh an éifeacht a bheidh ag Covid-19 ar fheidhmíocht oibríochtúla agus airgeadais na Cuideachta ag brath ar fhorbairtí amach anseo, lena n-áirítear an fad a mhaireann an víreas agus scaipeadh an víris agus ar na srianta lena mbaineann agus ar an éifeacht a bheidh ag COVID-19. Deimhníonn an tÚdarás nach bhfuil aon tionchar ábhartha aige seo ar ráitis airgeadais 2019.

Agus measúnú á dhéanamh ar sheasamh gnóthais leantaigh an Ghrúpa tá an méid seo i leanas measta ag an Údarás

1. Cuireann an tOireachtas maoiniú ar fáil i gcónaí ar bhunús íoc-mar-a-úsáidtear do Scéim Aoisliúntais an Údaráis Náisiúnta Forbartha Turasoireachta tríd an bpróiseas Meastacháin bliantúil.
2. Is comhlacht stáit í an eagraíocht a bunaíodh leis an Acht um Údaráis Náisiúnta Forbartha Turasoireachta 2003 agus 95% maoinithe ag an Oireachtas.
3. Níl i gceist an eagraíocht a thuaslagadh i láthair na huair.
4. Is saincheist leanúnach í maoiniú na scéime pinsin agus níl seasamh cinntitheach déanta ag an Údarás fós maidir le cé acu an leanfar le maoiniú nó nach leanfar leis.
5. Cuimseoidh criostalú an dliteanais a d'fhéadfadh a bheith ann tréimhse 30 bliain amach sa todhchaí.

Bunaithe ar na breithnithe thuas tá comhaltaí an Údaráis sásta go bhfuil dóthain acmhainní ag an nGrúpa chun leanúint ar aghaidh ar feadh 12 mí ar a laghad ó dháta ceadaithe na Ráiteas Airgeadais seo agus is iomchuí glacadh le bonn an ghnóthais leantaigh agus na Ráitis Airgeadais seo a ullmhú.

Chinn comhaltaí an Údaráis chomh maith nach ionann an éiginnteacht maidir le Scéim Aoisliúntais an Údaráis Náisiúnta Forbartha Turasoireachta agus an Coróinvíreas agus éiginnteacht ábhartha a fhágann go bhfuil amhras suntasach ann maidir le cumas an Ghrúpa leanúint ar aghaidh ina ghnóthas leantach agus ar an mbonn sin leanfaidh an tÚdarás ag glacadh le bonn an ghnóthais leantaigh agus na Ráitis Airgeadais á n-ullmhú aige.

30. IMEACHTAÍ I NDIAIDH AN CLÁR A CHOMHARDÚ

D'fhógair an Eagraíocht Dhomhanda Sláinte (WHO) an 30 Eanáir 2020 gur éigeandáil sláinte domhanda a bhain leis an gCoróinvíreas. D'fhógair sí an 11 Márta 2020 gur paindéim dhomhanda é an Coróinvíreas. Is uafásach an tionchar atá ag scaipeadh COVID19, ón 30 Eanáir 2020, ar gheilleagair go leor ar fud an domhain. Tá iallach curtha ar ghnóthaí a gcuid oibríochtaí a stopadh ar fad nó srian a chur orthu ar feadh tréimhse fhada nó ar feadh tréimhse éiginnte i go leor tíortha. Chuir na bearta a glacadh chun scaipeadh an víris a chur faoi smacht isteach go mór ar ghnóthaí ar fud an domhain agus moilliú geilleagrach a bhí mar thoradh ar sin, i measc na srianta sin bhí cosc ar thaisteal, coraintín, scaradh sóisialta agus seirbhísí nach raibh riachtanach a dhúnadh. Tá sé socraithe ag an Údarás gur teagmhais neamhchoigeartúcháin dá éis iad na teagmhais seo. Ní raibh tionchar ábhartha i gceist maidir leis an staid airgeadais agus torthaí na hoibríochtaí don bhliain dár críoch an 31 Nollaig 2019 agus dá réir níl aon choigeartuithe de dhíth. Leanfaidh muid (na stiúirthóirí) de mhonatóireacht ghéar a dhéanamh ar an bhforbairt dhomhanda maidir leis an víreas nua seo agus freagra a thabhairt ar an mbonn sin.

31. CEADÚ NA RÁITEAS AIRGEADAIS

Cheadaigh an tÚdarás na ráitis airgeadais seo an 15 Bealtaine 2020.

Íocaíochtaí Prasa arna ndéanamh ag Comhlachtaí na hEarnála Poiblí

Teimpléad Tuairiscithe de bhun Chinneadh Rialtais S29296 den 2 agus an 8 Márta 2011 agus an 28 Márta 2017: Feidhmeannacht na Seirbhíse Sláinte, Údarás Áitiúla, Gníomhaireachtaí Stáit agus gach Comhlacht eile de chuid na hEarnála Poiblí (gan Comhlachtaí Tráchtála Leathstáit san áireamh).

Máthair-Roinn Rialtais: An Roinn Turasóireachta, Cultúir, Ealaíon, Gaeltachta, Spóirt agus Meán
 Comhlacht Earnála Poiblí: An tÚdarás Náisiúnta Forbartha Turasóireachta (Fáilte Ireland)
 An Tréimhse atá i gCeist: 1 Eanáir 2019 go 31 Nollaig 2019.

MIONSONRAÍ	LÍON	LUACH (€)	CÉATADÁN (%) DEN LÍON IOMLÁN ÍOCAÍOCHTAÍ A RINNEADH
Iomlán na n-íocaíochtaí a rinneadh i bhliain	12996	€87,026,903.89	100%
Íocaíochtaí a rinneadh laistigh de 15 lá	11728	€77,814,916.19	89.41%
Íocaíochtaí a rinneadh laistigh de 16 lá go 30 lá	1024	€7,425,074.72	8.53%
Íocaíochtaí a rinneadh tar éis níos mó ná 30 lá agus a bhí faoi réir ag LPI agus ag costais cúitimh	197	€1,480,625.09	1.71%
Íocaíochtaí a rinneadh tar éis níos mó ná 30 lá agus nach raibh faoi réir ag LPI ná costais cúitimh	47	€306,287.83	0.35%
An méid úis a íocadh ar íocaíochtaí a bhí mall (LPI) i bhliain	N/A	€2,672.32	N/A
An méid costais cúitimh a íocadh i bhliain	N/A	€10,440.00	N/A



Waves Crashing on the rocks at Muckross Head